

December 15, 2014

BY HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
November 2014**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act monthly report for November 2014 in the above-referenced docket.

Thank you for your attention to this transmittal. If you have any questions, please contact me at (781) 907-2121.

Very truly yours,



Raquel J. Webster

Enclosure

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid.

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities Carriers.

Joanne M. Scanlon

December 15, 2014

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/08/14**

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Henry Shelton Act Monthly Report 2014

GAS AND ELECTRIC COMBINED

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,863	5,698	5,224	5,022	5,564	5,743	6,017	6,156	6,377	6,581	6,690		5,903
Customers Newly Added to HSA Agreement	168	163	258	414	1034	678	577	575	570	735	405		5577
Customers Removed - Complete	0	0	0	0	0	0	0	0	0	4	15		19
Customers Removed - Defaulted	381	243	545	601	440	399	240	306	442	314	148		4059
Customers Removed - Cancelled	34	44	62	45	62	50	49	60	74	87	79		646
Total Customer Payments	\$493,347.95	\$587,086.43	\$566,499.64	\$475,490.11	\$558,481.19	\$562,748.00	\$635,834.57	\$547,739.61	\$600,066.50	\$622,737.67	\$489,196.64		\$6,139,228.31
Agreement Amount For All Customers	\$294,744.54	\$311,235.26	\$494,329.75	\$709,085.72	\$1,814,078.15	\$1,198,961.96	\$985,429.44	\$970,674.99	\$873,779.63	\$1,094,036.00	\$714,958.20		\$860,119.42
Average Agreement Amount For All Customers	\$100.34	\$109.09	\$190.35	\$282.65	\$650.74	\$414.74	\$322.28	\$309.37	\$266.71	\$329.12	\$217.47		\$290.26
Total Installment Amount For All Customers	\$3,168.52	\$3,267.96	\$5,218.00	\$7,539.19	\$18,948.66	\$12,439.27	\$10,191.33	\$10,058.68	\$9,046.30	\$11,328.25	\$7,624.28		\$8,984.59
Average Installment Amount For All Customers	\$1.07	\$1.14	\$2.00	\$2.99	\$6.79	\$4.30	\$3.33	\$3.19	\$2.75	\$3.40	\$2.32		\$3.03
Average Arrearage Amount	\$58.26	\$61.86	\$108.54	\$162.36	\$367.24	\$232.47	\$180.05	\$173.14	\$149.12	\$184.38	\$125.42		\$163.89
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%	56%	56%	58%		57%
Total Amount of Arrears Outstanding	\$171,097.65	\$176,467.99	\$281,768.26	\$407,115.50	\$1,023,224.47	\$671,716.58	\$550,336.47	\$543,165.23	\$488,500.81	\$611,727.99	\$411,712.61		\$485,166.69
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,785.02	\$4,780.20		\$7,565.22
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0	4	15		19
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$696.00	\$598.00		\$117.64
Number of Participants Receiving LIHEAP	0	0	258	414	1034	678	577	575	0	0	0		3536
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.9%	16.5%	37.1%	23.4%	18.9%	18.4%	0.0%	0.0%	0.0%		0
Total LIHEAP Payments	\$0.00	\$0.00	\$34,396.38	\$10,972.40	\$33,586.00	\$8,120.82	\$10,676.00	\$240.00	\$0.00	\$0.00	\$0.00		\$97,991.60

ELECTRIC ONLY

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,101	3,013	2,746	2,610	2,887	3,015	3,193	3,330	3,517	3,683	3,748		3,168
Customers Newly Added to HSA Agreement	96	90	127	215	561	407	361	363	366	463	228		3277
Customers Removed - Complete	0	0	0	0	0	0	0	0	0	4	15		19
Customers Removed - Defaulted	195	134	289	341	266	236	142	153	242	140	75		2213
Customers Removed - Cancelled	18	26	35	28	31	27	39	37	47	55	43		386
Total Customer Payments	\$266,363.56	\$320,492.59	\$291,303.87	\$267,602.06	\$322,281.10	\$338,719.35	\$351,807.27	\$355,760.17	\$378,206.53	\$400,605.40	\$302,994.89		\$3,596,136.79
Agreement Amount For All Customers	\$160,975.02	\$168,221.44	\$231,876.07	\$360,050.22	\$990,024.70	\$709,345.01	\$651,294.82	\$636,688.98	\$593,929.24	\$657,969.66	\$349,303.86		\$500,879.91
Average Agreement Amount For All Customers	\$51.91	\$55.83	\$84.44	\$137.95	\$342.92	\$235.27	\$203.97	\$191.19	\$168.87	\$178.65	\$93.19		\$158.56
Total Installment Amount For All Customers	\$1,717.04	\$1,761.68	\$2,427.45	\$3,777.17	\$10,211.26	\$7,296.57	\$6,705.38	\$6,588.59	\$6,146.32	\$6,721.56	\$3,674.32		\$5,184.30
Average Installment Amount For All Customers	\$0.55	\$0.58	\$0.88	\$1.44	\$3.53	\$2.42	\$2.10	\$1.97	\$1.74	\$1.82	\$0.98		\$1.64
Average Arrearage Amount	\$29.89	\$31.57	\$47.73	\$78.14	\$190.99	\$130.68	\$113.40	\$106.84	\$94.37	\$98.55	\$52.94		\$88.65
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%	56%	55%	57%		56%
Total Amount of Arrears Outstanding	\$92,718.02	\$95,127.98	\$131,079.55	\$203,966.76	\$551,402.99	\$394,011.72	\$362,094.42	\$355,781.84	\$331,902.67	\$362,966.49	\$198,448.73		\$279,954.65
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,785.02	\$4,780.20		\$7,565.22
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0	4	15		19
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$696.00	\$598.00		\$117.64
Number of Participants Receiving LIHEAP	0	0	127	\$199.00	561	407	361	363	0	0	0		2018
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.6%	8.2%	19.4%	13.5%	11.3%	10.9%	0.0%	0.0%	0.0%		0

Gas Only

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,762	2,685	2,478	2,412	2,677	2,728	2,824	2,826	2,860	2,898	2,942		2,736
Customers Newly Added to HSA Agreement	72	73	131	199	473	271	216	212	204	272	177		2300
Customers Removed - Complete	0	0	0	0	0	0	0	0	0	0	0		0
Customers Removed - Defaulted	186	109	256	260	174	163	98	153	200	174	73		1846
Customers Removed - Cancelled	16	18	27	17	31	23	10	23	28	32	36		261
Total Customer Payments	\$266,984.39	\$266,593.84	\$275,195.77	\$207,888.05	\$236,200.09	\$224,028.65	\$284,027.30	\$191,979.44	\$221,859.97	\$222,132.27	\$186,201.75		\$2,583,091.52
Agreement Amount For All Customers	\$133,769.52	\$143,013.82	\$262,453.68	\$349,035.50	\$824,053.45	\$489,616.95	\$334,134.62	\$333,986.01	\$279,850.39	\$436,066.34	\$365,654.44		\$359,239.52
Average Agreement Amount For All Customers	\$48.43	\$53.26	\$105.91	\$144.70	\$307.82	\$179.47	\$118.31	\$118.18	\$97.84	\$150.47	\$124.28		\$131.70
Total Installment Amount For All Customers	\$1,451.48	\$1,506.28	\$2,790.55	\$3,762.02	\$8,737.40	\$5,142.70	\$3,485.95	\$3,470.09	\$2,899.98	\$4,606.69	\$3,949.36		\$3,800.23
Average Installment Amount For All Customers	\$0.52	\$0.56	\$1.12	\$1.55	\$3.26	\$1.88	\$1.23	\$1.22	\$1.01	\$1.58	\$1.34		\$1.39
Average Arrearage Amount	\$28.37	\$30.29	\$60.81	\$84.22	\$176.25	\$101.79	\$66.65	\$66.30	\$54.75	\$85.83	\$72.48		\$75.25
Average Arrearage Amount as a % of Total Balance	59%	57%	57%	58%	57%	57%	56%	56%	56%	57%	58%		57%
Total Amount of Arrears Outstanding	\$78,379.63	\$81,340.01	\$150,688.71	\$203,148.74	\$471,821.48	\$277,704.86	\$188,242.05	\$187,383.39	\$156,598.14	\$248,763.50	\$216,263.89		\$205,484.95
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00
Total Forgiveness Credits (count)	0	0	0	0	0	0	0	0	0	0	0		0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00
Number of Participants Receiving LIHEAP	0	0	131	215	473	271	216	212	0	0	0		1518
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.3%	8.3%	17.7%	9.9%	7.6%	7.5%	0.0%	0.0%	0.0%		0