

September 15, 2016

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
August 2016**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed please find four copies of the Henry Shelton Act (HSA) monthly report for August 2016.

On November 14, 2014, the Public Utilities Commission requested that when National Grid files the HSA monthly report in the above-referenced docket, National Grid also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. National Grid has provided this additional information as part of the HSA monthly report for August 2016. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

September 15, 2016

Joanne M. Scanlon

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 9/15/16**

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Henry Shelton Act Monthly Report 2016

GAS AND ELECTRIC COMBINED

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,418	4,840	4,607	4,403	4,437	4,346	4,283	4,123					4,557
Customers Newly Added to HSA Agreement	199	184	216	250	416	367	314	334					2280
Customers Removed - Complete	27	17	20	35	74	57	42	67					339
Customers Removed - Defaulted	401	624	394	325	239	318	241	335					2877
Customers Removed - Cancelled	36	50	38	55	40	49	32	41					341
Total Customer Payments	\$500,847.81	\$593,865.66	\$536,067.83	\$423,223.28	\$449,312.70	\$416,084.57	\$382,617.01	\$445,941.00					\$3,747,959.86
Agreement Amount For All Customers	\$369,802.84	\$340,535.89	\$443,871.80	\$473,011.61	\$770,224.22	\$625,798.14	\$549,889.01	\$574,481.27					\$543,868.41
Average Agreement Amount For All Customers	\$140.36	\$141.06	\$193.61	\$213.46	\$331.07	\$273.84	\$247.97	\$266.78					\$226.02
Total Installment Amount For All Customers	\$3,968.33	\$3,623.49	\$4,708.88	\$5,004.02	\$7,935.64	\$6,438.75	\$5,712.54	\$5,950.35					\$5,417.75
Average Installment Amount For All Customers	\$1.49	\$1.49	\$2.05	\$2.25	\$3.41	\$2.82	\$2.57	\$2.77					\$2.36
Average Arrearage Amount	\$81.46	\$81.06	\$111.19	\$122.26	\$184.47	\$152.57	\$139.18	\$149.61					\$127.73
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%					57%
Total Amount of Arrears Outstanding	\$214,289.52	\$195,670.03	\$254,280.88	\$270,215.47	\$428,523.30	\$347,685.70	\$308,476.35	\$321,319.61					\$292,557.61
Forgiveness Credits Applied in Current Month	\$32,230.60	\$13,732.94	\$20,364.93	\$39,741.11	\$92,658.68	\$72,572.00	\$38,296.31	\$69,925.89					\$379,522.46
Total Forgiveness Credits (count)	27	17	20	39	74	57	42	67					343
Average Forgiveness Credit	\$1,193.73	\$807.82	\$1,018.25	\$1,019.00	\$1,252.14	\$1,273.19	\$911.82	\$1,043.67					\$1,064.95
Number of Participants Receiving LIHEAP	0	0	216	250	416	367	314	0					1563
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.2%	11.2%	17.7%	16.1%	14.2%	0.0%					0
Total LIHEAP Payments	\$0.00	\$0.00	\$190,257.05	\$241,169.74	\$16,666.82	\$2,042.00	\$250.00	\$0.00					\$450,385.61

ELECTRIC ONLY

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,183	2,833	2,719	2,565	2,636	2,610	2,574	2,511					2,704
Customers Newly Added to HSA Agreement	110	111	136	155	307	263	214	233					1529
Customers Removed - Complete	12	12	11	22	39	25	24	35					180
Customers Removed - Defaulted	268	387	225	232	163	212	171	203					1861
Customers Removed - Cancelled	22	32	27	31	29	34	21	23					227
Total Customer Payments	\$329,026.58	\$377,685.66	\$335,623.27	\$283,801.01	\$312,152.12	\$304,203.82	\$285,160.62	\$343,638.15					\$2,571,291.23
Agreement Amount For All Customers	\$188,260.86	\$196,906.84	\$356,266.15	\$284,530.98	\$549,161.17	\$449,131.07	\$375,212.51	\$403,368.70					\$350,354.79
Average Agreement Amount For All Customers	\$59.14	\$69.50	\$94.25	\$110.92	\$208.33	\$172.08	\$145.77	\$160.64					\$127.58
Total Installment Amount For All Customers	\$2,002.72	\$2,095.06	\$2,686.58	\$2,971.63	\$5,629.34	\$4,580.15	\$3,890.83	\$4,144.35					\$3,500.08
Average Installment Amount For All Customers	\$0.62	\$0.73	\$0.98	\$1.15	\$2.13	\$1.75	\$1.51	\$1.65					\$1.32
Average Arrearage Amount	\$33.97	\$39.93	\$53.35	\$62.55	\$115.32	\$94.76	\$81.62	\$89.12					\$71.33
Average Arrearage Amount as a % of Total Balance	57%	57%	57%	56%	55%	55%	56%	55%					56%
Total Amount of Arrears Outstanding	\$108,144.66	\$113,132.35	\$145,077.76	\$160,466.31	\$303,984.05	\$247,324.06	\$210,104.75	\$233,799.63					\$190,254.20
Forgiveness Credits Applied in Current Month	\$13,767.31	\$6,973.85	\$6,837.74	\$23,250.66	\$50,784.11	\$31,094.33	\$19,976.41	\$33,458.13					\$186,142.54
Total Forgiveness Credits (count)	12	12	11	22	39	25	24	35					180
Average Forgiveness Credit	\$1,147.28	\$581.15	\$621.61	\$1,056.85	\$1,302.16	\$1,243.77	\$832.35	\$955.95					\$967.64
Number of Participants Receiving LIHEAP	0	0	136	155	307	263	214	0					1075
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.0%	6.0%	11.7%	10.1%	8.3%	0.0%					0

Gas Only

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,235	2,007	1,888	1,838	1,801	1,736	1,709	1,612					1,853
Customers Newly Added to HSA Agreement	89	73	80	95	109	104	100	101					751
Customers Removed - Complete	15	5	9	13	35	32	18	32					159
Customers Removed - Defaulted	133	237	169	93	76	106	70	132					1016
Customers Removed - Cancelled	14	18	11	24	11	15	11	10					114
Total Customer Payments	\$171,821.23	\$216,180.00	\$200,444.56	\$139,422.27	\$137,160.58	\$111,880.75	\$97,456.39	\$102,302.85					\$1,176,668.63
Agreement Amount For All Customers	\$181,541.98	\$143,629.05	\$187,605.65	\$168,480.63	\$221,063.05	\$176,667.07	\$174,676.50	\$171,112.57					\$178,097.06
Average Agreement Amount For All Customers	\$81.22	\$71.56	\$99.36	\$102.54	\$122.74	\$101.76	\$102.20	\$106.14					\$98.44
Total Installment Amount For All Customers	\$1,965.61	\$1,528.43	\$2,022.30	\$2,032.39	\$2,306.30	\$1,858.60	\$1,821.71	\$1,806.00					\$1,917.67
Average Installment Amount For All Customers	\$0.87	\$0.76	\$1.07	\$1.10	\$1.28	\$1.07	\$1.06	\$1.12					\$1.04
Average Arrearage Amount	\$47.49	\$41.12	\$57.84	\$59.71	\$69.15	\$57.81	\$57.56	\$60.49					\$56.40
Average Arrearage Amount as a % of Total Balance	58%	57%	58%	58%	56%	57%	56%	57%					57%
Total Amount of Arrears Outstanding	\$106,144.86	\$82,537.68	\$109,203.12	\$109,749.16	\$124,539.25	\$100,361.64	\$98,371.60	\$97,519.98					\$103,553.41
Forgiveness Credits Applied in Current Month	\$18,463.29	\$6,759.06	\$13,527.19	\$15,629.83	\$41,874.52	\$41,477.67	\$18,259.90	\$36,467.76					\$192,459.22
Total Forgiveness Credits (count)	15	5	9	13	35	32	18	32					159
Average Forgiveness Credit	\$1,230.89	\$1,351.81	\$1,503.02	\$1,202.29	\$1,196.41	\$1,296.18	\$1,014.44	\$1,139.62					\$1,241.83
Number of Participants Receiving LIHEAP	0	0	80	95	109	104	100	0					488
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.2%	5.2%	6.1%	6.0%	5.9%	0.0%					0

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	279	25	162	92	0
February	2013	265	16	160	89	0
March	2013	278	20	180	78	0
April	2013	486	41	292	153	0
May	2013	899	66	566	267	0
June	2013	712	56	431	225	0
July	2013	694	39	461	194	0
August	2013	722	41	439	228	14
September	2013	535	0	342	146	47
October	2013	652	0	431	181	40
November	2013	296	0	176	94	26
December	2013	227	0	137	68	22
Total	2013	6,045	304	3,777	1,815	149
January	2014	194	0	111	75	8
February	2014	181	0	88	74	19
March	2014	302	0	169	93	40
April	2014	460	0	265	128	67
May	2014	1,100	0	681	278	141
June	2014	751	0	495	187	69
July	2014	638	0	401	166	71
August	2014	637	0	408	168	61
September	2014	717	0	451	181	85
October	2014	830	0	507	209	114
November	2014	450	0	263	123	64
December	2014	426	0	227	129	70
Total	2014	6,686	0	4,066	1,811	809
January	2015	380	0	185	122	73
February	2015	285	0	153	82	50
March	2015	422	0	210	133	79
April	2015	457	0	241	109	107

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

May	2015	843	0	493	188	162
June	2015	628	0	345	159	124
July	2015	524	0	297	133	94
August	2015	485	0	271	114	100
September	2015	566	0	296	135	135
October	2015	503	0	271	107	125
November	2015	286	0	148	59	79
December	2015	341	0	172	60	109
Total	2015	5,720	0	3,082	1,401	1,237
January	2016	230	0	51	50	129
February	2016	202	0	40	30	132
March	2016	253	0	61	35	157
April	2016	278	0	40	29	209
May	2016	441	0	51	43	347
June	2016	402	0	46	23	333
July	2016	345	0	40	22	283
August	2016	470	0	23	13	434
September	2016	0	0	0	0	0
October	2016	0	0	0	0	0
November	2016	0	0	0	0	0
December	2016	0	0	0	0	0
Total	2016	2,621	0	352	245	2,024
Cumulative Total		21,072	304	11,277	5,272	4,219

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	133	11	73	49	0
February	2013	127	6	75	46	0
March	2013	138	10	85	43	0
April	2013	229	19	129	81	0
May	2013	423	34	245	144	0
June	2013	323	32	180	111	0
July	2013	276	15	192	69	0
August	2013	293	16	176	94	7
September	2013	197	0	122	51	24
October	2013	279	0	168	91	20
November	2013	130	0	82	40	8
December	2013	114	0	66	36	12
Total	2013	2,662	143	1,593	855	71
January	2014	84	0	48	33	3
February	2014	82	0	37	37	8
March	2014	151	0	83	48	20
April	2014	225	0	119	74	32
May	2014	504	0	301	124	79

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	204	76	29
July	2014	237	0	153	55	29
August	2014	240	0	151	58	31
September	2014	264	0	169	64	31
October	2014	315	0	179	86	50
November	2014	198	0	103	60	35
December	2014	176	0	87	56	33
Total	2014	2,785	0	1,634	771	380
January	2015	126	0	52	44	30
February	2015	100	0	42	38	20
March	2015	155	0	63	58	34
April	2015	164	0	80	42	42
May	2015	269	0	139	59	71
June	2015	240	0	125	52	63
July	2015	188	0	99	53	36
August	2015	183	0	99	37	47
September	2015	187	0	91	38	58
October	2015	196	0	118	34	44
November	2015	103	0	56	16	31
December	2015	172	0	79	30	63
Total	2015	2,083	0	1,043	501	539
January	2016	107	0	26	26	55
February	2016	80	0	13	15	52
March	2016	99	0	25	13	61
April	2016	102	0	14	10	78
May	2016	113	0	13	9	91
June	2016	119	0	17	10	92
July	2016	109	0	16	5	88
August	2016	115	0	8	6	101
September	2016		0			0
October	2016		0			0
November	2016		0			0
December	2016		0			0
Total	2016	844	0	132	94	618
Cumulative Total		7,530	143	4,270	2,127	990

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	146	14	89	43	0
February	2013	138	10	85	43	0
March	2013	140	10	95	35	0
April	2013	257	22	163	72	0
May	2013	476	32	321	123	0
June	2013	389	24	251	114	0
July	2013	418	24	269	125	0
August	2013	429	25	263	134	7
September	2013	338	0	220	95	23
October	2013	373	0	263	90	20
November	2013	166	0	94	54	18
December	2013	113	0	71	32	10
Total	2013	3,383	161	2,184	960	78

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

January	2014	110	0	63	42	5
February	2014	99	0	51	37	11
March	2014	151	0	86	45	20
April	2014	235	0	146	54	35
May	2014	596	0	380	154	62
June	2014	442	0	291	111	40
July	2014	401	0	248	111	42
August	2014	397	0	257	110	30
September	2014	453	0	282	117	54
October	2014	515	0	328	123	64
November	2014	252	0	160	63	29
December	2014	250	0	140	73	37
Total	2014	3,901	0	2,432	1,040	429
January	2015	254	0	133	78	43
February	2015	185	0	111	44	30
March	2015	267	0	147	75	45
April	2015	293	0	161	67	65
May	2015	574	0	354	129	91
June	2015	388	0	220	107	61
July	2015	336	0	198	80	58
August	2015	302	0	172	77	53
September	2015	379	0	205	97	77
October	2015	307	0	153	73	81
November	2015	183	0	92	43	48
December	2015	169	0	93	30	46
Total	2015	3,637	0	2,039	900	698
January	2016	123	0	25	24	74
February	2016	122	0	27	15	80
March	2016	154	0	36	22	96
April	2016	176	0	26	19	131
May	2016	328	0	38	34	256
June	2016	283	0	29	13	241
July	2016	236	0	24	17	195
August	2016	355	0	15	7	333
September	2016		0			0
October	2016		0			0
November	2016		0			0
December	2016		0			0
Total	2016	1,777	0	220	151	1,406
Cumulative Total		10,921	161	6,655	2,900	1,205