

January 15, 2016

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
December 2015**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act (HSA) monthly report for December 2015.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for December 2015. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate was electronically transmitted to the individuals listed below.

Copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities Carriers.

Joanne M. Scanlon

September 10, 2014
Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/08/14**

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Henry Shelton Act Monthly Report 2015

GAS AND ELECTRIC COMBINED

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	6,492	6,293	6,049	5,813	6,219	6,278	6,261	6,280	6,168	5,986	5,872	57,454	10,430
Customers Newly Added to HSA Agreement	339	263	384	409	773	563	464	434	519	458	257	285	5148
Customers Removed - Complete	6	8	9	7	65	86	70	83	64	75	39	23	535
Customers Removed - Defaulted	390	361	501	532	244	242	311	190	395	459	169	262	4056
Customers Removed - Cancelled	51	31	54	75	60	63	48	66	73	70	62	69	722
Total Customer Payments	\$586,104.71	\$687,016.19	\$756,657.78	\$689,352.26	\$608,446.35	\$647,882.27	\$667,254.87	\$599,996.20	\$650,263.95	\$594,245.53	\$497,425.15	\$480,957.10	\$7,465,602.36
Agreement Amount For All Customers	\$497,132.05	\$423,404.09	\$620,201.67	\$702,135.75	\$1,420,041.90	\$987,915.50	\$770,690.56	\$732,439.12	\$833,093.06	\$795,778.92	\$463,869.51	\$635,810.89	\$740,209.42
Average Agreement Amount For All Customers	\$154.48	\$133.70	\$202.42	\$241.85	\$446.06	\$307.43	\$240.02	\$226.62	\$260.24	\$265.97	\$157.17	\$235.51	\$239.29
Total Installment Amount For All Customers	\$5,239.79	\$4,401.17	\$6,487.71	\$7,336.02	\$14,602.46	\$10,324.83	\$7,966.81	\$7,575.02	\$8,611.12	\$8,331,075.00	\$4,954.62	\$6,938.00	\$701,292.71
Average Installment Amount For All Customers	\$1.62	\$1.38	\$2.11	\$2.52	\$4.59	\$3.17	\$2.48	\$2.36	\$2.69	\$2.78	\$1.67	\$2.56	\$2.49
Average Arrearage Amount	\$88.25	\$75.14	\$114.59	\$136.74	\$248.27	\$172.15	\$134.02	\$127.67	\$145.53	\$150.52	\$90.76	\$138.90	\$135.21
Average Arrearage Amount as a % of Total Balance	57%	56%	57%	57%	56%	56%	56%	56%	56%	56%	58%	58%	57%
Total Amount of Arrears Outstanding	\$282,948.92	\$237,662.74	\$350,336.19	\$396,145.77	\$788,531.11	\$552,680.15	\$430,206.46	\$409,052.10	\$464,995.43	\$449,918.87	\$267,548.81	\$374,652.67	\$420,911.50
Forgiveness Credits Applied in Current Month	\$7,786.96	\$9,971.31	\$9,134.37	\$13,689.49	\$74,944.37	\$92,257.37	\$66,631.45	\$89,871.55	\$76,102.85	\$74,202.07	\$34,779.86	\$20,823.84	\$570,195.49
Total Forgiveness Credits (count)	6	8	9	7	65	86	70	83	64	75	39	23	535
Average Forgiveness Credit	\$1,297.83	\$1,246.41	\$1,014.93	\$1,955.64	\$1,152.99	\$1,072.06	\$951.88	\$1,082.79	\$1,189.11	\$989.36	\$891.79	\$905.38	\$1,145.85
Number of Participants Receiving LIHEAP	0	0	384	409	773	563	0	0	0	0	0	0	2129
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	12.5%	13.8%	24.0%	17.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0
Total LIHEAP Payments	\$0.00	\$0.00	\$153,039.02	\$223,613.26	\$123,838.37	\$10,065.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$510,555.65

ELECTRIC ONLY

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,703	3,616	3,496	3,366	3,694	3,720	3,741	3,758	3,717	3,572	3,502	3,418	3,609
Customers Newly Added to HSA Agreement	223	173	244	259	525	343	300	270	347	281	163	144	3272
Customers Removed - Complete	3	1	2	2	22	44	28	46	37	42	15	10	252
Customers Removed - Defaulted	201	207	284	334	153	164	211	130	245	315	119	140	2503
Customers Removed - Cancelled	30	20	38	44	35	48	26	42	46	49	46	37	461
Total Customer Payments	\$331,152.90	\$390,788.21	\$434,627.03	\$435,390.66	\$403,881.57	\$439,943.10	\$446,711.77	\$421,260.93	\$459,713.58	\$422,430.36	\$341,796.03	\$323,139.78	\$4,850,835.92
Agreement Amount For All Customers	\$268,386.93	\$252,059.39	\$383,309.77	\$403,996.59	\$928,096.82	\$645,004.90	\$508,043.39	\$473,852.55	\$573,153.75	\$474,103.79	\$282,609.80	\$270,512.85	\$455,260.88
Average Agreement Amount For All Customers	\$72.47	\$69.70	\$109.64	\$120.02	\$251.24	\$173.38	\$135.80	\$126.09	\$154.19	\$132.72	\$80.69	\$79.14	\$125.42
Total Installment Amount For All Customers	\$2,760.14	\$2,600.70	\$3,965.11	\$4,171.93	\$9,458.17	\$6,657.03	\$5,244.97	\$4,899.86	\$5,888.17	\$4,942.43	\$3,003.00	\$3,934.12	\$4,793.80
Average Installment Amount For All Customers	\$0.74	\$0.71	\$1.13	\$1.23	\$2.56	\$1.78	\$1.40	\$4.30	\$1.58	\$1.38	\$0.85	\$0.85	\$1.54
Average Arrearage Amount	\$40.25	\$38.83	\$61.24	\$66.92	\$138.26	\$96.63	\$75.70	\$70.40	\$85.54	\$74.71	\$46.30	\$46.35	\$70.09
Average Arrearage Amount as a % of Total Balance	56%	56%	56%	56%	55%	56%	56%	56%	55%	56%	57%	58%	56%
Total Amount of Arrears Outstanding	\$149,050.88	\$140,436.43	\$214,115.96	\$225,282.31	\$510,741.95	\$359,480.03	\$283,229.05	\$2,643,597.06	\$317,959.13	\$266,892.91	\$162,161.47	\$158,440.34	\$452,615.63
Forgiveness Credits Applied in Current Month	\$3,824.55	\$571.56	\$1,488.49	\$3,082.63	\$21,696.40	\$58,519.06	\$24,428.55	\$48,037.16	\$48,753.59	\$43,996.41	\$14,927.80	\$9,904.43	\$279,230.63
Total Forgiveness Credits (count)	3	1	2	2	22	44	28	46	37	42	15	10	252
Average Forgiveness Credit	\$1,274.85	\$571.56	\$744.25	\$1,541.32	\$986.20	\$1,329.97	\$872.45	\$1,044.29	\$1,317.66	\$1,047.53	\$995.19	\$990.44	\$1,059.64
Number of Participants Receiving LIHEAP	0	0	244	\$259.00	525	343	0	0	0	0	0	0	1371
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	7.0%	7.7%	14.2%	9.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0

Gas Only

	2015												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,789	2,677	2,553	2,447	2,525	2,558	2,520	2,522	2,451	2,414	2,370	2,336	2,514
Customers Newly Added to HSA Agreement	116	90	140	150	248	220	164	164	172	177	94	141	1876
Customers Removed - Complete	3	7	7	5	43	42	42	37	27	33	24	13	283
Customers Removed - Defaulted	189	154	217	198	91	78	100	60	150	144	50	122	1553
Customers Removed - Cancelled	21	11	16	31	25	15	22	24	27	21	16	32	261
Total Customer Payments	\$254,951.81	\$296,227.98	\$322,030.55	\$253,961.60	\$204,564.78	\$207,939.17	\$220,543.10	\$178,735.27	\$190,550.37	\$171,815.17	\$155,656.12	\$157,817.32	\$2,614,793.24
Agreement Amount For All Customers	\$228,745.12	\$171,344.70	\$236,891.90	\$298,139.16	\$491,945.08	\$342,910.60	\$262,647.17	\$258,586.57	\$259,939.31	\$321,675.13	\$181,259.71	\$365,298.04	\$284,948.54
Average Agreement Amount For All Customers	\$82.01	\$64.00	\$92.78	\$121.83	\$194.82	\$134.05	\$104.22	\$102.53	\$106.05	\$133.25	\$76.48	\$156.37	\$114.03
Total Installment Amount For All Customers	\$2,479.65	\$1,800.47	\$2,522.60	\$3,164.09	\$5,144.29	\$3,577.80	\$2,721.84	\$2,675.14	\$2,722.95	\$3,389.32	\$1,951.62	\$40,003.88	\$6,012.80
Average Installment Amount For All Customers	\$0.88	\$0.67	\$0.98	\$1.29	\$2.03	\$1.39	\$1.08	\$1.06	\$1.11	\$1.40	\$0.82	\$1.71	\$1.20
Average Arrearage Amount	\$48.00	\$36.31	\$53.35	\$69.82	\$110.01	\$75.52	\$58.32	\$57.27	\$59.99	\$75.81	\$44.46	\$92.55	\$65.12
Average Arrearage Amount as a % of Total Balance	59%	57%	58%	57%	56%	56%	56%	56%	57%	56%	58%	59%	57%
Total Amount of Arrears Outstanding	\$133,898.04	\$97,226.31	\$136,220.23	\$170,863.46	\$277,789.16	\$193,200.12	\$146,977.41	\$144,455.04	\$147,036.30	\$183,025.96	\$105,387.34	\$216,211.33	\$162,690.89
Forgiveness Credits Applied in Current Month	\$3,962.41	\$9,399.75	\$7,645.88	\$10,606.86	\$53,247.97	\$33,738.31	\$42,202.90	\$41,834.39	\$27,349.26	\$30,205.66	\$19,852.06	\$10,919.41	\$290,964.86
Total Forgiveness Credits (count)	3	7	7	5	43	42	42	37	27	33	24	13	283
Average Forgiveness Credit	\$1,320.80	\$1,342.82	\$1,092.27	\$2,121.37	\$1,238.32	\$803.29	\$1,004.83	\$1,130.66	\$1,012.94	\$915.32	\$827.17	\$839.95	\$1,137.48
Number of Participants Receiving LIHEAP	0	0	140	150	248	220	0	0	0	0	0	0	758
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.5%	6.1%	9.8%	8.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0

Henry Shelton Act

Enrollments, Defaults, Cancellations by Month

Note: Shaded Cells Require Data Input

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	276	12	203	61	0
December	2011	61	3	46	12	0
Total	2011	628	28	434	166	0
January	2012	197	10	134	53	0
February	2012	71	10	45	16	0
March	2012	149	5	106	38	0
April	2012	218	18	147	53	0
May	2012	1,427	103	970	354	0
June	2012	1,118	83	720	315	0
July	2012	1,006	86	684	236	0
August	2012	1,126	86	767	273	0
September	2012	858	60	568	230	0
October	2012	918	60	601	257	0
November	2012	574	43	366	163	2
December	2012	366	8	249	98	11
Total	2012	8,028	572	5,357	2,086	13
January	2013	279	0	162	92	25
February	2013	265	0	159	89	17
March	2013	278	0	178	78	22
April	2013	486	0	288	151	47
May	2013	899	0	558	264	77
June	2013	712	0	423	223	66
July	2013	694	0	445	186	63
August	2013	722	0	425	218	79
September	2013	535	0	331	141	63
October	2013	652	0	419	174	59
November	2013	296	0	168	92	36
December	2013	227	0	130	65	32
Total	2013	6,045	0	3,686	1,773	586
January	2014	194	0	104	70	20
February	2014	181	0	80	73	28
March	2014	302	0	156	89	57
April	2014	460	0	232	118	110
May	2014	1,100	0	607	249	244
June	2014	751	0	455	162	134
July	2014	638	0	363	156	119
August	2014	637	0	360	162	115
September	2014	717	0	402	166	149
October	2014	830	0	433	187	210
November	2014	450	0	223	106	121
December	2014	426	0	165	110	151
Total	2014	6,686	0	3,580	1,648	1,458
January	2015	380	0	131	103	146
February	2015	285	0	110	73	102
March	2015	422	0	137	102	183
April	2015	457	0	170	85	202

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

May	2015	843	0	168	151	524
June	2015	628	0	54	125	449
July	2015	524	0	61	95	368
August	2015	485	0	51	70	364
September	2015	566	0	51	65	450
October	2015	503	0	55	47	401
November	2015	286	0	38	16	232
December	2015	341	0	39	16	286
Total	2015	5,720	0	1,065	948	3,707
Cumulative Total						
		27,107	600	14,122	6,621	5,764

Note: Shaded Cells Require Data Input

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	0	0	0	0	0
November	2011	1	0	0	1	0
December	2011	1	0	1	0	0
Total	2011	2	0	1	1	0
January	2012	157	9	107	41	0
February	2012	49	8	31	10	0
March	2012	128	5	91	32	0
April	2012	113	11	74	28	0
May	2012	698	64	463	171	0
June	2012	529	48	326	155	0
July	2012	474	46	312	116	0
August	2012	518	35	361	122	0
September	2012	363	25	236	102	0
October	2012	422	33	276	113	0
November	2012	293	24	185	83	1
December	2012	212	7	141	57	7
Total	2012	3,956	315	2,603	1,030	8
January	2013	133	0	73	49	11
February	2013	127	0	75	46	6
March	2013	138	0	83	43	12
April	2013	229	0	129	81	19
May	2013	423	0	240	141	42
June	2013	323	0	178	109	36
July	2013	276	0	182	65	29
August	2013	293	0	171	90	32
September	2013	197	0	119	50	28
October	2013	279	0	159	87	33
November	2013	130	0	76	40	14
December	2013	114	0	61	35	18
Total	2013	2,662	0	1,546	836	280
January	2014	84	0	45	30	9
February	2014	82	0	33	36	13
March	2014	151	0	74	45	32
April	2014	225	0	111	67	47
May	2014	504	0	267	109	128

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	191	66	52
July	2014	237	0	144	51	42
August	2014	240	0	138	57	45
September	2014	264	0	155	57	52
October	2014	315	0	149	70	96
November	2014	198	0	85	50	63
December	2014	176	0	64	47	65
Total	2014	2,785	0	1,456	685	644
January	2015	126	0	34	37	55
February	2015	100	0	27	34	39
March	2015	155	0	36	41	78
April	2015	164	0	57	31	76
May	2015	269	0	43	48	178
June	2015	240	0	20	39	181
July	2015	188	0	22	36	130
August	2015	183	0	19	22	142
September	2015	187	0	18	18	151
October	2015	196	0	28	15	153
November	2015	103	0	16	6	81
December	2015	172	0	25	6	141
Total	2015	2,083	0	345	333	1,405
Cumulative Total		11,488	315	5,951	2,885	2,337

Note: Shaded Cells Require Data Input

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
October	2011	291	13	185	93	0
November	2011	275	12	203	60	0
December	2011	60	3	45	12	0
Total	2011	626	28	433	165	0
January	2012	40	1	27	12	0
February	2012	22	2	14	6	0
March	2012	21	0	15	6	0
April	2012	105	7	73	25	0
May	2012	729	39	507	183	0
June	2012	589	35	394	160	0
July	2012	532	40	372	120	0
August	2012	608	51	406	151	0
September	2012	495	35	332	128	0
October	2012	496	27	325	144	0
November	2012	281	19	181	80	1
December	2012	154	1	108	41	4
Total	2012	4,072	257	2,754	1,056	5
January	2013	146	0	89	43	14
February	2013	138	0	84	43	11
March	2013	140	0	95	35	10
April	2013	257	0	159	70	28
May	2013	476	0	318	123	35
June	2013	389	0	245	114	30
July	2013	418	0	263	121	34
August	2013	429	0	254	128	47
September	2013	338	0	212	91	35

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

October	2013	373	0	260	87	26
November	2013	166	0	92	52	22
December	2013	113	0	69	30	14
Total	2013	3,383	0	2,140	937	306
January	2014	110	0	59	40	11
February	2014	99	0	47	37	15
March	2014	151	0	82	44	25
April	2014	235	0	121	51	63
May	2014	596	0	340	140	116
June	2014	442	0	264	96	82
July	2014	401	0	219	105	77
August	2014	397	0	222	105	70
September	2014	453	0	247	109	97
October	2014	515	0	284	117	114
November	2014	252	0	138	56	58
December	2014	250	0	101	63	86
Total	2014	3,901	0	2,124	963	814
January	2015	254	0	97	66	91
February	2015	185	0	83	39	63
March	2015	267	0	101	61	105
April	2015	293	0	113	54	126
May	2015	574	0	125	103	346
June	2015	388	0	34	86	268
July	2015	336	0	39	59	238
August	2015	302	0	32	48	222
September	2015	379	0	33	47	299
October	2015	307	0	27	32	248
November	2015	183	0	22	10	151
December	2015	169	0	14	10	145
Total	2015	3,637	0	720	615	2,302
Cumulative Total		15,619	285	8,171	3,736	3,427