

November 15, 2012

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
November 2012**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed a monthly report regarding the Arrearage Forgiveness plan implemented in compliance with R.I.G.L §39-2-1(d)(2).

Thank you for your attention to this transmittal. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid.

HENRY SHELTON ACT - MONTHLY REPORT - NOVEMBER 2012
Docket 4290

CURR_DT	START_DT	END_DT	TX_TAX_DIST_NAME	SERVICE_TYPE	Number of Customers	Customers Newly Added to Program	Customers Removed - Completed	Customers Removed - Defaulted	Defaulted and Sent Disconnect Notice	Customer Removed - All Other - Cancel	Total Customer Payments	Agreement Amount for All Customers	Average Agreement Amount all Customers	Total Installment Amount all Customers	Average Installment Amount	Customers With HSA Agreements Created This Year	Number of Customers Receiving Fuel Assistance	Percentage of Customers Receiving Fuel Assistance	Total Fuel Assistance Payments
11/02/2012	10/01/2012	10/31/2012	C CENTRAL FALLS	ELEC	102	20		2	3	4	\$5,138.39	\$144,593.84	\$1,417.59	\$1,495.92	\$14.67	87	3	2.94%	
11/02/2012	10/01/2012	10/31/2012	C CENTRAL FALLS	GAS	124	26		8	10	8	\$10,159.97	\$225,533.38	\$1,818.82	\$2,390.93	\$19.28	122	8	6.45%	\$350.00
11/02/2012	10/01/2012	10/31/2012	C CRANSTON	ELEC	260	37		8	9	6	\$22,168.49	\$436,139.32	\$1,677.46	\$4,434.44	\$17.06	224	5	1.92%	
11/02/2012	10/01/2012	10/31/2012	C CRANSTON	GAS	187	29		9	8	3	\$10,475.03	\$321,516.32	\$1,719.34	\$3,321.93	\$17.76	175	12	6.42%	
11/02/2012	10/01/2012	10/31/2012	C EAST PROVIDENCE	ELEC	76	12			3	2	\$4,787.57	\$117,982.81	\$1,552.41	\$1,201.34	\$15.81	65			
11/02/2012	10/01/2012	10/31/2012	C EAST PROVIDENCE	GAS	80	11		1	2	3	\$4,992.38	\$135,278.90	\$1,690.99	\$1,426.70	\$17.83	80	6	7.50%	\$1,260.00
11/02/2012	10/01/2012	10/31/2012	C NEWPORT	ELEC	51	4		1		5	\$4,086.06	\$70,295.92	\$1,378.35	\$705.35	\$13.83	45	2	3.92%	
11/02/2012	10/01/2012	10/31/2012	C NEWPORT	GAS	27	2				1	\$2,287.38	\$32,284.13	\$1,195.71	\$341.04	\$12.63	27	1	3.70%	\$540.00
11/02/2012	10/01/2012	10/31/2012	C PAWTUCKET	ELEC	330	49		8	8	6	\$22,668.52	\$466,535.99	\$1,413.75	\$4,713.70	\$14.28	295	8	2.42%	
11/02/2012	10/01/2012	10/31/2012	C PAWTUCKET	GAS	394	48	1	7	9	6	\$32,766.49	\$690,678.06	\$1,752.99	\$7,222.00	\$18.33	390	19	4.82%	
11/02/2012	10/01/2012	10/31/2012	C PROVIDENCE	ELEC	987	142	1	31	27	39	\$90,115.99	\$1,563,129.65	\$1,583.72	\$16,064.27	\$16.28	859	44	4.46%	\$1,345.00
11/02/2012	10/01/2012	10/31/2012	C PROVIDENCE	GAS	1101	144		25	34	39	\$99,393.76	\$2,136,486.45	\$1,940.50	\$22,541.34	\$20.47	1077	83	7.54%	
11/02/2012	10/01/2012	10/31/2012	C WARWICK	ELEC	172	26		4	4	11	\$16,863.67	\$312,337.85	\$1,815.92	\$3,177.60	\$18.47	154	2	1.16%	
11/02/2012	10/01/2012	10/31/2012	C WARWICK	GAS	105	19		3	3	4	\$7,966.58	\$179,732.76	\$1,711.74	\$1,833.82	\$17.47	104	3	2.86%	
11/02/2012	10/01/2012	10/31/2012	C WOONSOCKET	ELEC	222	30		4	2	7	\$17,258.94	\$313,932.38	\$1,414.11	\$3,234.84	\$14.57	197	10	4.50%	
11/02/2012	10/01/2012	10/31/2012	C WOONSOCKET	GAS	148	25		9	1	5	\$11,474.34	\$238,467.80	\$1,611.27	\$2,495.76	\$16.86	144	1	0.68%	
11/02/2012	10/01/2012	10/31/2012	S NORTH PROVIDENCE	ELEC	2						\$132.00	\$4,252.52	\$2,126.26	\$42.50	\$21.25	1			
11/02/2012	10/01/2012	10/31/2012	S ALBION T LINCOLN	ELEC	3						\$4,260.61	\$1,420.20	\$42.61	\$14.20	\$3	1	33.33%		
11/02/2012	10/01/2012	10/31/2012	S ASHAWAY T HOPKINT	ELEC	10	1				2	\$1,313.62	\$27,457.07	\$2,745.71	\$281.45	\$28.15	6			
11/02/2012	10/01/2012	10/31/2012	S BRADFORD T CHARLE	ELEC	1						\$1,062.98	\$1,062.98	\$1,062.98	\$10.63	\$10.63	1			
11/02/2012	10/01/2012	10/31/2012	S BRADFORD T WESTER	ELEC	7	2					\$619.82	\$10,245.01	\$1,463.57	\$104.53	\$14.93	7			
11/02/2012	10/01/2012	10/31/2012	S BRADFORD T WESTER	GAS	3	1					\$128.86	\$3,062.81	\$1,020.94	\$30.63	\$10.21	3			
11/02/2012	10/01/2012	10/31/2012	S CHEPACHET T GLOCE	ELEC	4						\$546.18	\$8,565.20	\$2,141.30	\$92.07	\$23.02	3			
11/02/2012	10/01/2012	10/31/2012	S EAST GREENWICH C V	ELEC	6						\$578.59	\$8,989.49	\$1,498.25	\$87.03	\$14.51	5			
11/02/2012	10/01/2012	10/31/2012	S FISKEVILLE C CRANST	ELEC	1						\$2,509.91	\$2,509.91	\$25.10	\$25.10					
11/02/2012	10/01/2012	10/31/2012	S FISKEVILLE T SCITUAT	ELEC	1						\$276.38	\$1,226.05	\$1,226.05	\$12.26	\$12.26	1			
11/02/2012	10/01/2012	10/31/2012	S GLENDALE VILLE T BUR	ELEC	2						\$330.31	\$3,431.37	\$1,715.69	\$34.31	\$17.16	2			
11/02/2012	10/01/2012	10/31/2012	S GREENEVILLE T COVE	ELEC	1						\$1,488.05	\$1,488.05	\$14.88	\$14.88					
11/02/2012	10/01/2012	10/31/2012	S GREENVILLE T SMITHF	ELEC	7	1					\$1,744.04	\$21,500.19	\$3,071.46	\$217.17	\$31.02	6			
11/02/2012	10/01/2012	10/31/2012	S GREENVILLE T SMITHF	GAS	4	1					\$578.62	\$4,677.95	\$1,169.49	\$49.12	\$12.28	4			
11/02/2012	10/01/2012	10/31/2012	S HARMONY T GLOCEST	ELEC	2						\$68.43	\$4,716.23	\$2,358.12	\$51.20	\$25.60	2			
11/02/2012	10/01/2012	10/31/2012	S HOPE T SCITUATE	ELEC	7	3				1	\$1,093.39	\$16,578.72	\$2,368.39	\$178.60	\$25.51	7			
11/02/2012	10/01/2012	10/31/2012	S HOPE VALLEY T EXETE	ELEC	1						\$1,036.30	\$1,036.30	\$10.36	\$10.36					
11/02/2012	10/01/2012	10/31/2012	S HOPE VALLEY T RICHM	ELEC	1					1	\$150.32	\$1,329.28	\$1,329.28	\$13.29	\$13.29	1			
11/02/2012	10/01/2012	10/31/2012	S HOPE VALLY T HOPKIN	ELEC	10					1	\$754.73	\$14,618.17	\$1,461.82	\$151.85	\$15.19	7			
11/02/2012	10/01/2012	10/31/2012	S JOHNSON C PROVIDE	ELEC	2						\$214.00	\$1,771.84	\$885.92	\$17.72	\$8.86	2			
11/02/2012	10/01/2012	10/31/2012	S KENYON T CHARLEST	ELEC	1						\$117.35	\$2,535.04	\$2,535.04	\$25.35	\$25.35	1			
11/02/2012	10/01/2012	10/31/2012	S KINGSTON T SOUTH K	ELEC	1						\$580.22	\$2,611.08	\$2,611.08	\$26.11	\$26.11	1			
11/02/2012	10/01/2012	10/31/2012	S MANVILLE T LINCOLN	ELEC	16	2					\$453.41	\$15,926.10	\$995.38	\$160.73	\$10.05	11	1	6.25%	
11/02/2012	10/01/2012	10/31/2012	S MANVILLE T LINCOLN	GAS	6	1					\$83.47	\$6,893.97	\$1,149.00	\$72.42	\$12.07	5	1	16.67%	
11/02/2012	10/01/2012	10/31/2012	S MAPLEVILLE T BURRIL	ELEC	6	1				1	\$780.44	\$11,064.80	\$1,844.13	\$113.66	\$18.94	5			
11/02/2012	10/01/2012	10/31/2012	S NARRAGANSETT T SO	ELEC	1						\$101.85	\$960.32	\$960.32	\$10.67	\$10.67	1			
11/02/2012	10/01/2012	10/31/2012	S NORTH SCITUATE T JC	ELEC	1						\$1,576.72	\$1,576.72	\$15.77	\$15.77		1			
11/02/2012	10/01/2012	10/31/2012	S PRUDENCE ISLAND T H	ELEC	1						\$220.00	\$7,582.04	\$7,582.04	\$75.82	\$75.82	1			
11/02/2012	10/01/2012	10/31/2012	S RIVERSIDE C EAST PR	ELEC	51	5					\$3,886.17	\$84,535.78	\$1,657.56	\$854.89	\$16.76	43			
11/02/2012	10/01/2012	10/31/2012	S RIVERSIDE C EAST PR	GAS	24	2					\$1,884.83	\$44,081.72	\$1,836.74	\$455.67	\$18.99	23	1	4.17%	\$270.00
11/02/2012	10/01/2012	10/31/2012	S RUMFORD C EAST PR	ELEC	18	2					\$2,579.39	\$29,357.98	\$1,631.00	\$300.17	\$16.68	16	1	5.56%	
11/02/2012	10/01/2012	10/31/2012	S RUMFORD C EAST PR	GAS	10						\$1,413.34	\$18,872.96	\$1,887.30	\$200.73	\$20.07	10			\$330.00
11/02/2012	10/01/2012	10/31/2012	S SAUNDERSTOWN T NA	ELEC	3	1					\$503.84	\$12,660.68	\$4,220.23	\$128.75	\$42.92	3			
11/02/2012	10/01/2012	10/31/2012	S SHANNOCK T CHARLE	ELEC	2						\$275.25	\$6,237.18	\$3,118.59	\$64.57	\$32.29	2			
11/02/2012	10/01/2012	10/31/2012	S WAKEFIELD T SOUTH	ELEC	19	2		1		1	\$3,192.34	\$47,335.96	\$2,491.37	\$487.46	\$25.66	19			
11/02/2012	10/01/2012	10/31/2012	S WAKEFIELD T SOUTH	GAS	4						\$144.15	\$6,503.55	\$1,625.89	\$67.72	\$16.93	4			
11/02/2012	10/01/2012	10/31/2012	S WEST KINGSTON T EX	ELEC	2	1					\$575.63	\$7,241.68	\$3,620.84	\$72.41	\$36.21	2			
11/02/2012	10/01/2012	10/31/2012	S WEST KINGSTON T RIK	ELEC	5						\$461.65	\$10,085.20	\$2,017.04	\$95.66	\$19.13	5			
11/02/2012	10/01/2012	10/31/2012	S WOOD RIVER JT T RICH	ELEC	4						\$1,276.09	\$14,347.26	\$3,586.82	\$143.47	\$35.87	4			
11/02/2012	10/01/2012	10/31/2012	S WYOMING T RICHMON	ELEC	3						\$478.00	\$4,278.32	\$1,426.11	\$43.22	\$14.41	2			
11/02/2012	10/01/2012	10/31/2012	T BARRINGTON	ELEC	13	2					\$1,448.27	\$23,003.43	\$1,769.49	\$237.84	\$18.30	10	1	7.69%	
11/02/2012	10/01/2012	10/31/2012	T BARRINGTON	GAS	11						\$592.27	\$26,461.19	\$2,405.56	\$282.71	\$25.70	10	1	9.09%	\$660.00
11/02/2012	10/01/2012	10/31/2012	T BRISTOL	ELEC	35	6		2	1		\$3,340.72	\$48,224.43	\$1,377.84	\$486.44	\$13.90	29			
11/02/2012	10/01/2012	10/31/2012	T BRISTOL	GAS	24	4					\$1,168.05	\$36,832.90	\$1,534.70	\$384.51	\$16.02	22	2	8.33%	
11/02/2012	10/01/2012	10/31/2012	T BURRILLVILLE	ELEC	7	1					\$1,424.02	\$17,720.98	\$2,531.57	\$187.48	\$26.78	4			
11/02/2012	10/01/2012	10/31/2012	T CHARLESTOWN RI	ELEC	16	1		1		1	\$2,596.72	\$40,459.99	\$2,528.75	\$411.43	\$25.71	14			
11/02/2012	10/01/2012	10/31/2012	T COVENTRY	ELEC	57	4		1	1	6	\$5,656.28	\$104,451.01	\$1,832.47	\$1,051.98	\$18.46	49	1	1.75%	
11/02/2012	10/01/2012	10/31/2012	T COVENTRY	GAS	8			2	1	1	\$761.03	\$14,621.74	\$1,827.72	\$153.55	\$19.19	8	3	37.50%	
11/02/2012	10/01/2012	10/31/2012	T CUMBERLAND	ELEC	54			3			\$5,064.52	\$80,344.16	\$1,487.85	\$830.74	\$15.38	45	1	1.85%	
11/02/2012	10/01/2012	10/31/2012	T CUMBERLAND	GAS	45	3				3	\$3,433.56	\$75,478.10	\$1,677.29	\$794.19	\$17.65	44	1	2.22%	
11/02/2012	10/01/2012	10/31/2012	T EAST GREENWICH	ELEC	7					2	\$495.85	\$9,579.88	\$1,368.55	\$94.82	\$13.55	5			

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11/02/2012	10/01/2012	10/31/2012	T EAST GREENWICH	GAS	5						\$185.45	\$10,615.57	\$2,123.11	\$105.89	\$21.18	5			
11/02/2012	10/01/2012	10/31/2012	T EXETER	ELEC	14	1			1		\$1,485.50	\$28,585.11	\$2,041.79	\$296.11	\$21.15	11			
11/02/2012	10/01/2012	10/31/2012	T FOSTER	ELEC	9						\$604.33	\$24,696.65	\$2,744.07	\$264.59	\$29.40	8			
11/02/2012	10/01/2012	10/31/2012	T GLOCESTER	ELEC	6	1					\$916.13	\$17,545.66	\$2,924.28	\$175.46	\$29.24	5			
11/02/2012	10/01/2012	10/31/2012	T JAMESTOWN	ELEC	2	1					\$306.56	\$3,507.38	\$1,753.69	\$34.97	\$17.49	2			
11/02/2012	10/01/2012	10/31/2012	T JOHNSTON	ELEC	108	9			1	1	\$11,345.19	\$250,742.66	\$2,321.69	\$2,597.93	\$24.05	96	4	3.70%	
11/02/2012	10/01/2012	10/31/2012	T JOHNSTON	GAS	53	6			1	3	\$4,431.79	\$115,592.03	\$2,180.98	\$1,201.59	\$22.67	53	4	7.55%	
11/02/2012	10/01/2012	10/31/2012	T LINCOLN RI	ELEC	30	2			1	2	\$3,039.28	\$47,282.77	\$1,576.09	\$478.60	\$15.95	26			
11/02/2012	10/01/2012	10/31/2012	T LINCOLN RI	GAS	30	5			2	1	\$1,845.24	\$44,483.30	\$1,482.78	\$461.02	\$15.37	28	2	6.67%	
11/02/2012	10/01/2012	10/31/2012	T LITTLE COMPTON	ELEC	4					1	\$652.02	\$14,840.04	\$3,710.01	\$161.44	\$40.36	4			
11/02/2012	10/01/2012	10/31/2012	T MIDDLETOWN	ELEC	23	2					\$2,066.39	\$42,460.98	\$1,846.13	\$430.71	\$18.73	21			
11/02/2012	10/01/2012	10/31/2012	T MIDDLETOWN	GAS	5				1		\$372.69	\$11,995.83	\$2,399.17	\$122.48	\$24.50	5			
11/02/2012	10/01/2012	10/31/2012	T NARRAGANSETT	ELEC	22	1				1	\$1,953.38	\$28,592.46	\$1,299.66	\$289.51	\$13.16	19			
11/02/2012	10/01/2012	10/31/2012	T NARRAGANSETT	GAS	7					2	\$340.00	\$10,329.26	\$1,475.61	\$109.94	\$15.71	7			
11/02/2012	10/01/2012	10/31/2012	T NORTH KINGSTOWN	ELEC	54	10			2	4	\$4,963.60	\$105,465.58	\$1,953.07	\$1,091.13	\$20.21	44	1	1.85%	
11/02/2012	10/01/2012	10/31/2012	T NORTH KINGSTOWN	GAS	17	8			2		\$2,001.34	\$39,018.59	\$2,295.21	\$394.80	\$23.22	17	2	11.76%	
11/02/2012	10/01/2012	10/31/2012	T NORTH PROVIDENCE	ELEC	116	21			2	1	\$10,614.93	\$183,486.43	\$1,581.78	\$1,869.98	\$16.12	95	1	0.86%	
11/02/2012	10/01/2012	10/31/2012	T NORTH PROVIDENCE	GAS	162	27			2	7	\$15,219.83	\$319,000.37	\$1,969.14	\$3,323.43	\$20.52	160	8	4.94%	
11/02/2012	10/01/2012	10/31/2012	T NORTH SMITHFIELD	ELEC	9	2			1		\$859.84	\$24,783.79	\$2,753.75	\$248.95	\$27.66	8			
11/02/2012	10/01/2012	10/31/2012	T PORTSMOUTH	ELEC	22	2					\$1,971.88	\$34,015.93	\$1,546.18	\$344.04	\$15.64	16			
11/02/2012	10/01/2012	10/31/2012	T PORTSMOUTH	GAS	3						\$203.26	\$4,287.21	\$1,429.07	\$46.26	\$15.42	3			
11/02/2012	10/01/2012	10/31/2012	T SCITUATE RI	ELEC	9					1	\$1,695.81	\$25,500.56	\$2,833.40	\$232.71	\$25.86	9			
11/02/2012	10/01/2012	10/31/2012	T SMITHFIELD	ELEC	20	5			1	4	\$2,059.07	\$33,063.56	\$1,653.18	\$338.99	\$16.95	16			
11/02/2012	10/01/2012	10/31/2012	T SMITHFIELD	GAS	9	3				1	\$797.92	\$20,160.17	\$2,240.02	\$212.76	\$23.64	9	1	11.11%	
11/02/2012	10/01/2012	10/31/2012	T SOUTH KINGSTOWN	ELEC	13	1			1		\$889.17	\$15,761.66	\$1,212.44	\$164.93	\$12.69	11			
11/02/2012	10/01/2012	10/31/2012	T TIVERTON	ELEC	30	2					\$2,349.33	\$55,261.99	\$1,842.07	\$565.89	\$18.86	25			
11/02/2012	10/01/2012	10/31/2012	T TIVERTON	GAS	8	3					\$374.76	\$13,496.44	\$1,687.06	\$145.97	\$18.25	8	1	12.50%	\$310.00
11/02/2012	10/01/2012	10/31/2012	T WARREN RI	ELEC	40	6				2	\$2,609.97	\$50,737.55	\$1,268.44	\$519.43	\$12.99	36			
11/02/2012	10/01/2012	10/31/2012	T WARREN RI	GAS	30	5					\$3,502.37	\$44,113.75	\$1,470.46	\$456.47	\$15.22	30	1	3.33%	
11/02/2012	10/01/2012	10/31/2012	T WEST GREENWICH	ELEC	7	1					\$921.07	\$19,459.12	\$2,779.87	\$207.54	\$29.65	4			
11/02/2012	10/01/2012	10/31/2012	T WEST GREENWICH	GAS	1							\$541.62	\$541.62	\$5.44	\$5.44	1			
11/02/2012	10/01/2012	10/31/2012	T WEST WARWICK	ELEC	83	14			2	7	\$6,041.43	\$147,390.44	\$1,775.79	\$1,508.06	\$18.17	72			
11/02/2012	10/01/2012	10/31/2012	T WEST WARWICK	GAS	25	4			2		\$1,430.42	\$53,287.79	\$2,131.51	\$558.05	\$22.32	24			
11/02/2012	10/01/2012	10/31/2012	T WESTERLY	ELEC	57	8			1		\$3,998.46	\$100,503.99	\$1,763.23	\$1,018.94	\$17.88	48			
11/02/2012	10/01/2012	10/31/2012	T WESTERLY	GAS	16	4			1	1	\$1,203.96	\$14,846.52	\$927.91	\$149.45	\$9.34	16			
11/02/2012	10/01/2012	10/31/2012	TOTAL	ELEC	3269	444	2	77	70	121	\$287,760.79	\$5,395,791.08	\$2,030.20	\$55,174.37	\$20.68	2829	86	2.63%	\$1,345.00
11/02/2012	10/01/2012	10/31/2012	TOTAL	GAS	2676	382	1	74	74	89	\$221,613.14	\$4,899,233.14	\$1,685.30	\$51,358.32	\$17.85	2618	161	6.02%	\$3,720.00