

December 19, 2013

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
November 2013**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed monthly reports for November 2013 regarding the Arrearage Forgiveness plan implemented in compliance with R.I.G.L. §39-2-1(d)(2).

Pursuant to the Commission's request, the Company is providing a more streamlined, user-friendly report.

Thank you for your attention to this transmittal. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid.

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically transmitted to the individuals listed below. Paper copies of this filing were hand delivered to the Rhode Island Public Utilities Commission and the RI Division of Public Utilities and Carriers.

Joanne M. Scanlon

12/19/13
Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/8/13**

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Henry Shelton Act Monthly Report 2013

GAS AND ELECTRIC COMBINED

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	6,195	6,330	6,572	6,517		6,404
Customers Newly Added to HSA Agreement	671	509	574	268		2022
Customers Removed - Complete	0	0	0	0		0
Customers Removed - Defaulted	361	204	194	229		988
Customers Removed - Cancelled	74	67	79	72		292
Total Customer Payments	\$482,207.21	\$542,067.66	\$528,974.63	\$428,016.67		\$1,981,266.17
Agreement Amount For All Customers	\$1,064,405.71	\$771,790.60	\$942,417.26	\$464,760.42		\$810,843.50
Average Agreement Amount For All Customers	\$340.70	\$240.68	\$286.09	\$143.20		\$252.67
Total Installment Amount For All Customers	\$11,040.93	\$8,050.51	\$10,051.25	\$5,019.47		\$8,540.54
Average Installment Amount For All Customers	\$3.53	\$2.50	\$3.04	\$1.54		\$2.65
Average Arrearage Amount	\$190.87	\$135.59	\$164.92	\$83.55		\$143.73
Average Arrearage Amount as a % of Total Balance	56%	56%	58%	57%		57%
Total Amount of Arrears Outstanding	\$596,208.07	\$434,719.78	\$542,756.82	\$271,048.73		\$461,183.35
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00
Total Forgiveness Credits (count)	0	0	0	0		0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00
Number of Participants Receiving LIHEAP	671	509	0	0		1180
Percentage of Participants Receiving LIHEAP	21.5%	15.8%	0.0%	0.0%		0
Total LIHEAP Payments	\$4,830.00	\$2,500.00	\$0.00	\$0.00		\$7,330.00

ELECTRIC ONLY

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	3,303	3,424	3,535	3,455		3,429
Customers Newly Added to HSA Agreement	393	321	329	147		1190
Customers Removed - Complete	0	0	0	0		0
Customers Removed - Defaulted	194	119	124	171		608
Customers Removed - Cancelled	48	41	51	47		187
Total Customer Payments	\$318,453.17	\$336,313.16	\$327,682.69	\$256,204.65		\$1,238,653.67
Agreement Amount For All Customers	\$635,543.73	\$478,181.53	\$521,826.59	\$230,785.27		\$466,584.28
Average Agreement Amount For All Customers	\$192.41	\$139.65	\$147.61	\$66.79		\$136.62
Total Installment Amount For All Customers	\$6,578.47	\$4,976.64	\$5,503.36	\$2,474.05		\$4,883.13
Average Installment Amount For All Customers	\$1.99	\$1.45	\$1.55	\$0.71		\$1.43
Average Arrearage Amount	\$107.55	\$78.48	\$84.06	\$38.66		\$77.19
Average Arrearage Amount as a % of Total Balance	56%	56%	57%	58%		57%
Total Amount of Arrears Outstanding	\$355,240.64	\$268,736.72	\$297,177.58	\$133,594.99		\$263,687.48
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00
Total Forgiveness Credits (count)	0	0	0	0		0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00
Number of Participants Receiving LIHEAP	393	321	0	0		714
Percentage of Participants Receiving LIHEAP	11.9%	9.4%	0.0%	0.0%		0
Total LIHEAP Payments	\$4,830.00	\$2,500.00	\$0.00	\$0.00		\$7,330.00

Gas Only

	Aug	Sep	Oct	Nov	Dec	YTD
Number of Customers Active	2,892	2,906	3,037	3,062		2,974
Customers Newly Added to HSA Agreement	278	188	245	121		832
Customers Removed - Complete	0	0	0	0		0
Customers Removed - Defaulted	167	85	70	58		380
Customers Removed - Cancelled	26	26	28	25		105
Total Customer Payments	\$163,754.04	\$205,754.50	\$201,291.94	\$171,812.02		\$742,612.50
Agreement Amount For All Customers	\$428,861.97	\$293,609.07	\$420,590.67	\$233,975.15		\$344,259.22
Average Agreement Amount For All Customers	\$148.29	\$101.08	\$138.48	\$76.41		\$116.07
Total Installment Amount For All Customers	\$4,462.46	\$3,073.87	\$4,547.89	\$2,545.42		\$3,657.41
Average Installment Amount For All Customers	\$1.54	\$1.05	\$1.49	\$0.83		\$1.23
Average Arrearage Amount	\$83.32	\$57.11	\$80.86	\$44.89		\$66.55
Average Arrearage Amount as a % of Total Balance	56%	57%	58%	59%		57%
Total Amount of Arrears Outstanding	\$240,967.43	\$165,983.06	\$245,579.24	\$137,453.74		\$197,495.87
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00
Total Forgiveness Credits (count)	0	0	0	0		0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00
Number of Participants Receiving LIHEAP	278	188	0	0		466
Percentage of Participants Receiving LIHEAP	9.6%	6.5%	0.0%	0.0%		0
Total LIHEAP Payments	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00