

October 17, 2016

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
September 2016**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed please find four copies of the Henry Shelton Act (HSA) monthly report for September 2016.

On November 14, 2014, the Public Utilities Commission requested that when National Grid files the HSA monthly report in the above-referenced docket, National Grid also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. National Grid has provided this additional information as part of the HSA monthly report for September 2016. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

October 17, 2016
Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/5/16**

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Henry Shelton Act Monthly Report 2016

GAS AND ELECTRIC COMBINED

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,418	4,840	4,607	4,403	4,437	4,346	4,283	4,123	3,762				4,469
Customers Newly Added to HSA Agreement	199	184	216	250	416	367	314	334	45				2325
Customers Removed - Complete	27	17	20	35	74	57	42	67	51				390
Customers Removed - Defaulted	401	624	394	325	239	318	241	335	245				3122
Customers Removed - Cancelled	36	50	38	55	40	49	32	41	38				379
Total Customer Payments	\$500,847.81	\$593,865.66	\$536,067.83	\$423,223.28	\$449,312.70	\$416,084.57	\$382,617.01	\$445,941.00	\$380,416.47				\$4,128,376.33
Agreement Amount For All Customers	\$369,802.84	\$340,535.89	\$443,871.80	\$473,011.61	\$770,224.22	\$625,798.14	\$549,889.01	\$574,481.27	\$61,480.72				\$483,569.95
Average Agreement Amount For All Customers	\$140.36	\$141.06	\$193.61	\$213.46	\$331.07	\$273.84	\$247.97	\$266.78	\$31.93				\$204.45
Total Installment Amount For All Customers	\$3,968.33	\$3,623.49	\$4,708.88	\$5,004.02	\$7,935.64	\$6,438.75	\$5,712.54	\$5,950.35	\$645.04				\$4,887.45
Average Installment Amount For All Customers	\$1.49	\$1.49	\$2.05	\$2.25	\$3.41	\$2.82	\$2.57	\$2.77	\$0.33				\$2.13
Average Arrearage Amount	\$81.46	\$81.06	\$111.19	\$122.26	\$184.47	\$152.57	\$139.18	\$149.61	\$18.18				\$115.55
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%	57%				57%
Total Amount of Arrears Outstanding	\$214,289.52	\$195,670.03	\$254,280.88	\$270,215.47	\$428,523.30	\$347,685.70	\$308,476.35	\$321,319.61	\$34,381.67				\$263,871.39
Forgiveness Credits Applied in Current Month	\$32,230.60	\$13,732.94	\$20,364.93	\$39,741.11	\$92,658.68	\$72,572.00	\$38,296.31	\$69,925.89	\$44,225.72				\$423,748.18
Total Forgiveness Credits (count)	27	17	20	39	74	57	42	67	51				394
Average Forgiveness Credit	\$1,193.73	\$807.82	\$1,018.25	\$1,019.00	\$1,252.14	\$1,273.19	\$911.82	\$1,043.67	\$867.17				\$1,042.98
Number of Participants Receiving LIHEAP	0	0	216	250	416	367	314	0	0				1563
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.2%	11.2%	17.7%	16.1%	14.2%	0.0%	0.0%				0
Total LIHEAP Payments	\$0.00	\$0.00	\$190,257.05	\$241,169.74	\$16,666.82	\$2,042.00	\$250.00	\$0.00	\$0.00				\$450,385.61

ELECTRIC ONLY

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,183	2,833	2,719	2,565	2,636	2,610	2,574	2,511	2,272				2,656
Customers Newly Added to HSA Agreement	110	111	136	155	307	263	214	233	30				1559
Customers Removed - Complete	12	12	11	22	39	25	24	35	27				207
Customers Removed - Defaulted	268	387	225	232	163	212	171	203	173				2034
Customers Removed - Cancelled	22	32	27	31	29	34	21	31	27				254
Total Customer Payments	\$329,026.58	\$377,685.66	\$335,623.27	\$283,801.01	\$312,152.12	\$304,203.82	\$285,160.62	\$343,638.15	\$295,146.81				\$2,866,438.04
Agreement Amount For All Customers	\$188,260.86	\$196,906.84	\$356,266.15	\$284,530.98	\$549,161.17	\$449,131.07	\$375,212.51	\$403,368.70	\$40,356.38				\$315,910.52
Average Agreement Amount For All Customers	\$59.14	\$69.50	\$94.25	\$110.92	\$208.33	\$172.08	\$145.77	\$160.64	\$17.76				\$115.38
Total Installment Amount For All Customers	\$2,002.72	\$2,095.06	\$2,686.58	\$2,971.63	\$5,629.34	\$4,580.15	\$3,890.83	\$4,144.35	\$415.28				\$3,157.33
Average Installment Amount For All Customers	\$0.62	\$0.73	\$0.98	\$1.15	\$2.13	\$1.75	\$1.51	\$1.65	\$0.18				\$1.19
Average Arrearage Amount	\$33.97	\$39.93	\$53.35	\$62.55	\$115.32	\$94.76	\$81.62	\$89.12	\$9.86				\$64.50
Average Arrearage Amount as a % of Total Balance	57%	57%	57%	56%	55%	55%	56%	55%	56%				56%
Total Amount of Arrears Outstanding	\$108,144.66	\$113,132.35	\$145,077.76	\$160,466.31	\$303,984.05	\$247,324.06	\$210,104.75	\$233,799.63	\$22,424.45				\$171,606.45
Forgiveness Credits Applied in Current Month	\$13,767.31	\$6,973.85	\$6,837.74	\$23,250.66	\$50,784.11	\$31,094.33	\$19,976.41	\$33,458.13	\$22,096.97				\$208,239.51
Total Forgiveness Credits (count)	12	12	11	22	39	25	24	35	27				207
Average Forgiveness Credit	\$1,147.28	\$581.15	\$621.61	\$1,056.85	\$1,302.16	\$1,243.77	\$832.35	\$955.95	\$818.41				\$951.06
Number of Participants Receiving LIHEAP	0	0	136	155	307	263	214	0	0				1075
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.0%	6.0%	11.7%	10.1%	8.3%	0.0%	0.0%				0

Gas Only

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,235	2,007	1,888	1,838	1,801	1,736	1,709	1,612	1,490				1,813
Customers Newly Added to HSA Agreement	89	73	80	95	109	104	100	101	15				766
Customers Removed - Complete	15	5	9	13	35	32	18	32	24				183
Customers Removed - Defaulted	133	237	169	93	76	106	70	132	72				1088
Customers Removed - Cancelled	14	18	11	24	11	15	11	10	11				125
Total Customer Payments	\$171,821.23	\$216,180.00	\$200,444.56	\$139,422.27	\$137,160.58	\$111,880.75	\$97,456.39	\$102,302.85	\$85,269.66				\$1,261,938.29
Agreement Amount For All Customers	\$181,541.98	\$143,629.05	\$187,605.65	\$168,480.63	\$221,063.05	\$176,667.07	\$174,676.50	\$171,112.57	\$21,124.34				\$160,655.65
Average Agreement Amount For All Customers	\$81.22	\$71.56	\$99.36	\$102.54	\$122.74	\$101.76	\$102.20	\$106.14	\$14.17				\$89.08
Total Installment Amount For All Customers	\$1,965.61	\$1,528.43	\$2,022.30	\$2,032.39	\$2,306.30	\$1,858.60	\$1,821.71	\$1,806.00	\$229.76				\$1,730.12
Average Installment Amount For All Customers	\$0.87	\$0.76	\$1.07	\$1.10	\$1.28	\$1.07	\$1.06	\$1.12	\$0.15				\$0.94
Average Arrearage Amount	\$47.49	\$41.12	\$57.84	\$59.71	\$69.15	\$57.81	\$57.56	\$60.49	\$8.32				\$51.05
Average Arrearage Amount as a % of Total Balance	58%	57%	58%	58%	56%	57%	56%	57%	59%				57%
Total Amount of Arrears Outstanding	\$106,144.86	\$82,537.68	\$109,203.12	\$109,749.16	\$124,539.25	\$100,361.64	\$98,371.60	\$97,519.98	\$12,407.22				\$93,426.06
Forgiveness Credits Applied in Current Month	\$18,463.29	\$6,759.06	\$13,527.19	\$15,629.83	\$41,874.52	\$41,477.67	\$18,259.90	\$36,467.76	\$22,128.75				\$214,587.97
Total Forgiveness Credits (count)	15	5	9	13	35	32	18	32	24				183
Average Forgiveness Credit	\$1,230.89	\$1,351.81	\$1,503.02	\$1,202.29	\$1,196.41	\$1,296.18	\$1,014.44	\$1,139.62	\$922.03				\$1,206.30
Number of Participants Receiving LIHEAP	0	0	80	95	109	104	100	0	0				488
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.2%	5.2%	6.1%	6.0%	5.9%	0.0%	0.0%				0

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	279	25	162	92	0
February	2013	265	16	160	89	0
March	2013	278	20	180	78	0
April	2013	486	41	292	153	0
May	2013	899	66	566	267	0
June	2013	712	56	431	225	0
July	2013	694	39	461	194	0
August	2013	722	55	439	228	0
September	2013	535	29	342	146	18
October	2013	652	0	431	181	40
November	2013	296	0	176	94	26
December	2013	227	0	139	68	20
Total	2013	6,045	347	3,779	1,815	104
January	2014	194	0	111	75	8
February	2014	181	0	89	75	17
March	2014	302	0	169	93	40
April	2014	460	0	266	131	63
May	2014	1,100	0	683	281	136
June	2014	751	0	497	190	64
July	2014	638	0	401	169	68
August	2014	637	0	408	168	61
September	2014	717	0	453	182	82
October	2014	830	0	508	209	113
November	2014	450	0	264	124	62
December	2014	426	0	228	129	69
Total	2014	6,686	0	4,077	1,826	783
January	2015	380	0	188	123	69
February	2015	285	0	153	82	50
March	2015	422	0	211	134	77
April	2015	457	0	245	110	102

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

May	2015	843	0	497	193	153
June	2015	628	0	346	161	121
July	2015	524	0	298	134	92
August	2015	485	0	272	116	97
September	2015	566	0	299	138	129
October	2015	503	0	276	110	117
November	2015	286	0	148	60	78
December	2015	341	0	175	61	105
Total	2015	5,720	0	3,108	1,422	1,190
January	2016	230	0	98	51	81
February	2016	202	0	81	32	89
March	2016	253	0	97	41	115
April	2016	278	0	65	31	182
May	2016	441	0	71	50	320
June	2016	402	0	59	30	313
July	2016	345	0	40	34	271
August	2016	370	0	38	25	307
September	2016	45	0	0	0	45
October	2016	0	0	0	0	0
November	2016	0	0	0	0	0
December	2016	0	0	0	0	0
Total	2016	2,566	0	549	294	1,723
Cumulative Total		21,017	347	11,513	5,357	3,800

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	133	11	73	49	0
February	2013	127	6	75	46	0
March	2013	138	10	85	43	0
April	2013	229	19	129	81	0
May	2013	423	34	245	144	0
June	2013	323	32	180	111	0
July	2013	276	15	192	69	0
August	2013	293	23	176	94	0
September	2013	197	15	122	51	9
October	2013	279	0	168	91	20
November	2013	130	0	82	40	8
December	2013	114	0	66	36	12
Total	2013	2,662	165	1,593	855	49
January	2014	84	0	48	33	3
February	2014	82	0	38	37	7
March	2014	151	0	83	48	20
April	2014	225	0	120	77	28
May	2014	504	0	302	126	76

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	204	77	28
July	2014	237	0	153	58	26
August	2014	240	0	151	58	31
September	2014	264	0	169	65	30
October	2014	315	0	180	86	49
November	2014	198	0	104	60	34
December	2014	176	0	87	56	33
Total	2014	2,785	0	1,639	781	365
January	2015	126	0	54	45	27
February	2015	100	0	42	38	20
March	2015	155	0	63	59	33
April	2015	164	0	81	42	41
May	2015	269	0	143	60	66
June	2015	240	0	126	54	60
July	2015	188	0	100	53	35
August	2015	183	0	99	38	46
September	2015	187	0	94	38	55
October	2015	196	0	119	37	40
November	2015	103	0	56	16	31
December	2015	172	0	81	30	61
Total	2015	2,083	0	1,058	510	515
January	2016	107	0	39	26	42
February	2016	80	0	19	17	44
March	2016	99	0	30	15	54
April	2016	102	0	23	12	67
May	2016	113	0	17	11	85
June	2016	119	0	22	11	86
July	2016	109	0	16	8	85
August	2016	115	0	13	9	93
September	2016	15	0	0	0	15
October	2016	0	0	0	0	0
November	2016	0	0	0	0	0
December	2016	0	0	0	0	0
Total	2016	859	0	179	109	571
Cumulative Total		7,530	165	4,290	2,146	929

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	146	14	89	43	0
February	2013	138	10	85	43	0
March	2013	140	10	95	35	0
April	2013	257	22	163	72	0
May	2013	476	32	321	123	0
June	2013	389	24	251	114	0
July	2013	418	24	269	125	0
August	2013	429	32	263	134	0
September	2013	338	14	220	95	9
October	2013	373	0	263	90	20
November	2013	166	0	94	54	18
December	2013	113	0	73	32	8
Total	2013	3,383	182	2,186	960	55
January	2014	110	0	63	42	5

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

February	2014	99	0	51	38	10
March	2014	151	0	86	45	20
April	2014	235	0	146	54	35
May	2014	596	0	381	155	60
June	2014	442	0	293	113	36
July	2014	401	0	248	111	42
August	2014	397	0	257	110	30
September	2014	453	0	284	117	52
October	2014	515	0	328	123	64
November	2014	252	0	160	64	28
December	2014	250	0	141	73	36
Total	2014	3,901	0	2,438	1,045	418
January	2015	254	0	134	78	42
February	2015	185	0	111	44	30
March	2015	267	0	148	75	44
April	2015	293	0	164	68	61
May	2015	574	0	354	133	87
June	2015	388	0	220	107	61
July	2015	336	0	198	81	57
August	2015	302	0	173	78	51
September	2015	379	0	205	100	74
October	2015	307	0	157	73	77
November	2015	183	0	92	44	47
December	2015	169	0	94	31	44
Total	2015	3,637	0	2,050	912	675
January	2016	123	0	59	25	39
February	2016	122	0	62	15	45
March	2016	154	0	67	26	61
April	2016	176	0	42	19	115
May	2016	328	0	54	39	235
June	2016	283	0	37	19	227
July	2016	236	0	24	26	186
August	2016	255	0	25	16	214
September	2016	30	0	0	0	30
October	2016		0			0
November	2016		0			0
December	2016		0			0
Total	2016	1,707	0	370	185	1,152
Cumulative Total		10,921	182	6,674	2,917	1,148