

July 15, 2016

VIA HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
June 2016**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed four copies of the Henry Shelton Act (HSA) monthly report for June 2016.

On November 14, 2014, the PUC requested that, when the Company files the HSA monthly report in this docket, the Company also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. The Company has provided this additional information as part of the HSA monthly report for June 2016. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.
James Lanni

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Joanne M. Scanlon

July 15, 2016

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/27/15**

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Henry Shelton Act Monthly Report 2016

GAS AND ELECTRIC COMBINED

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,418	4,840	4,607	4,403	4,437	4,346							4,675
Customers Newly Added to HSA Agreement	199	184	216	250	416	367							1632
Customers Removed - Complete	27	17	20	35	74	57							230
Customers Removed - Defaulted	401	624	394	325	239	318							2301
Customers Removed - Cancelled	36	50	38	55	40	49							268
Total Customer Payments	\$500,847.81	\$593,865.66	\$536,067.83	\$423,223.28	\$449,312.70	\$416,084.57							\$2,919,401.85
Agreement Amount For All Customers	\$369,802.84	\$340,535.89	\$443,871.80	\$473,011.61	\$770,224.22	\$625,798.14							\$536,541.72
Average Agreement Amount For All Customers	\$140.36	\$141.06	\$193.61	\$213.46	\$331.07	\$273.84							\$215.57
Total Installment Amount For All Customers	\$3,968.33	\$3,623.49	\$4,708.88	\$5,004.02	\$7,935.64	\$6,438.75							\$5,279.85
Average Installment Amount For All Customers	\$1.49	\$1.49	\$2.05	\$2.25	\$3.41	\$2.82							\$2.25
Average Arrearage Amount	\$81.46	\$81.06	\$111.19	\$122.26	\$184.47	\$152.57							\$122.17
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%							57%
Total Amount of Arrears Outstanding	\$214,289.52	\$195,670.03	\$254,280.88	\$270,215.47	\$428,523.30	\$347,685.70							\$285,110.82
Forgiveness Credits Applied in Current Month	\$32,230.60	\$13,732.94	\$20,364.93	\$39,741.11	\$92,658.68	\$72,572.00							\$271,300.26
Total Forgiveness Credits (count)	27	17	20	39	74	57							234
Average Forgiveness Credit	\$1,193.73	\$807.82	\$1,018.25	\$1,019.00	\$1,252.14	\$1,273.19							\$1,094.02
Number of Participants Receiving LIHEAP	0	0	216	250	416	367							1249
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.2%	11.2%	17.7%	16.1%							0
Total LIHEAP Payments	\$0.00	\$0.00	\$190,257.05	\$241,169.74	\$16,666.82	\$2,042.00							\$450,135.61

ELECTRIC ONLY

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,183	2,833	2,719	2,565	2,636	2,610							2,758
Customers Newly Added to HSA Agreement	110	111	136	155	307	263							1082
Customers Removed - Complete	12	12	11	22	39	25							121
Customers Removed - Defaulted	268	387	225	232	163	212							1487
Customers Removed - Cancelled	22	32	27	31	29	34							175
Total Customer Payments	\$329,026.58	\$377,685.66	\$335,623.27	\$283,801.01	\$312,152.12	\$304,203.82							\$1,942,492.46
Agreement Amount For All Customers	\$188,260.86	\$196,906.84	\$356,266.15	\$284,530.98	\$549,161.17	\$449,131.07							\$337,376.18
Average Agreement Amount For All Customers	\$59.14	\$69.50	\$94.25	\$110.92	\$208.33	\$172.08							\$119.04
Total Installment Amount For All Customers	\$2,002.72	\$2,095.06	\$2,686.58	\$2,971.63	\$5,629.34	\$4,580.15							\$3,327.58
Average Installment Amount For All Customers	\$0.62	\$0.73	\$0.98	\$1.15	\$2.13	\$1.75							\$1.23
Average Arrearage Amount	\$33.97	\$39.93	\$53.35	\$62.55	\$115.32	\$94.76							\$66.65
Average Arrearage Amount as a % of Total Balance	57%	57%	57%	56%	55%	55%							56%
Total Amount of Arrears Outstanding	\$108,144.66	\$113,132.35	\$145,077.76	\$160,466.31	\$303,984.05	\$247,324.06							\$179,688.20
Forgiveness Credits Applied in Current Month	\$13,767.31	\$6,973.85	\$6,837.74	\$23,250.66	\$50,784.11	\$31,094.33							\$132,708.00
Total Forgiveness Credits (count)	12	12	11	22	39	25							121
Average Forgiveness Credit	\$1,147.28	\$581.15	\$621.61	\$1,056.85	\$1,302.16	\$1,243.77							\$992.14
Number of Participants Receiving LIHEAP	0	0	136	155	307	263							861
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.0%	6.0%	11.7%	10.1%							0

Gas Only

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,235	2,007	1,888	1,838	1,801	1,736							1,918
Customers Newly Added to HSA Agreement	89	73	80	95	109	104							550
Customers Removed - Complete	15	5	9	13	35	32							109
Customers Removed - Defaulted	133	237	169	93	76	106							814
Customers Removed - Cancelled	14	18	11	24	11	15							93
Total Customer Payments	\$171,821.23	\$216,180.00	\$200,444.56	\$139,422.27	\$137,160.58	\$111,880.75							\$976,909.39
Agreement Amount For All Customers	\$181,541.98	\$143,629.05	\$187,605.65	\$168,480.63	\$221,063.05	\$176,667.07							\$179,831.24
Average Agreement Amount For All Customers	\$81.22	\$71.56	\$99.36	\$102.54	\$122.74	\$101.76							\$96.53
Total Installment Amount For All Customers	\$1,965.61	\$1,528.43	\$2,022.30	\$2,032.39	\$2,306.30	\$1,858.60							\$1,952.27
Average Installment Amount For All Customers	\$0.87	\$0.76	\$1.07	\$1.10	\$1.28	\$1.07							\$1.03
Average Arrearage Amount	\$47.49	\$41.12	\$57.84	\$59.71	\$69.15	\$57.81							\$55.52
Average Arrearage Amount as a % of Total Balance	58%	57%	58%	58%	56%	57%							58%
Total Amount of Arrears Outstanding	\$106,144.86	\$82,537.68	\$109,203.12	\$109,749.16	\$124,539.25	\$100,361.64							\$105,422.62
Forgiveness Credits Applied in Current Month	\$18,463.29	\$6,759.06	\$13,527.19	\$15,629.83	\$41,874.52	\$41,477.67							\$137,731.56
Total Forgiveness Credits (count)	15	5	9	13	35	32							109
Average Forgiveness Credit	\$1,230.89	\$1,351.81	\$1,503.02	\$1,202.29	\$1,196.41	\$1,296.18							\$1,296.77
Number of Participants Receiving LIHEAP	0	0	80	95	109	104							388
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.2%	5.2%	6.1%	6.0%							0

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	279	25	162	92	0
February	2013	265	16	160	89	0
March	2013	278	20	180	78	0
April	2013	486	40	292	153	1
May	2013	899	64	566	267	2
June	2013	712	38	431	225	18
July	2013	694	0	461	194	39
August	2013	722	0	439	225	58
September	2013	535	0	342	145	48
October	2013	652	0	431	179	42
November	2013	296	0	176	93	27
December	2013	227	0	136	67	24
Total	2013	6,045	203	3,776	1,807	259
January	2014	194	0	108	73	13
February	2014	181	0	87	74	20
March	2014	302	0	168	91	43
April	2014	460	0	265	127	68
May	2014	1,100	0	672	275	153
June	2014	751	0	493	184	74
July	2014	638	0	399	165	74
August	2014	637	0	408	165	64
September	2014	717	0	449	179	89
October	2014	830	0	507	206	117
November	2014	450	0	258	119	73
December	2014	426	0	223	126	77
Total	2014	6,686	0	4,037	1,784	865
January	2015	380	0	183	121	76
February	2015	285	0	145	79	61
March	2015	422	0	193	128	101
April	2015	457	0	217	102	138

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

May	2015	843	0	452	181	210
June	2015	628	0	322	152	154
July	2015	524	0	270	128	126
August	2015	485	0	224	107	154
September	2015	566	0	240	129	197
October	2015	503	0	213	89	201
November	2015	286	0	109	53	124
December	2015	341	0	105	56	180
Total	2015	5,720	0	2,673	1,325	1,722
January	2016	230	0	34	36	160
February	2016	202	0	28	22	152
March	2016	253	0	43	24	186
April	2016	278	0	26	22	230
May	2016	441	0	32	25	384
June	2016	402	0	25	10	367
July	2016	0	0	0	0	0
August	2016	0	0	0	0	0
September	2016	0	0	0	0	0
October	2016	0	0	0	0	0
November	2016	0	0	0	0	0
December	2016	0	0	0	0	0
Total	2016	1,806	0	188	139	1,479
Cumulative Total		20,257	203	10,674	5,055	4,325

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	133	11	73	49	0
February	2013	127	6	75	46	0
March	2013	138	10	85	43	0
April	2013	229	18	129	81	1
May	2013	423	32	245	144	2
June	2013	323	22	180	111	10
July	2013	276	0	192	69	15
August	2013	293	0	176	94	23
September	2013	197	0	122	51	24
October	2013	279	0	168	90	21
November	2013	130	0	82	40	8
December	2013	114	0	65	36	13
Total	2013	2,662	99	1,592	854	117
January	2014	84	0	47	33	4
February	2014	82	0	37	37	8
March	2014	151	0	82	47	22
April	2014	225	0	119	74	32
May	2014	504	0	295	123	86

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	202	75	32
July	2014	237	0	152	55	30
August	2014	240	0	151	58	31
September	2014	264	0	168	64	32
October	2014	315	0	179	84	52
November	2014	198	0	99	56	43
December	2014	176	0	84	55	37
Total	2014	2,785	0	1,615	761	409
January	2015	126	0	50	44	32
February	2015	100	0	38	37	25
March	2015	155	0	55	53	47
April	2015	164	0	72	39	53
May	2015	269	0	127	56	86
June	2015	240	0	121	49	70
July	2015	188	0	91	51	46
August	2015	183	0	81	35	67
September	2015	187	0	72	35	80
October	2015	196	0	89	29	78
November	2015	103	0	45	14	44
December	2015	172	0	54	27	91
Total	2015	2,083	0	895	469	719
January	2016	107	0	19	19	69
February	2016	80	0	10	11	59
March	2016	99	0	20	10	69
April	2016	102	0	8	8	86
May	2016	113	0	10	5	98
June	2016	119	0	9	6	104
July	2016		0			0
August	2016		0			0
September	2016		0			0
October	2016		0			0
November	2016		0			0
December	2016		0			0
Total	2016	620	0	76	59	485
Cumulative Total		7,530	99	4,102	2,084	1,245

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	146	14	89	43	0
February	2013	138	10	85	43	0
March	2013	140	10	95	35	0
April	2013	257	22	163	72	0
May	2013	476	32	321	123	0
June	2013	389	16	251	114	8
July	2013	418	0	269	125	24
August	2013	429	0	263	131	35
September	2013	338	0	220	94	24
October	2013	373	0	263	89	21
November	2013	166	0	94	53	19
December	2013	113	0	71	31	11
Total	2013	3,383	104	2,184	953	142

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

January	2014	110	0	61	40	9
February	2014	99	0	50	37	12
March	2014	151	0	86	44	21
April	2014	235	0	146	53	36
May	2014	596	0	377	152	67
June	2014	442	0	291	109	42
July	2014	401	0	247	110	44
August	2014	397	0	257	107	33
September	2014	453	0	281	115	57
October	2014	515	0	328	122	65
November	2014	252	0	159	63	30
December	2014	250	0	139	71	40
Total	2014	3,901	0	2,422	1,023	456
January	2015	254	0	133	77	44
February	2015	185	0	107	42	36
March	2015	267	0	138	75	54
April	2015	293	0	145	63	85
May	2015	574	0	325	125	124
June	2015	388	0	201	103	84
July	2015	336	0	179	77	80
August	2015	302	0	143	72	87
September	2015	379	0	168	94	117
October	2015	307	0	124	60	123
November	2015	183	0	64	39	80
December	2015	169	0	51	29	89
Total	2015	3,637	0	1,778	856	1,003
January	2016	123	0	15	17	91
February	2016	122	0	18	11	93
March	2016	154	0	23	14	117
April	2016	176	0	18	14	144
May	2016	328	0	22	20	286
June	2016	283	0	16	4	263
July	2016		0			0
August	2016		0			0
September	2016		0			0
October	2016		0			0
November	2016		0			0
December	2016		0			0
Total	2016	1,186	0	112	80	994
Cumulative Total		10,921	104	6,384	2,832	1,601