

March 18, 2014

BY HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
February 2014**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Henry Shelton Act monthly report for February 2014.

Thank you for your attention to this transmittal. If you have any questions, please contact me at (781) 907-2121.

Very truly yours,



Raquel J. Webster

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid.

Henry Shelton Act Monthly Report 2014

GAS AND ELECTRIC COMBINED

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,863	5,698											5,781
Customers Newly Added to HSA Agreement	168	163											331
Customers Removed - Complete	0	0											0
Customers Removed - Defaulted	381	243											624
Customers Removed - Cancelled	34	44											78
Total Customer Payments	\$493,347.95	\$587,086.43											\$1,080,434.38
Agreement Amount For All Customers	\$294,744.54	\$311,235.26											\$302,989.90
Average Agreement Amount For All Customers	\$100.34	\$109.09											\$104.72
Total Installment Amount For All Customers	\$3,168.52	\$3,267.96											\$3,218.24
Average Installment Amount For All Customers	\$1.07	\$1.14											\$1.11
Average Arrearage Amount	\$58.26	\$61.86											\$60.06
Average Arrearage Amount as a % of Total Balance	58%	57%											58%
Total Amount of Arrears Outstanding	\$171,097.65	\$176,467.99											\$173,782.82
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00											\$0.00
Total Forgiveness Credits (count)	0	0											0
Average Forgiveness Credit	\$0.00	\$0.00											\$0.00
Number of Participants Receiving LIHEAP	0	0											0
Percentage of Participants Receiving LIHEAP	0.0%	0.0%											0
Total LIHEAP Payments	\$0.00	\$0.00											\$0.00

ELECTRIC ONLY

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,101	3,013											3,057
Customers Newly Added to HSA Agreement	96	90											186
Customers Removed - Complete	0	0											0
Customers Removed - Defaulted	195	134											329
Customers Removed - Cancelled	18	26											44
Total Customer Payments	\$266,363.56	\$320,492.59											\$586,856.15
Agreement Amount For All Customers	\$160,975.02	\$168,221.44											\$164,598.23
Average Agreement Amount For All Customers	\$51.91	\$55.83											\$53.87
Total Installment Amount For All Customers	\$1,717.04	\$1,761.68											\$1,739.36
Average Installment Amount For All Customers	\$0.55	\$0.58											\$0.57
Average Arrearage Amount	\$29.89	\$31.57											\$30.73
Average Arrearage Amount as a % of Total Balance	58%	57%											57%
Total Amount of Arrears Outstanding	\$92,718.02	\$95,127.98											\$93,923.00
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00											\$0.00
Total Forgiveness Credits (count)	0	0											0
Average Forgiveness Credit	\$0.00	\$0.00											\$0.00
Number of Participants Receiving LIHEAP	0	0											0
Percentage of Participants Receiving LIHEAP	0.0%	0.0%											0
Total LIHEAP Payments	\$0.00	\$0.00											\$0.00

Gas Only

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,762	2,685											2,724
Customers Newly Added to HSA Agreement	72	73											145
Customers Removed - Complete	0	0											0
Customers Removed - Defaulted	186	109											295
Customers Removed - Cancelled	16	18											34
Total Customer Payments	\$266,984.39	\$266,593.84											\$533,578.23
Agreement Amount For All Customers	\$133,769.52	\$143,013.82											\$138,391.67
Average Agreement Amount For All Customers	\$48.43	\$53.26											\$50.85
Total Installment Amount For All Customers	\$1,451.48	\$1,506.28											\$1,478.88
Average Installment Amount For All Customers	\$0.52	\$0.56											\$0.54
Average Arrearage Amount	\$28.37	\$30.29											\$29.33
Average Arrearage Amount as a % of Total Balance	59%	57%											58%
Total Amount of Arrears Outstanding	\$78,379.63	\$81,340.01											\$79,859.82
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00											\$0.00
Total Forgiveness Credits (count)	0	0											0
Average Forgiveness Credit	\$0.00	\$0.00											\$0.00
Number of Participants Receiving LIHEAP	0	0											0
Percentage of Participants Receiving LIHEAP	0.0%	0.0%											0
Total LIHEAP Payments	\$0.00	\$0.00											\$0.00