

December 18, 2012

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report  
November 2012**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed a monthly report regarding the Arrearage Forgiveness plan implemented in compliance with R.I.G.L. §39-2-1(d)(2).

Thank you for your attention to this transmittal. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 4290 Service List  
Steve Scialabba  
Leo Wold, Esq.  
James Lanni

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

DOCKET 4290 - HENRY SHELTON ACT - MONTHLY REPORT  
NOVEMBER 2012

Current Date	Start Date	End Date	TX TAX_DIST_NAME	Service Type	Number of Customers	Customers Newly Added to Program	Customers Removed - Completed	Customers Removed - Defaulted	Defaulted and Sent Disconnect Notice	Customer Removed - All Other - Cancel	Total Customer Payments	Agreement Amount for All Customers	Average Agreement Amount all Customers	Total Installment Amount all Customers	Average Installment Amount	Customers With HSA Agreements Created This Year	Number of Customers Receiving Fuel Assistance	Percentage of Customers Receiving Fuel Assistance	Total Fuel Assistance Payments
12/18/2012	11/01/2012	11/30/2012	C CENTRAL FALLS	ELEC	103	8		3		7	\$4,752.12	\$146,462.73	\$1,421.97	\$1,521.00	\$14.77	89			
12/18/2012	11/01/2012	11/30/2012	C CENTRAL FALLS	GAS	126	7		1	4	3	\$7,452.38	\$228,830.57	\$1,816.12	\$2,429.94	\$19.29	124			
12/18/2012	11/01/2012	11/30/2012	C CRANSTON	ELEC	277	23		2	4	7	\$20,629.53	\$467,168.93	\$1,686.53	\$4,774.36	\$17.24	240	1	0.36%	
12/18/2012	11/01/2012	11/30/2012	C CRANSTON	GAS	200	24		6	4	3	\$12,127.72	\$345,534.58	\$1,727.67	\$3,581.93	\$17.91	193	1	0.50%	
12/18/2012	11/01/2012	11/30/2012	C EAST PROVIDENCE	ELEC	78	5		2		3	\$4,119.42	\$120,660.57	\$1,546.93	\$1,232.13	\$15.80	66			
12/18/2012	11/01/2012	11/30/2012	C EAST PROVIDENCE	GAS	84	6	1	1		1	\$4,422.17	\$127,371.78	\$1,516.33	\$1,338.41	\$15.93	83	1	1.19%	
12/18/2012	11/01/2012	11/30/2012	C NEWPORT	ELEC	54	3				1	\$2,258.13	\$73,458.20	\$1,360.34	\$739.15	\$13.69	49			
12/18/2012	11/01/2012	11/30/2012	C NEWPORT	GAS	26	1				3	\$1,181.88	\$29,530.66	\$1,135.79	\$310.45	\$11.94	26			
12/18/2012	11/01/2012	11/30/2012	C PAWTUCKET	ELEC	351	25		4	6	20	\$19,942.39	\$493,610.75	\$1,406.30	\$5,009.35	\$14.27	305			
12/18/2012	11/01/2012	11/30/2012	C PAWTUCKET	GAS	431	34		6	3	10	\$27,317.34	\$746,951.78	\$1,733.07	\$7,815.43	\$18.13	414	1	0.23%	
12/18/2012	11/01/2012	11/30/2012	C PROVIDENCE	ELEC	1032	76		11	15	48	\$62,866.49	\$1,618,332.34	\$1,568.15	\$16,677.49	\$16.16	902	2	0.19%	
12/18/2012	11/01/2012	11/30/2012	C PROVIDENCE	GAS	1175	97		18	14	35	\$94,850.70	\$2,238,157.59	\$1,904.82	\$23,656.69	\$20.13	1128	1	0.09%	
12/18/2012	11/01/2012	11/30/2012	C WARWICK	ELEC	172	5		3	2	2	\$14,205.42	\$315,360.42	\$1,833.49	\$3,215.79	\$18.70	155			
12/18/2012	11/01/2012	11/30/2012	C WARWICK	GAS	109	8			2	4	\$5,544.50	\$188,823.99	\$1,732.33	\$1,937.18	\$17.77	108			
12/18/2012	11/01/2012	11/30/2012	C WOONSOCKET	ELEC	229	22		6		7	\$15,458.14	\$316,023.47	\$1,380.02	\$3,257.88	\$14.23	207			
12/18/2012	11/01/2012	11/30/2012	C WOONSOCKET	GAS	166	16		3		1	\$10,120.91	\$265,813.98	\$1,601.29	\$2,785.84	\$16.78	159			
12/18/2012	11/01/2012	11/30/2012	S NORTH PROVIDENCE C PROVIDENCE	ELEC	1					1	\$2,751.10	\$2,751.10	\$2,751.10	\$27.51	\$27.51	1			
12/18/2012	11/01/2012	11/30/2012	S ALBION T LINCOLN	ELEC	3						\$4,260.61	\$1,420.20	\$42.61	\$14.20	\$14.20	3			
12/18/2012	11/01/2012	11/30/2012	S ASHAWAY T HOPKINTON	ELEC	10						\$957.38	\$27,457.07	\$2,745.71	\$281.45	\$28.15	6			
12/18/2012	11/01/2012	11/30/2012	S BRADFORD T CHARLESTOWN	ELEC	1						\$1,062.98	\$1,062.98	\$1,062.98	\$10.63	\$10.63	1			
12/18/2012	11/01/2012	11/30/2012	S BRADFORD T WESTERLY	ELEC	7						\$731.52	\$10,245.01	\$1,463.57	\$104.53	\$14.93	7			
12/18/2012	11/01/2012	11/30/2012	S BRADFORD T WESTERLY	GAS	3						\$206.89	\$3,062.81	\$1,020.94	\$30.63	\$10.21	3			
12/18/2012	11/01/2012	11/30/2012	S CHEPACHET T GLOCESTER	ELEC	6						\$514.74	\$10,227.93	\$1,704.66	\$109.17	\$18.20	3			
12/18/2012	11/01/2012	11/30/2012	S EAST GREENWICH C WARWICK	ELEC	7	1					\$351.89	\$10,331.93	\$1,475.99	\$101.95	\$14.56	6			
12/18/2012	11/01/2012	11/30/2012	S FISKEVILLE C CRANSTON	ELEC	1						\$100.00	\$2,509.91	\$2,509.91	\$25.10	\$25.10	1			
12/18/2012	11/01/2012	11/30/2012	S FISKEVILLE T SCITUATE	ELEC	1						\$185.13	\$1,226.05	\$1,226.05	\$12.26	\$12.26	1			
12/18/2012	11/01/2012	11/30/2012	S GLENDALE VILLE T BURRILLVILLE	ELEC	2					1	\$330.31	\$3,431.37	\$1,715.69	\$34.31	\$17.16	2			
12/18/2012	11/01/2012	11/30/2012	S GREENEVILLE T COVENTRY	ELEC	1						\$1,488.05	\$1,488.05	\$1,488.05	\$14.88	\$14.88	1			
12/18/2012	11/01/2012	11/30/2012	S GREENVILLE T SMITHFIELD	ELEC	6						\$1,196.23	\$17,015.38	\$2,835.90	\$172.32	\$28.72	5			
12/18/2012	11/01/2012	11/30/2012	S GREENVILLE T SMITHFIELD	GAS	3						\$479.12	\$4,047.30	\$1,349.10	\$42.81	\$14.27	3			
12/18/2012	11/01/2012	11/30/2012	S HARMONY T GLOCESTER	ELEC	2						\$187.10	\$4,716.23	\$2,358.12	\$51.20	\$25.60	2			
12/18/2012	11/01/2012	11/30/2012	S HOPE T SCITUATE	ELEC	8	1					\$781.70	\$16,818.55	\$2,102.32	\$181.00	\$22.63	8			
12/18/2012	11/01/2012	11/30/2012	S HOPE VALLEY T EXETER	ELEC	1	1					\$104.00	\$1,036.30	\$1,036.30	\$10.36	\$10.36	1			
12/18/2012	11/01/2012	11/30/2012	S HOPE VALLEY T RICHMOND	ELEC	1						\$102.60	\$1,329.28	\$1,329.28	\$13.29	\$13.29	1			
12/18/2012	11/01/2012	11/30/2012	S HOPE VALLY T HOPKINTON	ELEC	10	2					\$405.84	\$14,618.17	\$1,461.82	\$151.85	\$15.19	9			
12/18/2012	11/01/2012	11/30/2012	S JOHNSON C PROVIDENCE	ELEC	2						\$1,771.84	\$885.92	\$17.72	\$8.86	\$8.86	2			
12/18/2012	11/01/2012	11/30/2012	S KENYON T CHARLESTOWN	ELEC	1						\$117.35	\$2,535.04	\$2,535.04	\$25.35	\$25.35	1			
12/18/2012	11/01/2012	11/30/2012	S KINGSTON T SOUTH KINGSTOWN	ELEC	1					1	\$2,611.08	\$2,611.08	\$2,611.08	\$26.11	\$26.11	1			
12/18/2012	11/01/2012	11/30/2012	S MANVILLE T LINCOLN	ELEC	15	2		1			\$547.04	\$14,546.45	\$969.76	\$146.93	\$9.80	12			
12/18/2012	11/01/2012	11/30/2012	S MANVILLE T LINCOLN	GAS	8	2					\$438.96	\$8,975.77	\$1,121.97	\$95.55	\$11.94	7			
12/18/2012	11/01/2012	11/30/2012	S MAPLEVILLE T BURRILLVILLE	ELEC	7	1				1	\$399.41	\$13,579.81	\$1,939.97	\$138.81	\$19.83	6			
12/18/2012	11/01/2012	11/30/2012	S NARRAGANSETT T SOUTH KINGSTOWN	ELEC	1						\$96.78	\$960.32	\$960.32	\$10.67	\$10.67	1			
12/18/2012	11/01/2012	11/30/2012	S NORTH SCITUATE T JOHNSTON	ELEC	1						\$183.36	\$1,576.72	\$1,576.72	\$15.77	\$15.77	1			
12/18/2012	11/01/2012	11/30/2012	S PRUDENCE ISLAND T PORTSMOUTH	ELEC	1						\$200.00	\$7,582.04	\$7,582.04	\$75.82	\$75.82	1			
12/18/2012	11/01/2012	11/30/2012	S RIVERSIDE C EAST PROVIDENCE	ELEC	51	2		2		2	\$4,698.80	\$84,920.11	\$1,665.10	\$859.02	\$16.84	44			
12/18/2012	11/01/2012	11/30/2012	S RIVERSIDE C EAST PROVIDENCE	GAS	28	2		1			\$2,926.13	\$51,225.66	\$1,829.49	\$532.65	\$19.02	25			
12/18/2012	11/01/2012	11/30/2012	S RUMFORD C EAST PROVIDENCE	ELEC	19	2					\$966.96	\$31,545.18	\$1,660.27	\$325.84	\$17.15	17			
12/18/2012	11/01/2012	11/30/2012	S RUMFORD C EAST PROVIDENCE	GAS	9						\$811.11	\$18,222.05	\$2,024.67	\$194.22	\$21.58	9			
12/18/2012	11/01/2012	11/30/2012	S SAUNDERSTOWN T NARRAGANSETT	ELEC	3						\$959.11	\$12,660.68	\$4,220.23	\$128.75	\$42.92	3			
12/18/2012	11/01/2012	11/30/2012	S SAUNDERSTOWN T NORTH KINGSTOWN	ELEC	1						\$3,459.15	\$3,459.15	\$3,459.15	\$34.59	\$34.59	1			
12/18/2012	11/01/2012	11/30/2012	S SHANNOCK T CHARLESTOWN	ELEC	2						\$306.40	\$6,237.18	\$3,118.59	\$64.57	\$32.29	2			
12/18/2012	11/01/2012	11/30/2012	S WAKEFIELD T SOUTH KINGSTOWN	ELEC	19						\$1,883.87	\$48,270.62	\$2,540.56	\$496.80	\$26.15	18			
12/18/2012	11/01/2012	11/30/2012	S WAKEFIELD T SOUTH KINGSTOWN	GAS	4						\$214.78	\$6,503.55	\$1,625.89	\$67.72	\$16.93	4			
12/18/2012	11/01/2012	11/30/2012	S WEST KINGSTON T EXETER	ELEC	2						\$686.12	\$7,241.68	\$3,620.84	\$72.41	\$36.21	2			
12/18/2012	11/01/2012	11/30/2012	S WEST KINGSTON T RICHMOND	ELEC	4					1	\$451.09	\$8,442.41	\$2,110.60	\$79.23	\$19.81	4			
12/18/2012	11/01/2012	11/30/2012	S WOOD RIVER JT T RICHMOND	ELEC	4						\$881.90	\$14,347.26	\$3,586.82	\$143.47	\$35.87	4			
12/18/2012	11/01/2012	11/30/2012	S WYOMING T RICHMOND	ELEC	3						\$235.00	\$4,278.32	\$1,426.11	\$43.22	\$14.41	2			
12/18/2012	11/01/2012	11/30/2012	T BARRINGTON	ELEC	14						\$223.09	\$24,425.58	\$1,744.68	\$252.06	\$18.00	10			
12/18/2012	11/01/2012	11/30/2012	T BARRINGTON	GAS	11	1					\$656.47	\$26,461.19	\$2,405.56	\$282.71	\$25.70	11			
12/18/2012	11/01/2012	11/30/2012	T BRISTOL	ELEC	34	1				1	\$2,959.84	\$46,380.71	\$1,364.14	\$468.00	\$13.76	29			
12/18/2012	11/01/2012	11/30/2012	T BRISTOL	GAS	25	2					\$1,640.71	\$38,662.05	\$1,546.48	\$404.00	\$16.16	24			
12/18/2012	11/01/2012	11/30/2012	T BURRILLVILLE	ELEC	7						\$165.80	\$17,720.98	\$2,531.57	\$187.48	\$26.78	4			
12/18/2012	11/01/2012	11/30/2012	T CHARLESTOWN RI	ELEC	17	1					\$2,920.36	\$44,844.43	\$2,637.91	\$455.27	\$26.78	15			
12/18/2012	11/01/2012	11/30/2012	T COVENTRY	ELEC	61	4		1		1	\$5,941.86	\$108,025.31	\$1,770.91	\$1,093.14	\$17.92	51			
12/18/2012	11/01/2012	11/30/2012	T COVENTRY	GAS	11	1				1	\$726.69	\$17,095.18	\$1,554.11	\$181.03	\$16.46	8			
12/18/2012	11/01/2012	11/30/2012	T CUMBERLAND	ELEC	59	9		2		3	\$4,720.09	\$89,516.29	\$1,517.23	\$924.30	\$15.67	53			
12/18/2012	11/01/2012	11/30/2012	T CUMBERLAND	GAS	52	8		1			\$2,940.22	\$84,996.75	\$1,634.55	\$900.39	\$17.32	50			
12/18/2012	11/01/2012	11/30/2012	T EAST GREENWICH	ELEC	7	1				1	\$829.13	\$9,650.83	\$1,378.69	\$95.55	\$13.65	5			
12/18/2012	11/01/2012	11/30/2012	T EAST GREENWICH	GAS	5						\$120.42								

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12/18/2012	11/01/2012	11/30/2012	T JOHNSTON	GAS	55	2			1	2	\$3,438.67	\$115,852.34	\$2,106.41	\$1,203.38	\$21.88	54			
12/18/2012	11/01/2012	11/30/2012	T LINCOLN RI	ELEC	34	4			1	1	\$2,043.80	\$50,399.83	\$1,482.35	\$509.94	\$15.00	29			
12/18/2012	11/01/2012	11/30/2012	T LINCOLN RI	GAS	31	3			1	2	\$1,688.07	\$47,611.08	\$1,535.84	\$498.11	\$16.07	29			
12/18/2012	11/01/2012	11/30/2012	T LITTLE COMPTON	ELEC	4						\$561.70	\$14,840.04	\$3,710.01	\$161.44	\$40.36	4			
12/18/2012	11/01/2012	11/30/2012	T MIDDLETOWN	ELEC	24	1					\$2,188.60	\$44,866.44	\$1,869.44	\$457.44	\$19.06	22			
12/18/2012	11/01/2012	11/30/2012	T MIDDLETOWN	GAS	5						\$383.60	\$11,995.83	\$2,399.17	\$122.48	\$24.50	5			
12/18/2012	11/01/2012	11/30/2012	T NARRAGANSETT	ELEC	22						\$1,198.49	\$28,592.46	\$1,299.66	\$289.51	\$13.16	19			
12/18/2012	11/01/2012	11/30/2012	T NARRAGANSETT	GAS	7			1			\$63.91	\$10,329.26	\$1,475.61	\$109.94	\$15.71	7			
12/18/2012	11/01/2012	11/30/2012	T NORTH KINGSTOWN	ELEC	52	3		2		3	\$4,289.64	\$102,421.78	\$1,969.65	\$1,062.32	\$20.43	43			
12/18/2012	11/01/2012	11/30/2012	T NORTH KINGSTOWN	GAS	15			1		1	\$2,156.02	\$34,067.35	\$2,271.16	\$345.29	\$23.02	15			
12/18/2012	11/01/2012	11/30/2012	T NORTH PROVIDENCE	ELEC	113	3		2	1	6	\$8,016.37	\$176,425.59	\$1,561.29	\$1,803.76	\$15.96	91			
12/18/2012	11/01/2012	11/30/2012	T NORTH PROVIDENCE	GAS	167	7		4		4	\$10,348.06	\$324,388.21	\$1,942.44	\$3,384.84	\$20.27	160			
12/18/2012	11/01/2012	11/30/2012	T NORTH SMITHFIELD	ELEC	9						\$821.30	\$24,783.79	\$2,753.75	\$248.95	\$27.66	8			
12/18/2012	11/01/2012	11/30/2012	T NORTH SMITHFIELD	GAS	1							\$1,124.58	\$1,124.58	\$11.25	\$11.25				
12/18/2012	11/01/2012	11/30/2012	T PORTSMOUTH	ELEC	21			1			\$1,820.66	\$32,195.97	\$1,533.14	\$325.84	\$15.52	15			
12/18/2012	11/01/2012	11/30/2012	T PORTSMOUTH	GAS	3						\$115.01	\$4,287.21	\$1,429.07	\$46.26	\$15.42	3			
12/18/2012	11/01/2012	11/30/2012	T SCITUATE RI	ELEC	11	1					\$1,461.98	\$30,985.78	\$2,816.89	\$293.66	\$26.70	10			
12/18/2012	11/01/2012	11/30/2012	T SMITHFIELD	ELEC	20						\$1,724.80	\$33,063.56	\$1,653.18	\$338.99	\$16.95	16			
12/18/2012	11/01/2012	11/30/2012	T SMITHFIELD	GAS	8					1	\$254.38	\$19,639.71	\$2,454.96	\$206.98	\$25.87	8			
12/18/2012	11/01/2012	11/30/2012	T SOUTH KINGSTOWN	ELEC	12					1	\$994.51	\$15,342.14	\$1,278.51	\$160.73	\$13.39	11			
12/18/2012	11/01/2012	11/30/2012	T TIVERTON	ELEC	29			1			\$3,263.37	\$54,647.63	\$1,884.40	\$559.75	\$19.30	25			
12/18/2012	11/01/2012	11/30/2012	T TIVERTON	GAS	8						\$263.19	\$13,496.44	\$1,687.06	\$145.97	\$18.25	8			
12/18/2012	11/01/2012	11/30/2012	T WARREN RI	ELEC	46	5					\$2,418.22	\$57,876.18	\$1,258.18	\$595.83	\$12.95	41			
12/18/2012	11/01/2012	11/30/2012	T WARREN RI	GAS	31	2					\$1,504.24	\$42,401.46	\$1,367.79	\$441.23	\$14.23	31			
12/18/2012	11/01/2012	11/30/2012	T WEST GREENWICH	ELEC	8	2				2	\$1,082.62	\$23,541.13	\$2,942.64	\$255.35	\$31.92	6			
12/18/2012	11/01/2012	11/30/2012	T WEST GREENWICH	GAS	1						\$60.44	\$541.62	\$541.62	\$5.44	\$5.44	1			
12/18/2012	11/01/2012	11/30/2012	T WEST WARWICK	ELEC	82	3			1	4	\$6,255.88	\$146,700.80	\$1,789.03	\$1,502.29	\$18.32	71			
12/18/2012	11/01/2012	11/30/2012	T WEST WARWICK	GAS	27	3			1	1	\$1,796.29	\$57,787.10	\$2,140.26	\$605.67	\$22.43	24			
12/18/2012	11/01/2012	11/30/2012	T WESTERLY	ELEC	54	2		1		6	\$4,090.08	\$93,632.07	\$1,733.93	\$950.58	\$17.60	45			
12/18/2012	11/01/2012	11/30/2012	T WESTERLY	GAS	14					2	\$670.30	\$13,781.00	\$984.36	\$138.79	\$9.91	14		17.14%	
12/18/2012	11/01/2012	11/30/2012	TOTAL	ELEC	3383	225		47	31	136	\$236,119.08	\$5,545,392.30	\$2,050.36	\$56,854.12	\$20.91	2937		30.09%	
12/18/2012	11/01/2012	11/30/2012	TOTAL	GAS	2849	226	1	43	33	74	\$196,921.28	\$5,138,186.00	\$1,662.53	\$53,959.10	\$17.36	2743		50.18%	