

May 15, 2014

**BY HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report  
April 2014**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Henry Shelton Act monthly report for April 2014 in the above-referenced docket.

Thank you for your attention to this transmittal. If you have any questions, please contact me at (781) 907-2121.

Very truly yours,



Raquel J. Webster

Enclosure

cc: Docket 4290 Service List  
Steve Scialabba  
Leo Wold, Esq.  
James Lanni

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

## Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically transmitted to the individuals listed below. Paper copies of this filing were hand delivered to the Rhode Island Public Utilities Commission and the RI Division of Public Utilities and Carriers.

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Joanne M. Scanlon

5/15/14  
Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement  
Charge Filing Service List updated 10/8/13**

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## Henry Shelton Act Monthly Report 2014

### GAS AND ELECTRIC COMBINED

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,863	5,698	5,224	5,022									5,452
Customers Newly Added to HSA Agreement	168	163	258	414									1003
Customers Removed - Complete	0	0	0	0									0
Customers Removed - Defaulted	381	243	545	601									1770
Customers Removed - Cancelled	34	44	62	45									185
Total Customer Payments	\$493,347.95	\$587,086.43	\$566,499.64	\$475,490.11									\$2,122,424.13
Agreement Amount For All Customers	\$294,744.54	\$311,235.26	\$494,329.75	\$709,085.72									\$452,348.82
Average Agreement Amount For All Customers	\$100.34	\$109.09	\$190.35	\$282.65									\$170.61
Total Installment Amount For All Customers	\$3,168.52	\$3,267.96	\$5,218.00	\$7,539.19									\$4,798.42
Average Installment Amount For All Customers	\$1.07	\$1.14	\$2.00	\$2.99									\$1.80
Average Arrearage Amount	\$58.26	\$61.86	\$108.54	\$162.36									\$97.76
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%									57%
Total Amount of Arrears Outstanding	\$171,097.65	\$176,467.99	\$281,768.26	\$407,115.50									\$259,112.35
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00									\$0.00
Total Forgiveness Credits (count)	0	0	0	0									0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00									\$0.00
Number of Participants Receiving LIHEAP	0	0	258	414									672
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.9%	16.5%									0
Total LIHEAP Payments	\$0.00	\$0.00	\$34,396.38	\$10,972.40									\$45,368.78

### ELECTRIC ONLY

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,101	3,013	2,746	2,610									2,868
Customers Newly Added to HSA Agreement	96	90	127	215									528
Customers Removed - Complete	0	0	0	0									0
Customers Removed - Defaulted	195	134	289	341									959
Customers Removed - Cancelled	18	26	35	28									107
Total Customer Payments	\$266,363.56	\$320,492.59	\$291,303.87	\$267,602.06									\$1,145,762.08
Agreement Amount For All Customers	\$160,975.02	\$168,221.44	\$231,876.07	\$360,050.22									\$230,280.69
Average Agreement Amount For All Customers	\$51.91	\$55.83	\$84.44	\$137.95									\$82.53
Total Installment Amount For All Customers	\$1,717.04	\$1,761.68	\$2,427.45	\$3,777.17									\$2,420.84
Average Installment Amount For All Customers	\$0.55	\$0.58	\$0.88	\$1.44									\$0.86
Average Arrearage Amount	\$29.89	\$31.57	\$47.73	\$78.14									\$46.83
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%									57%
Total Amount of Arrears Outstanding	\$92,718.02	\$95,127.98	\$131,079.55	\$203,966.76									\$130,723.08
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00									\$0.00
Total Forgiveness Credits (count)	0	0	0	0									0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00									\$0.00
Number of Participants Receiving LIHEAP	0	0	127	\$199.00									326
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.6%	8.2%									0

### Gas Only

	2014												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,762	2,685	2,478	2,412									2,584
Customers Newly Added to HSA Agreement	72	73	131	199									475
Customers Removed - Complete	0	0	0	0									0
Customers Removed - Defaulted	186	109	256	260									811
Customers Removed - Cancelled	16	18	27	17									78
Total Customer Payments	\$266,984.39	\$266,593.84	\$275,195.77	\$207,888.05									\$1,016,662.05
Agreement Amount For All Customers	\$133,769.52	\$143,013.82	\$262,453.68	\$349,035.50									\$222,068.13
Average Agreement Amount For All Customers	\$48.43	\$53.26	\$105.91	\$144.70									\$88.08
Total Installment Amount For All Customers	\$1,451.48	\$1,506.28	\$2,790.55	\$3,762.02									\$2,377.58
Average Installment Amount For All Customers	\$0.52	\$0.56	\$1.12	\$1.55									\$0.94
Average Arrearage Amount	\$28.37	\$30.29	\$60.81	\$84.22									\$50.92
Average Arrearage Amount as a % of Total Balance	59%	57%	57%	58%									58%
Total Amount of Arrears Outstanding	\$78,379.63	\$81,340.01	\$150,688.71	\$203,148.74									\$128,389.27
Forgiveness Credits Applied in Current Month	\$0.00	\$0.00	\$0.00	\$0.00									\$0.00
Total Forgiveness Credits (count)	0	0	0	0									0
Average Forgiveness Credit	\$0.00	\$0.00	\$0.00	\$0.00									\$0.00
Number of Participants Receiving LIHEAP	0	0	131	215									346
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.3%	8.3%									0