

April 15, 2014

BY HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
March 2014**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act monthly report for March 2014 in the above-referenced docket.

Thank you for your attention to this transmittal. If you have any questions, please contact me at (781) 907-2121.

Very truly yours,



Raquel J. Webster

Enclosure

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid.

Henry Shelton Act Monthly Report 2014

GAS AND ELECTRIC COMBINED

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,863	5,698	5,224										5,595
Customers Newly Added to HSA Agreement	168	163	258										589
Customers Removed - Complete	0	0	0										0
Customers Removed - Defaulted	381	243	545										1,169
Customers Removed - Cancelled	34	44	62										140
Total Customer Payments	\$493,347.95	\$587,086.43	\$566,499.64										\$1,646,934.02
Agreement Amount For All Customers	\$294,744.54	\$311,235.26	\$494,329.75										\$366,769.85
Average Agreement Amount For All Customers	\$100.34	\$109.09	\$190.35										\$133.26
Total Installment Amount For All Customers	\$3,168.52	\$3,267.96	\$5,218.00										\$3,884.83
Average Installment Amount For All Customers	\$1.07	\$1.14	\$2.00										\$1.40
Average Arrearage Amount	\$58.26	\$61.86	\$108.54										\$76.22
Average Arrearage Amount as a % of Total Balance	58%	57%	57%										57%
Total Amount of Arrears Outstanding	\$171,097.65	\$176,467.99	\$281,768.26										\$209,777.97
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00										\$0.00
Total Forgiveness Credits (count)	0	0	0										0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00										\$0.00
Number of Participants Receiving LIHEAP	0	0	258										258
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.9%										0
Total LIHEAP Payments	\$0.00	\$0.00	\$34,396.38										\$34,396.38

ELECTRIC ONLY

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,101	3,013	2,746										2,953
Customers Newly Added to HSA Agreement	96	90	127										313
Customers Removed - Complete	0	0	0										0
Customers Removed - Defaulted	195	134	289										618
Customers Removed - Cancelled	18	26	35										79
Total Customer Payments	\$266,363.56	\$320,492.59	\$291,303.87										\$878,160.02
Agreement Amount For All Customers	\$160,975.02	\$168,221.44	\$231,876.07										\$187,024.18
Average Agreement Amount For All Customers	\$51.91	\$55.83	\$84.44										\$64.06
Total Installment Amount For All Customers	\$1,717.04	\$1,761.68	\$2,427.45										\$1,968.72
Average Installment Amount For All Customers	\$0.55	\$0.58	\$0.88										\$0.67
Average Arrearage Amount	\$29.89	\$31.57	\$47.73										\$36.40
Average Arrearage Amount as a % of Total Balance	58%	57%	57%										57%
Total Amount of Arrears Outstanding	\$92,718.02	\$95,127.98	\$131,079.55										\$106,308.52
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00										\$0.00
Total Forgiveness Credits (count)	0	0	0										0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00										\$0.00
Number of Participants Receiving LIHEAP	0	0	127										127
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.6%										0
Total LIHEAP Payments	\$0.00	\$0.00	\$34,396.38										\$34,396.38

Gas Only

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,762	2,685	2,478										2,642
Customers Newly Added to HSA Agreement	72	73	131										276
Customers Removed - Complete	0	0	0										0
Customers Removed - Defaulted	186	109	256										551
Customers Removed - Cancelled	16	18	27										61
Total Customer Payments	\$266,984.39	\$266,593.84	\$275,195.77										\$808,774.00
Agreement Amount For All Customers	\$133,769.52	\$143,013.82	\$262,453.68										\$179,745.67
Average Agreement Amount For All Customers	\$48.43	\$53.26	\$105.91										\$69.20
Total Installment Amount For All Customers	\$1,451.48	\$1,506.28	\$2,790.55										\$1,916.10
Average Installment Amount For All Customers	\$0.52	\$0.56	\$1.12										\$0.73
Average Arrearage Amount	\$28.37	\$30.29	\$60.81										\$39.82
Average Arrearage Amount as a % of Total Balance	59%	57%	57%										57%
Total Amount of Arrears Outstanding	\$78,379.63	\$81,340.01	\$150,688.71										\$103,469.45
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00										\$0.00
Total Forgiveness Credits (count)	0	0	0										0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00										\$0.00
Number of Participants Receiving LIHEAP	0	0	131										131
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.3%										0
Total LIHEAP Payments	\$0.00	\$0.00	\$0.00										\$0.00