ADLER POLLOCK & SHEEHAN P.C.

One Citizens Plaza, 8th floor Providence, RI 02903·1345 Telephone 401·274·7200 Fax 401-751·0604 / 351·4607

175 Federal Street Boston, MA 02110·2210 Telephone 617·482·0600 Fax 617·482·0604

www.apslaw.com

June 15, 2012

Ms. Luly Massaro, Clerk Rhode Island Public Utilities Commission 89 Jefferson Blvd Warwick, R.I. 02888

RE: City of Woonsocket, Water Division - Docket No. 4320

Dear Luly:

On behalf of the City of Woonsocket, Water Division ("WWD") enclosed please find an original and seven (7) copies of WWD's Responses to the Division of Public Utilities and Carriers' Third Set of Data Requests Issued May 21, 2012 for this docket.

Please let me know if you have any questions.

Very truly yours,

Enclosures

cc: Via E-mail: Service List

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION TO CHANGE RATES

DOCKET NO. 4320

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILITES AND CARRIERS' THIRD SET OF DATA REQUESTS

(Issued May 21, 2012)

DIV 3-1

Please reconcile the response to Div 1-9, which shows city charges of \$326,122, with Schedule DGB-2, page 3, which shows city charges of \$320,453 in each of the last three years

RESPONSE

The current city charge was established in prior filing. Woonsocket had only been budgeting this approved balance and remitting the entire balance yearly to the City. The City does not calculate in advance or reconcile at year end. The \$326,122 presented on the response to DIV 1-9 represents a current year estimate of City Service Costs.

RESPONDENT

David Bebyn

DATE

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION TO CHANGE RATES

DOCKET NO. 4320

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS (Issued May 21, 2012)

DIV 3-2

Regarding the response to DIV 1-9, please a) identify the time period covered by the annual salaries and benefits shown in this response, and b) state if the annual salaries and benefits are actual costs or budgeted costs for the time period.

RESPONSE

- A) The time period covered is fiscal budget year 2012. Please note however that these salaries are the same as FY 2011 since the city has frozen any salary increases.
- B) The stated amounts shown are budgeted amounts.

RESPONDENT

David Bebyn

DATE

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION

DOCKET NO. 4320

TO CHANGE RATES

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS

(Issued May 21, 2012)

DIV 3-3

Regarding the response to DIV 1-9, please provide all workpapers, assumptions and other documentation supporting the allocations for each employee shown in this response.

RESPONSE

In preparing the response to DIV 1-9, the City's Finance Director footnoted his calculation as footnotes on that documentation. No other workpapers are available.

RESPONDENT

David Bebyn

DATE

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION TO CHANGE RATES

DOCKET NO. 4320

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS

(Issued May 21, 2012)

DIV 3-4

Do City employees use time sheets to record their time? If so, please provide the time sheets completed during the test year for the employees

shown in the response to DIV 1-9.

RESPONSE

No. City employees do not use time sheets to record their time.

RESPONDENT

Sheila McGauvran

DATE

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION TO CHANGE RATES

DOCKET NO. 4320

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS

(Issued May 21, 2012)

DIV 3-5

Regarding each of the expense categories shown on lines 4-9 of the response to DIV 1-9, for each category, please a) provide a brief description of the costs, b) identify the time period covered by the amounts shown, c) state if the amounts shown are actual amounts or budgeted amounts, and d) provide supporting documentation, assumptions, calculations, and workpapers for all allocations to the water division.

RESPONSE

- A) The Finance Dept. Paper and supplies costs are associated with the department processing invoices, checks and mailing of checks. These costs also include the printing of periodic financial report as well as fiscal budget. The Finance Department allocation for Equipment Maintenance covers the computer hardware (Mainframe) in the finance department which holds the city's accounting program. The program is used for all departments, including water. In addition, invoices and checks are processed thru this hardware. The Tax sale and delinquent account allocation accounts for water's portion for costs related to collections (some of which is outsourced) and including some accounts in part of a tax sale when warranted. The Apex and Software allocation is to cover costs associated with an outsourced IT consultant. The Opal and A/R packages are used directly by the Water department to generate billings and track collections. The Water department also utilizes the accounting program. These software costs represent the annual maintenance contracts. Lastly, the property allocation covers the costs such as electrical, heating, security, etc. for the Town Hall Building. The accounting and customer service employees of the water department have office space in the City Hall.
- B) Please see the response to DIV 3-2.
- C) Please see the response to DIV 3-2.
- D) Please see the response to DIV 3-3.

RESPONDENT

Thomas Bruce, City of Woonsocket, Finance Director David Bebyn, B&E Consulting

DATE

June 15, 2012

Page 5 of 12

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET

WATER DIVISION APPLICATION : DOCKET NO. 4320

TO CHANGE RATES

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS

(Issued May 21, 2012)

DIV 3-6 Please provide all studies completed within the last five years showing

the amount of city services and/or costs attributable to the water division.

RESPONSE There are no studies.

RESPONDENT Sheila McGauvran

DATE June 15, 2012

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION

DOCKET NO. 4320

TO CHANGE RATES

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS (Issued May 21, 2012)

DIV 3-7

Regarding the response to DIV 2-9, what was the basis for the decision to begin to capitalize the majority of maintenance-roads and walks costs in fiscal year 2011?

RESPONSE

The decision to capitalize the majority of maintenance-road and walks cost for fiscal year 2011 was based upon a recommendation by the outside auditor. The auditors made this decision since a majority of the paving was in conjunction with the Manville Road project. The Manville Road Project paid for by IFR was likewise capitalized.

RESPONDENT

David Bebyn

DATE

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION

DOCKET NO. 4320

TO CHANGE RATES

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS (Issued May 21, 2012)

DIV 3-8

Regarding Schedule DGB-1a, please provide the most recent number of

meters, by meter size.

RESPONSE

See attached.

RESPONDENT

David Bebyn

DATE

Detail of Revenues by Source, Meter Count as of March 2012 billing

		Count or Usage		Current		est Year Revenue
Public F	ire Protection					
City of Woon	socket					
Minimum	Service Charge					
Custon	ner Service Charge All	Ratepayers				
5/8	Inch	33,660	\$	14.57	\$	490,426
3/4	Inch	996	\$	17.39	\$	17,320
1	Inch	1,556	\$	19.67	\$	30,607
1 1/2	Inch	252	\$	29.77	\$	7,502
2	Inch	476	\$	38.62	\$	18,383
3	Inch	28	\$	50.23	\$	1,406
4	Inch	48	\$	72.27	\$	3,469
6	Inch	24	\$	121.55	\$	2,917
8	Inch	72	\$	206,73	\$	14,885
10	Inch	· -	\$	293.12	\$	= 0
10	111011		4		\$	586,915
Additio	onal Fire Protection Se	rvice Charge Only Ratepa	yers in	Woonsock	_	
5/8	Inch	31,356	\$	13.58	\$	425,823
3/4	Inch	888	\$	19.29	\$	17,130
1	Inch	1,452	\$	23.88	\$	34,667
1 1/2	Inch	284	\$	44.28	\$	12,576
2	Inch	464	\$	62.14	\$	28,832
3	Inch	24	\$	85.56	\$	2,054
4	Inch	36	\$	130.06	\$	4,682
6	Inch	20	\$	229.53	\$	4,591
8	Inch	44	\$	401.47	\$	17,665
10	Inch	-	\$	575.86	\$	
					\$	548,018
					\$	1,134,934

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION TO CHANGE RATES

DOCKET NO. 4320

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILITES AND CARRIERS' THIRD SET OF DATA REQUESTS (Issued May 21, 2012)

DIV 3-9

Regarding the response to DIV 2-28, please provide the most recent electric bill received by the Water Division for each electric account with

National Grid.

RESPONSE

See attached.

RESPONDENT

Sheila McGauvran

Liz Palazini

DATE

CITY OF WOONSOCKET DEPARTMENT OF PUBLIC WORKS

PAYMENT VOUCHER

DATE:

5/15/2012

VENDOR #:

011309

PAYEE:

NATIONAL GRID PO BOX 11739

NEWARK NJ 07101-4739



	MEMPHANIAN OF TOTAL	700	62 63 607	G F 特爾可用
BUDGETED AM	OUNT: \$270,000.00	CURRENT	Г BALANCE: \$79,162.97	HE SECTION OF THE PROPERTY OF THE PERSON OF
INVOICE#:	See Below			
PO#:				***
FY:	2012			
ACCOUNT#:	1015-W6552-52252		AMOUNT OF CHECK \$	\$21,976.92
PARTIAL PAYM	ENT	27.	FULL PAYMENT	
DESCRIPTION:	ELECTRICITY CHARG	GES FOR A	PRIL, 2012	
53042-26001	4.86 101 RESERVOIR RD POLE 26	87684-50002	12.95 LOGEE ST POLE 1	110MT 120MT
65504-80009	5.96 RESERVOIR RD POLE 28A	88050-34000	1219.08 LOGEE ST POLE 29 2	
00373-74002	9.24 1500 MANVILLE RD POLE 64	63097-36003	285.29 PARK EAST DR PUMP STA	A POLE 2
00374-57006 1	3.52 LOGEE ST POLE 29	00769-66008	33.24 PARK EAST DR TWR POLI	E 23A1
00372-06009 2	5.29 LYDIA AVE POLE 21	25678-21007	16851.37 WATER PLANT POLE 67A	1
12839-18008 66	1.78 MANVILLE RD POLE 85A	26029-06009	9.93 MENDON RD PUMP POLE	14/3
25302-57000 122	4.78 DIAMOND HILL RD POLE 88B	38491-41003	69.07 228 PRIVILEGE ST POLE 1	12A2
25307-96002	4.07 568 LOGEE ST POLE 22	88383-18002	14.42 2345 DIAM HILL RD POLE	113
50259-78004 18	6.79 25 RHODES AVE			
62733-15009 118	6.04 RHODES AVE			
75206-13000	9.24 LOGEE ST LIGHT POLE 64			- 110
	awfully due the same from t		or payment to the above nar loonsocket for the same iten	
Authorized By:		8	Approved By:	
Mar Vis Water Division'S		-: .	Sm m · Qaum Director of Public Works	
DATE PAID:		ii)	CHECK#	l

WOONSOCKET CITY OF WATER DEPT 101 RESERVOIR RD POLE 26 N SMITHFIELD RI 02896

BILLING PERIOD Mar 21, 2012 to Apr 20, 2012

PAGE 1 of 2

ACCOUNT NUMBER 53042-26001

PELASE PAY BY May 17, 2012 AMOUNT DUE \$ 169.76

www.nationalgrid.com

FOR THE PROPERTY OF THE PROPER	-
CUSTOMER SERVICE	96
1-800-322-3223	器
CREDIT DEPARTMENT	
1-888-214-1313	縣
GAS EMERGENCIES	
THE RESERVE OF THE PARTY OF THE	7
1-800-840-1595	38
POWER OUTAGE OR DOWNED LINE	
1-800-485-1212	
EMAIL BILLING INQUIRES	
customerservice@us.narid.com	
THE SECRETARY PROPERTY OF SECRETARY AND ASSESSMENT OF THE SECRETARY ASSESSMENT OF THE	繱
CORRESPONDENCE ADDRESS	
PO Box 980	
Northborough, MA 01532-0960	
PAYMENT ADDRESS	ä
PO Box 11739	
Newark, NJ 07101-4739	Ä,
110 0/1014/39	

DATE BILL ISSUED Apr 23, 2012

Enrollment Information

To enroll with a supplier of change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acct No: 53042-26001 Cycle: 16, WOON

Electric Usage History

Month	kWh	Month	kWh
Apr 11	230	Nov 11	552
May 11	78	Dec 11	586
Jun 11	335	Jan 12	535
Jul 11	838	Feb 12	442
Aug 11	997	Mar 12	559
Sep 11	641	Apr 12	530
Oct 11	662	* ************************************	

ACCOUNT BALANCE						
V. 146. 1	National Grid Services	Other Supplier Service	Adjustments	Total		
Previous Balance	78.51	159.14	0.00	237.65		
Payment(s) Received	- 36.06	- 116.69	- 0.00	- 152.75		
Amount Past Due	42.45	42.45	0.00	84:90		
Current Charges	39.96	40.25	4.65	84.86		
Amount Due	\$ 82.41	\$ 82.70	\$ 4.65	\$ 169.76		

To avoid late payment charges of 1.25%, \$ 169.76 must be received by May 17 2012.

SUMMARY OF CURRE	NT CHARGES		***************************************	·n
	DELIVERY SERVICES	SUPPLY	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service 19 19 19 19	39.96	40.25		80.21
Other Charges/Adjustments			4.65	4.65
Total Current Charges	\$ 39.96	\$ 40.25	\$ 4.65	\$ 84.86

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.
- WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperiess.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER 53042-26001 PLEASE PAY BY May 17, 2012

AMOUNT DUE \$ 169.76

PO Box 960 Northborough MA 01532

ինիիկիրնիրիկինը և բանակիրություններին հերակինիկինին հուրակին հերակին հերակին հերակին հերակին հերակին հերակին հ

*AUTO**SCH 5-DIGIT 02895 WOONSOCKET CITY OF WATER DEPT PO BOX B **WOONSOCKET RI 02895-0985**

024941

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

<u>Վիւդվիր վերդ իրդիկիսիկիս դիկիսկակուկիլ</u>

to National Grid

ENTER AMOUNT ENCLOSED

Write account number on check and make payable

SERVICE FOR WOONSOCKET CITY OF WATER DEPT 101 RESERVOIR RD POLE 26 N SMITHFIELD RI 02896

BILLING PERIOD

Mar 21, 2012 to Apr 20, 2012

ACCOUNT NUMBER 53042-26001

PLEASE PAY BY May 17, 2012 PAGE 2 of 2

AMOUNT DUE \$ 169.76

Enrollment Information

To ensoll with a supplier or change to another supplier, you will need the stollowing information about your account Loadzene Rhodelsland Acct No.: 53042-26001 Cycle: 16, WOON

And To An Impartial Hearing

Right To Dispute Your Bill

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd. Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms **Avaliable**

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Rea	ding	· Previous Reading	gas.	Total Usaga
Mar 21 - Apr 20	30	16627 Ac	tual	16097 Actual		530 kWh
METER NUMBER 41133991	NEXT SCHEDULED	TT 1111				COO KVVII
RATE Small C&I Rate			,			
Customer Char	је	-				8.00
LIHEAP Enhanc	ement Charge					0.83
Distribution Ene		0.03408663	X	530 kWh		18.07
Energy Efficience	y Prgrms	0.00622	X	530 kWh		3.30
Transmission Ch	narge (0.01810331	х	530 kWh		9.59
Transition Charg	je (0.00031668	х	530 kWh		0.17

Total Delivery Services

\$ 39.96

2

\$ 4.65

Supply Services

SUPPLIER Hess Corporation 1 Hess Plaza 12th Floor Woodbridge, NJ 07095

PHONE 800-437-7872

ACCOUNT NO 5304226001

	Total Supply Sandons	0.40.05
Gross Earnings Tax		1.61
Electricity Supply	0.0729 x 530 kWh	38.64

Other Charges/Adjustments

Total Other Charges/Adjustments	\$ 4.65
Late Payment Charges	0.98
LPC Hess Corp	2.00
Gross Earnings Tax	1.67

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

WOONSOCKET CITY OF **WATER DEPT** RESERVOIR RD POLE 28A N SMITHFIELD RI 02896

DILLING FERIOU

PAGE 1 01 2

Mar 21, 2012 to Apr 20, 2012

PLEASE PAY BY

May 17, 2012

AMOUNT BUE \$ 158.62

www.nationalgrid.com

	Name and Address of the Owner, where the Owner, which is
CUSTOMER SERVICE: VIEW	
1-800-322-3223	
CREDIT DEPARTMENT	
1-888-211-1313	
GAS EMERGENCIES	
1-800-840-1595	
POWER OUTAGE OR DOWNED	LINE
1-800-465-1212	
EMAIL BILLING INQUIRES	
customerservice@us.ngrid.com	1777
CORRESPONDENCE ADDRESS	
PO Box 980	
Northborough, MA 01532-0	960
PAYMENT ADDRESS	
PO Box 11739	
Newark, NJ 07101-4739	

DATE BILL ISSUED Apr 23, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acet No: 65504-80009 Cycle: 16, WOON

Electric Usage History

Month	kWh	Month	kWh
Apr 11	1064	Nov 11	293
May 11	165	Dec 11	605
Jun 11	136	Jan 12	1093
Jul 11	124	Feb 12	941
Aug 11	149	Mar 12	764
Sep 11	125	Apr 12	231
Oct 11	192	5	1 14

ACCOUNT BALANCE						
	National Grid Services	Other Supplier Service	Adjustments	Total		
Previous Balance	148.23	261.06	0.00	409.29		
Payment(s) Received	- 93.59	- 203.04	- 0.00	- 296.63		
Amount Past Due	54.64	58.02	0.00	112.66		
Current Charges	22.39	17.54	6.03	45.96		
Amount Due ▶	\$ 77.03	\$ 75.56	\$ 6.03	\$ 158,62		

ACCOUNT NUMBER

65504-80009

To avoid late payment charges of 1.25%, \$ 158.62 must be received by May 17 2012.

SUMMARY OF CURREN	IT CHARGES			
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	22,39	17.54		39.93
Other Charges/Adjustments			6.03	6.03
Total Current Charges	\$ 22.39	\$ 17.54	\$ 6.03	\$ 45.96

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.
- WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER

65504-80009

PLEASE PAY BY May 17, 2012

AMOUNT DUE \$ 158.62

ENTER AMOUNT ENCLOSED

Write account number on check and make payable

PO Box 960 Northborough MA 01532

*AUTO**SCH 5-DIGIT 02895 WOONSOCKET CITY OF WATER DEPT PO BOX B **WOONSOCKET RI 02895-0985**

024942

NATIONAL GRID NEWARK NJ 07101-4739

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PO BOX 11739

WOONSOCKET CITY OF WATER DEPT
RESERVOIR RD POLE 28A
N SMITHFIELD RI 02896

BILLING PERIOD

Mar 21, 2012 to Apr 20, 2012

ACCOUNT NUMBER 65504-80009

PLEASE PAY BY May 17, 2012 * 158.62

PAGE 2 of 2

Enrollment Information:

To entoll with a supplier or change to another supplier, you will need the sefollowing information about your account. Leadzene: Phodebland Acct No.: 85504-80009 (cycle: 15, WCD)

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually... satisfactory settlement of this matter. cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Ros	ding	.30	Previous Reading	12	Total Usage
Mar 21 - Apr 20	30	89102 A	tual		88871 Actual		231 kWh
METER NUMBER 90377305	NEXT SCHEDULED	READ DATE M	ay .	23			
RATE Small C&I Rate (C-06		-				
Customer Charg	0		7		51(C) (S)		8.00
LIHEAP Enhance	ement Charge						0.83
Distribution Ener	gy Chg	0.03408663	X	231	kWh	-53	7.87
Energy Efficiency	/ Prgrms	0.00622	X	231	kWh		1.44
Transmission Ch	arge .	0.01810331	Х	231	kWh		4.18
Transition Charg	е,	0.00031668	Х	231	kWh		0.07

8.00 0.83 7.87 1.44 4.18 0.07 \$ 22.39

S

Supply Services

SUPPLIER Hess Corporation

1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872

ACCOUNT NO 6550480009

	Total Supply Services	\$ 17.54
Gross Earnings Tax		0.70
Electricity Supply	0.0729 x 231 kWh	16.84

Total Delivery Services

Other Charges/Adjustments

Total Other Charges/Adjustments	\$ 6.03
Late Payment Charges	1.84
LPC Hess Corp	3.26
Gross Earnings Tax	0.93

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously Ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the Illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want turther information, call the Credit Department at 1-888-211-1313.

POWER OUTAGE OR DOWNED LINE

Northborough, MA 01532-0960

To enroll with a supplier or change to

Acet No: 00373-74002 Cycle: 1, WOON

kWh Month

70 Jan 12

69

74

88

Dec 11

Feb 12

Mar 12

Apr 12

May 12

kWh

118

111

109

106

another supplier, you will need the following information about your account:

www.nationalgrid.com CUSTOMER SERVICE

1-800-322-3223 OREDIT DEPARTMENT 1-888-211-1313 GAS EMERGENCIES 1-800-640-1595

1-800-465-1212 EMAIL BILLING INQUIRES customerservice@us.ngrid.com CORRESPONDENCE ADDRESS

PO Box 960

PAYMENT ADDRESS

PO Box 11739 Newark, NJ 07101-4739

DATE BILL ISSUED May 1, 2012 **Enrollment Information**

Loadzone Rhodelsland

Electric Usage History

Month

May 11

Jun 11

Jul 11

Aug 11

Sep 11

Oct 11.

WOONSOCKET CITY OF WTR DEPT, PWD 1500 MANVILLE RD SGN BWTR POLE 64 WOONSOCKET RI 02895 BILLING PERIOD Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER PLEASE PAY BY May 25, 2012 AMOUNT DUE \$ 39.70

PAGE 1 of 2

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	30.10	14.51	0.00	44.61
Payment(s) Received	- 15.89	- 8.26	- 0.00	- 24.15
Amount Past Due	14.21	6.25	0.00	20.46
Current Charges	13.04	5.40	0.80	19.24
Amount Due ▶	\$ 27.25	\$ 11.65	\$ 0.80	\$ 39.70

00373-74002

To avoid late payment charges of 1.25%, \$39.70 must be received by May 25 2012.

SUMMARY O	F CURR	ENT CHARGE	5		THE STATE OF STREET
/s		DELIVERY SERVICES	SUPPLY	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	44. 1	13.04	5.40	entremental and the design was selected as the contract	18.44
Other Charges/A	15/			0.80	0.80
Total Current Ch	narges	\$ 13.04	\$ 5.40	\$ 0.80	\$ 19.24

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.
- WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

PO Box 960

Northborough MA 01532

ACCOUNT NUMBER 00373-74002 PLEASE PAY BY May 25, 2012

AMOUNT DUE \$ 39.70

ֈՠօիլիսիսիգուհեկնիինիկոիկովորկերներ

*AUTO**SCH 5-DIGIT 02895 WOONSOCKET CITY OF WTR DEPT, PWD PO BOX B WOONSOCKET RI 02895-0985

030508

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

Ունիակիսկիսկիսիկիանիակինիկիիկիինութակուկիսում

ENTER AMOUNT ENCLOSED

Write account number on check and make payable to Netional Grid

2

nationalgrid

SERVICE FOR WOONSOCKET CITY OF WTR DEPT, PWD 1500 MANVILLE RD SGN BWTR POLE 64 WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

00373-74002

BILLING PERIOD

PLEASE PAY BY May 25, 2012

AMOUNT DUE \$ 39.70

Enrollment Information

To enroll with a supplier or change to arother supplier you will need the following information about your account. Leadzone Rhodelsland
Acet No: 00373-74002 Cycle: 1, WOON

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223, if a mutually, satisfactory settlement of this matter. cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers; 89 Jefferson Blvd. Warwick, Rhode Island 02888 Telephone: 401-780-9700, National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service F	Period	No. of days	Current Real	ding	- Previous Re	adina =	Total Usage
	8 - Apr 27	30	11300 Act	tual	11229 Ac		71 kWh
METER	NUMBER 77002945	NEXT BCHEDULE	READ DATE M	av :	the same purpose with more party with more party and the same party an		
RATE	Small C&I Rate (
	Customer Charg	je					8.00
	LIHEAP Enhance	ement Charge					0.83
	Distribution Ener	rgy Chg	0.03432432	x	71 kWh		2.44
	Energy Efficienc	y Prgrms	0.00622	х	71 kWh		0,44
	Transmission Ch	narge	0.018297	x	71 kWh		1.29
10	Transition Charg	e	0.000536	x	71 kWh		0.04

Supply Services

SUPPLIER Hess Corporation 1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872

ACCOUNT NO 0037374002

Gloss Lathings Tax	Total Sunniv Sandose	0.22
Gross Earnings Tax	5	
Electricity Supply	0.0729 x 71 kWh	5.18

Total Delivery Services

Other Charges/Adjustments

Total Other Charges/Adjustments	\$ 0.80
Late Payment Charges	0.18
LPC Hess Corp	0.08
Gross Earnings Tax	0.54

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

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WOONSOCKET WATER DEPT LOGEE ST POLE 29 WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER 00374-57006 PLEASE PAY BY May 25, 2012 AMOUNT DUE \$ 28.48

www.nationalgrid.com CUSTOMERISERVICE

1-800-322-3223 CREDIT DEPARTMENT 1-888;211:1313 GAS EMERGENCIES 1-800-640-1595 POWER OUTAGE OR DOWN 1-800-465-1212 EMAIL BILLING INQUIRES customerservice@usingrid.co CORRESPONDENCE ADDRE

PO Box 950

PO Box 11739 Newark, NJ 07101-4739

DATE BILL ISSUED May 1, 2012 **Enrollment Information**

Loadzone Rhodelsland

Electric Usage History

Month

May 11

Jun 11

Jul 11

Aug 11

Sep 11

Oct 11

Nov 11

Northborough, MA 01532 PAYMENT ADDRESS

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Acct No: 00374-57006 Cycle: 1, WOON

kWh Month

Dec 11

Jan 12

Feb 12

Mar 12

Apr 12

May 12

34

21

24

20

21

22

23

kWh

41

46

67

60

41

30

5 (5.40)	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	24.85	7.82	0.00	32.67
Payment(s) Received	- 13.06	- 4.65	- 0.00	- 17.71
Amount Past Due	11.79	3.17	0.00	14.96
Current Charges	10.61	2.28	0.63	13.52
Amount Due ▶	\$ 22.40	\$ 5.45	\$ 0.63	\$ 28.48

ment charges of 1.25%, \$ 28.48 must be received by May 25 2012.

SUMMARY OF CURRE	NT CHARGES			
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	10.61	2.28	1000 1000	12.89
Other Charges/Adjustments	: ISSE: TRANSPELL		0.63	0.63
Total Current Charges	\$ 10.61	\$ 2.28	\$ 0.63	\$ 13.52

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.

WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER PLEASE PAY BY AMOUNT DUE 00374-57006 May 25, 2012 \$ 28.48

PO Box 960 Northborough MA 01532

նույնքին երանակիրի իրանական անագրանին հերանակությունների և բանակությունների հայարակությունների հայարակություն

*AUTO**SCH 5-DIGIT 02895 WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

030509

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

Write account number on check and make payable

ENTER AMOUNT ENCLOSED

<u> Իվվելիվութվիկանիկիկիսուկկիկիկունուկինինի</u>

to National Grid

ACCOUNT NUMBER 00374-57006

BILLING PERIOD

PLEASE PAY BY May 25, 2012 AMOUNT DUE \$ 28.48

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the to following information about your account Losdzone Rhodelsland Acct No: 00374-57008 Cycle: 1 WOOD

nationalgrid

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate. or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter: cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700, National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service Pe	erlod	No. of days	Current Read	ling	Previous Reading	=	Total Usage
Mar 28	3 - Apr 27	30	9559 Actua	ı	9529 Actual	v	30 kWh
METER N	UMBER 17718133	NEXT SCHEDUL	ED READ DATE M	ay :	31		0.10
RATE	Small C&I Rate	C-06					
.4	Customer Charg	je			··		8.00
	LIHEAP Enhance	ement Charge	9		49		0.83
	Distribution Ene	rgy Chg	0.03432432	x	30 kWh		1.03
	Energy Efficienc	y Prgrms	0.00622	Х	30 kWh		0.19
	Transmission Ch	narge "	0.018297	X	30 kWh		0.55
	Transition Charg	je	0.000536	х	30 kWh		0.01

Supply Services

SUPPLIER Hess Corporation 1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872

Total Supply Services	\$ 2.28
	0.09
0.0729 x 30 kWh	2.19

ACCOUNT NO 0037457006

Total Delivery Services

Other Charges/Adjustments

	Total Other Charges/Adjustments	\$ 0.63
Late Payment Charges		0.15
LPC Hess Corp	•	0.04
Gross Earnings Tax		0.44

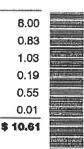
Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

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customerservice@us.ngrid.com

CORRESPONDENCE ADDRESS

Northborough, MA 01632-0960

PO Box 960

PAYMENT ADDRESS. PO Box 11739 Newark, NJ 07101-4738

DATE BILL ISSUED

Enrollment Information

May 1, 2012

CITY OF WOONSOCKET LYDIA AVE TWR BWTR POLE 21 WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

00372-06009

May 25, 2012

* 25.29

25.47 - 9.58 15.89

\$ 25.29

www.nationalgrid.com

	MANUSCRIPT CONTRACTOR OF THE C
GUSTOMER SERVICE 1-800-322-3228	ACCOUNT BALANCE
CREDIT DEPARTMENT 1-888-211-1313	Previous Balance
GAS EMERGENCIES	Payment Received on APR 16 (Check)
1-800-640-1595 POWER OUTAGE OR DOWNED LINE	Balance Forward
1-800-465-1212	Current Charges
EMAIL BILLING INQUIRES	

Amount Due ▶

To avoid late payment charges of 1.25%, \$ 25.29 must be received by May 25 2012.

SUMMARY OF CURREN	IT CHARGES			
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	8.83	0.00		8.83
Other Charges/Adjustments			0.57	0.57
Total Current Charges	\$ 8.83		\$ 0.57	\$ 9.40

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

To enroll with a supplier of change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acet No: 00372-06009 Cyels: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	00	Dec 11	00
Jun 11	00	Jan 12	00.
Jul 11	00	Feb 12	00
Aug 11	. 00	Mar 12	00
Sep 11	. 00	Apr 12	00
Oct 11	.00	May 12	00
Nov 11	.00		1, 1,

KEEP THIS PORTION FOR YOUR RECORDS

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER

00372-06009

PLEASE PAY BY

May 25, 2012

AMOUNT DUE

\$ 25.29

PO Box 960 Norlhborough MA 01532

*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

030507

\$ 25,29
Write account number on check and make payable

write account number on oneck and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

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ACCOUNT NUMBER

00372-06009

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Enrollment Information	
To enroll with a supplier or change to	

another supplier you will need the sollowing information about your account to account the strong st

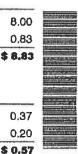
Acet No: 00372-08809 Cycle: 1/Cl

DETAIL OF CURRENT CHARGES

Delivery Services

Service P	Period	No. of days	Current Roading -	Previous Reading =	Total Usage
Mar 2	8 - Apr 27	30	856 Actual	856 Actual	0 kWh
METER NUMBER 98622095		NEXT SCHEDULED	READ DATE May 31	es saran carractio state miles	MVA = 12.000 10 1110
RATE	Small C&I Rate (C-06			
	Customer Charg	je	The state of the s		8.00
LIHEAP Enhance	ement Charge	nent Charge			
			Total Deliver	y Services	\$ 8.83
Other	r Charges/Adjus	tments			
	Gross Earnings	Tax	98		0.37
	Late Payment C	harges		6 = c	0.20

Total Other Charges/Adjustments



And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700, National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

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POWER OUTAGE OR DOWNED LINE

Northborough, MA 01532-0960

Newark, NJ 07101-4739

www.nationalgrid.com CUSTOMER SERVICE

1-800 322 3223 CREDIT DEPARTMENT 1-886-211-1313 GAS EMERGENCIES 1-800-840-1595

1-800-405-1212 EMAIL BILLING INQUIRES customerservice@us.ngrid.com CORRESPONDENCE ADDRESS

PO Box 980

WOONSOCKET CITY OF WATER DEPT PWD 85A6A MANVILLE RD **BLEND LOHMB POLE 85A** WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

PLEASE PAY BY ACCOUNT NUMBER 12839-18008 May 25, 2012 AMOUNT DUE \$ 1,452.32

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	816.08	990,06	0.00	1,806.14
Payment(s) Received	- 458.21	- 557.39	- 0.00	- 1,015.60
Amount Past Due	357.87	432.67	0.00	7,90:54
Current Charges	290.04	349.77	21.97	661.78
Amount Due ▶	\$ 647.91	\$ 782.44	\$ 21.97	\$ 1,452.32

To avoid late payment charges of 1.25%, \$ 1,452.32 must be received by May 25 2012.

SUMMARY OF CURRENT CHARGES

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	816.08	990.06	0.00	1,806.14
Payment(s) Received	- 458.21	- 557.39	- 0.00	- 1,015.60
Amount Past Due	357.87	432.67	0.00	7,90:54
Current Charges	290.04	349.77	21.97	661.78
Amount Due >	\$ 647.91	\$ 782.44	\$ 21.97	\$ 1,452.32

0.4	310.5	THE	No. 2711
DAT	E BIL	1. 188	UED
The Contract of	5 No 198	200 200	さき あわり サラル
May	1 .	201	2

PAYMENT ADDRESS

PO Box 11739

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland

Acct No: 12839-18008 Cycle: 1, WOON

Charles and	2075 4 14 14 15 15 15 15	C. 12. D. 1.70
Electri	le Usage	History

Month	kWh	Month	kWh
May 11	3520	Dec 11	1956
Jun 11	588	Jan 12	2748
Jul 11 -	318	Feb 12	5744
Aug 11	290	Mar 12	7441
Sep 11	285	Apr 12	5764
Oct 11	256	May 12	4736
Nov 11	285		the 2
	THE REPORT OF	The second second	The state of the state of the state of

	DELIVERY	SUPPLY O'	THER CHARGES/	
4	SERVICES	SERVICES	ADJUSTMENTS	TOTAL
Electric Service	290.04	349.77		639.81
Other Charges/Adjustments	NAME OF REPORT OF STREET		21.97	21.97
Total Current Charges	\$ 290.04	\$ 349.77	\$ 21.97	\$ 661.78

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.
- WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER 12839-18008 PLEASE PAY BY May 25, 2012 AMOUNT DUE \$ 1,452.32

PO Box 960 Northborough MA 01532

վենցիցրկրհղվանիշոցիկիկիրիկիրկոլնկեւներեն

*AUTO**SCH 5-DIGIT 02895 WOONSOCKET CITY OF WATER DEPT PWD PO BOX B **WOONSOCKET RI 02895-0985**

030515

ENTER AMOUNT ENCLOSED

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

<u>ֆիսիիալին հանրերի իշրգաիննալիներ հերանարձնակներ հ</u>

PAGE 2 of 2

nationalgrid

SERVICE FOR WOONSOCKET CITY OF WATER DEPT PWD 85A6A MANVILLE RD **BLEND LCHMB POLE 85A** WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER 12839-18008

BILLING PERIOD

'PEEASE PAY BY May 25, 2012

AMOUNT DUE \$1,452.32

Enrollment Information

To attroll with a supplier of charge to a another supplier, you will feed the re-following limb mattern elsols your account Loadzone Rhodelsland Acct No.: 12839-18008 ... Cycle 1, WOOK

Right To Dispute Your Bill And To An Impartial Hearing

Complete Title

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223, If a mutually satisfactory settlement of this matter cannot be made, you have the right. to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700, National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home **Energy Assistance Program** ("LIHEAP") Enhancement Plan. designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service P	erlod	No. of days	Current Roa	ding	Previous Reading		Total Usage
Mar 28 - Apr 27		30	56894 Ac	uel	COMPANY OF REPORT OF THE PARTY	111) 4 cm	4736 kWh
METER N RATE	Small C&I Rate		D READ DATE M	ay :	31		· PPET SA LITTE
,	Customer Charg						8.00
	LIHEAP Enhanc	ement Charge					0.83
	Distribution Ene	rgy Chg	0.03432432	X	4736 kWh		162.56
	Energy Efficience	y Prgrms	0.00622	X	4736 kWh		29.46
	Transmission Cl	narge	0.018297	х	4736 kWh		86.65
i e	Transition Charg	је	0.000536	x	4736 kWh		2.54



Supply Services

SUPPLIER Hess Corporation 1 Hess Plaza 12th Floor Woodbridge, NJ 07095

PHONE 800-437-7872

ACCOUNT NO 1283918008

	71	Total Supply Services	\$ 349.77
Gross Earnings Tax			13.99
Electricity Supply		0.0709 x 4736 kWh	335.78

Total Delivery Services

Other Charges/Adjustments

Total Other Charges/Adjustme	nts \$ 21.97
Late Payment Charges	4.47
LPC Hess Corp	5.41
Gross Earnings Tax	12.09
The state of the s	TOTAL

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or **Handlcapped Persons**

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in 'Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

www.nationalgrid.com CUSTOMER SERVICE

1-800-322-3223 CREDIT DEPARTMENT 1-888-211-1313 GAS EMERGENCIES 1-800-640-1595

1-800-465-1212 EMAIL BILLING INQUIRES customerservice@us.ngrid.com CORRESPONDENCE ADDRESS CITY OF WOONSOCKET WATER DEPT DIAMOND HILL RD **DPT BWTR POLE 88B** WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER PLEASE PAY HY 25302-57000 May 25, 2012

AMOUNT DUF \$ 2,459,33

FAUL 1 UIU

eme or an include	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	1,315.66	1,205.53	0.00	2,521.19
Payment(s) Received	- 661.81	- 624.83	- 0.00	- 1,286.64
Amount Past Due	653.85	580.70	0.00	1,234.55
Current Charges	626.39	556.86	41.53	1,224.78
Amount Due ▶	\$ 1,280.24	\$ 1,137.56	\$ 41.53	\$ 2,459:33

To avoid late payment charges of 1.25%, \$ 2,469.33 must be received by May 25 2012.

SUMMARY C	F CURRE	NT CHARGES	3		
	(8)	DELIVERY SERVICES	SUPPLY BERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	والمراج الماد	626.39	556.86	PROCESSO NON REPORT AND A	1,183.25
Other Charges/A	djustments		222 TO US	41.53	41.53
Total Current C	harges	\$ 626.39	\$ 556.86	\$ 41.53	\$ 1,224.78

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill. WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a

power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER

25302-57000

PLEASE PAY BY

AMOUNT DUE \$ 2,459.33

May 25, 2012

PO Box 960 Northborough MA 01532

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*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

030516

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

000122478 25902570008000245939146

POWER OUTAGE OR DOWNED LINE

PO Box 980 Northborough, MA 01632-0960 PAYMENT ADDRESS PO Box 11739

Newark, NJ 07101-4739

DATE BILL ISSUED May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acet No: 25302-57000 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	7680	Dec 11	8276
Jun 11	6682	Jan 12	7623
Jul 11	9345	Feb 12	8172
Aug 11	9157	Mar 12	8365
Sep 11 -	7396	Apr 12	7655
Oct 11	7946	May 12	7540
Nov 11	6856		

Billed Demand Last 12 months

Minimum	43.3
Maximum	51.1
Average	49.9833
A Company of the Comp	

nationalgrid

ENTER AMOUNT ENCLOSED

Write account number on check and make payable

to National Grid

www.nationalgrid.com

CITY OF WOONSOCKET WATER DEPT DIAMOND HILL RD DPT BWTR POLE 86B WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

25302-57000

May 25, 2012

\$ 2,459.33

SE BILLING

Less paper. More Time.

Pay in a flashi No stamps, checks or envelopes, and it's more secure.

Don't waste another minute, dime or ounce of valuable natural resources. Paperless billing and e-pay are better in every way.

Sign up for papertess billing and electronic payments today at

> www.nationalgridus. com/paperless

Other Charges/Adjustments

Total Other Charges/Adjustments	\$ 41.53
Late Payment Charges	8.17
LPC Hess Corp	7.26
-	26.10
Gross Earnings Tax	

SERVICE FOR CITY OF WOONSOCKET WATER DEPT DIAMOND HILL RD **DPT BWTR POLE 8BB WOONSOCKET RI 02895**

BILLING PERIOD

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER 25302-57000

PLEASE PAY BY May 25, 2012

Billed Demand

AMOUNT DUE \$ 2,459.33

PAGE 2 of 3

Enrollment Information To enroll with a supplier or change to another supplier, you will need the following information about your account Leadzone Rhodelsland

Acct No. 25302-57000

128

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Type of Service	Current Reading	÷	Previous Reading	'Difference	х	Meter Multiplier		Total Usage
Energy	77879 Actual		70339 Actual	7540		1		7540 kWh
		-0.		 	7	Total Energ	IУ	7540 kWh

Demand-kW

51.1 kW

	HEDULED READ DATE OF DAYS IN PERIOD SE DELIVERY LEVEL	30	o [*]		
Customer Charge	1-02-juli		4 A-A-A-Miss-		125.00
LIHEAP Enhancement Charg	е				0.83
Distribution Energy Chg	0.007629	x	7540 kWh	*	57.53
Distribution Demand Chg	4.6606662	x	41.1 kW		191.55
Transmission Dem Chg	2.694	x	51.1 kW		137.66
Transmission Adj	0.00834	x	7540 kWh		62.88
Transition Charge	0.000536	x	7540 kWh		4.04
Energy Efficiency Prgrms	0.00622	X	7540 kWh		46.90

Supply Services

SUPPLIER Hess Corporation

1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

800-437-7872

ACCOUNT NO 2530257000

Electricity Supply	0.0709 x 7540 kWh	534.59
Gross Earnings Tax		22.27

Total Supply Services

Total Delivery Services

\$ 556.86

\$ 626.39

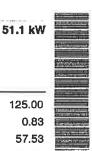
Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-868-211-1313.



CUSTOMER SERVICE

CITY OF WOONSOCKET 568 LOGEE ST POLE 22 WOONSOCKET RI 02895 DILLING LEUION

ACCOUNT NUMBER

25307-96002

Mar 27, 2012 to Apr 26, 2012

, 2012

PLEASE PAY UY

May 25, 2012

\$ 30.03

PAGE 1 OT 2

www.nationalgrid.com

1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.hgrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account Loadzone Rhodelsland

Acet No: 25307-96002 Cycle: 1, CITY

Tall Carlotte	1000	the state of the s
destate	Inand	History
THOUGH IC	บอนบอ	LUBIOLA

Month	kWh	Month	kWh
May 11	41	Dec 11	48
Jun 11	21	Jan 12	57
Jul 111	24	Feb 12	78
Aug 11	22	Mar 12	74
Sep 11	21	Apr 12	48
Oct 11	22	May 12	34
Nov 11	24	111100	

ACCOUNT BALANCE	E			
*****	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	26.16	9.45	0,00	35.61
Payment(s) Received	- 13.92	- 5.73	- 0.00	- 19.65
Amount Past Due	12.24	3.72	0.00	15.96
Current Charges	10.84	2.58	0.65	14.07
Amount Due ▶	\$ 23.08	\$ 6.30	\$ 0.65	\$ 30.03

To avoid late payment charges of 1.25%, \$ 30.03 must be received by May 25 2012.

SUMMARY OF CURRE	NT CHARGES		***************************************	
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	10.84	2.58	22 1 520	13.42
Other Charges/Adjustments			0.65	0.65
Total Current Charges	\$ 10.84	\$ 2.58	\$ 0.85	\$ 14.07

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER PLEASE PAY BY AMOUNT DUE 25307-96002 May 25, 2012 \$ 30.03

PO Box 960 Northborough MA 01532

- դեմիկոգերենիկիրդիիրգիիկինիոկինիսհում

*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

030519

ENTER AMOUNT ENCLOSED

14.07

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

ւվենիրակիներիկիվորիականներիերինակի

Mar 27, 2012 to Apr 26, 2012

ACCOUNT NUMBER 25307-96002

BILLING PERIOD

PLEASE PAY BY May 25, 2012 AMOUNT DUE \$ 30.03

Enrollment Information

To enroll with a supplier of change to another supplier, you will need the total following information about your account Loadzone Rhodelsland Acct No. 25307-96002

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Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at ... 1-800-322-3223. If a mutually satisfactory settlement of this matter. cannot be made, you have the right. to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

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Explanation of Billing Terms Available

if you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may cali us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service P	erlod	No. of days	Current flead	ling	 Previous Reading 	=	Total Usage
Mar 2	7 - Apr 26	30	3654 Actus	d	3620 Actual		34 kWh
METER I	NUMBER 98733142	NEXT SCHEDULED	READ DATE ME	ay 3	31		-1.4:00000 t thine-11
RATE	Small C&I Rate (C-06					
	Customer Charg	je					8.00
	LIHEAP Enhance	ement Charge					0.83
	Distribution Ene	rgy Chg	0.03428529	X	34 kWh		1.17
	Energy Efficience	y Prgrms	0.00622	X	34 kWh		0.21
	Transmission Cl	narge	0.01826931	х	34 kWh		0,62

\$ 10.84 **Total Delivery Services**



Supply Services

BUPPLIER Hess Corporation

1 Hess Plaza

Woodbridge, NJ 07095

Transition Charge

800-437-7872 PHONE

ACCOUNT NO 2530796002

	0.10
0.0729 x 34 kWh	2.48
	0.0729 x 34 kWh

0.00050468 x 34 kWh

Other Charges/Adjustments

harges/Adjustments	\$ 0.65
0.	0.15
	0.05
	0.45
	have a /A director a to

Right To Electric Service:

During Serious lilness: If you or anyone presently and normally living in your home is seriously It, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

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CITY OF WOONSOCKET WATER DEPT 25 RHODES AVE WATER WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER 50259-78004

May 25, 2012

\$ 442.76

www.nationalgrid.com

CUSTOMER SERVICE: 1-800-322-3223	
CHEDIT DEPARTMENT 1-888-211-1313	
GAS EMERGENCIES (1)	
1.800-640-1595	
POWER OUTAGE OR DOWNED! 1-800-485-1212	INE () Z
EMAIL BILLING INQUIRES	
customerservice@us.ngrid.com CORRESPONDENCE ADDRESS	
PO Box 960	
Northborough, MA 01532-09 PAYMENT ADDRESS	900
PO Box 11739 Newark, NJ 07101-4739	
	1000

DATE BILL ISSUED May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account. Loadzone Rhodelsland

Acet No: 50259-78004 Cycle: 1, CITY.

Electric Usage History

Month	kWh	Month	kWh
May 11	1926	Dec 11	1415
Jun 11	1076	Jan 12	1721
Jul 11	415	Feb 12	2438
Aug 11	99	Mar 12	2479
Sep 11	68	Apr 12:	1818
Oct 11	179	May 12	1285
Nov 11	506	San San	7 93

ACCOUNT BALANCE					
	National Grid Services	Other Supplier Service	Adjustments	Total	
Previous Balance	279.29	323.53	0.00	602.82	
Payment(s) Received	- 159.93	- 186.92	- 0.00	- 346.85	
Amount Past Due	119.36	136.61	0.00	255.97	
Current Charges	85.13	94.91	6.75	186.79	
Amount Due ▶	\$ 204.49	\$ 231.52	\$ 6.75	\$ 442-76	

To avoid late payment charges of 1.25%, \$ 442.76 must be received by May 25 2012.

SUMMARY OF CURRENT	CHARGES			
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	85.13	94.91		180.04
Other Charges/Adjustments	**************		6.75	6.75
Total Current Charges	\$ 85.13	\$ 94.91	\$ 6.75	\$ 186.79

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
- ★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your Information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT,

nationalgrid

ACCOUNT NUMBER

50259-78004

PLEASE PAY BY

May 25, 2012

AMOUNT DUE \$ 442.76

PO Box 960 Northborough MA 01532

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*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

030525

ENTER AMOUNT ENCLOSED

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

- վիկիիիիիիիիիիի գուրեսիրություններիիիիի

PAGE 2 of 2

nationalgrid

SERVICE FOR CITY OF WOONSOCKET WATER DEPT 25 RHODES AVE WATER WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

BILLING PERIOD

ACCOUNT NUMBER 50259-78004

PLEASE PAY BY May 25, 2012

AMOUNT DUE \$ 442.76

Enrollment information

To enroll with a supplier or change to another, supplier, you will need the following information about your accounts. Leadrone Rhodelsland Acct No: 50259-78004

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223, if a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

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Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service F	eriod	No. of days	Current Read	ling	- Previous Reading	=	Total Usage
Mar 2	8 - Apr 27	30	30971 Act	uel	29686 Actual	***************************************	1285 kWh
METER NUMBER 98743206		NEXT SCHEDULEI	NEXT SCHEDULED READ DATE May 31				
RATE	Small C&I Rate			•			
	Customer Charg	je	1000000		7.115		8.00
	LIHEAP Enhance	ement Charge					0.83
	Distribution Ene	rgy Chg	0.03432432	x	1285 kWh		44.11
	Energy Efficienc	y Prgrms	0.00622	x	1285 kWh		7.99
	Transmission Cl	narge	0.018297	х	1285 kWh		23.51
	Transition Charg	je	0,000536	x	1285 kWh		0.60

Total Delivery Services

Supply Services

SUPPLIER Hess Corporation 1 Hess Plaza

12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872

ACCOUNT NO 5025978004

	Total Supply Condens	0.04.04	
Gross Earnings Tax		3,80	
Electricity Supply	0.0709 x 1285 kWh	91,11	

Other Charges/Adjustments

Total	al Other Charges/Adjustments	\$ 6.75
Late Payment Charges		1.49
LPC Hess Corp		1.71
Gross Earnings Tax	#£21	3.55

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such lilness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: if you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service; provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or **Handicapped Persons**

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification*. If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

0.69 \$ 85,13

CITY OF WOONSOCKET RHODES AVE WOONSOCKET RI 02895

Mar 28, 2012 to Apr 27, 2012

PLLASE PAY DY May 25, 2012 AMOUNT DUE \$ 2,331.31

FACE I UI U

www.nationalgrid.com

en entreupre to 70 res	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	1,444.67	940.77	0.00	2,385.44
Payment(s) Received	- 735.97	- 504.20	- 0.00	- 1,240.17
Amount Past Due	708.70	436.57	0.00	1,145.27
Current Charges	693.93	448.89	43.22	1,186.04
Amount Due ▶	\$ 1,402.63	\$ 885.46	\$ 43,22	\$2,331.81

ACCOUNT NUMBER

62733-15009

GUSTOMER SERVICE 7. 1-800-322-3223	ACCOUNT BALAN	CE			
CREDIT DEPARTMENT 1-888-211-1313 GAS EMERGENCIES		National Grid Services	Other Supplier Service	Adjustments	Total
1-800-640-1595	Previous Balance	1,444.67	940.77	0.00	2,385,44
POWER OUTAGE OR DOWNED LINE: 1-800-465-1212	Payment(s) Received	- 735,97	- 504,20	- 0.00	- 1,240.17
EMAIL BILLING INQUIRES customerservice@us.ngrid.com	Amount Past Due	708.70	436.57	0.00	1,145.27
CORRESPONDENCE ADDRESS	Current Charges	693.93	448.89	43.22	1,186.04
PO Box 960 Northborough, MA 01532-0960	Amount Due ▶	\$ 1,402.63	\$ 885.46	\$ 43.22	\$2,331.81
PAYMENT ADDRESS	To avoid late payment c	harges of 1.25%, \$ 2,	331.31 must be receiv	red by May 25 2012.	

DATE	- All	1 18	SI IF	n
	17/100	100	of married	4.1
May	,	20	14	
8245			1 515	

Newark, NJ 07101-4739

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acct No: 62733-15009 Cycle: 1, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	5888	Dec 11	6438
Jun 11	5168	Jan 12	5941
Jul 11	7116	Feb 12	6940
Aug 11	6526	Mar.12	6666
Sep 11	6166	Apr 12	5826
Oct 11	6151	May 12	6078
Nov 11	6010		
	3 1	100000000000000000000000000000000000000	

Billed Demand Last 12 months

Minimum'	• 3	64.8
Maximum		86,4
Average	363	66.6

SUMMARY OF CURRENT	CHARGES			
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	693.93	448.89		1,142.82
Other Charges/Adjustments			43,22	43.22
Total Current Charges	693.93	\$ 448.89	\$ 43.22	1,186.04

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.
- WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER PLEASE PAY BY 62733-15009 May 25, 2012

AMOUNT DUE \$ 2,331.31

ENTER AMOUNT ENCLOSED

PO Box 960 Northborough MA 01532

*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

030529

Write account number on check and make payable to National Grid NATIONAL GRID

PO BOX 11739 NEWARK NJ 07101-4739

ուսով իրական կերկան իրական արագահան արագահան արագահան հայարաբան հայարարան հայարարան հայարարան հայարարան հայարա

CITY OF WOONSOCKET RHODES AVE WOONSOCKET RI 02895

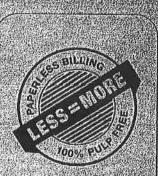
Mar 28, 2012 to Apr 27, 2012

62733-15009

May 25, 2012

\$ 2,331.31

www.nationalgrid.com



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Don't waste another minute, dime or ounce of valuable natural resources, Paperless billing and e-pay are better in every way.

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> www.nationalgridus. com/paperless

Other Charges/Adjustments

Gross Earnings Tax	28.91
LPC Hess Corp	5.46
Late Payment Charges	8.85
Total Other Charges/Adjustments	0.00

SERVICE FOR CITY OF WOONSOCKET RHODES AVE WOONSOCKET RI 02895

BILLING PERIOD

Mar 28, 2012 to Apr 27, 2012

ACCOUNT NUMBER 62733-15009

PLEASE PAY BY May 25, 2012 AMOUNT DUE \$ 2,331.31

PAGE 2 of 3

Enrollment Information

To enroll with a supplier of change to another supplier you will need the statement tollowing information about your account Losdzone - Rhodelsland Acct No: 62733-15009 Chi Cycle: 17 CH7

Right To Dispute Your Bill And To An Impartial Hearing

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DETAIL OF CURRENT CHARGES

Delivery Services

Type of Service	Current Reading	- Previous Reading) =	Difference	Meter X Multiplier		Total Usage
Energy	97770 Actual	91692 Actual		6078	1		6078 kWh
					Total From	CILC	SOTE LINE

cileid	y 97770 Actual	91092 Actual	DU	8 1	POLAR KAAU	
				Total Energy	6078 kWh	
Dema	nd-kW					
36.3 k	W			****		
				Billed Demand	64.8 kW	
METER N	NUMBER 03089125	NEXT 9CHEDULED READ DA	те Л	/lay 31		
BERVICE	EPERIOD Mar 28 - Apr 27	NUMBER OF DAYS IN PERIO	о 3	0		
RATE	General C&I Rate G-02	VOLTAGE DELIVERY LEVE	L 0	- 2.2 kv		
	Customer Charge				125.00	
	LIHEAP Enhancement	Charge			0.83	
	Distribution Energy Ch	ng 0.007629	×	6078 kWh	46,36	
	Distribution Demand (Chg 4.6606662	2 x	54.8 kW	255.41	
	Transmission Dem Ch	g 2,694	4 x	64.8 kW	174.57	
	Transmission Adj	0.00834	1 x	6078 kWh	50.69	
	Transition Charge	0.000536		6078 kWh	3.26	
	Energy Efficiency Prgr	ms 0.00622	2 x	6078 kWh	37.81	
	1-10-1-10-25 (III) - 1:	Total Delivery Services				

Supply Services

SUPPLIER Hess Corporation

1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

800-437-7872

ACCOUNT NO 6273315009

	Total Supply Services	\$ 448,89
Gross Earnings Tax		17.96
Electricity Supply	0.0709 x 6078 kWh	430,93

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously iii, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

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ACCOUNT NUMBER

00373-74002

May 25, 2012

AMOUNT DUE

\$ 39.70

PO Box 960 Northborough MA 01532

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*AUTO**SCH 5-DIGIT 02895 WOONSOCKET CITY OF WTR DEPT, PWD PO BOX B WOONSOCKET RI 02895-0985

030508

\$ 19.24

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

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Mar 27, 2012 to Apr 27, 2012

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nationalgrid

CITY OF WOONSOCKET LOGEE ST LIGHT POLE 64 WOONSOCKET RI 02895

75206-13000

PLEASE PAY BY May 25, 2012

\$ 39.45

www.nationalgrid.com

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
GORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

May 1, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account Loadzone Rhodelsland

Act No. 75206-13000 Cycle: 1,CTY

Electric Usage History

Month	kWh	Month	kWh
May 11	95	Dec 11	115
Jun 11	82	Jan 12	118
Jul 11	89	Feb 12	121
Aug 11	77	Mar 12	119
Sep 11	84	Apr 12	79
Oct 11	76	May 12	71
Nov 11	73		

ACCOUNT BALANCE					
	National Grid Services	Other Supplier Service	Adjustments	Total	
Previous Balance	30,76	15.37	0.00	46.13	
Payment(s) Received	- 16.66	- 9.26	~ 0.00	- 25.92	
Amount Past Due	14.10	6.11	0.00	20.21	
Current Charges	13.05	5.40	0.79	19.24	
Amount Due ▶	\$ 27.15	\$ 11.51	\$ 0.79	\$ 39.45	

To avoid late payment charges of 1.25%, \$ 39.46 must be received by May 25 2012.

SUMMARY OF CURRE	NT CHARGES			
	DELIVERY SERVICES	SUPPLY	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	13.05	5.40	CHICK ALL & COLUMN AND ADDRESS OF THE SECTION AND ADDRESS OF THE SECTION ADDRESS OF	18.45
Other Charges/Adjustments	20		0.79	0.79
Total Current Charges	\$ 13.05	\$ 5.40	\$ 0.79	\$ 19.24

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.

★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

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KEEP THIS PORTION FOR YOUR RECORDS.

ACCOUNT NUMBER PLEASE PAY BY 75206-13000

May 25, 2012

AMOUNT DUE \$ 39.45

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the a following information also it your account Losdzone Rhodelsland Acct No: 75206/13000 Cycle 1 CTA

nationalgrid

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Explanation of Billing Terms Available

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DETAIL OF CURRENT CHARGES

Delivery Services

Service F	erlod	No. of days	Current Read	ling	 Previous R 	eading =		Total Usage
Mar 27 - Apr 27 31 METER NUMBER 05030595 NEXT 8CHE		31	6195 Actual		6124 Actual			71 kWh
		NEXT 8CHEDULE	ULED READ DATE May 31					
RATE	Small C&I Rate C-06							
	Customer Charge							8.00
	LIHEAP Enhancement Charge						0.83	
	Distribution Ene	rgy Chg	0.03430287	Х	71 kWh		520	2.44
	Energy Efficiency Prgrms		0.00622	X	71 kWh			0.44
	Transmission Cl	narge	0.01827289	X	71 kWh			1.30
	Transition Charg	je	0.00050872 x 71 kWh					0.04
			Total De	alla	ery Service:			\$ 13.05

Supply Services

PHONE

SUPPLIER Hess Corporation 1 Hess Plaza

12th Floor

Woodbridge, NJ 07095

800-437-7872

ACCOUNT NO 7520613000

¥:	Total Supply Services	\$ 5.40
Gross Earnings Tax		0.22
Electricity Supply	0.0729 x 71 kWh	5.18

Other Charges/Adjustments

Total Other (arges/Adjustments \$ 0
Late Payment Charges	0
LPC Hess Corp	0
Gross Earnings Tax	0

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously it!, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

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CITY OF WOONSOCKET LOGEE ST LIGHT POLE 1 WOONSOCKET RI 02895

Mar 27, 2012 to Apr 26, 2012

87684-50002

PLEASE PAV 8Y May 25, 2012

* 26.23

www.nationalgrid.com

GUSTOMER SERVICE
GREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES TO A STATE OF THE STATE OF
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us ngrid.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739 Newark, NJ 07101-4739
DATE BILL ISSUED
May 1, 2012
Enrollment Information
To enroll with a supplier or change to another supplier, you will need the confoliowing information about your account.

Electric Usage History

Loadzone Rhodelsland

Month	kWh	Month	kWh-
May 11	28	Dec 11	34
Jun 11	24	Jan 12	33
Jul 11	27	Feb 12	33
Aug 11	24	Mar 12	33
Sep 11 .	25	Apr 12	29
Oct 11	27	May 12	26
Nov 11	28	146	

Acct No: 87684-50002 Cycle: 1, CITY

ACCOUNT BALANCE					
Victoria de la composição	National Grid Services	Other Suppiler Service	Adjustments	Total	
Previous Balance	22.47	4.80	0.00	27.27	
Payment(s) Received	- 11.42	- 2.57	- 0.00	- 13.99	
Amount Past Due	11.05	2.23	0.00	13:28	
Current Charges	10.37	1.98	0.60	12.95	
Amount Due ▶	\$ 21.42	\$ 4.21	\$ 0.60	\$ 26.23	

To avoid late payment charges of 1.25%, \$ 26.23 must be received by May 25 2012.

SUMMARY OF CURREN	IT CHARGES			
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	10.37	1.98	Control of the Control of Control of the Control of Con	12.35
Other Charges/Adjustments	195m 175 AL		0.60	0.60
Total Current Charges	\$ 10.37	\$ 1.98	\$ 0.60	\$ 12.95

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
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KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

87684-50002

PLEASE PAY BY
May 25, 2012

AMOUNT DUE **\$ 26.23**

PO Box 950 Northborough MA 01532

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*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

030533

ENTER AMOUNT ENCLOSED

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

իկելիերկակիակիրակինը հայարդեկակակիկիկի

SERVICE FOR CITY OF WOONSOCKET LOGEE ST LIGHT POLE 1 WOONSOCKET RI 02895

DETAIL OF CURRENT CHARGES

BILLING PERIOD

Mar 27, 2012 to Apr 26, 2012

87684-50002

May 25, 2012

* 26.23

Enrollment Information

To enroll with a supplier or change to another supplier you will need the? following information about your account Lesstone Rhodelsiand :

Age Not 87684-50002 Cyder 1 CIT.

Delivery Services

Service F	Period	No. of days	Current Read	ling	- Previ	ous Reading	24	Total Usage
Mar 27 - Apr 26		30	3193 Actua	ď	3167 Actual		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	26 kWh
METER I	NUMBER 98679959	NEXT SCHEDULES	READ DATE ME	av :			#4 63 =	- III Teinie Alai
RATE	Small C&l Rate			•				
	Customer Charge							8.00
	LIHEAP Enhance	ement Charge						0.83
	Distribution Ene	rgy Chg	0.03428529	X	26 kWh			0.89
	Energy Efficienc	y Prgrms	0.00622	X	26 kWh			0.16
	Transmission Cl	narge	0.01826931	×	26 kWh			0.47

0.02

\$ 10,37

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Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

Supply Services

SUPPLIER Hess Corporation

1 Hess Plaza

12th Floor

Woodbridge, NJ 07095

Transition Charge

PHONE 800-437-7872

ACCOUNT NO 8768450002

Gross Earnings Tax		0.08
• • • •	0.0729 X 20 KVVIT	1.90
Electricity Supply	0.0729 x 26 kWh	4.00

0.00050468 x 26 kWh

Total Delivery Services

Other Charges/Adjustments

Oraș Francis III V	
Gross Earnings Tax	0.43
LPC Hess Corp	0,03
Late Payment Charges	0.14
Total Other Charges/Adjustments	\$ 0.60

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously iii, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardehip: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

if all residents in your household are 62 years of age or older or if any resident in your household is handloapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handloapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

(1)

CUSTOMER SERVICE

CITY OF WOONSOCKET 568 LOGEE ST POLE 29 2 WOONSOCKET RI 02895

Mar 30, 2012 to May 1, 2012

ACCOUNT NUMBER 88050-34000

PLEASE PAY BY May 26, 2012

\$ 2,486.03

www.nationalgrid.com

1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.hgrkl.com
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739

DATE BILL ISSUED May 2, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acct No: 88050-34000 Cycle: 3, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	9400	Dec 11	8800
Jun 11	7300	Jan 12	9200
Jul 11	8200	Feb 12	11600
Aug 11	8500	Mar 12	10200
Sep 11	7700	Apr 12	9300
Oct 11	6300	May 12	8900
Nov 11	8200	1 1 1 1 1 1 1	er called

ACCOUNT BALANCE					
	National Grid Services	Other Supplier Service	Adjustments	Total	
Previous Balance	1,201.84	1,469.01	0.00	2,670.85	
Payment(s) Received	- 631.39	- 772.51	- 0.00	- 1,403.90	
Amount Past Due	570.45	696.50	0.00	1,266:95	
Current Charges	539.31	657.30	22.47	1,219.08	
Amount Due ▶	\$ 1,109.76	\$ 1,353.80	\$ 22.47	\$ 2,486.03	

To avoid late payment charges of 1.25%, \$ 2,486.03 must be received by May 28 2012.

SUMMARY OF CURRE	NT CHARGES	-William III II II		
200	DELIVERY SERVICES	SUPPLY	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	539.31	657.30	A SECTION AND ADDRESS OF THE PARTY OF THE PA	1.196.61
Other Charges/Adjustments			22.47	22.47
Total Current Charges	\$ 539.31	\$ 657.30	\$ 22.47	\$ 1,219.08

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.
- WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

88050-34000

ACCOUNT NUMBER

PLEASE PAY BY May 26, 2012

AMOUNT DUE \$ 2,486.03

PO Box 960 Northborough MA 01532

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*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

016821

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

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ENTER AMOUNT ENCLOSED

Write account number on check and make payable

SERVICE FOR (Water Tank 5)
CITY OF WOONSOCKET
568 LOGEE ST POLE 29 2
WOONSOCKET RI 02895

Mar 30, 2012 to May 1, 2012

88050-34000

BILLING PERIOD

PLEASE PAY BY May 26, 2012

\$ 2,486.03

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the statement of the

Loadzone Rhodelsland

Acct No: 88050-34000

Cycle: 3. CIT

DETAIL OF CURRENT CHARGES

Delivery Services

Current Reading	- Previous Reading	**	Difference	x	Meter Multipiler	=	Total Usage
4448 Actual	4359 Actual		89	4100-1-06-90-1-	100	Illum and a gill julia	8900 kWh
METER NUMBER	21475584	NEXT SC	HEDULED READ DATE	Jun	4		*************
SERVICE PERIO	Mar 30 - May 1	NUMBER	OF DAYS IN PERIOD	32			
RATE Sma	all C&I Rate C-06		***				

	Tatal D	.11.	erv Services	\$ 539.31
Transition Charge	0.00060063	X	-8900 kWh	5.35
Transmission Charge	0.01835406	X	6900 kWh	163.35
Energy Efficiency Prgrms	0.00622	X	8900 kWh	55,36
Distribution Energy Chg	0.03442903	X	8900 kWh	306.42
LIHEAP Enhancement Charg	je			0.83
Customer Charge				8.00

Right To Dispute Your Bill And To An Impartial Hearing

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Supply Services

SUPPLIER Hess Corporation 1 Hess Plaza

12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872

ACCOUNT NO 8805034000

	Total Supply Services	\$ 657.30
Gross Earnings Tax		26.29
Electricity Supply	0.0709 x 8900 kWh	631.01

Other Charges/Adjustments

Gross Earnings Tex 22.47		Total Other Charges/Adjustments	\$ 22.47
	Gross Earnings Tax		22.47

Right To Electric Service:

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CITY OF WOONSOCKET WATER DEPT PARK EAST DR STA BPMP POLE 2

WOONSOCKET RI 02895

Mar 29, 2012 to Apr 30, 2012

ACCOUNT NUMBER PLEASE PAY BY

May 27, 2012

AMOUNT DUE \$ 636.04

FAGE I UIZ

www.nationalgrid.com

CUSTOMER SERVICE 1-800-322-3223 ACCOUNT BALANCE CREDIT DEPARTMENT 1-868-211-1313 GAS EMERGENCIES 1-800-640-1595 POWER OUTAGE OR DOWNED LINE 1-800-485-1212 EMAIL BILLING INQUIRES customerservice@us.ngrid.com CORRESPONDENCE ADDRESS. PO Box 980 Northborough, MA 01532-0960

must be received by May 27 2012.

	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	363,32	427.95	0.00	791,27
Payment(s) Received	- 201.66	- 238.86	- 0.00	- 440.52
Amount Past Due	161.66	189,09	0.00	350.75
Current Charges	127.86	147.71	9.72	285.29
Amount Due >	\$ 289,52	\$ 336.80	\$ 9.72	\$ 636.04

63097-36003

DATE BILL ISSUED May 3, 2012

PAYMENT ADDRESS PO Box 11739

Newark, NJ 07101-4739

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acet No.: 63097-36003: Cycle: 3, CITY

Electric Usage History

Month	kWh	Month :	kWh
May 11	2000	Dec 11	1640
Jun 11	1600	Jan 12	1880
Jul 11	1640	Feb 12	2720
Aug 11	1640	Mar 12	3200
Sep 11	1800	Apr 12	2520
Oct 11	1560	May 12	2000
Nov 11	2640		2000

SUMMARY OF	CURRENT	CHARGES	1333		
	2	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	¥. ×	127.86	147.71	0.104	275.57
Other Charges/Adju	stments				_, _,
		****		9.72	9.72
Total Current Char	ges	\$ 127.86	\$ 147.71	\$ 9.72	\$ 285.29

PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.

WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT,

nationalgrid

ACCOUNT NUMBER 63097-36003

PLEASE PAY BY May 27, 2012

AMOUNT DUE \$ 636.04

ENTER AMOUNT ENCLOSED

PO Box 960 Northborough MA 01532

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*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

042986

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

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PAGE 2 of 2

national**grid**

SERVICE FOR
CITY OF WOONSOCKET
WATER DEPT
PARK EAST DR STA BPMP POLE 2
WOONSOCKET RI 02895

Mar 29, 2012 to Apr 30, 2012

63097-36003

BILLING PERIOD

PLEASE PAY 69 May 27, 2012 \$ 636.04

Enrollment Information

To enroll with a supplier or change to another supplier; you will need the, following information about your account. Loadzone: Rhodelsland

Acct No: 63097-36003

Cycle: 3, CITY

DETAIL OF CURRENT CHARGES

Delivery Services

Current Reading - Previous Reading	ng = Difference	x	Meter Multiplier	100	Total Usage
1459 Estimate 1409 Estimate	e 50		40		2000 kWh
METER NUMBER 98783106	NEXT SCHEDULED READ DATE	Jun	4		
SERVICE PERIOD Mar 29 - Apr 3	30 NUMBER OF DAYS IN PERIOD	32			
PATE Smell CSI Date C C					

Cinan Cai Nate C-00				
Customer Charge	7.7		- Chiquet - October - Control	8.00
LIHEAP Enhancement Charge	•			0.83
Distribution Energy Chg	0.03439248	x	2000 kWh	68.79
Energy Efficiency Prgrms	0.00622	x	2000 kWh	12.44
Transmission Charge	0.01832812	х	2000 kWh	36,66
Transition Charge	0.00057125	X	2000 kWh	1.14

Total Delivery Services \$ 127.86

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities. and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700, National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

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Explanation of Billing Terms Available

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Supply Services

PHONE

SUPPLIER Hass Corporation 1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

800-437-7872 ACCOUNT NO 6309736003

Gross Earnings Tax	Total Supply Services	5,91 \$ 147.71
Electricity Supply	0.0709 x 2000 kWh	141.80

Other Charges/Adjustments

	al Other Channes / Editorine with	
Late Payment Charges		2.02
LPC Hess Corp		2.37
Gross Earnings Tax		5.33

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

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 \sim 1

POWER OUTAGE OF DOWNED LINE

Northborough, MA 01532-0960

To enroll with a supplier or change to another supplier, you will need the following information about your account.

Acct No: 00769-66008 Cycle: 3, CITY

267

77

51

47

43

kWh Month

Dec 11

Jan 12

Feb 12

Mar 12

May 12

Apr 12

kWh

156

330

650

536

335

169

www.nationalgrid.com

1-800-322-3223 CREDIT DEPARTMENT 1-886-211-1313 GAS EMERGENCIES 1-800-840-1595

1-800-485-1212
EMAIL BILLING INGUINES
customerservice@usingrid.com
CORRESPONDENCE ADDRESS

PO Box 960

PAYMENT ADDRESS

PO Box 11739 Newark, NJ 07101-4739

DATE BILL ISSUED
May 3, 2012
Enrollment Information

Loadzone Rhodelsland

Electric Usage History

Month

May 11

Jun 11

Jul 11

Aug 11

Sep 11

Oct 11

Nov 11

CITY OF WOONSOCKET WATER DEPT PARK EAST DR TWR BWTR POLE 23A1 WOONSOCKET RI 02895

Mar 30, 2012 to May 1, 2012

00769-66008

BILLING PEHIOD

PLEASE PAY BY May 27, 2012 AMOUNT DUE

PAGE 1 01 2

****** *******************************	National Grid Services	Other Supplier Service	Adjustments	Tota
Previous Balance	71.66	67.58	0.00	139.24
Payment(s) Received	- 41.42	- 41.01	- 0.00	- 82.43
Amount Past Due	30,24	26.57	0.00	56:01
Current Charges	18.90	12.83	1.51	33.24
Amount Due >	\$ 49.14	\$ 39.40	\$ 1.51	\$ 90.05

To avoid late payment charges of 1.25%, \$ 90.05 must be received by May 27 2012.

SUMMARY OF CURREN	T CHARGE	:S		
	DELIVERY SERVICES	SUPPLY	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	18.90	12.83		TOTAL
Other Charges/Adjustments		12.00		31.73
Total Current Charges	mree j	antineer resource	1.51	1.51
rotal cultifit charges	\$ 18.90	\$ 12.83	\$ 1.51	\$ 33.24

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
- ★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT,

nationalgrid

ACCOUNT NUMBER 00769-66008

PLEASE PAY BY May 27, 2012

\$ 90.05

PO Box 960 Northborough MA 01532

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*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

042988

\$ 33.14

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

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SERVICE FOR CITY OF WOONSOCKET WATER DEPT PARK EAST DR TWR BWTR POLE 23A1 WOONSOCKET RI 02895

BILLING PERIOD

PAGE 2 of 2

Mar 30, 2012 to May 1, 2012

ACCOUNT NUMBER 00769-66008

PLEASE PAY BY May 27, 2012

AMOUNT DUE \$ 90.05

Enrollment Information

To enroll with a supplier or charge to another supplier, you will need the 200 following information about your account Leatzone. Rhodelsland

Acat No: 00769-66008

Cycle; 3, GIT

Right To Dispute Your Bill And To An Impartial Hearing

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DETAIL OF CURRENT CHARGES

Delivery Services

Service Period	No. of days	Current Reading -		Previous Reading	and the	Total Usage
Mar 30 - May 1	32	13858 Actual	***	13689 Actual		169 kWh
METER NUMBER 03088438	NEXT SCHEDULED	READ DATE JUN 4	-		*********	

RATE Small C&l Rate C-06

0.00060063	х		0.10
			3,10
0.01835408	Y	169 kWh	3.10
			1.05
			5.82
			0.83
			8.00
	0.00622	0.03442903 x 0.00622 x	0.03442903 x 169 kWh 0.00622 x 169 kWh 0.01835406 x 169 kWh

33 22 25 5 201

Supply Services

SUPPLIER Hess Corporation
1 Hess Plaza
12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872

437-7872 ACCOUNT NO 0076966008

Electricity Supply	0.0729 x 169 kWh	12.32
Gross Earnings Tax	S	0.51
	Total Supply Sarvices	£ 40.00

Other Charges/Adjustments

Total Other Charges/Adjustments	\$ 1.51
Late Payment Charges	0.38
LPC Hess Corp	0.34
Gross Earnings Tax	0.79
Cross Family at T.	

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Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously iil, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

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POWER OUTAGE OR DOWNED LINE

Northborough, MA 01532-0960

www.nationalgrid.com CUSTOMER SERVICE 1-800-322-3223

1-800-465-1212 EMAIL BILLING INQUIRES! customerservice@us.ngrid.com CORRESPONDENCE ADDRESS

PO Box 960

CREDIT DEPARTMENT 1-888-211-1313 GAS EMERGENCIES 1-800-640-1595

WOONSOCKET CITY OF WATER DEPT **MANVILLE RD** PLT BWTR POLE 67A1 WOONSOCKET RI 02895

Mar 30, 2012 to May 1, 2012

ACCOUNT NUMBER PLEASE PAY BY 25678-21007 May 26, 2012

AMOUNT OUE \$ 32,318.15

ACCOUNT BALAN	CE			
Superior and a superior of the day	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	10,696.69	19,515.75	0.00	30,212,44
Payment(s) Received	- 5,274.30	- 9,471.36	- 0.00	- 14,745.66
Amount Past Due	5,422.39	10,044.39	0.00	15,466.78
Current Charge's	5,615.08	10,989.50	246.79	16,851.37
Amount Due ▶	\$ 11.097.47	\$ 04 000 00	A	-

or 1,25%, \$ 32,318.15 must be received by May 26 2012.

Strategy at the contract of States and	National Grid Services	Other Supplier Service	Adjustments	Total
Previous Balance	10,696.69	19,515.75	0.00	30,212,44
Payment(s) Received	- 5,274.30	- 9,471.36	- 0.00	- 14,745.66
Amount Past Due	5,422.39	10,044.39	0.00	15,466.78
Current Charge's	5,615.08	10,989.50	246.79	16,851.37
Amount Due ▶	\$ 11,037.47	\$ 21,033.89	\$ 246.79	\$ 32,318,15

DATE BILL ISSUED May 2, 2012

PAYMENT ADDRESS PO Box 11739

Newark, NJ 07101-4739

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland

Acet No: 25878-21007 Cycle: 3, WOON

Electric Usage History

Month	kWh	Month	kWh
May 11	144000	Dec 11	136800
Jun 11	141600	Jan 12	129600
Jul 11	165600	Feb 12	144000
Aug 11	175200	Mar 12	124800
Sep 11	153600	Apr 12	134400
Oct 11	134400	May 12	148800
Nov 11	151200		
			and the same of th

Billed Demand Last 12 months

Minimum		388,8
Maximum	- 40	583.2
Average		445.5

 SUMMARY OF CURRE	NT CHARG	ES		
	DELIVERY SERVICES	SUPPLY	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	5,615.08	10,989,50		H14.54.5
Other Charges/Adjustments		(4)000.00	246.79	16,604.58
Total Current Charges	26.0 (A. 140.0 P. 17)		240.79	246.79
Total Current Charges	\$ 5,615.06	\$ 10,989.50	\$ 246.79	\$ 16,851.37

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.
- WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER 25678-21007

PLEASE PAY BY May 26, 2012

AMOUNT DUE \$ 32,318.15

PO Box 960 Northborough MA 01532

արարդի վերակինի դարիկին ուրալի հերակի հերակուն և

*AUTO**SCH 5-DIGIT 02895 WOONSOCKET CITY OF WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

016818

ENTER AMOUNT ENCLOSED

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

րվուդիորիակիկիլորդիրի թարբանակին իրկին հետակունին

www.nationalgrid.com

WOONSOCKET CITY OF WATER DEPT

MANVILLE RD PLT BWTR POLE 67A1 WOONSOCKET RI 02895 Mar 30, 2012 to May 1, 2012

PLEASE PAY BY

AMOUNT DUE \$ 32,318.15

25678-21007

ACCOUNT NUMBER May 26, 2012

Supply Services

SUPPLIER Hess Corporation 1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872

ACCOUNT NO 2567821007

Electricity Supply Gross Earnings Tax

0.0709 x 148800 kWh

10,549.92

Total Supply Services

439.58 \$ 10,989.50

Other Charges/Adjustments

Gro	ss Earnings Tax	
Ene	rgy Profiler Onlin	10

233.96 12.83

Total Other Charges/Adjustments

\$ 246.79

100% PU Less paper. More Time.

Pay in a flash! No stamps, checks or envelopes, and it's more secure...

Don't waste another minute, dime or ounce of valuable natural resources. Paperless billing and e-pay are better in every way.

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> www.nationalgridus. com/paperless

SERVICE FOR WOONSOCKET CITY OF WATER DEPT MANVILLE RD PLT BWTR POLE 67A1 WOONSOCKET RI 02895

DETAIL OF CURRENT CHARGES

BILLING PERIOD

Mar 30, 2012 to May 1, 2012

ACCOUNT NUMBER 25678-21007

PLEASE PAY BY May 26, 2012

2400

2400

2400

PAGE 2 of 3

AMOUNT DUE **\$ 32,318.**15

0.0 kVA

432.0 kVA

360.0 kVA

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Leadzone Rhodelsland

Right To Dispute Your Bill And To An Impartial Hearing If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700: National Grid will not disconnect your service

Asst No: 25678-21007 Cycle: 3, WOON

Delivery Services

Type of Service	Current Reading		Previous Reading	=	Difference	х	Meter Multipiler		Total Usage
Energy	8241 Actual	12 2007,50	8179 Actual		62	-	2400		148800 kWh
Shoulder Peak	2080 Actual		2056 Actual		24		2400		57600 kWh
Off Peak	4509 Actual		4471 Actual		38		2400		91200 kWh
							Total Ener	gy	148800 kWh
Demand-kW									
Peak	200						2400		0,0 kW
Shoulder Peak			11. 11. 11. 11. 11. 11. 11. 11. 11. 11.				2400		336.0 kW
Off Peak		111111111111111111111111111111111111111					2400		312.0 kW

Demand-kVA Peak

Shoulder Peak Off Peak **METER NUMBER 04034267** NEXT SCHEDULED READ DATE JUIN 4

SERVICE PERIOD Mar 30 - May 1

NUMBER OF DAYS IN PERIOD 32

200 kW Demand Rate G-32 VOLTAGE DELIVERY LEVEL 2.2 - 15 kV

	Total De	oliv	ery Services	\$ 5,615.08
High Voltage Metering	-1.0 %	X	\$ 5857.36	-58.57
High Voltage Discount	-0.42	X	437.4 kW	~183.71
Energy Efficiency Prgrms	0.00622	X	148800 kWh	925.54
Transition Charge	0.00060063	X	148800 kWh	89,38
Transmission Adj	0.00646999	X	148800 kWh	962.74
Transmission Dem Chg	2.9175	X	437.4 kW/kVA	1,276.11
Distribution Demand Chg	2.17875	X	237.4 kW/kVA	517.24
Distribution Energy Chg	0.00897529	X	148800 kWh	1,335.52
LIHEAP Enhancement Charge	e			0.83
Customer Charge				750.00

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home **Energy Assistance Program** ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously lil, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or **Handicapped Persons**

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities, if you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification*. If you have any questions or want further information, call the Credit Department at 1-888-211-1313.

Explanation of pure natural gas service account. \$10 per year for each electric or law, this charge may not be more than and natural gas households with their Energy Assistance Program ("LIHEAP") Enhancement Plan, home energy and heating needs. By unding for a Low-Income Home

designed to assist low-income electric

Right To Electric Service:

you; have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and discontinue your electric service during such illness providin normally living in your home is seriously il, we will not During Serious Illness: If you or anyone presently and

you make satisfactory arrangements to pay your bill Thin

age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill If all residents in your household are 62 years of Handicapped Persons

Termination of Service to

Elderly or

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER

26029-06009

May 31, 2012

\$ 20.90

PO Box 960 Northborough MA 01532

*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

019853

ENTER AMOUNT ENGLOSED Write account number on check and make payable

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

- վելիլիլիկննենը,որ վերական այլությունը կորբերիլիլիլի կորբերի

CITY OF WOONSOCKET MENDON RD PUMP POLE 14/3 WOONSOCKET RI 02895

Apr 4, 2012 to May 3, 2012

26029-06009

May 31, 2012

* 20.90

www.nationalgrid.com

CUSTOMER SERVICE THE THE PROPERTY OF THE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-840-1595
《左传》的"自然"的"自然"的"自然"的"自然"的"自然"的"自然"的"自然"的"自然"
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
EMAIL BILLING INQUIRES
customerservice@us.ngrid.com
CORRESPONDENCE ADDRESS
PO Box 950
Northborough, MA 01532-0960
PAYMENT ADDRESS
DO Pov 41700

DATE BILL ISSUED May 7, 2012

Newark, NJ 07101-4739

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acet No: 28028-06008 Gyete: 5, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	04	Dec 11	- 09
Jun 11	00	Jan 12	30
Jul 11	00	Feb 12	47
Aug 11	00	Mar 12	40
Sep 11	00	Apr 12	13
Oct 11	00	May 12	03
Nov 11	. 06		

ACCOUNT BALANCE					
	National Grid Services	Other Supplier Service	Adjustments	Total	
Previous Balance	21.71	4.07	0.00	25.78	
Payment(s) Received	- 11.73	- 3.08	- 0.00	- 14.81	
Amount Past Due	9.98	0.99	0.00	10:97	
Current Charges	9.01	0.23	0.69	9.93	
Amount Due ▶	\$ 18.99	\$ 1.22	\$ 0.69	\$ 20.90	

To avoid late payment charges of 1.25%, \$ 20.90 must be received by May 31 2012.

SUMMARY OF CURREN	IT CHARGES		99/11/87/	
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	9.01	0.23		9.24
Other Charges/Adjustments			0.69	0.69
Total Current Charges	\$ 9.01	\$ 0.23	\$ 0.69	\$ 9.93

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/paymentoptions to find out more or call us at the number on your bill.
- ★ WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

CITY OF WOONSOCKET MENDON RD PUMP POLE 14/3 WOONSOCKET RI 02895

Apr 4, 2012 to May 3, 2012

ACCOUNT NUMBER 26029-06009 PLEASE PAY BY May 31, 2012 AMOUNT DUE \$ 20.90

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account Loadzone Rhodelsland

Acct No: 26029-06009

DETAIL OF CURRENT CHARGES

Delivery Services

Service F	Period	No. of days	Current Reading	- Previous Reading	tu	Total Usage
Apr 4	- May 3	29	634 Actual	631 Actual	******	3 kWh
METER I	NUMBER 41694566	NEXT SCHEDULED	READ DATE JUN 6	PERSONAL PROPERTY AND ADDRESS OF THE PARTY O		
RATE	Small C&I Rate	C-06				
	Customer Charg	je			*****	8.00
	LIHEAP Enhanc	ement Charge				0.83
	Distribution Ene	rgy Chg	0.03231102 x	3 kWh		0.10
	Energy Efficience	y Prgrms	0.00622 x	3 kWh		0.02
	Transmission Cl	harge	0.01838 x	3 kWh		0.06
			Total Deliv	ery Services	***********	\$ 9.01

Supply Services

SUPPLIER Hess Corporation 1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872

> Electricity Supply 0.0729 x 3 kWh 0.22 Gross Earnings Tax 0.01 **Total Supply Services** \$ 0.23

ACCOUNT NO 2602906009

Other Charges/Adjustments

0.20
0.26
0.05
0.38

Total Other Charges/Adjustments \$ 0.69

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter. cannot be made, you have the right. to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home **Energy Assistance Program** ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

if you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

Right To Electric Service:

During Serious Illness: If you or anyone presently and normally living in your home is seriously III, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardehip: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification", if you have any questions or want further information, call the Credit Department at 1-888-211-1313.



SERVICE FOR (Pump Station)

CITY OF WOONSOCKET WATER DEPT 228 PRIVILEGE ST POLE 12A2 WOONSOCKET RI 02895

BILLING PERIOD

Apr 3, 2012 to May 3, 2012

ACCOUNT NUMBER 38491-41003

PLEASE PAY BY May 30, 2012 AMOUNT DUE \$ 236.84

PAGE 1 of 2

www.nationalgrid.com

13	CUSTOMER SERVICE
	1-800-322-3223
	CREDIT DEPARTMENT
	1-868-211-1313
	GAS EMERGENCIES
	1-800-640-1595
	POWER OUTAGE OR DOWNED LINE
	1-800-465-1212
	EMAIL BILLING INQUIRES
	customerservice@us.hgrid.com
10	CORRESPONDENCE APPREA

CORRESPONDENCE ADDRESS PO Box 980 Northborough, MA 01532-0960 PAYMENT ADDRESS PO Box 11739 Newark, NJ 07101-4739

DATE BILL ISSUED May 4, 2012

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account: Loadzone Rhodelsland Acet No: 38491-41003 Cycle: 5, CITY

Electric Usage History

Month	kWh	Month	kWh
May 11	880	Dec 11	1080
Jun 11	520	Jan 12	2000
Jul 11	560	Feb 12	2320
Aug 11	320	Mar 12	2040
Sep 11	760	Apr 12	1160
Oct 11	480	May 12	440
Nov 11	720	2210	

ACCOUNT BALANCE						
From t	National Grid Services	Other Supplier Service	Adjustments	Total		
Previous Balance	214.12	242.26	0.00	456.38		
Payment(s) Received	- 133.95	- 154.66	- 0.00	- 288.61		
Amount Past Due	80,17	87.60	0.00	167.77		
Current Charges	35.11	32.50	1.46	69.07		
Amount Due ▶	\$ 115.28	\$ 120.10	\$ 1.46	\$ 236.84		

To avoid late payment charges of 1.26%, \$ 236.84 must be received by May 30 2012.

SUMMARY OF CURRE	NT CHARGES			
	DELIVERY SERVICES	SUPPLY	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service	35.11	32.50	M. Francisco Company Contract	67.61
Other Charges/Adjustments			1.46	1.46
Total Current Charges	\$ 35.11	\$ 32.50	\$ 1.46	\$ 69.07

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill.
- WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER

38491-41003

PLEASE PAY BY

May 30, 2012

AMOUNT DUE

\$ 236.84

PO Box 960 Northborough MA 01532

ում||| ընտիկի ինչոկը կինորկը արդինի հայանակում ինչուկի հայանակին հ

*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

025824

ENTER AMOUNT ENCLOSED

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 NEWARK NJ 07101-4739

Ողոյիլիլիլիրի գորի ընդերիկին ու լիրաների արևարարանակությունների և բ

SERVICE FOR (Pump Station)
CITY OF WOONSOCKET
WATER DEPT
228 PRIVILEGE ST POLE 12A2
WOONSOCKET RI 02895

BILLING PERIOD

Apr 3, 2012 to May 3, 2012

38491-41003

PLEASE PAY BY May 30, 2012 AMOUNT DUE \$ 236,84

PAGE 2 of 2

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account Leadsone: Rhodelsland

Acct No: 38491-41003

Cycle: 5, CITY

DETAIL OF CURRENT CHARGES

Delivery Services

Current Reading	- Previous Reading	=	Difference	x	Meter Multiplier	 Water to a second
2046 Actual	2035 Actual		11		***************************************	 Total Usage
METER NUMBER	98783070	NEXT SCI	HEDULED READ (DATE JUI	40 16	 440 kWh
SERVICE PERIOD	Apr 3 - May 3		OF DAYS IN PER			

RATE Small C&I Rate C-06

Y .	Total De	M	ery Services	\$ 35.11
Transition Charge	0.00063	X	440 kWh	0.28
Transition Charge		^		8.09
Transmission Charge	0.01838	х	440 kWh	
Energy Efficiency Prgrms	0.00622	X	440 kWh	2.74
	0.03449432			15.17
Distribution Energy Chg				0.83
LIHEAP Enhancement Charg	e			
Customer Charge				8,00

17 74 09

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223, If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

Supply Services

SUPPLIER Hess Corporation
1 Hess Plaza
12th Floor
Woodbridge, NJ 07095

800-437-7872

ACCOUNT NO 3849141003

	Total Supply Services	\$ 32.50
Gross Carrings Tax		1.30
Gross Earnings Tax	O.O.O.O. X 440 KYYII	31.20
Electricity Supply	0.0709 x 440 kWh	***

Other Charges/Adjustments

Gross Faralage Terr	
Gross Earnings Tax	1.46
Total Other	Charges/Adjustments \$ 1.46

Right To Electric Service:

During Serious Illness; if you or anyone presently and normally living in your home is seriously iii, we will not discontinue your electric service during such illness providing you; have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship; if you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

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2

POWER OUTAGE OR DOWNED LINE

Northborough, MA 01532-0960

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Acct No: 88383-18002 Cycle: 5, CITY

kWh

36

34

38

33

38

31

36

Month

Dec 11

Jan 12

Feb 12

Mar 12

Apr 12

May 12

kWh

40

34

45

50

37

35

www.nationalgrid.com CUSTOMER SERVICE

1-800-322-3223 CREDIT DEPARTMENT 1-888-211-1313 GAS EMERGENCIES 1-800-640-1595

1-800-465-1212 EMAIL BILLING INQUIRES customerservice@us.ngrkd.com CORRESPONDENCE ADDRESS

PO Box 960

PAYMENT ADDRESS

PO Box 11739 Newark, NJ 07101-4739

DATE BILL ISSUED. May 7, 2012

Enrollment Information

Loadzone Rhodelsland

Electric Usage History

Month

May 11

Jun 11

Jul 11

Aug 11

Sep 11

Oct 11

Nov.11

SERVICE FOR CITY OF WOONSOCKET WATER DEPT 2345 DIAMOND HILL RD, TNK BWTR POLE 113 WOONSOCKET RI 02895 BILLING PERIOD Apr 4, 2012 to May 3, 2012

ACCOUNT NUMBER May 31, 2012 88383-18002

AMOUNT DUE \$ 28.65

PAGE 1 Of 2

e# 61	National Grkl Services	Other Supplier Service	Adjustments	Total
Previous Balance	23.76	6.65	0.00	30.41
Payment(s) Received	- 12.34	- 3.84	- 0.00	- 16.18
Amount Past Due	11.42	2.81	0.00	14.23
Current Charges	10.92	2.66	0.84	14.42
Amount Due ▶	\$ 22.34	\$ 5.47	\$ 0.84	\$ 28,65

To avoid late payment charges of 1,25%, \$ 28.65 must be received by May 31 2012.

SUMMARY OF CURR	ENT CHARGES			
	DELIVERY SERVICES	SUPPLY SERVICES	OTHER CHARGES/ ADJUSTMENTS	TOTAL
Electric Service ' and	10.92	2.66		13.58
Other Charges/Adjustments			0.84	0.84
Total Current Charges	\$ 10.92	\$ 2.66	\$ 0.84	\$ 14.42

- PAYMENT CONCERNS?: We're here to help you. We have several plans that can help you manage your energy bills. Go to www.nationalgridus.com/ paymentoptions to find out more or call us at the number on your bill. WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a
- power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgridus.com/myaccount to update your information so that we may be able to reach you with important information during power outages.
- GO PAPERLESS. RECEIVE AND PAY YOUR BILLS ONLINE: Help improve the environment by managing your bills online. Get started today - go to www.nationalgridus.com/gopaperless.

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT

ACCOUNT NUMBER

88383-18002

PLEASE PAY BY

AMOUNT DUE

\$ 28.65

May 31, 2012

PO Box 960 Northborough MA 01532

nationalgric

իլիրիարերի ինականուն անականին իրանականին ինկինի

*AUTO**SCH 5-DIGIT 02895 CITY OF WOONSOCKET WATER DEPT PO BOX B WOONSOCKET RI 02895-0985

019872

ENTER AMOUNT ENCLOSED

Write account number on check and make payable to National Grid

NATIONAL GRID PO BOX 11739 **NEWARK NJ 07101-4739**

- Արագիրակարգության արև արևականի անության արևական հայտու

SERVICE FOR CITY OF WOONSOCKET WATER DEPT 2345 DIAMOND HILL RD, **TNK BWTR POLE 113** WOONSOCKET RI 02895

BILLING PERIOD Apr 4, 2012 to May 3, 2012

ACCOUNT NUMBER 88383-18002

May 31, 2012

AMOUNT DUE \$ 28.65

Enrollment Information

To entoll with a supplier or change to another supplier, you will need the stollowing intermetion about your account. Leadzone Rhodelsland

Acet No: 88383-18002 Cycle: 6 CITY

Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-800-322-3223. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this metter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700, National Grid will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at www.nationalgrid.com or you may call us at 1-800-322-3223.

DETAIL OF CURRENT CHARGES

Delivery Services

Service P	ertod	No. of days	Current Rea	ding	· Previous Reading	E2	Total Usage
Apr 4	- May 3	29	29992 Ac	tuel	29957 Actual		35 kWh
METER I	NUMBER 65707209	NEXT SCHEDUL	ED READ DATE JU	ın 6			
RATE	Small C&I Rate	C-06					
	Customer Charg	je			1 3 3 3 11 7 4 11		8.00
	LIHEAP Enhanc	ement Charge	e				0.83
	Distribution Ene	rgy Chg	0.03450102	x	35 kWh		1.21
	Energy Efficience	y Prgrms	0,00622	X	35 kWh		0.22
	Transmission Cl	harge	0.01838	X	35 kWh		0.64
	Transition Charg	je	0.00063	X	35 kWh		0.02

\$ 10.92

Supply Services

BUPPLIER Hass Corporation

1 Hess Plaza 12th Floor

Woodbridge, NJ 07095

PHONE 800-437-7872 ACCOUNT NO 8838318002

	Total Supply Services	\$ 2.66
Gross Earnings Tax	*	0.11
Electricity Supply	0.0729 x 35 kWh	2.55

Total Delivery Services

Other Charges/Adjustments

Gross Earnings Tax	0.46
LPC Hess Corp	0.09
Late Payment Charges	0.29
Total Other Charges/Adjustments	\$ 0.84

Right To Electric Service:

During Serious Iliness: If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-888-211-1313.

You have a child under twenty four months and a financial hardship: If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-888-211-1313 immediately if this applies to you.

Termination of Service to Elderly or **Handicapped Persons**

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification*. If you have any questions or want further information, call the Credit Department at α

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET :

WATER DIVISION APPLICATION : DOCKET NO. 4320

TO CHANGE RATES :

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS

(Issued May 21, 2012)

DIV 3-10 Are all employees of the Division unionized? If not, please identify all

positions that are not union positions

RESPONSE All positions in the Water Division are part of a union, with the exception

of the Superintendent's position.

RESPONDENT Sheila McGauvran

DATE June 15, 2012

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS PUBLIC UTILITIES COMMISSION

IN RE: CITY OF WOONSOCKET :

WATER DIVISION APPLICATION : DOCKET NO. 4320

TO CHANGE RATES :

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS

(Issued May 21, 2012)

DIV 3-11 Reference the response to DIV. 1-6, (b). Please provide total retail

consumption and total production for the same quarterly periods for

which wholesale customer usage was provided.

RESPONSE See attached.

RESPONDENT David Bebyn

DATE June 15, 2012

Attachment to DIV 3-11

	Residential	Commercial & Public	TOTAL RETAIL (CF)
<u>Consumption</u>	N	***************************************	
2009-06	23,826,620	11,893,307	35,719,927
2009-09	25,921,031	13,600,646	39,521,677
2009-12	23,658,491	12,773,864	36,432,355
2010-03	25,258,492	12,540,867	37,799,359
2010-06	19,973,701	10,271,064	30,244,765
2010-09	29,734,986	15,48 1 ,396	45,216,382
2010-12	21,821,738	11,560,412	33,382,150
2011-03	22,165,753	11,021,947	33,187,700
2011-06	24,026,908	12,027,413	36,054,321
2011-09	25,146,915	12,769,448	37,916,363
2011-12	23,220,327	13,158,601	36,378,928
2012-03	20,246,336	10,403,622	30,649,958
	285,001,298	147,502,587	432,503,885

2009-09 46,55	55,080 95,053 07,219
2009-09 46,55	95,053 07,219
	07,219
2009-12 41.00	
	16 402
2010-03 39,99	5 0, 1∠3
2010-06 43,69	55,080
2010-09 48,60	61,230
2010-12 41,00	63,770
2011-03 39,69	90,642
2011-06 44,20	03,877
2011-09 48,62	27,273
2011-12 43,0	12,299
2012-03 35,40	09,091
515,5	76,737

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS **PUBLIC UTILITIES COMMISSION**

IN RE: CITY OF WOONSOCKET WATER DIVISION APPLICATION

DOCKET NO. 4320

TO CHANGE RATES

THE CITY OF WOONSOCKET, WATER DIVISION'S RESPONSES TO THE DIVISION OF PUBLIC UTILIITES AND CARRIERS' THIRD SET OF DATA REQUESTS

(Issued May 21, 2012)

DIV 3-12

What is the estimated population of the Company's retail service

territory?

RESPONSE

See attached.

RESPONDENT

David Bebyn

DATE

June 15, 2012

ESTIMATED POPULATION OF WOONSOCKET WATER DIVISION RETAIL SERVICE TERRITORY Calculated June 15, 2012

	Outside of Woonsocket services	Average people per household	Total
North Smithfield Cumberland Bellingham	600 25 7	2.5 2.5 2.5	1,500.0 62.5 17.5 50,0
Blackstone City population obtained from http	20 *://www.ci.woonsocket.rl.us/	2,5	43,877.0
TOTAL ESTIMATED POPULATIO		TAIL SERVICE TERRITORY	45,507.0