

November 15, 2016

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4290 – Henry Shelton Act – Monthly Report
October 2016**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed please find four copies of the Henry Shelton Act (HSA) monthly report for October 2016.

On November 14, 2014, the Public Utilities Commission requested that when National Grid files the HSA monthly report in the above-referenced docket, National Grid also provide a schedule with the number of customers enrolled in the HSA Arrearage Forgiveness Program, by month, together with the number of defaults and cancellations. National Grid has provided this additional information as part of the HSA monthly report for October 2016. The enclosed Excel file also includes this information.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

Enclosures

cc: Docket 4290 Service List
Steve Scialabba
Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



November 15, 2016

Joanne M. Scanlon

Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement
Charge Filing Service List updated 10/5/16**

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Henry Shelton Act Monthly Report 2016

GAS AND ELECTRIC COMBINED

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	5,418	4,840	4,607	4,403	4,437	4,346	4,283	4,123	3,762	3,463			3,468
Customers Newly Added to HSA Agreement	199	184	216	250	416	367	314	334	45	0			2325
Customers Removed - Complete	27	17	20	35	74	57	42	67	51	41			431
Customers Removed - Defaulted	401	624	394	325	239	318	241	335	245	217			3339
Customers Removed - Cancelled	36	50	38	55	40	49	32	41	38	25			404
Total Customer Payments	\$500,847.81	\$593,865.66	\$536,067.83	\$423,223.28	\$449,312.70	\$416,084.57	\$382,617.01	\$445,941.00	\$380,416.47	\$346,014.23			\$4,474,390.56
Agreement Amount For All Customers	\$369,802.84	\$340,535.89	\$443,871.80	\$473,011.61	\$770,224.22	\$625,798.14	\$549,889.01	\$574,481.27	\$61,480.72	\$49,146.15			\$435,300.64
Average Agreement Amount For All Customers	\$140.36	\$141.06	\$193.61	\$213.46	\$331.07	\$273.84	\$247.97	\$266.78	\$31.93	\$28.55			\$186.86
Total Installment Amount For All Customers	\$3,968.33	\$3,623.49	\$4,708.88	\$5,004.02	\$7,935.64	\$6,438.75	\$5,712.54	\$5,950.35	\$645.04	\$521.71			\$4,450.88
Average Installment Amount For All Customers	\$1.49	\$1.49	\$2.05	\$2.25	\$3.41	\$2.82	\$2.57	\$2.77	\$0.33	\$0.29			\$1.95
Average Arrearage Amount	\$81.46	\$81.06	\$111.19	\$122.26	\$184.47	\$152.57	\$139.18	\$149.61	\$18.18	\$16.37			\$105.64
Average Arrearage Amount as a % of Total Balance	58%	57%	57%	57%	56%	56%	56%	56%	57%	57%			57%
Total Amount of Arrears Outstanding	\$214,289.52	\$195,670.03	\$254,280.88	\$270,215.47	\$428,523.30	\$347,685.70	\$308,476.35	\$321,319.61	\$34,381.67	\$28,170.64			\$240,301.32
Forgiveness Credits Applied in Current Month	\$32,230.60	\$13,732.94	\$20,364.93	\$39,741.11	\$92,658.68	\$72,572.00	\$38,296.31	\$69,925.89	\$44,225.72	\$38,642.02			\$462,390.20
Total Forgiveness Credits (count)	27	17	20	39	74	57	42	67	51	41			435
Average Forgiveness Credit	\$1,193.73	\$807.82	\$1,018.25	\$1,019.00	\$1,252.14	\$1,273.19	\$911.82	\$1,043.67	\$867.17	\$942.49			\$1,032.93
Number of Participants Receiving LIHEAP	0	0	216	250	416	367	314	0	0	0			1563
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	9.2%	11.2%	17.7%	16.1%	14.2%	0.0%	0.0%	0.0%			0
Total LIHEAP Payments	\$0.00	\$0.00	\$190,257.05	\$241,169.74	\$16,666.82	\$2,042.00	\$250.00	\$0.00	\$0.00	\$0.00			\$450,385.61

ELECTRIC ONLY

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	3,183	2,833	2,719	2,565	2,636	2,610	2,574	2,511	2,272	2,073			2,598
Customers Newly Added to HSA Agreement	110	111	136	155	307	263	214	233	30	0			1559
Customers Removed - Complete	12	12	11	22	39	25	24	35	27	20			227
Customers Removed - Defaulted	268	387	225	232	163	212	171	203	173	158			2192
Customers Removed - Cancelled	22	32	27	31	29	34	21	31	27	15			269
Total Customer Payments	\$329,026.58	\$377,685.66	\$335,623.27	\$283,801.01	\$312,152.12	\$304,203.82	\$285,160.62	\$343,638.15	\$295,146.81	\$266,921.04			\$3,133,359.08
Agreement Amount For All Customers	\$188,260.86	\$196,906.84	\$356,266.15	\$284,530.98	\$549,161.17	\$449,131.07	\$375,212.51	\$403,368.70	\$40,356.38	\$28,683.74			\$287,187.84
Average Agreement Amount For All Customers	\$59.14	\$69.50	\$94.25	\$110.92	\$208.33	\$172.08	\$145.77	\$160.64	\$17.76	\$13.83			\$105.22
Total Installment Amount For All Customers	\$2,002.72	\$2,095.06	\$2,686.58	\$2,971.63	\$5,629.34	\$4,580.15	\$3,890.83	\$4,144.35	\$415.28	\$303.15			\$2,871.91
Average Installment Amount For All Customers	\$0.62	\$0.73	\$0.98	\$1.15	\$2.13	\$1.75	\$1.51	\$1.65	\$0.18	\$0.14			\$1.08
Average Arrearage Amount	\$33.97	\$39.93	\$53.35	\$62.55	\$115.32	\$94.76	\$81.62	\$89.12	\$9.86	\$7.89			\$58.84
Average Arrearage Amount as a % of Total Balance	57%	57%	57%	56%	55%	55%	56%	55%	56%	57%			56%
Total Amount of Arrears Outstanding	\$108,144.66	\$113,132.35	\$145,077.76	\$160,466.31	\$303,984.05	\$247,324.06	\$210,104.75	\$233,799.63	\$22,424.45	\$16,370.26			\$156,082.83
Forgiveness Credits Applied in Current Month	\$13,767.31	\$6,973.85	\$6,837.74	\$23,250.66	\$50,784.11	\$31,094.33	\$19,976.41	\$33,458.13	\$22,096.97	\$18,871.52			\$227,111.03
Total Forgiveness Credits (count)	12	12	11	22	39	25	24	35	27	20			227
Average Forgiveness Credit	\$1,147.28	\$581.15	\$621.61	\$1,056.85	\$1,302.16	\$1,243.77	\$832.35	\$955.95	\$818.41	\$943.58			\$950.31
Number of Participants Receiving LIHEAP	0	0	136	155	307	263	214	0	0	0			1075
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	5.0%	6.0%	11.7%	10.1%	8.3%	0.0%	0.0%	0.0%			0

Gas Only

	2016												YTD
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Number of Customers Active	2,235	2,007	1,888	1,838	1,801	1,736	1,709	1,612	1,490	1,390			1,771
Customers Newly Added to HSA Agreement	89	73	80	95	109	104	100	101	15	0			766
Customers Removed - Complete	15	5	9	13	35	32	18	32	24	21			204
Customers Removed - Defaulted	133	237	169	93	76	106	70	132	72	59			1147
Customers Removed - Cancelled	14	18	11	24	11	15	11	10	11	10			135
Total Customer Payments	\$171,821.23	\$216,180.00	\$200,444.56	\$139,422.27	\$137,160.58	\$111,880.75	\$97,456.39	\$102,302.85	\$85,269.66	\$79,093.19			\$1,341,031.48
Agreement Amount For All Customers	\$181,541.98	\$143,629.05	\$187,605.65	\$168,480.63	\$221,063.05	\$176,667.07	\$174,676.50	\$171,112.57	\$21,124.34	\$20,462.41			\$146,636.33
Average Agreement Amount For All Customers	\$81.22	\$71.56	\$99.36	\$102.54	\$122.74	\$101.76	\$102.20	\$106.14	\$14.17	\$14.72			\$81.64
Total Installment Amount For All Customers	\$1,965.61	\$1,528.43	\$2,022.30	\$2,032.39	\$2,306.30	\$1,858.60	\$1,821.71	\$1,806.00	\$229.76	\$218.56			\$1,578.97
Average Installment Amount For All Customers	\$0.87	\$0.76	\$1.07	\$1.10	\$1.28	\$1.07	\$1.06	\$1.12	\$0.15	\$0.15			\$0.86
Average Arrearage Amount	\$47.49	\$41.12	\$57.84	\$59.71	\$69.15	\$57.81	\$57.56	\$60.49	\$8.32	\$8.49			\$46.80
Average Arrearage Amount as a % of Total Balance	58%	57%	58%	58%	56%	57%	56%	57%	59%	58%			57%
Total Amount of Arrears Outstanding	\$106,144.86	\$82,537.68	\$109,203.12	\$109,749.16	\$124,539.25	\$100,361.64	\$98,371.60	\$97,519.98	\$12,407.22	\$11,800.38			\$85,263.49
Forgiveness Credits Applied in Current Month	\$18,463.29	\$6,759.06	\$13,527.19	\$15,629.83	\$41,874.52	\$41,477.67	\$18,259.90	\$36,467.76	\$22,128.75	\$19,770.50			\$234,358.47
Total Forgiveness Credits (count)	15	5	9	13	35	32	18	32	24	21			204
Average Forgiveness Credit	\$1,230.89	\$1,351.81	\$1,503.02	\$1,202.29	\$1,196.41	\$1,296.18	\$1,014.44	\$1,139.62	\$922.03	\$941.45			\$1,179.81
Number of Participants Receiving LIHEAP	0	0	80	95	109	104	100	0	0	0			488
Percentage of Participants Receiving LIHEAP	0.0%	0.0%	4.2%	5.2%	6.1%	6.0%	5.9%	0.0%	0.0%	0.0%			0

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

GAS & ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	279	25	162	92	0
February	2013	265	16	160	89	0
March	2013	278	20	180	78	0
April	2013	486	41	292	153	0
May	2013	899	66	566	267	0
June	2013	712	56	431	225	0
July	2013	694	39	461	194	0
August	2013	722	55	439	228	0
September	2013	535	47	342	146	0
October	2013	652	18	431	181	22
November	2013	296	0	176	96	24
December	2013	227	0	139	68	20
Total	2013	6,045	383	3,779	1,817	66
January	2014	194	0	112	75	7
February	2014	181	0	89	75	17
March	2014	302	0	169	93	40
April	2014	460	0	267	134	59
May	2014	1,100	0	687	285	128
June	2014	751	0	500	192	59
July	2014	638	0	404	173	61
August	2014	637	0	411	169	57
September	2014	717	0	456	186	75
October	2014	830	0	517	210	103
November	2014	450	0	268	124	58
December	2014	426	0	235	133	58
Total	2014	6,686	0	4,115	1,849	722
January	2015	380	0	193	127	60
February	2015	285	0	157	84	44
March	2015	422	0	217	137	68
April	2015	457	0	251	111	95

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

May	2015	843	0	506	195	142
June	2015	628	0	352	163	113
July	2015	524	0	304	135	85
August	2015	485	0	275	116	94
September	2015	566	0	303	141	122
October	2015	503	0	279	112	112
November	2015	286	0	150	63	73
December	2015	341	0	176	64	101
Total	2015	5,720	0	3,163	1,448	1,109
January	2016	230	0	98	53	79
February	2016	202	0	84	38	80
March	2016	253	0	99	46	108
April	2016	278	0	99	40	139
May	2016	441	0	113	58	270
June	2016	402	0	99	42	261
July	2016	345	0	46	45	254
August	2016	370	0	39	36	295
September	2016	45	0	0	0	45
October	2016	0	0	0	0	0
November	2016	0	0	0	0	0
December	2016	0	0	0	0	0
Total	2016	2,566	0	677	358	1,531
Cumulative Total		21,017	383	11,734	5,472	3,428

GAS						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	133	11	73	49	0
February	2013	127	6	75	46	0
March	2013	138	10	85	43	0
April	2013	229	19	129	81	0
May	2013	423	34	245	144	0
June	2013	323	32	180	111	0
July	2013	276	15	192	69	0
August	2013	293	23	176	94	0
September	2013	197	24	122	51	0
October	2013	279	9	168	91	11
November	2013	130	0	82	40	8
December	2013	114	0	66	36	12
Total	2013	2,662	183	1,593	855	31
January	2014	84	0	49	33	2
February	2014	82	0	38	37	7
March	2014	151	0	83	48	20
April	2014	225	0	121	79	25
May	2014	504	0	304	128	72

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

June	2014	309	0	206	78	25
July	2014	237	0	154	60	23
August	2014	240	0	152	58	30
September	2014	264	0	170	66	28
October	2014	315	0	185	86	44
November	2014	198	0	106	60	32
December	2014	176	0	89	58	29
Total	2014	2,785	0	1,657	791	337
January	2015	126	0	55	48	23
February	2015	100	0	44	39	17
March	2015	155	0	65	62	28
April	2015	164	0	82	42	40
May	2015	269	0	145	62	62
June	2015	240	0	128	55	57
July	2015	188	0	101	53	34
August	2015	183	0	100	38	45
September	2015	187	0	95	40	52
October	2015	196	0	119	38	39
November	2015	103	0	57	18	28
December	2015	172	0	81	31	60
Total	2015	2,083	0	1,072	526	485
January	2016	107	0	39	27	41
February	2016	80	0	19	18	43
March	2016	99	0	30	17	52
April	2016	102	0	31	15	56
May	2016	113	0	26	15	72
June	2016	119	0	32	13	74
July	2016	109	0	17	13	79
August	2016	115	0	13	14	88
September	2016	15	0	0	0	15
October	2016	0	0	0	0	0
November	2016		0			0
December	2016		0			0
Total	2016	859	0	207	132	520
Cumulative Total		7,530	183	4,322	2,172	853

ELECTRIC						
A	B	C	D	E	F	G
Month	Year	New Enrollments by Month	Number from Column "C" that Successfully Completed the Program	Number from Column "C" Defaulted	Number from Column "C" Canceled	Number from Column "C" Still Currently Enrolled (Col C - Col D - Col E - Col F)
January	2013	146	14	89	43	0
February	2013	138	10	85	43	0
March	2013	140	10	95	35	0
April	2013	257	22	163	72	0
May	2013	476	32	321	123	0
June	2013	389	24	251	114	0
July	2013	418	24	269	125	0
August	2013	429	32	263	134	0
September	2013	338	23	220	95	0
October	2013	373	9	263	90	11
November	2013	166	0	94	56	16
December	2013	113	0	73	32	8
Total	2013	3,383	200	2,186	962	35
January	2014	110	0	63	42	5

**Henry Shelton Act
Enrollments, Defaults, Cancellations by Month**

February	2014	99	0	51	38	10
March	2014	151	0	86	45	20
April	2014	235	0	146	55	34
May	2014	596	0	383	157	56
June	2014	442	0	294	114	34
July	2014	401	0	250	113	38
August	2014	397	0	259	111	27
September	2014	453	0	286	120	47
October	2014	515	0	332	124	59
November	2014	252	0	162	64	26
December	2014	250	0	146	75	29
Total	2014	3,901	0	2,458	1,058	385
January	2015	254	0	138	79	37
February	2015	185	0	113	45	27
March	2015	267	0	152	75	40
April	2015	293	0	169	69	55
May	2015	574	0	361	133	80
June	2015	388	0	224	108	56
July	2015	336	0	203	82	51
August	2015	302	0	175	78	49
September	2015	379	0	208	101	70
October	2015	307	0	160	74	73
November	2015	183	0	93	45	45
December	2015	169	0	95	33	41
Total	2015	3,637	0	2,091	922	624
January	2016	123	0	59	26	38
February	2016	122	0	65	20	37
March	2016	154	0	69	29	56
April	2016	176	0	68	25	83
May	2016	328	0	87	43	198
June	2016	283	0	67	29	187
July	2016	236	0	29	32	175
August	2016	255	0	26	22	207
September	2016	30	0	0	0	30
October	2016	0	0	0	0	0
November	2016	0	0	0	0	0
December	2016	0	0	0	0	0
Total	2016	1,707	0	470	226	1,011
Cumulative Total		10,921	200	6,735	2,942	1,044