

June 22, 2012

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4323 - Application for Approval of a Change in Electric and Gas Base Distribution Rates Pursuant to R.I.G.L. Sections 39-3-10 and 39-3-11 Responses to Division Data Requests - Set 5 - ELEC

Dear Ms. Massaro:

Enclosed is an original and ten (10) copies of National Grid's¹ responses to the Division's Fifth Set of Data Requests in the above-captioned proceeding.

The responses to the Fifth Set included with this filing are listed in the enclosed discovery log.

Thank you for your attention to this transmittal. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 4323 Service List
Leo Wold, Esq.
Steve Scialabba, Division

¹ The Narragansett Electric Company d/b/a National Grid (herein referred to as "National Grid" or the "Company").

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically submitted, hand delivered and mailed to the individuals listed below.

/S/
Janea Dunne

June 22, 2012
Date

**National Grid (NGrid) – Request for Change in Electric & Gas Distribution Rates
Docket No. 4323 – Service List updated on 6/22/12**

Name/Address	E-mail Distribution	Phone
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	Joanne.scanlon@us.ngrid.com	
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	enicholson@exeterassociates.com	
Bruce Gay Monticello Consulting 4209 Buck Creek Court North Charleston, SC 29420	bruce@monticelloconsulting.com	
Matthew Kahal c/o Exeter Associates 10480 Little Patuxent Parkway Suite 300 Columbia, MD 21044	mkahal@exeterassociates.com	
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	Sccamara@puc.state.ri.us	

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 1						
Division Set 1	Division 1-1-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-1-ELEC	
Division Set 1	Division 1-2-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-2-ELEC	
Division Set 1	Division 1-3-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-3-ELEC	
Division Set 1	Division 1-4-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-4-ELEC	
Division Set 1	Division 1-5-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme		
Division Set 1	Division 1-6-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-6-ELEC	
Division Set 1	Division 1-7-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-8-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme	Att. DIV 1-8-ELEC	
Division Set 1	Division 1-9-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-9-ELEC	
Division Set 1	Division 1-10-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme		
Division Set 1	Division 1-11-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-11-ELEC	
Division Set 1	Division 1-12-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-13-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-13-ELEC	
Division Set 1	Division 1-14-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-15-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-16-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-17-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-18-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-19-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-20-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme		
Division Set 1	Division 1-21-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-21-ELEC	
Division Set 1	Division 1-22-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-23-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-23-ELEC	
Division Set 1	Division 1-24-ELEC	5/9/2012	5/25/2012	Michael D. Laflamme		
Division Set 1	Division 1-25-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-26-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-27-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-27-ELEC	
Division Set 1	Division 1-28-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Division Set 1	Division 1-29-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme	Att. DIV 1-29-ELEC	
Division Set 1	Division 1-30-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
Division Set 1	Division 1-31-ELEC	5/9/2012	5/23/2012	Michael D. Laflamme		
DIVISION SET 2						
Division Set 2	Division 2-1-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-1-GAS	
Division Set 2	Division 2-2-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-2-GAS	
Division Set 2	Division 2-3-GAS	5/14/2012	5/25/2012	Michael D. Laflamme		
Division Set 2	Division 2-4-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-4-GAS	
Division Set 2	Division 2-5-GAS	5/14/2012	5/25/2012	Michael D. Laflamme		
Division Set 2	Division 2-6-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-6-GAS	
Division Set 2	Division 2-7-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-7-GAS	
Division Set 2	Division 2-8-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-8-GAS	
Division Set 2	Division 2-9-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-9-GAS	
Division Set 2	Division 2-10-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-11-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-12-GAS	5/14/2012	5/25/2012	Michael D. Laflamme	Att. DIV 2-12-GAS	
Division Set 2	Division 2-13-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-14-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-15-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-16-GAS	5/14/2012	5/29/2012	Michael D. Laflamme	Att. DIV 2-16-1-GAS Att. DIV 2-16-2-GAS Att. DIV 2-16-3-GAS	
Division Set 2	Division 2-17-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-18-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-19-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-20-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-21-GAS	5/14/2012	5/29/2012	Michael D. Laflamme	Att. DIV 2-21-GAS	
Division Set 2	Division 2-22-GAS	5/14/2012	5/29/2012	Michael D. Laflamme	Att. DIV 2-22-GAS	
Division Set 2	Division 2-23-GAS	5/14/2012	5/29/2012	Michael D. Laflamme	Att. DIV 2-23-GAS	
Division Set 2	Division 2-24-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		
Division Set 2	Division 2-25-GAS	5/14/2012	5/29/2012	Michael D. Laflamme		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
DIVISION SET 3						
Division Set 3	Division 3-1-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme	Att. DIV 3-1-ELEC/GAS	
Division Set 3	Division 3-2-ELEC/GAS	5/30/2012	6/13/2012	Michael D. Laflamme	Att. DIV 3-2-ELEC/GAS	
Division Set 3	Division 3-3-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-3-ELEC/GAS	
Division Set 3	Division 3-4-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-5-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-5-ELEC/GAS	
Division Set 3	Division 3-6-ELEC/GAS	5/30/2012	6/13/2012	Michael D. Laflamme	Att. DIV 3-6-ELEC/GAS (Redacted)	Att. DIV 3-6-ELEC/GAS (Confidential)
Division Set 3	Division 3-7-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme	Att. DIV 3-7-1-ELEC/GAS Att. DIV 3-7-2-ELEC/GAS Att. DIV 3-7-3-ELEC/GAS	
Division Set 3	Division 3-8-ELEC/GAS	5/30/2012	6/12/2012	Legal Department and Robert B. Hevert		
Division Set 3	Division 3-9-ELEC/GAS	5/30/2012	6/11/2012	Mustally Hussain	Att. DIV 3-9-1-ELEC/GAS Att. DIV 3-9-2-ELEC/GAS Att. DIV 3-9-3-ELEC/GAS Att. DIV 3-9-4-ELEC/GAS Att. DIV 3-9-5-ELEC/GAS Att. DIV 3-9-6-ELEC/GAS Att. DIV 3-9-7-ELEC/GAS Att. DIV 3-9-8-ELEC/GAS Att. DIV 3-9-9-ELEC/GAS	
Division Set 3	Division 3-10-ELEC/GAS	5/30/2012	6/11/2012	Mustally Husain	Att. DIV 3-10-ELEC/GAS	
Division Set 3	Division 3-11-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme	Att. DIV 3-11-ELEC/GAS	
Division Set 3	Division 3-12-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme		
Division Set 3	Division 3-13-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme		
Division Set 3	Division 3-14-ELEC/GAS	5/30/2012	6/13/2012	Michael D. Laflamme		
Division Set 3	Division 3-15-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme		
Division Set 3	Division 3-16-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme		
Division Set 3	Division 3-17-ELEC/GAS	5/30/2012	6/11/2012	Michael D. Laflamme	Att. DIV 3-17-ELEC/GAS	
Division Set 3	Division 3-18-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-19-ELEC	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-20-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-21-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-22-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-22-ELEC/GAS	
Division Set 3	Division 3-23-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-23-ELEC/GAS	

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Division Set 3	Division 3-24-ELEC/GAS	5/30/2012	6/13/2012	Robert B. Hevert	Att. DIV 3-24-ELEC/GAS	
Division Set 3	Division 3-25-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert	Att. DIV 3-25-ELEC/GAS	
Division Set 3	Division 3-26-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
Division Set 3	Division 3-27-ELEC/GAS	5/30/2012	6/12/2012	Robert B. Hevert		
DIVISION SET 4						
Division Set 4	Division 4-1-GAS	6/7/2012		Paul M. Normand		
Division Set 4	Division 4-2-GAS	6/7/2012	6/19/2012	Paul M. Normand		
Division Set 4	Division 4-3-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-4-GAS	6/7/2012	6/19/2012	Paul M. Normand		
Division Set 4	Division 4-5-GAS	6/7/2012	6/19/2012	Paul M. Normand		
Division Set 4	Division 4-6-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-7-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-8-GAS	6/7/2012	6/19/2012	Ann E. Leary	Att. DIV 4-8-1-GAS Att. DIV 4-8-2-GAS Att. DIV 4-8-3-GAS Att. DIV 4-8-4-GAS Att. DIV 4-8-5-GAS	
Division Set 4	Division 4-9-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-10-GAS	6/7/2012	6/19/2012	Ann E. Leary	Att. DIV 4-10-GAS	
Division Set 4	Division 4-11-GAS	6/7/2012	6/20/2012	Ann E. Leary		
Division Set 4	Division 4-12-GAS	6/7/2012	6/20/2012	Ann E. Leary	Att. DIV 4-12-GAS	
Division Set 4	Division 4-13-GAS	6/7/2012	6/19/2012	Ann E. Leary and Michael D. Laflamme		
DIVISION SET 5						
Division Set 5	Division 5-1-ELEC	6/8/2012		Evelyn M. Kaye		
Division Set 5	Division 5-2-ELEC	6/8/2012		Evelyn M. Kaye		
Division Set 5	Division 5-3-ELEC	6/8/2012		Evelyn M. Kaye		
Division Set 5	Division 5-4-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-4-ELEC	
Division Set 5	Division 5-5-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-5-1-ELEC Att. DIV 5-5-2-ELEC	
Division Set 5	Division 5-6-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-6-1-ELEC Att. DIV 5-6-2-ELEC Att. DIV 5-6-3-ELEC	
Division Set 5	Division 5-7-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye		
Division Set 5	Division 5-8-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
Division Set 5	Division 5-9-ELEC	6/8/2012		Evelyn M. Kaye		
Division Set 5	Division 5-10-ELEC	6/8/2012		Evelyn M. Kaye		
Division Set 5	Division 5-11-ELEC	6/8/2012		Evelyn M. Kaye		
Division Set 5	Division 5-12-ELEC	6/8/2012		Evelyn M. Kaye		
Division Set 5	Division 5-13-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye		
Division Set 5	Division 5-14-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-14-ELEC	
Division Set 5	Division 5-15-ELEC	6/8/2012	6/22/2012	Evelyn M. Kaye	Att. DIV 5-15-ELEC	
Division Set 5	Division 5-16-ELEC	6/8/2012		Evelyn M. Kaye		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
COMMISSION SET 1						
Commission Set 1	Commission 1-1-ELEC/GAS	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-2-ELEC/GAS	5/24/2012	6/7/2012	Maureen P. Heaphy		
Commission Set 1	Commission 1-3-ELEC/GAS	5/24/2012	6/7/2012	Michael D. Laflamme	Att. COMM 1-3-1-ELEC/GAS Att. COMM 1-3-2-ELEC/GAS	
Commission Set 1	Commission 1-4-ELEC/GAS	5/24/2012	6/7/2012	Timothy D. Horan		
Commission Set 1	Commission 1-5-ELEC/GAS	5/24/2012	6/6/2012	Maureen P. Heaphy		
Commission Set 1	Commission 1-6-ELEC	5/24/2012	6/7/2012	Stephen F. Doucette and Maureen P. Heaphy		
Commission Set 1	Commission 1-7-ELEC	5/24/2012	6/7/2012	Stephen F. Doucette and Maureen P. Heaphy		
Commission Set 1	Commission 1-8-ELEC	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-9-ELEC	5/24/2012	6/7/2012	Stephen F. Doucette and Maureen P. Heaphy		
Commission Set 1	Commission 1-10-ELEC	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-11-ELEC	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-12-ELEC	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-13-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-14-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-15-ELEC/GAS	5/24/2012	6/6/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-16-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye and Michael D. Laflamme		
Commission Set 1	Commission 1-17-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-18-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye		
Commission Set 1	Commission 1-19-ELEC/GAS	5/24/2012	6/4/2012	Evelyn M. Kaye	Att. COMM 1-19-ELEC/GAS	
Commission Set 1	Commission 1-20-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin	Att. COMM 1-20-1-ELEC Att. COMM 1-20-2-ELEC	
Commission Set 1	Commission 1-21-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin	Att. COMM 1-21-ELEC	
Commission Set 1	Commission 1-22-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin	Att. COMM 1-22-ELEC	
Commission Set 1	Commission 1-23-ELEC	5/24/2012	6/7/2012	Michael R. Hrycin		
Commission Set 1	Commission 1-24-ELEC	5/24/2012	6/7/2012	Michael R. Hrycin		
Commission Set 1	Commission 1-25-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin		
Commission Set 1	Commission 1-26-ELEC	5/24/2012	6/6/2012	Michael R. Hrycin		
Commission Set 1	Commission 1-27-GAS	5/24/2012	6/6/2012	Jeffrey P. Martin		
Commission Set 1	Commission 1-28-GAS	5/24/2012	6/6/2012	Jeffrey P. Martin		
Commission Set 1	Commission 1-29-ELEC	5/24/2012	6/4/2012	Alfred P. Morrissey		

DATA SET	DATA REQUEST	DATE ISSUED	DATE FILED	WITNESS	ATTACHMENT	CONFIDENTIAL ATTACHMENT
COMMISSION SET 1						
Commission Set 1	Commission 1-30-ELEC	5/24/2012	6/4/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-31-ELEC	5/24/2012	6/4/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-32-ELEC	5/24/2012	6/4/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-33-ELEC	5/24/2012	6/7/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-34-ELEC	5/24/2012	6/7/2012	Alfred P. Morrissey		
Commission Set 1	Commission 1-35-ELEC/GAS	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-36-ELEC/GAS	5/24/2012	6/7/2012	Michael D. Laflamme	Att. COMM 1-36-ELEC/GAS	
Commission Set 1	Commission 1-37-GAS	5/24/2012	6/7/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-38-ELEC	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-39-ELEC/GAS	5/24/2012	6/7/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-40-ELEC/GAS	5/24/2012	6/7/2012	Ann E. Leary & Jeanne Lloyd	Att. COMM 1-40-ELEC/GAS	
Commission Set 1	Commission 1-41-ELEC/GAS	5/24/2012	6/6/2012	Robert B. Hevert		
Commission Set 1	Commission 1-42-ELEC/GAS	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-43-ELEC/GAS	5/24/2012	6/6/2012	Michael D. Laflamme		
Commission Set 1	Commission 1-44-ELEC/GAS	5/24/2012	6/7/2012	Maureen P. Heaphy	Att. COMM 1-44-ELEC/GAS	
Commission Set 1	Commission 1-45-ELEC/GAS	5/24/2012	6/6/2012	Stephen F. Doucette		
Commission Set 1	Commission 1-46-GAS	5/24/2012	6/7/2012	Ann E. Leary		

Division 5-4-ELEC

Request:

For 2007-2011, please provide the Electric Company's monthly number of accounts and dollars associated with standard-residential, protected-residential, and non-residential disconnections for non-payment, including:

- a) Number of accounts and total dollar amount of notices for disconnection for non-payment ("DNP")
- b) Number of accounts and total dollar amount of actual field orders
- c) Number accounts and total dollar amount of actual disconnections for non-payment
- d) Number accounts and total dollar amount of actual service restorations (after DNP)

Note: Please provide an electronic version of this data with the response.

Response:

Please see Attachment DIV 5-4-ELEC for parts a) through d).

As indicated within the footnotes to that attachment, the Company tracks the number of residential terminations by protected and non-protected subcategories but does not track the associated residential dollars terminated by these same subcategories. The total residential dollars terminated are tracked. Therefore, on the attachment, the total residential termination dollars have been allocated to the protected and non-protected subcategories based on the number of protected and non-protected terminations. Additionally, the Company does not track residential disconnect notices and dollars by protected and non-protected subcategories. These figures, too, have been allocated to the protected and nonprotected subcategories based on the number of protected and non-protected terminations.

Division 5-5-ELEC

Request:

For 2007-2011, please provide the Electric Company's monthly outbound collection calling volumes, including the following information:

- a) Residential vs. non-residential programs and campaigns
- b) The source of the call (i.e., dialer, third-party vendor or live agent, etc.)
- c) The type of call (e.g., reminder call, disconnect call, 24-hour DNP call, etc.)
- d) The timing of the call (i.e., the point of time in the delinquency cycle)
- e) Information on whether or not the call is required by a regulatory rule
- f) Attempts vs. right-party contacts

Response:

For campaigns and the Company's response to parts a), d) and e) of the request, please see the following table:

Vendor 1:			
01/01/2007 to 02/2008			
Campaign	Res/Non-Res	Timing	Required by Regulatory Rule
Friendly Reminder Call	Both	unknown	No
Disconnect Notice	Both	unknown	No

Vendor 2:			
02/01/2008 to Present			
Campaign	Res/Non-Res	Timing	Required by Regulatory Rule
AUT001 Issue to Call File	Res	31-52 days after the bill is rendered	No
AUT004 Defaulted Payment Agreement	Res	Day after agreement defaults	No
AUT005 Defaulted Collection Arrangement	Res	Day after agreement defaults	No
AUT007 Final Bill	Res	31 days after the bill is rendered	No
AUT008 Residential Disconnect Notice	Res	36-66 days after the bill is rendered	No

Division 5-5-ELEC, page 2

For residential outbound collection call volumes and the Company's response to parts a), b), c) and f) of the request, see Attachment DIV 5-5-1-ELEC.

Please note that the timing of calls to each unique account is based on how the account's internal credit score ranking falls into the credit matrix, which determines the treatment path.

For non-residential outbound collection call volumes and the Company's response to parts a), b), c) and f) of the request, see Attachment DIV 5-5-2-ELEC.

Concerning footnote (1) in Attachment DIV 5-5-2-ELEC, as of October 2011, internal customer service representatives handle calls for customers who have arrears up to \$10,000. It is these calls made by customer service representatives that are included in Attachment DIV 5-5-2-ELEC. After the \$10,000 threshold, internal management employees are responsible for the collection calls. These calls made by management employees are not made on designated phone lines that are system connected. Thus, these call volumes are not tracked by the Company. Prior to October 2011, the arrears threshold for transferring these collections calls to management employees was \$5,000.

It should be noted that, as part of the bad debt mitigation strategy beginning in 2008, there was a focus on outbound collections calling. Therefore, outbound calling statistics were not formally kept prior to the second quarter of 2008 for Narragansett Electric. Concerning the non-residential calls shown in Attachment DIV 5-5-2-ELEC, a dedicated non-residential calling staff was not formed internally until July 2009.

**Narragansett Electric Outbound Calling Statistics
(Residential)**

<u>Month</u>	<u>Campaign (type of call)</u>	<u>Source</u>	<u>Method</u>	<u>Attempts</u>	<u>RPC (4)</u>
May-2008	Residential	First-Party Vendor 1	Automated- IVR	10,718	4,945
Jun-2008	Reminder	First-Party Vendor 1	Automated- IVR	21,286	9,646
Jul-2008	Reminder	First-Party Vendor 1	Automated- IVR	10,077	4,870
Aug-2008	Reminder	First-Party Vendor 1	Automated- IVR	29,025	12,315
Sep-2008	Disconnect	First-Party Vendor 1	Automated- IVR	30,845	5,618
	Reminder	First-Party Vendor 1	Automated- IVR	16,904	4,450
Oct-2008	Disconnect	First-Party Vendor 1	Automated- IVR	27,479	5,075
	Reminder	First-Party Vendor 1	Automated- IVR	17,376	4,404
Nov-2008	Disconnect	First-Party Vendor 1	Automated- IVR	33,028	5,480
	Reminder	First-Party Vendor 1	Automated- IVR	19,357	4,444
Dec-2008	Disconnect	First-Party Vendor 1	Automated- IVR	34,840	4,859
	Reminder	First-Party Vendor 1	Automated- IVR	22,080	4,581
Jan-2009	Disconnect	First-Party Vendor 1	Automated- IVR	60,213	8,042
	Reminder	First-Party Vendor 1	Automated- IVR	33,921	7,423
Feb-2009	Disconnect	First-Party Vendor 1	Automated- IVR	54,589	7,012
	Reminder	First-Party Vendor 1	Automated- IVR	34,109	6,916
Mar-2009	Disconnect	First-Party Vendor 1	Automated- IVR	55,774	7,247
	Reminder	First-Party Vendor 1	Automated- IVR	40,343	8,553
Apr-2009	Disconnect	First-Party Vendor 1	Automated- IVR	45,391	5,765
	Reminder	First-Party Vendor 1	Automated- IVR	26,963	5,403
May-2009	Disconnect	First-Party Vendor 1	Automated- IVR	60,187	7,486
	Reminder	First-Party Vendor 1	Automated- IVR	26,920	5,131
Jun-2009	Disconnect	First-Party Vendor 1	Automated- IVR	61,547	3,946
	Reminder	First-Party Vendor 1	Automated- IVR	28,496	3,072
Jul-2009	Disconnect	First-Party Vendor 1	Automated- IVR	56,281	6,160
	Reminder	First-Party Vendor 1	Automated- IVR	27,335	5,046
Aug-2009	Disconnect	First-Party Vendor 1	Automated- IVR	53,028	6,315
	Reminder	First-Party Vendor 1	Automated- IVR	30,728	5,281
Sep-2009	Disconnect	First-Party Vendor 1	Automated- IVR	47,475	5,799
	Reminder	First-Party Vendor 1	Automated- IVR	33,710	5,316
Oct-2009	Disconnect	First-Party Vendor 1	Automated- IVR	48,814	6,037
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	2,296	616
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	2,343	550
	Final Bill	First-Party Vendor 1	Automated- IVR	1,697	342
	Reminder	First-Party Vendor 1	Automated- IVR	39,811	6,561
Nov-2009	Disconnect	First-Party Vendor 1	Automated- IVR	34,680	4,255
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	4,525	1,217
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	3,390	787
	Final Bill	First-Party Vendor 1	Automated- IVR	2,022	399
	Reminder	First-Party Vendor 1	Automated- IVR	35,622	5,984
Dec-2009	Disconnect	First-Party Vendor 1	Automated- IVR	47,199	5,216
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	2,768	705
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	3,859	886
	Final Bill	First-Party Vendor 1	Automated- IVR	1,314	293
	Reminder	First-Party Vendor 1	Automated- IVR	41,204	7,143
Jan-2010	Disconnect	First-Party Vendor 1	Automated- IVR	42,975	4,972
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	2,626	750
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	2,926	689
	Final Bill	First-Party Vendor 1	Automated- IVR	1,218	205
	Reminder	First-Party Vendor 1	Automated- IVR	51,611	8,962
Feb-2010	Disconnect	First-Party Vendor 1	Automated- IVR	47,743	6,396
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	2,085	603
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	2,196	630

**Narragansett Electric Outbound Calling Statistics
(Residential)**

<u>Month</u>	<u>Campaign (type of call)</u>	<u>Source</u>	<u>Method</u>	<u>Attempts</u>	<u>RPC (4)</u>
Mar-2010	Final Bill	First-Party Vendor 1	Automated- IVR	806	209
	Reminder	First-Party Vendor 1	Automated- IVR	41,339	7,823
	Disconnect	First-Party Vendor 1	Automated- IVR	57,684	6,455
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	2,572	798
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	2,721	710
Apr-2010	Final Bill	First-Party Vendor 1	Automated- IVR	999	233
	Reminder	First-Party Vendor 1	Automated- IVR	56,236	8,837
	Disconnect	First-Party Vendor 1	Automated- IVR	49,859	5,696
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	1,567	446
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	1,538	369
May-2010	Final Bill	First-Party Vendor 1	Automated- IVR	449	113
	Reminder	First-Party Vendor 1	Automated- IVR	22,942	4,242
	Disconnect	First-Party Vendor 1	Automated- IVR	77,974	5,223
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	3,485	526
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	2,462	317
Jun-2010	Final Bill	First-Party Vendor 1	Automated- IVR	1,354	178
	Reminder	First-Party Vendor 1	Automated- IVR	42,500	4,758
	Disconnect	First-Party Vendor 1	Automated- IVR	69,298	7,281
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	3,446	777
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	4,517	853
Jul-2010	Final Bill	First-Party Vendor 1	Automated- IVR	1,449	341
	Reminder	First-Party Vendor 1	Automated- IVR	40,400	6,860
	Disconnect	First-Party Vendor 1	Automated- IVR	71,883	7,437
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	3,314	796
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	3,363	664
Aug-2010	Final Bill	First-Party Vendor 1	Automated- IVR	2,369	565
	Reminder	First-Party Vendor 1	Automated- IVR	39,424	6,730
	Disconnect	First-Party Vendor 1	Automated- IVR	73,824	7,550
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	3,085	737
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	7,098	1,511
Sep-2010	Final Bill	First-Party Vendor 1	Automated- IVR	1,501	308
	Reminder	First-Party Vendor 1	Automated- IVR	46,868	7,638
	Disconnect	First-Party Vendor 1	Automated- IVR	83,765	8,894
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	3,865	944
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	4,083	859
Oct-2010	Final Bill	First-Party Vendor 1	Automated- IVR	1,943	444
	Reminder	First-Party Vendor 1	Automated- IVR	53,176	8,963
	Disconnect	First-Party Vendor 1	Automated- IVR	74,647	8,255
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	3,504	920
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	3,035	675
Nov-2010	Final Bill	First-Party Vendor 1	Automated- IVR	1,574	342
	Reminder	First-Party Vendor 1	Automated- IVR	51,323	9,635
	Disconnect	First-Party Vendor 1	Automated- IVR	56,232	3,625 (1)
	Def. Collection Arrangement	First-Party Vendor 1	Automated- IVR	3,264	400 (1)
	Def. Payment Arrangement	First-Party Vendor 1	Automated- IVR	5,654	605 (1)
Dec-2010	Final Bill	First-Party Vendor 1	Automated- IVR	1,379	131 (1)
	Reminder	First-Party Vendor 1	Automated- IVR	60,628	6,982 (1)
	Disconnect	First-Party Vendor2	Automated- IVR	60,894	4,835
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	2,419	366
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	4,590	569
Jan-2011	Final Bill	First-Party Vendor2	Automated- IVR	1,318	141
	Reminder	First-Party Vendor2	Automated- IVR	53,580	6,638
	Disconnect	First-Party Vendor2	Automated- IVR	80,689	5,834

**Narragansett Electric Outbound Calling Statistics
(Residential)**

<u>Month</u>	<u>Campaign (type of call)</u>	<u>Source</u>	<u>Method</u>	<u>Attempts</u>	<u>RPC (4)</u>
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	3,097	484
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	3,754	433
	Final Bill	First-Party Vendor2	Automated- IVR	1,215	121
	Reminder	First-Party Vendor2	Automated- IVR	69,970	7,182
Feb-2011	Disconnect	First-Party Vendor2	Automated- IVR	78,401	4,945
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	3,256	435
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	3,074	402
	Final Bill	First-Party Vendor2	Automated- IVR	1,313	121
	Reminder	First-Party Vendor2	Automated- IVR	64,707	5,936
Mar-2011	Disconnect	First-Party Vendor2	Automated- IVR	92,920	5,897
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	3,691	446
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	3,657	423
	Final Bill	First-Party Vendor2	Automated- IVR	1,308	130
	Reminder	First-Party Vendor2	Automated- IVR	74,759	6,957
Apr-2011	Disconnect	First-Party Vendor2	Automated- IVR	74,692	4,484
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	2,604	361
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	2,797	346
	Final Bill	First-Party Vendor2	Automated- IVR	1,177	124
	Reminder	First-Party Vendor2	Automated- IVR	61,918	5,579
May-2011	Disconnect	First-Party Vendor2	Automated- IVR	90,254	4,811
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	2,043	227
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	3,068	303
	Final Bill	First-Party Vendor2	Automated- IVR	1,321	104
	Reminder	First-Party Vendor2	Automated- IVR	38,267	3,172
Jun-2011	Disconnect	First-Party Vendor2	Automated- IVR	84,167	5,653
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	1,976	242
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	3,777	430
	Final Bill	First-Party Vendor2	Automated- IVR	1,596	193
	Reminder	First-Party Vendor2	Automated- IVR	32,382	3,657
Jul-2011	Disconnect	First-Party Vendor2	Automated- IVR	74,235	5,103
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	1,287	184
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	3,710	388
	Final Bill	First-Party Vendor2	Automated- IVR	2,414	288
	Reminder	First-Party Vendor2	Automated- IVR	32,456	3,535
Aug-2011	Disconnect	First-Party Vendor2	Automated- IVR	35,399	1,984 (2)
	Disconnect	First-Party Vendor2	Live Agent	37,139	3,094 (2)
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	1,261	135
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	4,289	399
	Final Bill	First-Party Vendor2	Automated- IVR	1,605	157
	Reminder	First-Party Vendor2	Automated- IVR	29,314	2,914
Sep-2011	Disconnect	First-Party Vendor2	Automated- IVR	37,486	2,255
	Disconnect	First-Party Vendor2	Live Agent	39,602	2,314
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	765	99
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	3,189	301
	Final Bill	First-Party Vendor2	Automated- IVR	1,041	115
	Reminder	First-Party Vendor2	Automated- IVR	32,070	3,116
Oct-2011	Disconnect	First-Party Vendor2	Automated- IVR	47,156	2,576
	Disconnect	First-Party Vendor2	Live Agent	48,369	3,573
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	1,618	218
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	3,841	347
	Final Bill	First-Party Vendor2	Automated- IVR	1,964	196
	Reminder	First-Party Vendor2	Automated- IVR	45,548	3,963
Nov-2011	Disconnect	First-Party Vendor2	Automated- IVR	24,874	1,407

**Narragansett Electric Outbound Calling Statistics
(Residential)**

<u>Month</u>	<u>Campaign (type of call)</u>	<u>Source</u>	<u>Method</u>	<u>Attempts</u>	<u>RPC (4)</u>
Dec-2011	Disconnect	First-Party Vendor2	Live Agent	23,602	1,859
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	1,070	127
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	4,122	336
	Final Bill	First-Party Vendor2	Automated- IVR	1,381	122
	Reminder	First-Party Vendor2	Automated- IVR	30,712	2,453 (3)
	Reminder	First-Party Vendor2	Live Agent	3,670	291 (3)
	Disconnect	First-Party Vendor2	Automated- IVM	44,556	2,411
	Disconnect	First-Party Vendor2	Live Agent	36,777	2,900
	Def. Collection Arrangement	First-Party Vendor2	Automated- IVR	1,896	239
	Def. Payment Arrangement	First-Party Vendor2	Automated- IVR	4,817	486
	Final Bill	First-Party Vendor2	Automated- IVR	2,001	200
	Reminder	First-Party Vendor2	Automated- IVR	25,113	2,001
	Reminder	First-Party Vendor2	Live Agent	36,777	2,900

- (1) Only total NE electric calls were available in Nov-10 under the new vendor. The total NE invoice was allocated to Narr Elec based on the call attempts for RI Elec over the total NE electric call attempts made for all of 2011.
- (2) Starting August 2011, disconnect calls were made as both Live Agent and IVR as part of a Pilot to determine which type of call was more effective.
- (3) Beginning November 2011, reminder calls were executed as Live agent and IVR
- (4) RPC = Right Party Connect

**Narragansett Electric Outbound Calling Statistics
(Non-Residential)**

<u>Month</u>	<u>Campaign (type of call)(1)</u>	<u>Source</u>	<u>Method</u>	<u>Timing of the Call (2)</u>	<u>Attempts</u>	<u>RPC (3)</u>
Aug-2009	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	71	601
Sep-2009	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	708	4846
Oct-2009	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	536	4201
Nov-2009	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	573	4705
Dec-2009	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	458	4729
Jan-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	469	4610
Feb-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	466	4966
Mar-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	473	5166
Apr-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	454	4909
May-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	544	5080
Jun-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	583	5776
Jul-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	577	6310
Aug-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	629	7556
Sep-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	644	7625
Oct-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	814	8038
Nov-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	863	8902
Dec-2010	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	685	7257
Jan-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	634	7135
Feb-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	648	6872
Mar-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	632	7392
Apr-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	525	6170
May-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	443	5423
Jun-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	421	5167
Jul-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	300	4364
Aug-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	267	4315
Sep-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	245	3309
Oct-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	320	3852
Nov-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	306	4983
Dec-2011	Generic Collection Call	Internal Call Center	Live Agent	All Accounts must be at least 30 days in Arrears	393	4013

Notes:

- (1) The five principal campaigns are <\$2,500; >\$2,500; 60 days delinquent; 90 days delinquent; 180 days delinquent.
- (2) The timing of calls to each unique account is based on how the account's internal credit score ranking falls into the credit matrix which determines the treatment path.
- (3) RPC = Right Party Connect

Division 5-6-ELEC

Request:

For 2007-2011, please provide the Electric Company's monthly data on collection reminders, notices and letters to customers, including:

- a) Residential vs. non-residential accounts
- b) Total number of notices by type (i.e., reminder, DNP notice, etc.)
- c) Timing of the notices (i.e., point in the delinquency cycle)
- d) Information on whether or not the notice is required by a regulatory rule
- e) Criteria for selecting the account for collection action

Response:

With respect to parts a) and b) of this request, please see:

- Attachment DIV 5-6-1-ELEC for the non-residential notice information; and
- Attachment DIV 5-6-2-ELEC for the residential notice information.

Data for 2007 is unavailable due to system constraints.

With respect to parts c) through e) of this request, please see Attachment DIV 5-6-3-ELEC.

Narragansett Electric Non-Residential Notices

Non-Residential (C)	Year	Month	Notice Type	# of Notices
C	2008	1	Disconnect Notice	157
C	2008	2	Disconnect Notice	762
C	2008	3	Disconnect Notice	961
C	2008	4	Disconnect Notice	1,789
C	2008	4	Defaulted Payment Agreement	1
C	2008	5	Disconnect Notice	2,682
C	2008	6	Disconnect Notice	2,273
C	2008	6	Defaulted Payment Agreement	1
C	2008	7	Disconnect Notice	6,238
C	2008	7	Restored Pmt Agrmnt Defaulted	1
C	2008	8	Disconnect Notice	6,179
C	2008	8	Defaulted Payment Agreement	1
C	2008	8	Restored Pmt Agrmnt Defaulted	1
C	2008	9	Disconnect Notice	6,901
C	2008	9	Defaulted Payment Agreement	1
C	2008	9	Restored Pmt Agrmnt Defaulted	1
C	2008	10	Disconnect Notice	7,311
C	2008	10	Defaulted Payment Agreement	3
C	2008	11	Disconnect Notice	4,654
C	2008	11	Defaulted Payment Agreement	1
C	2008	11	Restored Pmt Agrmnt Defaulted	1
C	2008	12	Disconnect Notice	5,433
C	2008	12	Defaulted Payment Agreement	10
C	2008	12	Restored Pmt Agrmnt Defaulted	1
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C	2009	1	Disconnect Notice	6,022
C	2009	1	Defaulted Payment Agreement	15
C	2009	1	Restored Pmt Agrmnt Defaulted	5
C	2009	2	Disconnect Notice	5,601
C	2009	2	Defaulted Payment Agreement	43
C	2009	2	Restored Pmt Agrmnt Defaulted	13
C	2009	3	Disconnect Notice	6,313
C	2009	3	Disconnect Notice Health Care	39
C	2009	3	2nd Final Notice Sent	199
C	2009	3	Final Notice Sent	264
C	2009	3	Deposit Warning Letter	21
C	2009	3	Defaulted Payment Agreement	120
C	2009	3	Restored Pmt Agrmnt Defaulted	32
C	2009	4	Disconnect Notice	5,760
C	2009	4	Disconnect Notice Health Care	36
C	2009	4	2nd Final Notice Sent	244
C	2009	4	Final Notice Sent	295
C	2009	4	Deposit Warning Letter	9
C	2009	4	Defaulted Payment Agreement	135
C	2009	4	Restored Pmt Agrmnt Defaulted	52
C	2009	5	Disconnect Notice	5,753
C	2009	5	Disconnect Notice Health Care	31
C	2009	5	2nd Final Notice Sent	241
C	2009	5	Final Notice Sent	273
C	2009	5	Deposit Warning Letter	20
C	2009	5	Defaulted Payment Agreement	142
C	2009	5	Restored Pmt Agrmnt Defaulted	64

Narragansett Electric Non-Residential Notices

Non-Residential (C)	Year	Month	Notice Type	# of Notices
C	2009	6	Disconnect Notice	5,927
C	2009	6	Disconnect Notice Health Care	31
C	2009	6	2nd Final Notice Sent	217
C	2009	6	Final Notice Sent	227
C	2009	6	Deposit Increase Letter	1
C	2009	6	Deposit Warning Letter	6
C	2009	6	Defaulted Payment Agreement	137
C	2009	6	Restored Pmt Agrmnt Defaulted	61
C	2009	7	Disconnect Notice	5,295
C	2009	7	Disconnect Notice Health Care	34
C	2009	7	2nd Final Notice Sent	148
C	2009	7	Final Notice Sent	199
C	2009	7	Deposit Warning Letter	2
C	2009	7	Defaulted Payment Agreement	125
C	2009	7	Restored Pmt Agrmnt Defaulted	63
C	2009	8	Disconnect Notice	5,530
C	2009	8	Disconnect Notice Health Care	38
C	2009	8	2nd Final Notice Sent	44
C	2009	8	Final Notice Sent	193
C	2009	8	Deposit Warning Letter	1
C	2009	8	Defaulted Payment Agreement	141
C	2009	8	Restored Pmt Agrmnt Defaulted	64
C	2009	9	Disconnect Notice	5,039
C	2009	9	Disconnect Notice Health Care	33
C	2009	9	2nd Final Notice Sent	40
C	2009	9	Final Notice Sent	176
C	2009	9	Defaulted Payment Agreement	131
C	2009	9	Restored Pmt Agrmnt Defaulted	64
C	2009	10	Disconnect Notice	5,240
C	2009	10	Disconnect Notice Health Care	36
C	2009	10	2nd Final Notice Sent	47
C	2009	10	Final Notice Sent	179
C	2009	10	Defaulted Payment Agreement	150
C	2009	10	Restored Pmt Agrmnt Defaulted	65
C	2009	11	Disconnect Notice	3,234
C	2009	11	Disconnect Notice Health Care	28
C	2009	11	2nd Final Notice Sent	16
C	2009	11	Final Notice Sent	182
C	2009	11	Deposit Warning Letter	3
C	2009	11	Defaulted Payment Agreement	135
C	2009	11	Restored Pmt Agrmnt Defaulted	62
C	2009	12	Disconnect Notice	3,385
C	2009	12	Disconnect Notice Health Care	41
C	2009	12	2nd Final Notice Sent	29
C	2009	12	Final Notice Sent	277
C	2009	12	Deposit Warning Letter	1
C	2009	12	Defaulted Payment Agreement	151
C	2009	12	Restored Pmt Agrmnt Defaulted	61
C	2010	1	Disconnect Notice	3,572
C	2010	1	Disconnect Notice Health Care	37
C	2010	1	2nd Final Notice Sent	22

Narragansett Electric Non-Residential Notices

Non-Residential (C)	Year	Month	Notice Type	# of Notices
C	2010	1	Final Notice Sent	137
C	2010	1	Deposit Warning Letter	1
C	2010	1	Defaulted Payment Agreement	114
C	2010	1	Restored Pmt Agrmnt Defaulted	54
C	2010	2	Disconnect Notice	3,584
C	2010	2	Disconnect Notice Health Care	31
C	2010	2	2nd Final Notice Sent	17
C	2010	2	Final Notice Sent	223
C	2010	2	Deposit Warning Letter	2
C	2010	2	Defaulted Payment Agreement	132
C	2010	2	Restored Pmt Agrmnt Defaulted	69
C	2010	3	Disconnect Notice	4,111
C	2010	3	Disconnect Notice Health Care	34
C	2010	3	2nd Final Notice Sent	28
C	2010	3	Final Notice Sent	228
C	2010	3	Deposit Warning Letter	1
C	2010	3	Defaulted Payment Agreement	117
C	2010	3	Restored Pmt Agrmnt Defaulted	76
C	2010	4	Disconnect Notice	3,754
C	2010	4	Disconnect Notice Health Care	35
C	2010	4	2nd Final Notice Sent	26
C	2010	4	Final Notice Sent	153
C	2010	4	Defaulted Payment Agreement	130
C	2010	4	Restored Pmt Agrmnt Defaulted	60
C	2010	5	Disconnect Notice	3,693
C	2010	5	Disconnect Notice Health Care	33
C	2010	5	2nd Final Notice Sent	23
C	2010	5	Final Notice Sent	190
C	2010	5	Defaulted Payment Agreement	114
C	2010	5	Restored Pmt Agrmnt Defaulted	55
C	2010	6	Disconnect Notice	3,912
C	2010	6	Disconnect Notice Health Care	32
C	2010	6	2nd Final Notice Sent	27
C	2010	6	Final Notice Sent	200
C	2010	6	Defaulted Payment Agreement	119
C	2010	6	Restored Pmt Agrmnt Defaulted	49
C	2010	7	Disconnect Notice	3,983
C	2010	7	Disconnect Notice Health Care	29
C	2010	7	2nd Final Notice Sent	12
C	2010	7	Final Notice Sent	192
C	2010	7	Deposit Warning Letter	3
C	2010	7	Defaulted Payment Agreement	113
C	2010	7	Restored Pmt Agrmnt Defaulted	48
C	2010	8	Disconnect Notice	4,063
C	2010	8	Disconnect Notice Health Care	29
C	2010	8	2nd Final Notice Sent	22
C	2010	8	Final Notice Sent	190
C	2010	8	Defaulted Payment Agreement	127
C	2010	8	Restored Pmt Agrmnt Defaulted	34
C	2010	9	Disconnect Notice	3,768
C	2010	9	Disconnect Notice Health Care	36

Narragansett Electric Non-Residential Notices

Non-Residential (C)	Year	Month	Notice Type	# of Notices
C	2010	9	2nd Final Notice Sent	16
C	2010	9	Final Notice Sent	173
C	2010	9	Deposit Warning Letter	1
C	2010	9	Defaulted Payment Agreement	104
C	2010	9	Restored Pmt Agrmnt Defaulted	42
C	2010	10	Disconnect Notice	4,304
C	2010	10	Disconnect Notice Health Care	49
C	2010	10	2nd Final Notice Sent	27
C	2010	10	Final Notice Sent	228
C	2010	10	Defaulted Payment Agreement	130
C	2010	10	Restored Pmt Agrmnt Defaulted	24
C	2010	11	Disconnect Notice	3,388
C	2010	11	Disconnect Notice Health Care	37
C	2010	11	2nd Final Notice Sent	30
C	2010	11	Final Notice Sent	214
C	2010	11	Defaulted Payment Agreement	134
C	2010	11	Restored Pmt Agrmnt Defaulted	36
C	2010	12	Disconnect Notice	3,902
C	2010	12	Disconnect Notice Health Care	39
C	2010	12	2nd Final Notice Sent	22
C	2010	12	Final Notice Sent	237
C	2010	12	Deposit Warning Letter	5
C	2010	12	Defaulted Payment Agreement	152
C	2010	12	Restored Pmt Agrmnt Defaulted	38
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C	2011	1	Disconnect Notice	4,514
C	2011	1	Disconnect Notice Health Care	39
C	2011	1	2nd Final Notice Sent	6
C	2011	1	Final Notice Sent	166
C	2011	1	Defaulted Payment Agreement	118
C	2011	1	Restored Pmt Agrmnt Defaulted	54
C	2011	2	Disconnect Notice	3,932
C	2011	2	Disconnect Notice Health Care	35
C	2011	2	2nd Final Notice Sent	19
C	2011	2	Final Notice Sent	217
C	2011	2	Defaulted Payment Agreement	113
C	2011	2	Restored Pmt Agrmnt Defaulted	38
C	2011	3	Disconnect Notice	4,650
C	2011	3	Disconnect Notice Health Care	40
C	2011	3	2nd Final Notice Sent	19
C	2011	3	Final Notice Sent	205
C	2011	3	Deposit Warning Letter	2
C	2011	3	Defaulted Payment Agreement	124
C	2011	3	Restored Pmt Agrmnt Defaulted	34
C	2011	4	Disconnect Notice	3,716
C	2011	4	Disconnect Notice Health Care	35
C	2011	4	2nd Final Notice Sent	14
C	2011	4	Final Notice Sent	196

Narragansett Electric Non-Residential Notices

Non-Residential (C)	Year	Month	Notice Type	# of Notices
C	2011	4	Deposit Warning Letter	1
C	2011	4	Defaulted Payment Agreement	129
C	2011	4	Restored Pmt Agrmnt Defaulted	33
C	2011	5	Disconnect Notice	4,028
C	2011	5	Disconnect Notice Health Care	35
C	2011	5	2nd Final Notice Sent	18
C	2011	5	Final Notice Sent	259
C	2011	5	Defaulted Payment Agreement	123
C	2011	5	Restored Pmt Agrmnt Defaulted	38
C	2011	6	Disconnect Notice	3,857
C	2011	6	Disconnect Notice Health Care	32
C	2011	6	2nd Final Notice Sent	15
C	2011	6	Final Notice Sent	203
C	2011	6	Defaulted Payment Agreement	119
C	2011	6	Restored Pmt Agrmnt Defaulted	37
C	2011	7	Disconnect Notice	3,995
C	2011	7	Disconnect Notice Health Care	28
C	2011	7	2nd Final Notice Sent	23
C	2011	7	Final Notice Sent	166
C	2011	7	Defaulted Payment Agreement	110
C	2011	7	Restored Pmt Agrmnt Defaulted	36
C	2011	8	Disconnect Notice	4,579
C	2011	8	Disconnect Notice Health Care	36
C	2011	8	2nd Final Notice Sent	13
C	2011	8	Final Notice Sent	207
C	2011	8	Defaulted Payment Agreement	109
C	2011	8	Restored Pmt Agrmnt Defaulted	30
C	2011	9	Disconnect Notice	4,469
C	2011	9	Disconnect Notice Health Care	34
C	2011	9	2nd Final Notice Sent	16
C	2011	9	Final Notice Sent	165
C	2011	9	Defaulted Payment Agreement	101
C	2011	9	Restored Pmt Agrmnt Defaulted	24
C	2011	10	Disconnect Notice	4,210
C	2011	10	Disconnect Notice Health Care	38
C	2011	10	2nd Final Notice Sent	9
C	2011	10	Final Notice Sent	153
C	2011	10	Defaulted Payment Agreement	91
C	2011	10	Restored Pmt Agrmnt Defaulted	22
C	2011	11	Disconnect Notice	3,729
C	2011	11	Disconnect Notice Health Care	30
C	2011	11	2nd Final Notice Sent	9
C	2011	11	Final Notice Sent	182
C	2011	11	Defaulted Payment Agreement	98
C	2011	11	Restored Pmt Agrmnt Defaulted	20
C	2011	12	Disconnect Notice	4,338
C	2011	12	Disconnect Notice Health Care	35
C	2011	12	2nd Final Notice Sent	15
C	2011	12	Final Notice Sent	176
C	2011	12	Defaulted Payment Agreement	125
C	2011	12	Restored Pmt Agrmnt Defaulted	22

Narragansett Electric Residential Notices

Residential (R)	Year	Month	Notice Type	# of Notices
R	2008	1	Disconnect Notice	6,247
R	2008	1	Defaulted Payment Agreement	26
R	2008	2	Disconnect Notice	23,481
R	2008	2	Defaulted Payment Agreement	62
R	2008	3	Disconnect Notice	18,185
R	2008	3	Defaulted Payment Agreement	20
R	2008	3	Restored Pmt Agrmnt Defaulted	4
R	2008	4	Disconnect Notice	22,462
R	2008	4	Defaulted Payment Agreement	19
R	2008	4	Restored Pmt Agrmnt Defaulted	2
R	2008	5	Disconnect Notice	22,878
R	2008	5	Defaulted Payment Agreement	29
R	2008	5	Restored Pmt Agrmnt Defaulted	6
R	2008	6	Disconnect Notice	27,568
R	2008	6	Defaulted Payment Agreement	48
R	2008	6	Restored Pmt Agrmnt Defaulted	16
R	2008	7	Disconnect Notice	37,319
R	2008	7	Defaulted Payment Agreement	65
R	2008	7	Restored Pmt Agrmnt Defaulted	10
R	2008	8	Disconnect Notice	39,897
R	2008	8	Defaulted Payment Agreement	85
R	2008	8	Restored Pmt Agrmnt Defaulted	30
R	2008	9	Disconnect Notice	47,111
R	2008	9	Defaulted Payment Agreement	169
R	2008	9	Restored Pmt Agrmnt Defaulted	66
R	2008	10	Disconnect Notice	47,905
R	2008	10	Defaulted Payment Agreement	411
R	2008	10	Restored Pmt Agrmnt Defaulted	82
R	2008	11	Disconnect Notice	29,675
R	2008	11	Defaulted Payment Agreement	749
R	2008	11	Restored Pmt Agrmnt Defaulted	137
R	2008	12	Disconnect Notice	41,504
R	2008	12	Defaulted Payment Agreement	1,391
R	2008	12	Restored Pmt Agrmnt Defaulted	280
R	2009	1	Disconnect Notice	43,720
R	2009	1	Defaulted Payment Agreement	1,996
R	2009	1	Restored Pmt Agrmnt Defaulted	269
R	2009	2	Disconnect Notice	39,100
R	2009	2	Defaulted Payment Agreement	3,055
R	2009	2	Restored Pmt Agrmnt Defaulted	186
R	2009	3	Disconnect Notice	40,185
R	2009	3	Disconnect Notice Health Care	1
R	2009	3	Final Notice Sent	3,970
R	2009	3	Defaulted Payment Agreement	5,725
R	2009	3	Budget Cancellation Ntc	1
R	2009	3	Restored Pmt Agrmnt Defaulted	410
R	2009	4	Disconnect Notice	40,834

Narragansett Electric Residential Notices

Residential (R)	Year	Month	Notice Type	# of Notices
R	2009	4	Final Notice Sent	3,510
R	2009	4	Defaulted Payment Agreement	5,400
R	2009	4	Budget Cancellation Ntc	1
R	2009	4	Restored Pmt Agrmnt Defaulted	490
R	2009	5	Disconnect Notice	44,134
R	2009	5	Disconnect Notice Health Care	1
R	2009	5	Final Notice Sent	3,682
R	2009	5	Defaulted Payment Agreement	5,010
R	2009	5	Budget Cancellation Ntc	2
R	2009	5	Restored Pmt Agrmnt Defaulted	637
R	2009	6	Disconnect Notice	41,755
R	2009	6	Disconnect Notice Health Care	3
R	2009	6	Final Notice Sent	5,104
R	2009	6	Defaulted Payment Agreement	6,238
R	2009	6	Budget Cancellation Ntc	1
R	2009	6	Restored Pmt Agrmnt Defaulted	894
R	2009	7	Disconnect Notice	39,729
R	2009	7	Final Notice Sent	5,227
R	2009	7	Defaulted Payment Agreement	5,325
R	2009	7	Budget Cancellation Ntc	1
R	2009	7	Restored Pmt Agrmnt Defaulted	832
R	2009	8	Disconnect Notice	37,184
R	2009	8	Disconnect Notice Health Care	1
R	2009	8	Final Notice Sent	4,753
R	2009	8	Defaulted Payment Agreement	5,554
R	2009	8	Budget Cancellation Ntc	2
R	2009	8	Restored Pmt Agrmnt Defaulted	1,049
R	2009	9	Disconnect Notice	37,679
R	2009	9	Final Notice Sent	4,603
R	2009	9	Defaulted Payment Agreement	5,498
R	2009	9	Budget Cancellation Ntc	2
R	2009	9	Restored Pmt Agrmnt Defaulted	1,047
R	2009	10	Disconnect Notice	41,086
R	2009	10	Disconnect Notice Health Care	1
R	2009	10	Final Notice Sent	4,597
R	2009	10	Defaulted Payment Agreement	5,256
R	2009	10	Restored Pmt Agrmnt Defaulted	1,037
R	2009	11	Disconnect Notice	24,324
R	2009	11	Disconnect Notice Health Care	2
R	2009	11	Final Notice Sent	3,738
R	2009	11	Defaulted Payment Agreement	5,408
R	2009	11	Restored Pmt Agrmnt Defaulted	861
R	2009	12	Disconnect Notice	32,381
R	2009	12	Disconnect Notice Health Care	1
R	2009	12	Final Notice Sent	4,525
R	2009	12	Defaulted Payment Agreement	5,472
R	2009	12	Budget Cancellation Ntc	1

Narragansett Electric Residential Notices

Residential (R)	Year	Month	Notice Type	# of Notices
R	2009	12	Restored Pmt Agrmnt Defaulted	937
R	2010	1	Disconnect Notice	32,906
R	2010	1	Disconnect Notice Health Care	2
R	2010	1	Final Notice Sent	3,030
R	2010	1	Defaulted Payment Agreement	4,075
R	2010	1	Restored Pmt Agrmnt Defaulted	856
R	2010	2	Disconnect Notice	31,663
R	2010	2	Disconnect Notice Health Care	2
R	2010	2	Final Notice Sent	2,805
R	2010	2	Defaulted Payment Agreement	2,978
R	2010	2	Budget Cancellation Ntc	1
R	2010	2	Restored Pmt Agrmnt Defaulted	768
R	2010	3	Disconnect Notice	33,097
R	2010	3	Disconnect Notice Health Care	2
R	2010	3	Final Notice Sent	3,677
R	2010	3	Defaulted Payment Agreement	3,992
R	2010	3	Restored Pmt Agrmnt Defaulted	975
R	2010	4	Disconnect Notice	43,394
R	2010	4	Final Notice Sent	3,324
R	2010	4	Defaulted Payment Agreement	3,359
R	2010	4	Restored Pmt Agrmnt Defaulted	707
R	2010	5	Disconnect Notice	34,566
R	2010	5	Disconnect Notice Health Care	2
R	2010	5	Final Notice Sent	4,012
R	2010	5	Defaulted Payment Agreement	3,634
R	2010	5	Reminder Notice Serious	12
R	2010	5	Restored Pmt Agrmnt Defaulted	670
R	2010	6	Disconnect Notice	35,784
R	2010	6	Disconnect Notice Health Care	2
R	2010	6	Final Notice Sent	5,104
R	2010	6	Defaulted Payment Agreement	6,632
R	2010	6	Reminder Notice Serious	1
R	2010	6	Restored Pmt Agrmnt Defaulted	867
R	2010	7	Disconnect Notice	35,376
R	2010	7	Disconnect Notice Health Care	2
R	2010	7	Final Notice Sent	5,341
R	2010	7	Defaulted Payment Agreement	4,835
R	2010	7	Reminder Notice Serious	9
R	2010	7	Restored Pmt Agrmnt Defaulted	722
R	2010	8	Disconnect Notice	39,714
R	2010	8	Disconnect Notice Health Care	1
R	2010	8	Final Notice Sent	4,535
R	2010	8	Defaulted Payment Agreement	5,965
R	2010	8	Reminder Notice Serious	3
R	2010	8	Budget Cancellation Ntc	1
R	2010	8	Restored Pmt Agrmnt Defaulted	1,176
R	2010	9	Disconnect Notice	42,080

Narragansett Electric Residential Notices

Residential (R)	Year	Month	Notice Type	# of Notices
R	2010	9	Disconnect Notice Health Care	1
R	2010	9	Final Notice Sent	4,898
R	2010	9	Defaulted Payment Agreement	5,310
R	2010	9	Reminder Notice Serious	1
R	2010	9	Restored Pmt Agrmnt Defaulted	955
R	2010	10	Disconnect Notice	41,124
R	2010	10	Disconnect Notice Health Care	2
R	2010	10	Final Notice Sent	4,975
R	2010	10	Defaulted Payment Agreement	4,461
R	2010	10	Budget Cancellation Ntc	2
R	2010	10	Restored Pmt Agrmnt Defaulted	688
R	2010	11	Disconnect Notice	26,783
R	2010	11	Disconnect Notice Health Care	1
R	2010	11	Final Notice Sent	4,148
R	2010	11	Defaulted Payment Agreement	6,689
R	2010	11	Reminder Notice Serious	4
R	2010	11	Budget Cancellation Ntc	1
R	2010	11	Restored Pmt Agrmnt Defaulted	841
R	2010	12	Disconnect Notice	34,091
R	2010	12	Disconnect Notice Health Care	1
R	2010	12	Final Notice Sent	4,149
R	2010	12	Defaulted Payment Agreement	6,913
R	2010	12	Budget Cancellation Ntc	20
R	2010	12	Restored Pmt Agrmnt Defaulted	683
R	2011	1	Disconnect Notice	37,460
R	2011	1	Disconnect Notice Health Care	1
R	2011	1	Final Notice Sent	3,086
R	2011	1	Defaulted Payment Agreement	6,120
R	2011	1	Budget Cancellation Ntc	229
R	2011	1	Restored Pmt Agrmnt Defaulted	774
R	2011	2	Disconnect Notice	35,056
R	2011	2	Disconnect Notice Health Care	1
R	2011	2	Final Notice Sent	2,752
R	2011	2	Defaulted Payment Agreement	4,031
R	2011	2	Reminder Notice Serious	29
R	2011	2	Budget Cancellation Ntc	234
R	2011	2	Restored Pmt Agrmnt Defaulted	649
R	2011	3	Disconnect Notice	40,204
R	2011	3	Final Notice Sent	3,283
R	2011	3	Defaulted Payment Agreement	4,665
R	2011	3	Reminder Notice Serious	66
R	2011	3	Budget Cancellation Ntc	305
R	2011	3	Restored Pmt Agrmnt Defaulted	847
R	2011	4	Disconnect Notice	32,181
R	2011	4	Final Notice Sent	2,768
R	2011	4	Defaulted Payment Agreement	4,090
R	2011	4	Reminder Notice Serious	56

Narragansett Electric Residential Notices

Residential (R)	Year	Month	Notice Type	# of Notices
R	2011	4	Budget Cancellation Ntc	290
R	2011	4	Restored Pmt Agrmnt Defaulted	607
R	2011	5	Disconnect Notice	44,725
R	2011	5	Final Notice Sent	3,844
R	2011	5	Defaulted Payment Agreement	5,023
R	2011	5	Reminder Notice Serious	62
R	2011	5	Budget Cancellation Ntc	359
R	2011	5	Restored Pmt Agrmnt Defaulted	875
R	2011	6	Disconnect Notice	36,868
R	2011	6	Final Notice Sent	4,715
R	2011	6	Defaulted Payment Agreement	4,864
R	2011	6	Reminder Notice Serious	49
R	2011	6	Budget Cancellation Ntc	412
R	2011	6	Restored Pmt Agrmnt Defaulted	741
R	2011	7	Disconnect Notice	33,752
R	2011	7	Final Notice Sent	4,195
R	2011	7	Defaulted Payment Agreement	5,089
R	2011	7	Reminder Notice Serious	47
R	2011	7	Budget Cancellation Ntc	306
R	2011	7	Restored Pmt Agrmnt Defaulted	685
R	2011	8	Disconnect Notice	42,359
R	2011	8	Final Notice Sent	4,656
R	2011	8	Defaulted Payment Agreement	6,899
R	2011	8	Reminder Notice Serious	66
R	2011	8	Budget Cancellation Ntc	491
R	2011	8	Restored Pmt Agrmnt Defaulted	1,037
R	2011	9	Disconnect Notice	45,828
R	2011	9	Final Notice Sent	3,800
R	2011	9	Defaulted Payment Agreement	5,982
R	2011	9	Reminder Notice Serious	56
R	2011	9	Budget Cancellation Ntc	445
R	2011	9	Restored Pmt Agrmnt Defaulted	929
R	2011	10	Disconnect Notice	39,401
R	2011	10	Final Notice Sent	4,077
R	2011	10	Defaulted Payment Agreement	5,717
R	2011	10	Reminder Notice Serious	56
R	2011	10	Budget Cancellation Ntc	459
R	2011	10	Restored Pmt Agrmnt Defaulted	901
R	2011	11	Disconnect Notice	26,523
R	2011	11	Final Notice Sent	3,877
R	2011	11	Defaulted Payment Agreement	6,417
R	2011	11	Reminder Notice Serious	45
R	2011	11	Budget Cancellation Ntc	370
R	2011	11	Restored Pmt Agrmnt Defaulted	754
R	2011	12	Disconnect Notice	31,405
R	2011	12	Disconnect Notice Health Care	2
R	2011	12	Final Notice Sent	3,799

Narragansett Electric Residential Notices

Residential (R)	Year	Month	Notice Type	# of Notices
R	2011	12	Defaulted Payment Agreement	6,889
R	2011	12	Reminder Notice Serious	54
R	2011	12	Budget Cancellation Ntc	495
R	2011	12	Restored Pmt Agrmnt Defaulted	622

Notice	Res/Non-Res	Timing	Required by a Regulatory Rule	Criteria for selecting the account for collection action
Disconnect Notice (Res and Non-Res)	Res	Between Day 33 and 63 after the bill is rendered	Yes	Timing and selection depends on various delinquency levels (number of cycles past due), risk grade and balance grade
	Non-Res	Between Day 37 and 56 after the bill is rendered	Yes	Timing and selection depends on various delinquency levels (number of cycles past due), risk grade and balance grade
Health Care Disconnect Notice (Res and Non-Res)	Res	Day 37 after the bill is rendered	No	Timing and selection depends on various delinquency levels (number of cycles past due), risk grade and balance grade
	Non-Res	Day 37 after the bill is rendered	No	Timing and selection depends on various delinquency levels (number of cycles past due), risk grade and balance grade
Final Notice Sent (Res and Non-Res)	Res	Day 30 after the final bill is rendered	No	Unpaid final bill >\$5
	Non-Res	Between Day 30 and 38 after the final bill is rendered	No	Unpaid final bill >\$5
2nd Final Notice Sent (Non-Res only)	Non-Res	Day 51 after the final bill is rendered	No	Unpaid final bill >\$5 and good payers (risk grade A)
Deposit Increase Letter (Non-Res only)	Non-Res	This letter is sent when an additional deposit has been quoted for an existing customer (Commercial Customers)	No	The account is reviewed annually and if the deposit we are holding is less than what is allowed by regulation by more than 25%, the additional deposit is billed.
Deposit Warning Letter (Non-Res only)	Non-Res	This letter is sent to an existing customer to warn them that a deposit may be assessed if the account is not paid in full and kept current. (Commercial Customers)	No	This letter is sent as a courtesy to advise a customer that untimely payment of their utility service will most likely result in a security deposit.
Reminder Notice Serious (Res only)	Res	This letter is sent when a VLIP (Very Low Income Payment Agreement) is manually cancelled.	No	This letter is sent when a VLIP (Very Low Income Payment Agreement) is manually cancelled.
Budget Cancellation Notice (Res only)	Res	Day 44 after the bill is rendered	No	Default a budget agreement
Defaulted Payment Agreement	Res	Upon default of payment agreement	No	Default of payment agreement
	Non-Res	Upon default of payment agreement	No	Default of payment agreement

Division 5-7-ELEC

Request:

Please provide the Electric Company's current procedure for scheduling and executing daily and weekly disconnections for non-payment, including:

- a) Residential accounts
- b) Non-residential accounts

Response:

Every morning, a batch process runs within the Customer Service System ("CSS") which creates a list of accounts that have reached a status of "Eligible-To-Cut". This list contains the account number and other associated pertinent data. This "cut-list" file is then transferred from the directory in which it is written to a local directory to begin the management process.

The file is next imported into a Microsoft Access database where the data is parsed through a series of manipulations. The end result consists of data sets containing those accounts that are truly field eligible for "cutout for non-payment" ("CONP"). This parsing process excludes accounts for a variety of reasons, including without limitation, low arrears, protected status, suspended charges, house metering, and rate code.

From this sub-set of eligible accounts, the data is then organized geographically. The number of potential jobs for an area is determined based on the availability of field collections workers for that area on the next business day. Once the CONP volume for a given area is established, the final number of accounts is systematically selected based on the highest arrears within that proximity.

Afterwards, a file containing a refreshed database of selected account numbers (and other pertinent data) is uploaded back into a predetermined directory that CSS will retrieve later that evening for distribution the next business day.

Residential vs. Commercial in the selection process:

Residential CONP accounts are in the field Monday through Thursday; commercial CONP accounts are in the field Fridays only. Some commercial accounts may be in the field Monday through Thursday depending on specific conditions unique to an account, but this is the exception.

Division 5-8-ELEC

Request:

Please provide the Electric Company's current procedure for transferring past-due balances to active accounts from closed accounts (i.e., pre-charge off account status and charged-off account status), including:

- a) Residential accounts
- b) Non-residential accounts

Response:

Residential:

As part of the Company's account initiation process, customers are required to address any past-due balances prior to obtaining new active service.

When a customer requests new service or a move, the representative reviews all current and previous Rhode Island electric accounts for the customer, using the Company's Customer Service System ("CSS") in order to determine whether the customer has any outstanding debt to the Company.

Multiple accounts belonging to a single customer are reconciled with a common customer number. If the customer has outstanding debt for Rhode Island electric service within the last ten years, the customer is required to pay the balance in full or establish a payment agreement on the prior balance(s), in accordance with Rhode Island step plan rules, prior to obtaining service.

If the debt has been sent to a collection agency, it is recalled from the agency and a payment agreement must be established on the balance. Payment agreement establishment requests are sent to the Company's back office for follow-up, post-transfer.

Until the required payment is made, the new connect service order is held. After a required down payment by the customer has been confirmed with receipt information, the hold is removed and the outstanding balances on any Rhode Island electric final or written-off accounts connected to the customer are automatically transferred to the newly-activated account.

Past-due balances for Rhode Island electric service may also be transferred in the event that a customer with multiple accounts has an account disconnected (per request or for non-payment) with a remaining balance. If an outstanding balance remains on a final or a written-off account and there is an active account belonging to the same customer, CSS will automatically transfer

Division 5-8-ELEC, page 2

the outstanding balance to the active account. The transfer occurs as part of the final bill collections treatment path, which begins 29 calendar days after the issuance of the final bill.

Specifically,

- The transfer attempt happens five business days into the treatment path for those accounts identified as “good payers” (e.g., those accounts which have been assigned a Risk Score of A or B by the credit bureau Experian as part of National Grid’s behavioral scoring model of collection treatment strategy).
- The transfer attempt happens 11 business days into the treatment path for those accounts identified as “poor payers” (e.g., those accounts which have been assigned a Risk Score of C, D or E by the credit bureau Experian as part of National Grid’s behavioral scoring model of collection treatment strategy).

Before the automated balance transfer occurs, a series of eligibility checks occur on the account with the balance owing. If any of the following conditions are found, the transfer will not take place:

1. The account has an open Suspended Charge (collections hold) of any of the following types: Commission Complaint/Referral, Executive Complaint/Referral, High Bill Complaint, Switched Meter(s), Shared Metering/Sanitary Code Condition, Disputes/Statements, Claims Bankruptcy, Litigation, Rate Disputes or Collection Agency Litigation.
2. The accountholder is a Landlord, identified as such by participation in the Leave on for Landlord program.
3. The account has an active Collection Arrangement.
4. The account is coded Government.
5. The account is coded Legal or Judgment.

Once the account with the balance owing has been deemed eligible for transfer, CSS searches for an active account in the same customer’s name of the same service type (i.e., electric or gas). When one is found, the balance transfer is completed and the “transfer-from” account is removed from collections.

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Non-residential:

Past-due balances may be transferred in the event that a customer with multiple accounts has an account disconnected (per request or for non-payment) with a remaining balance. Past due balances may also be transferred if an outstanding balance remains on a final or a written-off account.

When a customer requests new service or a move, the representative reviews all current and previous Rhode Island electric accounts for the customer, using CSS in order to determine whether they have any outstanding debt. Multiple accounts belonging to a single customer are reconciled with a common customer number.

If the new account is in the same legal name as the closed account and the tax ID numbers and business papers are the same, the outstanding balance can be transferred to the new account. However, the customer system will NOT automatically transfer the outstanding balance to the active account. If the debt has been sent to a collection agency, it is recalled from the agency and then applied to the new account.

If the customer inquires about a payment agreement for this balance transfer, the Company will consider offering a payment arrangement if it is reasonable and prudent to do so. In those instances, consideration will be given to the size of the transferred balance, the financial condition of the customer, and any special situations impacting the customers' ability to pay. As a general rule, the Company strives to limit payment agreements to no more than three months.

Division 5-13-ELEC

Request:

Please provide a detailed overview and explanation of the Electric Company's current inactive account collection process, including the following:

- a) Final bills and reminder letters
- b) Account segmentation
- c) In-house collections vs. third-party collection agencies
- d) Account placement timing
- e) Agency tier programs (i.e., early-out, primary, secondary, etc.)

Response:

All parts of the request are addressed within the following:

Applicable to both residential and non-residential

Final Bill Management is the process of collecting final or written off accounts with the assistance of outside collection agencies. After service is terminated on an account, actions are based on the customer's payment history as set forth in the following matrix. The Risk Grade is a sliding scale with the best payer being an "A", and the worst payer being an "E".

RESIDENTIAL		
Risk Grades A & B "Good Payer"	Business Day	Risk Grades C, D & E "Poor Payer"
Enter Final Collections Final Notice Sent	0	Enter Final Collections Final Notice Sent Review for Notice
Final Bill Call	1	
	5	Transfer Final to Active
	6	Send to Agency
Transfer Final to Active	11	
Potential Charge Off List	12	
Send to Agency - RI	22	

Division 5-13-ELEC, page 2

NON-RESIDENTIAL		
Risk Grade A	Business Day	Risk Grades B - E
Enter Final Collections Potential Charge Off List	0	Enter Final Collections Deposit Review (NY only) Final Notice Sent Review for Notice
Final Notice Sent - RI	6	Send to Agency
Final Bill Call – RI	7	
2nd Final Notice Sent – RI	15	
Send to Agency - RI	22	

On or slightly after calendar day 90 of this process, any uncollected debt will be written off for both residential and non-residential accounts.

Good-paying customers will see a final bill message on their last bill and receive subsequent final bill notices. If they have not resolved the balance within sixty (60) calendar days, the account is referred to a primary agency.

Poor-paying customers will see a final bill message on their last bill. If they have not resolved the balance within thirty-one (31) calendar days, the account is referred to a primary agency.

Primary collection agencies have one hundred-twenty (120) calendar days to collect the outstanding balance. If the balance is not collected in full by the Primary agency, the account is recalled for ten (10) calendar days, and then referred to a Secondary agency.

The **Secondary** agency has eight (8) months to collect the outstanding balance. If the balance is not collected in full by the secondary agency, the account is recalled for ten (10) calendar days and then referred to a Tertiary agency.

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The **Tertiary** agency has one (1) year to collect the outstanding balance. After a year assigned to a tertiary agency, the account enters that agency's "Trigger" program - which may stop a customer's future credit transactions until the balance owed has been resolved. The Tertiary agency contracts with a credit reporting agency that will trigger a notice if any credit action occurs in the market place for a customer. The account will remain in the Trigger program until the end of the Statute of Limitations.

Division 5-14-ELEC

Request:

Please provide the Electric Company's monthly deferred payment arrangement data in the format shown in Attachment 5-14E (note: please include an electronic version with the response).

Response:

Please see Attachment DIV 5-14-ELEC and the accompanying footnotes.

In January 2008, the Company converted its Rhode Island electric billing system from the Customer Information System ("CIS") to the Customer Service System ("CSS"), and thus the availability of pre-conversion data from 2007 is limited.

Narragansett Electric Deferred Payment Agreements (1)

Residential Standard									
	(2)	(3)	(3)	(4)	(4)	(5)	(5)	(6)	
	# of Active Agmts. on Hand at Beg. of Month	# of New Actv. Agrmnts.	\$ Amt. of New Agreements	Paid in Full #	Paid in Full Amount	Default Number	Default Amount	Default Rate	
2007	January	17	3	1,464.00	1	672.00	0	0.00	0.0%
	February	22	3	988.00	3	988.00	0	0.00	0.0%
	March	26	6	3,307.56	5	2,927.56	0	0.00	0.0%
	April	33	10	6,461.99	6	3,408.00	0	0.00	0.0%
	May	45	23	16,277.45	9	7,824.98	0	0.00	0.0%
	June	72	36	20,647.20	16	9,323.98	0	0.00	0.0%
	July	111	104	76,081.27	36	25,959.72	0	0.00	0.0%
	August	223	242	127,032.81	102	47,733.64	0	0.00	0.0%
	September	478	536	282,319.20	206	94,282.70	0	0.00	0.0%
	October	1,060	1,175	707,506.67	375	171,298.05	0	0.00	0.0%
	November	2,327	1,304	796,842.46	361	149,698.20	0	0.00	0.0%
	December	3,712	1,729	1,147,577.70	447	187,057.16	0	0.00	0.0%
2008	January	5,537	2,195	1,580,702.28	585	284,068.93	19	0.00	0.3%
	February	6,529	2,898	2,411,325.04	662	386,332.86	40	0.00	0.6%
	March	6,985	3,307	2,719,936.08	768	437,850.93	14	0.00	0.2%
	April	7,825	2,999	2,484,048.06	687	375,294.13	10	423.84	0.1%
	May	8,895	3,476	2,603,182.64	886	504,479.40	20	1,011.23	0.2%
	June	9,879	2,877	2,099,363.64	679	338,218.17	22	151.88	0.2%
	July	9,723	3,111	2,039,250.25	648	277,502.10	34	890.85	0.3%
	August	9,706	3,322	2,367,445.96	783	360,619.31	53	3,340.56	0.5%
	September	9,716	4,153	2,694,614.73	1,185	537,570.43	104	3,336.26	1.1%
	October	9,815	4,292	2,630,723.55	1,485	649,694.31	249	8,101.42	2.5%
	November	10,907	2,704	1,712,958.50	974	406,638.90	432	23,464.24	4.0%
	December	10,198	3,011	2,019,088.91	1,041	459,088.90	832	101,379.30	8.2%
2009	January	9,406	2,993	1,963,817.01	1,106	543,832.78	934	154,500.32	9.9%
	February	9,151	2,673	2,014,448.65	974	516,734.29	1,511	424,604.87	16.5%
	March	8,773	3,273	2,498,999.08	1,158	640,929.92	2,713	857,909.64	30.9%
	April	8,737	2,736	2,243,119.55	829	483,033.07	2,494	760,370.80	28.5%
	May	8,638	2,435	1,746,723.96	771	407,069.67	2,297	670,204.45	26.6%
	June	8,035	2,456	1,615,896.95	755	373,523.45	2,775	822,611.36	34.5%
	July	7,539	2,131	1,313,561.99	578	252,708.58	2,104	528,558.91	27.9%
	August	6,971	2,010	1,158,111.67	607	247,859.86	2,222	504,655.13	31.9%
	September	6,255	2,490	1,459,129.35	770	342,535.08	2,121	468,707.00	33.9%
	October	6,279	2,825	1,621,775.97	967	408,060.25	1,916	391,236.56	30.5%
	November	6,934	1,770	887,918.88	640	250,292.84	1,917	417,090.03	27.6%
	December	6,471	1,644	797,984.80	608	240,544.30	2,038	477,270.09	31.5%
2010	January	6,157	1,707	868,317.52	665	272,591.39	1,567	358,196.10	25.5%
	February	6,002	1,709	962,670.50	613	275,440.91	1,291	276,088.86	21.5%
	March	6,127	2,352	1,474,770.44	790	402,076.50	1,758	444,058.72	28.7%
	April	6,488	2,337	1,551,768.84	707	358,366.06	1,461	377,723.00	22.5%
	May	7,118	2,275	1,387,633.68	728	355,090.14	1,559	446,433.01	21.9%
	June	7,196	2,286	1,304,987.67	754	338,224.76	2,640	687,549.52	36.7%
	July	6,978	1,862	1,088,180.78	499	222,519.83	1,779	444,057.80	25.5%
	August	6,805	2,342	1,294,047.40	666	280,273.37	2,303	565,656.70	33.8%
	September	6,371	3,311	1,722,026.95	1,101	467,225.60	2,049	479,814.39	32.2%
	October	7,386	3,334	1,705,121.52	1,150	467,506.30	1,742	379,431.76	23.6%
	November	8,305	2,321	1,246,133.43	771	333,934.73	2,706	564,862.82	32.6%
	December	7,868	2,335	1,301,189.14	730	319,964.87	2,815	651,502.13	35.8%
2011	January	7,420	2,377	1,352,977.49	779	342,764.43	2,611	635,353.82	35.2%
	February	7,004	1,947	1,220,293.88	613	321,999.17	1,781	444,444.91	25.4%
	March	6,681	2,619	1,834,822.68	731	416,858.37	2,121	554,401.13	31.7%
	April	6,915	2,658	1,879,535.39	787	472,876.18	1,756	473,098.23	25.4%
	May	7,555	3,321	1,816,472.44	1,156	534,233.86	2,225	602,087.85	29.5%
	June	8,355	2,932	1,363,288.13	1,018	387,744.66	2,244	564,379.14	26.9%
	July	8,537	2,716	1,180,043.90	910	304,972.08	2,153	419,429.73	25.2%
	August	8,097	3,294	1,304,765.99	1,126	353,230.33	2,919	496,786.45	36.1%
	September	7,964	4,058	1,679,014.69	1,374	451,699.12	2,604	406,186.53	32.7%
	October	8,755	4,430	1,719,330.65	1,641	523,904.66	2,759	381,557.91	31.5%
	November	9,247	3,260	1,289,938.81	1,114	313,548.70	3,048	428,664.06	33.0%
	December	8,656	3,604	1,408,407.48	1,250	358,232.62	3,537	592,384.64	40.9%

Residential Protected									
	<u># of Active Agmts. on Hand at Beg. of Month</u>	<u># of New Actv. Agrmnts.</u>	<u>\$ Amt. of New Agreements</u>	<u>Paid in Full #</u>	<u>Paid in Full Amount</u>	<u>Default Number</u>	<u>Default Amount</u>	<u>Default Rate</u>	
2007	January	13	12	4,856.45	8	3,439.45	0	0.00	0.0%
	February	26	7	4,040.14	5	2,731.91	0	0.00	0.0%
	March	33	21	8,382.00	12	4,306.09	0	0.00	0.0%
	April	56	23	13,192.45	12	6,776.68	0	0.00	0.0%
	May	84	44	24,354.14	22	11,998.56	0	0.00	0.0%
	June	138	43	29,864.35	21	12,270.74	0	0.00	0.0%
	July	188	108	69,532.68	43	21,751.98	0	0.00	0.0%
	August	300	188	104,637.04	64	29,551.29	0	0.00	0.0%
	September	510	364	211,847.85	115	45,425.28	0	0.00	0.0%
	October	915	785	512,973.32	194	84,209.85	0	0.00	0.0%
	November	1,804	747	544,423.16	160	71,260.44	0	0.00	0.0%
	December	2,625	912	661,950.73	171	66,760.79	0	0.00	0.0%
2008	January	3,613	1,423	1,129,683.79	279	123,125.56	7	0.00	0.2%
	February	4,450	1,597	1,445,551.00	282	150,868.05	22	5,320.00	0.5%
	March	4,575	1,877	1,826,109.81	331	191,370.12	10	426.15	0.2%
	April	5,021	2,051	2,056,380.24	325	184,785.49	11	4,472.31	0.2%
	May	5,996	2,700	2,520,231.47	404	233,112.93	15	3,244.45	0.3%
	June	7,295	2,220	1,921,707.20	332	147,124.17	41	8,232.99	0.6%
	July	7,546	2,352	1,955,393.29	330	129,057.79	41	8,429.63	0.5%
	August	7,746	2,738	2,370,223.63	381	194,021.50	58	9,993.61	0.7%
	September	8,152	3,436	2,746,424.33	604	266,050.59	117	17,363.97	1.4%
	October	8,565	3,487	2,696,645.10	751	310,194.50	216	29,121.60	2.5%
	November	9,434	2,067	1,607,978.86	467	192,368.85	382	84,301.24	4.0%
	December	8,581	2,359	1,978,700.74	473	212,611.54	736	191,737.22	8.6%
2009	January	7,539	2,338	1,816,833.52	579	259,792.27	1,145	406,727.53	15.2%
	February	7,217	2,147	1,827,087.98	481	249,677.94	1,373	605,919.38	19.0%
	March	7,180	2,557	2,465,796.11	507	341,100.64	2,177	1,026,633.20	30.3%
	April	7,256	2,648	2,549,884.27	470	237,730.73	2,123	1,049,281.71	29.3%
	May	7,722	3,499	3,195,223.38	574	272,622.61	2,055	1,058,588.60	26.6%
	June	8,739	3,002	2,623,574.62	538	255,704.96	2,738	1,417,436.55	31.3%
	July	8,880	2,840	2,348,317.54	442	198,463.98	2,549	1,188,622.65	28.7%
	August	8,822	2,730	2,042,698.62	391	200,098.88	2,840	1,274,055.62	32.2%
	September	8,436	3,065	2,381,447.88	458	207,981.45	2,867	1,245,293.01	34.0%
	October	8,448	3,816	3,034,575.59	620	292,816.29	2,958	1,120,278.09	35.0%
	November	9,254	2,139	1,568,528.88	378	162,816.33	2,922	1,100,578.66	31.6%
	December	8,241	1,643	1,052,185.28	358	139,880.93	2,848	1,095,642.61	34.6%
2010	January	7,179	1,882	1,239,630.49	406	166,295.89	2,017	777,768.05	28.1%
	February	6,870	1,761	1,283,136.40	320	142,432.65	1,506	595,018.95	21.9%
	March	6,849	2,216	1,734,820.25	373	177,710.51	1,914	735,611.59	27.9%
	April	6,901	3,006	2,564,962.96	416	205,310.04	1,630	730,021.96	23.6%
	May	8,176	3,621	3,102,797.09	484	248,581.58	1,825	861,055.76	22.3%
	June	9,469	2,833	2,248,762.54	392	201,656.74	3,191	1,406,990.83	33.7%
	July	9,279	2,655	2,112,653.48	301	150,379.79	2,435	1,093,181.43	26.2%
	August	9,370	2,833	2,055,832.08	377	176,283.45	3,293	1,326,828.90	35.1%
	September	8,611	3,624	2,601,185.22	589	261,537.00	2,863	1,166,160.68	33.2%
	October	9,189	3,389	2,388,345.36	591	235,632.29	2,409	886,244.63	26.2%
	November	9,562	2,529	1,833,673.46	374	154,161.01	3,492	1,251,118.84	36.5%
	December	8,859	2,260	1,654,564.76	351	140,509.70	3,356	1,251,360.47	37.9%
2011	January	7,891	2,297	1,594,621.70	396	172,222.27	2,848	1,129,636.90	36.1%
	February	7,229	1,961	1,529,439.91	320	160,990.75	1,888	752,683.40	26.1%
	March	6,950	2,699	2,400,798.27	397	219,724.01	2,195	927,174.35	31.6%
	April	7,313	2,569	2,388,575.47	306	173,328.44	1,851	849,509.52	25.3%
	May	7,842	3,714	3,025,513.79	516	217,231.33	2,430	1,138,501.10	31.0%
	June	8,989	3,898	3,081,948.89	477	209,164.26	2,185	1,018,475.04	24.3%
	July	10,503	2,749	2,017,259.30	365	142,748.84	2,481	1,117,714.21	23.6%
	August	10,108	3,116	2,169,401.66	416	148,497.98	3,499	1,434,270.20	34.6%
	September	9,811	3,481	2,340,712.68	463	162,602.37	3,136	1,146,772.33	32.0%
	October	9,803	3,416	2,229,427.44	507	171,930.47	2,964	1,026,551.68	30.2%
	November	9,497	2,394	1,715,315.45	299	106,161.20	3,456	1,192,743.45	36.4%
	December	8,140	2,208	1,428,726.40	262	75,830.96	3,693	1,348,896.49	45.4%

Non-Residential									
	# of Active Agmts. on Hand at Beg. of Month	# of New Actv. Agrmnts.	\$ Amt. of New Agreements	Paid in Full #	Paid in Full Amount	Default Number	Default Amount	Default Rate	
2007	January	0	0	0.00	0	-	0	0.00	0.0%
	February	0	0	0.00	0	-	0	0.00	0.0%
	March	0	0	0.00	0	-	0	0.00	0.0%
	April	0	0	0.00	0	-	0	0.00	0.0%
	May	0	0	0.00	0	-	0	0.00	0.0%
	June	0	0	0.00	0	-	0	0.00	0.0%
	July	0	0	0.00	0	-	0	0.00	0.0%
	August	0	0	0.00	0	-	0	0.00	0.0%
	September	0	0	0.00	0	-	0	0.00	0.0%
	October	0	1	576.00	0	-	0	0.00	0.0%
	November	1	0	0.00	0	-	0	0.00	0.0%
	December	1	0	0.00	0	-	0	0.00	0.0%
2008	January	1	1	952.61	0	-	0	0.00	0.0%
	February	1	11	63,071.84	5	23,370.35	0	0.00	0.0%
	March	11	14	200,139.79	2	2,033.73	0	0.00	0.0%
	April	23	22	521,971.82	7	21,129.20	1	0.00	4.3%
	May	37	21	59,723.32	6	22,892.32	0	0.00	0.0%
	June	45	16	121,988.68	10	92,121.71	1	0.00	2.2%
	July	46	22	297,890.55	8	23,991.87	1	0.00	2.2%
	August	54	29	437,013.24	13	79,798.70	2	0.00	3.7%
	September	67	22	215,186.87	10	15,202.93	2	0.00	3.0%
	October	60	24	178,025.64	12	54,900.42	3	0.00	5.0%
	November	62	81	290,179.39	30	88,711.78	2	0.00	3.2%
	December	114	73	544,385.97	16	83,228.48	11	3,463.67	9.6%
2009	January	142	107	541,202.85	33	237,760.66	19	6,127.16	13.4%
	February	196	129	1,391,017.81	37	103,768.10	38	101,820.97	19.4%
	March	260	172	1,367,994.43	47	655,228.67	94	536,815.07	36.2%
	April	333	163	761,703.09	53	141,916.59	124	174,176.75	37.2%
	May	377	130	682,881.42	34	77,937.86	139	312,390.24	36.9%
	June	368	144	632,922.50	39	240,887.14	129	231,622.37	35.1%
	July	360	139	531,186.21	36	99,605.88	127	217,486.14	35.3%
	August	359	125	506,361.50	21	134,345.61	141	207,215.17	39.3%
	September	338	167	588,828.05	34	55,946.88	136	152,019.53	40.2%
	October	352	177	565,316.21	39	131,735.72	151	195,381.03	42.9%
	November	385	129	336,892.78	26	33,551.27	132	144,161.44	34.3%
	December	361	121	399,590.92	28	51,332.55	138	189,652.66	38.2%
2010	January	338	138	417,811.30	26	45,122.89	107	82,851.54	31.7%
	February	352	116	306,443.58	20	61,080.05	145	142,630.20	41.2%
	March	330	128	338,282.12	28	84,627.90	128	93,456.40	38.8%
	April	318	136	314,602.48	27	33,744.68	137	118,750.87	43.1%
	May	316	129	310,501.69	21	37,866.18	126	71,213.43	39.9%
	June	302	117	326,707.35	15	34,637.69	123	70,481.91	40.7%
	July	286	119	421,526.16	17	47,281.56	125	59,417.68	43.7%
	August	265	109	380,410.04	19	15,533.60	121	117,200.17	45.7%
	September	240	135	321,830.18	26	50,623.04	122	55,419.13	50.8%
	October	249	146	338,043.80	30	41,669.20	110	30,931.73	44.2%
	November	267	158	354,092.52	26	42,502.49	134	72,965.78	50.2%
	December	284	125	317,339.26	23	57,879.45	138	55,580.98	48.6%
2011	January	267	116	287,721.52	21	33,775.95	140	70,240.60	52.4%
	February	233	140	281,654.81	19	23,427.43	116	39,491.62	49.8%
	March	254	142	327,017.59	36	82,983.43	125	31,180.23	49.2%
	April	260	131	315,695.39	29	73,746.43	120	43,167.17	46.2%
	May	275	134	419,244.17	28	66,156.35	127	36,571.96	46.2%
	June	265	132	381,264.61	32	97,147.12	120	35,613.25	45.3%
	July	245	101	247,352.53	23	21,036.24	124	41,692.61	50.6%
	August	210	120	283,355.02	28	64,959.64	114	38,023.56	54.3%
	September	197	114	259,959.69	33	52,410.62	102	35,523.54	51.8%
	October	201	125	276,162.21	21	29,823.34	95	36,326.34	47.3%
	November	214	118	238,573.69	27	39,583.44	103	29,154.33	48.1%
	December	222	137	268,055.19	31	46,971.61	145	65,577.18	65.3%

- (1) Table represents any payment agreement (including active and final)
- (2) "# of Active Agrmnts. On Hand at Beg. Of Month": # of pymnt agreements (including active & final) established prior to the beginning of the month. These have been adjusted to include canceled agreements as long as they were still active at the beginning of the mo.
- (3) "# of New Actv Agrmnts": Any payment agreements established during that month.
- (4) "Paid in Full #" and "Paid in Full Amount": Agreements established in each month that are fully paid any time up to the data pull as of June 9, '12.
- (5) "Default Number" & "Default Amount": Total # of agreements defaulting during each month and the total balance for those defaulted agreements
- (6) YTD information has been eliminated as the "# of New Actv. Agrmnts" and associated dollars was deemed to provide more useful info.
- (7) "Default Number" / "# of Actv Agrmnts at the beg of the mo."

Division 5-15-ELEC

Request:

Please provide the Electric Company's monthly accounts receivable (arrears) data in the format shown in Attachment DIV 5-15E (note: please include an electronic version with the response).

Response:

Please see Attachment DIV 5-15-ELEC.

Because of the length of time required to produce the data for each individual month, the data prior to June 2009 was retained from Attachment DIV 5-B in Docket No. 4065. The data from June 2009 forward was queried under slightly new logic that incorporates additional codes used to define a protected customer in Rhode Island. As a result, the ratio of protected residential customers to total residential customers is slightly higher for these additional months since June 2009 within this accounts receivable attachment. For example, in May 2009, the percentage of residential protected accounts receivable customers to total residential accounts receivable customers is approximately 13 percent. For June 2009, this ratio is approximately 16 percent.

NARRAGANSETT ELECTRIC -- ACCOUNTS RECEIVABLE BY 30 DAY BUCKET

Res Comm	Protected	Month	0 - 30	31 - 60	61 - 90	91 - 120	121 - 150	151 - 180	181 - 210	211 - 240	241 - 270	271 - 300	301 - 330	331 - 360	Over 360	Total
C	N	200901	45,925,525	7,804,280	2,049,703	1,065,859	544,229	453,555	193,920	147,376	150,192	110,968	293,720	202,573	440,413	59,382,315
C	N	200902	39,331,184	7,208,535	1,401,002	839,166	529,789	323,612	339,537	127,107	105,965	125,906	69,603	259,554	462,889	51,123,849
C	N	200903	31,794,918	7,772,480	1,718,915	653,589	485,723	382,349	219,470	135,535	97,431	77,191	50,378	42,214	670,785	44,100,977
C	N	200904	31,374,450	5,531,553	1,744,262	827,694	383,397	329,514	268,835	162,313	96,903	71,703	60,217	35,575	689,716	41,576,131
C	N	200905	32,938,682	5,554,172	1,413,046	762,626	449,452	237,520	189,981	139,530	83,182	75,976	51,991	40,153	661,945	42,598,258
C	N	200906	29,909,654	6,485,328	1,367,295	705,530	406,804	305,119	196,652	128,346	107,436	71,462	54,563	38,016	328,198	40,104,402
C	N	200907	32,989,290	4,392,248	1,447,717	623,517	444,225	263,309	188,973	137,694	89,421	74,342	45,695	33,590	290,339	41,020,361
C	N	200908	34,485,679	5,070,165	841,340	772,388	379,435	264,984	187,381	136,524	90,797	62,335	53,591	33,086	258,871	42,636,576
C	N	200909	32,629,522	5,655,148	1,315,272	444,303	518,528	242,873	191,180	101,833	92,202	62,898	41,941	45,577	259,591	41,600,870
C	N	200910	30,066,038	6,000,601	1,130,149	742,510	228,423	444,718	142,091	143,052	79,202	66,566	52,730	34,419	266,042	39,396,542
C	N	200911	29,521,138	5,326,818	1,276,545	508,324	508,689	145,097	386,074	120,406	84,764	60,045	50,381	46,991	271,646	38,306,916
C	N	200912	29,276,314	4,680,682	1,508,370	605,468	307,354	231,244	361,888	344,588	105,300	84,591	49,202	46,990	297,989	37,899,980
C	N	201001	35,414,653	3,994,691	875,641	600,862	348,798	208,028	158,078	318,746	300,648	69,154	50,418	40,375	308,564	42,688,656
C	N	201002	30,681,974	5,801,539	799,358	496,303	380,648	238,320	157,894	127,843	281,060	270,956	58,150	37,935	318,477	39,650,456
C	N	201003	28,952,076	6,244,160	1,172,560	479,480	231,706	268,802	167,058	126,035	103,442	275,778	266,165	51,579	309,758	38,648,600
C	N	201004	30,559,351	5,573,269	1,039,719	549,211	278,264	155,327	163,094	115,652	81,924	66,091	243,165	234,623	292,308	39,351,998
C	N	201005	28,963,458	5,005,546	2,124,582	526,461	268,979	137,771	98,236	91,977	67,478	48,786	44,896	221,538	503,044	38,102,751
C	N	201006	26,374,018	4,603,802	1,125,768	612,300	292,181	202,364	107,805	72,429	64,981	50,763	41,691	33,583	690,134	34,271,819
C	N	201007	33,066,912	4,920,687	1,143,324	565,123	383,559	210,823	129,868	74,948	57,163	54,836	43,623	33,626	698,652	41,383,144
C	N	201008	28,529,192	6,218,105	1,118,594	499,093	375,796	288,096	171,893	81,614	53,966	44,726	42,272	31,086	707,515	38,161,948
C	N	201009	35,166,283	6,769,661	1,522,853	609,897	359,757	284,171	182,266	108,381	61,500	43,912	36,673	35,124	716,157	45,896,634
C	N	201010	28,637,101	5,527,516	1,530,193	749,633	369,902	282,264	242,030	156,636	93,786	56,622	39,178	33,127	718,494	38,436,482
C	N	201011	24,392,300	6,233,087	1,814,273	815,232	503,394	292,760	218,468	181,174	116,043	90,048	52,631	30,037	741,073	35,480,520
C	N	201012	29,895,918	5,893,626	2,660,715	819,694	478,838	356,340	237,646	183,967	153,218	75,944	72,523	43,967	746,886	41,619,283
C	N	201101	30,846,383	5,380,111	1,149,634	734,466	516,143	350,940	295,167	195,515	158,321	116,116	58,330	67,864	772,963	40,641,952
C	N	201102	33,664,859	6,789,743	1,272,141	684,224	496,188	332,587	243,516	203,498	137,907	119,154	95,691	43,840	814,434	44,897,782
C	N	201103	26,226,084	4,253,598	1,299,675	671,529	378,415	316,698	279,209	198,557	160,837	109,775	68,887	59,628	817,605	34,840,497
C	N	201104	24,431,907	4,117,386	1,343,651	756,359	446,434	282,325	233,451	216,498	158,155	113,890	88,106	52,917	809,027	33,050,107
C	N	201105	27,166,116	4,411,108	1,252,328	723,741	459,852	298,501	232,590	191,270	175,966	135,917	76,976	45,526	798,166	35,968,058
C	N	201106	26,013,771	4,494,328	1,315,935	683,625	432,396	339,161	251,281	174,674	138,925	133,467	88,333	48,252	818,741	34,932,888
C	N	201107	29,338,215	3,532,808	1,249,420	704,312	471,004	344,854	284,339	200,921	152,947	117,354	108,073	70,781	770,872	37,345,902
C	N	201108	32,164,674	4,924,526	1,234,090	602,758	486,937	360,424	271,921	243,293	177,443	142,574	110,242	72,206	811,589	41,602,676
C	N	201109	34,644,219	6,326,505	1,304,058	625,813	372,257	347,154	275,336	236,922	223,301	168,767	131,711	85,577	849,771	45,591,393
C	N	201110	28,285,731	5,720,036	1,307,063	658,968	382,414	293,105	279,509	241,639	215,292	187,924	158,073	120,565	893,122	38,743,442
C	N	201111	26,787,425	4,432,144	1,443,432	689,399	382,801	319,222	260,457	241,648	193,481	225,534	171,189	142,029	938,547	36,227,308
C	N	201112	27,710,942	4,356,300	1,329,687	777,832	465,114	299,880	254,920	211,617	205,909	196,655	197,278	161,045	544,930	36,712,109

NARRAGANSETT ELECTRIC -- ACCOUNTS RECEIVABLE BY 30 DAY BUCKET

Res Comm	Protected	Month	0 - 30	31 - 60	61 - 90	91 - 120	121 - 150	151 - 180	181 - 210	211 - 240	241 - 270	271 - 300	301 - 330	331 - 360	Over 360	Total	
Total A/R		200801	68,082,259	14,509,285	5,687,013	4,058,024	2,937,836	2,676,296	1,656,770	1,089,692	833,295	799,274	714,906	512,009	2,957,369	106,514,028	
		200802	73,823,297	17,359,297	8,065,997	3,634,263	2,749,212	2,323,864	2,101,013	1,341,167	853,180	701,228	656,917	562,487	3,190,611	117,362,534	
		200803	68,253,653	17,505,284	9,907,249	5,117,914	2,560,568	2,008,047	1,838,859	1,569,931	1,050,045	724,628	565,451	534,816	3,260,805	114,897,250	
		200804	67,350,244	16,626,658	8,945,353	5,472,279	3,016,206	1,688,974	1,611,222	1,479,933	1,342,772	824,188	631,556	479,898	3,413,050	112,882,334	
		200805	53,613,155	16,689,874	8,271,604	5,299,790	3,229,156	2,358,137	1,420,407	1,284,769	1,118,765	1,063,609	749,615	495,411	3,415,062	99,009,356	
		200806	63,115,672	12,604,804	7,241,170	4,665,333	3,446,899	2,431,249	1,697,728	1,134,037	1,013,764	940,431	854,188	622,809	3,465,138	103,233,221	
		200807	66,592,435	15,751,898	5,257,085	3,984,568	3,306,068	2,676,367	1,983,718	1,312,134	932,500	881,241	785,750	728,181	3,691,106	107,883,051	
		200808	91,662,210	12,199,102	5,775,232	2,930,372	2,694,551	2,399,545	2,019,181	1,503,915	994,038	728,315	695,184	623,403	3,810,618	128,035,665	
		200809	95,621,028	18,670,954	4,412,449	3,499,298	1,991,013	1,901,563	1,890,671	1,526,382	1,017,001	776,335	542,571	527,223	3,401,689	135,778,176	
		200810	85,118,843	22,198,840	7,293,754	3,030,695	2,079,415	1,471,255	1,536,751	1,369,638	1,234,970	909,856	623,931	423,222	3,479,920	130,771,090	
		200811	72,267,850	15,537,243	7,344,949	4,650,199	1,886,100	1,693,168	1,162,386	1,166,325	1,198,553	1,047,160	722,717	529,503	3,362,600	112,568,752	
		200812	71,000,923	18,334,050	7,625,036	4,634,476	3,621,352	2,090,260	1,408,458	925,835	1,038,667	1,109,845	905,115	696,208	3,401,689	117,041,069	
		200901	85,620,958	16,748,718	6,937,408	4,484,767	3,419,086	2,831,206	1,661,763	1,110,968	769,972	871,045	968,959	786,038	3,695,029	129,905,918	
		200902	69,487,991	18,788,665	6,138,604	4,327,704	3,052,901	2,361,515	2,268,528	1,290,511	864,692	657,849	723,715	810,803	3,772,855	114,546,333	
		200903	56,794,437	17,325,850	8,321,817	4,234,610	2,881,574	2,312,848	1,979,503	1,505,040	1,101,005	723,876	514,557	554,685	4,073,338	102,933,160	
		200904	56,741,675	13,090,804	7,147,895	5,478,552	3,056,064	2,167,318	1,791,391	1,572,102	1,274,670	909,161	605,432	430,960	4,187,375	98,453,398	
		200905	56,410,618	12,701,109	5,839,453	4,461,257	3,887,668	2,111,840	1,685,775	1,360,636	1,189,525	1,086,416	727,946	511,251	4,040,666	96,014,160	
		200906	50,940,657	13,403,807	5,463,999	3,762,336	3,003,023	2,855,648	2,012,749	1,232,086	1,087,969	1,031,632	854,573	556,651	3,707,886	93,913,015	
		200907	60,120,863	9,555,334	4,998,524	3,418,588	2,687,454	2,238,151	2,154,872	1,554,764	952,927	860,321	821,224	689,626	3,578,349	89,630,997	
		200908	68,057,798	11,611,529	3,546,273	3,138,426	2,418,659	1,850,208	1,779,664	1,682,218	1,056,145	755,923	669,029	618,457	3,533,668	100,717,995	
		200909	63,107,030	14,681,346	4,536,681	2,286,480	2,133,068	1,784,098	1,558,032	1,228,854	1,227,301	907,121	602,435	510,907	3,465,379	98,028,733	
		200910	54,712,769	14,628,743	5,111,259	4,628,743	2,813,535	1,420,759	1,724,850	1,277,506	1,125,341	956,684	953,728	727,913	457,283	3,333,399	89,243,768
		200911	54,639,676	11,539,935	5,692,755	3,305,553	2,042,698	1,203,255	1,469,025	1,090,867	890,769	878,756	871,042	589,516	3,482,664	87,696,510	
		200912	56,457,306	11,396,230	5,535,635	3,933,165	2,404,243	1,604,210	1,394,599	1,228,578	966,223	894,772	765,344	756,052	3,836,369	91,172,728	
		201001	70,835,436	11,194,380	4,427,134	3,392,917	2,904,738	1,895,454	1,286,224	1,195,835	1,055,332	815,476	765,237	676,056	4,193,549	104,637,769	
		201002	61,879,813	15,230,822	4,367,097	2,985,350	2,526,149	2,129,372	1,605,192	1,063,560	991,127	901,530	724,910	672,690	4,436,335	99,513,947	
		201003	55,636,992	14,860,676	6,260,264	3,279,875	1,990,549	1,829,634	1,687,612	1,361,189	888,793	909,068	824,739	582,896	4,584,334	94,696,623	
		201004	56,798,759	13,125,517	5,739,995	4,165,075	2,408,683	1,535,864	1,411,063	1,359,710	1,119,859	730,943	789,971	716,872	4,621,198	94,523,511	
		201005	54,888,796	12,072,724	6,289,370	3,870,372	2,840,311	1,557,359	1,217,595	1,133,947	1,053,602	870,919	600,459	651,640	4,534,665	91,581,757	
		201006	51,912,509	11,527,857	4,756,601	3,566,735	2,607,580	2,173,706	1,472,707	999,122	871,065	873,447	773,662	500,997	4,602,435	86,638,424	
		201007	74,451,941	11,726,349	4,583,319	3,017,518	2,611,087	1,990,771	1,675,105	1,174,959	813,532	718,406	724,698	649,346	4,537,104	108,674,136	
		201008	64,240,169	16,619,760	4,744,189	2,664,649	2,113,072	1,953,134	1,618,838	1,235,592	892,371	622,205	575,464	546,522	4,418,123	102,244,085	
		201009	70,220,356	17,056,246	6,318,882	2,727,247	1,968,796	1,674,265	1,454,208	1,156,326	971,094	715,143	519,376	440,719	4,283,189	109,505,846	
		201010	56,269,807	14,975,251	6,403,153	3,616,367	1,892,882	1,562,077	1,279,799	1,170,884	922,344	812,570	595,895	424,607	4,192,416	94,118,051	
		201011	47,558,872	14,674,425	7,321,666	4,129,376	2,699,606	1,681,951	1,317,718	1,022,937	963,904	840,354	738,821	490,888	4,292,341	87,732,657	
		201012	61,054,819	13,080,666	7,340,864	4,689,488	2,967,587	2,215,682	1,462,331	1,077,064	898,204	838,626	769,282	630,533	4,467,261	101,492,407	
		201101	66,691,565	14,157,127	5,030,384	4,069,121	3,528,189	2,382,208	1,852,464	1,256,013	946,637	774,230	738,776	690,990	4,682,485	106,800,187	
		201102	67,855,701	17,223,818	5,898,180	3,577,850	3,057,859	2,631,334	1,934,007	1,612,864	967,126	819,835	720,359	658,306	4,979,112	111,936,351	
		201103	53,748,429	13,830,973	6,960,546	4,145,483	3,227,233	2,265,189	2,289,766	1,665,939	1,265,950	898,513	732,196	578,943	5,219,334	95,918,493	
		201104	48,827,343	12,879,269	6,748,485	4,788,281	3,102,127	1,814,167	1,766,776	1,839,707	1,371,549	1,055,763	771,420	637,338	5,224,033	90,826,260	
		201105	49,008,642	11,853,086	6,199,221	4,548,181	3,351,991	2,234,373	1,610,454	1,459,322	1,413,421	1,120,626	963,498	605,571	5,282,767	89,651,153	
		201106	47,536,934	11,233,512	5,711,255	4,091,207	3,303,204	2,674,697	1,977,657	1,264,623	1,110,168	1,200,456	1,038,343	725,495	5,355,135	87,222,688	
		201107	60,292,373	9,529,864	4,945,295	3,841,584	3,096,664	2,595,908	2,162,146	1,624,530	1,065,962	925,567	1,004,822	887,482	5,464,375	97,436,571	
		201108	64,259,913	13,183,727	4,778,923	3,010,737	2,671,076	2,516,198	2,112,006	1,608,623	1,277,684	925,388	755,886	774,706	5,671,827	103,546,694	
		201109	63,786,487	15,824,053	5,656,544	2,788,165	2,217,865	2,123,517	1,964,622	1,609,766	1,305,935	1,111,590	733,563	613,775	5,696,057	105,431,938	
		201110	51,756,102	13,570,490	5,727,432	3,475,670	1,997,206	1,707,893	1,655,983	1,571,232	1,310,525	1,066,454	946,592	629,160	5,644,774	91,059,512	
		201111	48,200,421	11,215,908	6,206,150	4,013,998	2,382,796	1,857,035	1,406,251	1,420,226	1,270,290	1,249,561	1,005,698	774,278	5,846,602	86,849,213	
		201112	52,920,027	10,245,314	5,507,382	4,140,093	3,076,182	2,022,398	1,585,389	1,270,918	1,190,684	1,213,167	1,081,991	924,189	5,753,561	90,931,295	

NARRAGANSETT ELECTRIC -- COUNT OF ACCOUNTS IN OLDEST 30 DAY BUCKET

Res Comm	Protected	Month	0 - 30	31 - 60	61 - 90	91 - 120	121 - 150	151 - 180	181 - 210	211 - 240	241 - 270	271 - 300	301 - 330	331 - 360	Over 360	Total
R	N	200801	169,111	35,513	13,614	9,272	6,249	5,932	3,632	2,180	1,448	1,197	1,023	696	2,575	252,442
R	N	200802	188,195	33,009	17,744	8,425	6,019	4,686	4,256	2,601	1,583	1,150	930	786	2,829	272,213
R	N	200803	188,719	34,877	16,473	10,036	5,777	3,952	3,474	2,836	1,845	1,177	837	657	2,966	273,626
R	N	200804	189,865	33,388	17,134	10,713	6,603	3,432	2,851	2,565	2,198	1,270	931	672	3,026	274,648
R	N	200805	173,975	35,217	18,087	10,856	6,139	4,607	2,529	2,013	1,706	1,502	1,029	642	3,031	261,333
R	N	200806	189,492	31,477	16,854	9,461	6,677	4,205	2,849	1,730	1,401	1,196	1,078	764	2,988	270,152
R	N	200807	175,356	40,803	14,067	8,151	5,487	4,322	2,694	1,857	1,200	1,008	828	825	3,128	259,726
R	N	200808	194,919	32,734	15,292	6,537	4,556	3,314	2,807	1,705	1,232	802	712	597	2,841	268,048
R	N	200809	202,229	44,247	12,103	7,010	3,608	2,734	2,287	1,777	1,103	844	531	531	2,381	281,385
R	N	200810	176,161	44,170	18,127	6,823	3,965	2,515	2,093	1,405	1,232	867	578	331	2,273	260,540
R	N	200811	195,406	35,595	18,512	9,533	3,709	3,008	1,870	1,443	1,082	932	563	425	1,992	274,070
R	N	200812	175,039	40,999	17,053	9,632	6,444	3,758	2,440	1,371	1,224	872	713	532	2,086	262,163
R	N	200901	195,998	34,672	14,479	8,034	5,950	4,288	2,670	1,816	1,043	886	667	534	2,134	273,171
R	N	200902	188,775	39,721	12,198	7,013	4,699	3,656	3,068	1,915	1,264	808	641	508	1,937	266,203
R	N	200903	171,220	39,183	15,494	6,114	3,778	2,968	2,802	1,959	1,488	1,012	671	485	1,921	249,095
R	N	200904	185,216	32,726	14,978	7,732	3,727	2,444	2,097	2,058	1,425	1,117	802	558	1,934	256,814
R	N	200905	196,952	35,107	13,258	6,879	4,466	2,083	1,671	1,540	1,447	1,142	805	674	2,005	268,029
R	N	200906	167,354	38,941	13,197	6,104	3,571	2,581	1,620	980	1,047	1,065	817	622	2,260	240,159
R	N	200907	189,561	30,209	14,014	6,185	3,381	2,071	1,617	1,071	669	810	798	644	2,386	253,416
R	N	200908	190,653	35,959	11,170	5,877	3,300	1,935	1,431	1,056	646	453	588	542	2,215	255,825
R	N	200909	185,607	41,473	12,952	5,123	2,999	2,047	1,389	868	594	458	323	371	2,091	256,295
R	N	200910	189,023	39,874	14,395	5,495	2,510	1,849	1,196	762	515	339	279	176	1,850	258,263
R	N	200911	194,908	32,227	15,123	6,850	2,952	1,738	1,290	864	519	418	272	190	1,786	259,137
R	N	200912	179,542	34,334	15,346	8,222	4,038	2,344	1,473	922	711	471	308	194	1,786	249,691
R	N	201001	196,880	32,759	11,491	7,080	4,761	2,669	1,626	1,061	692	520	357	232	1,681	261,809
R	N	201002	199,242	35,718	9,931	4,810	4,003	2,844	1,907	1,128	753	522	414	271	1,645	263,188
R	N	201003	180,652	36,959	12,705	4,924	2,591	2,496	2,035	1,414	879	629	458	311	1,720	247,773
R	N	201004	184,947	33,123	13,501	6,146	2,882	1,620	1,741	1,443	1,085	703	510	373	1,807	249,881
R	N	201005	202,463	34,376	12,643	5,931	3,195	1,556	1,125	1,311	963	779	553	383	1,864	267,142
R	N	201006	176,154	37,887	12,502	5,600	2,870	1,915	1,182	757	876	744	645	421	1,914	243,467
R	N	201007	198,471	35,347	12,386	5,158	2,958	1,776	1,192	727	516	648	545	491	1,909	262,124
R	N	201008	175,315	42,250	12,623	4,508	2,620	1,789	1,162	727	469	323	430	374	1,832	244,422
R	N	201009	195,606	41,737	15,161	4,457	2,523	1,656	1,074	643	459	297	208	295	1,683	265,799
R	N	201010	199,167	40,348	15,115	5,788	2,484	1,696	1,001	736	424	314	214	158	1,784	269,229
R	N	201011	174,070	42,883	17,044	6,971	3,424	1,912	1,218	663	485	338	246	155	1,688	251,097
R	N	201012	196,314	34,936	15,368	8,237	4,092	2,435	1,465	840	495	363	267	181	1,635	266,628
R	N	201101	198,005	36,268	10,994	6,821	4,871	2,886	1,735	1,068	639	400	287	190	1,587	265,751
R	N	201102	202,301	39,025	11,538	5,143	4,063	3,156	2,076	1,361	704	520	343	217	1,621	272,068
R	N	201103	175,392	36,658	12,736	5,312	2,521	2,642	2,464	1,614	949	675	491	288	1,915	243,657
R	N	201104	178,926	35,624	12,870	6,133	3,161	1,647	1,800	1,739	1,179	691	536	408	1,958	246,672
R	N	201105	197,688	33,395	13,327	5,753	3,191	1,863	1,185	1,243	1,160	831	599	393	2,087	262,715
R	N	201106	176,265	39,533	13,057	5,921	3,344	2,059	1,333	779	835	975	776	442	2,224	247,543
R	N	201107	200,776	33,172	14,109	6,181	3,372	2,087	1,356	893	591	626	730	587	2,255	266,735
R	N	201108	188,254	39,833	13,248	5,843	3,243	2,336	1,478	825	542	424	421	423	2,125	258,995
R	N	201109	205,101	41,809	15,028	5,341	3,587	2,174	1,533	908	581	404	282	312	2,071	279,131
R	N	201110	192,076	38,229	14,601	6,435	2,817	2,248	1,340	951	598	383	301	194	1,960	262,133
R	N	201111	180,847	36,744	16,276	7,560	3,506	2,275	1,606	996	659	469	335	203	1,913	253,389
R	N	201112	195,982	31,629	14,859	7,378	4,479	2,488	1,699	1,326	736	538	345	265	1,883	263,607
R	Y	200801	14,622	4,592	2,564	2,076	1,650	1,653	1,200	804	654	588	597	434	2,368	33,802
R	Y	200802	16,672	4,133	3,012	1,823	1,576	1,393	1,327	989	614	572	491	516	2,469	35,587
R	Y	200803	16,599	4,666	2,820	2,048	1,430	1,220	1,123	1,049	821	564	437	418	2,600	35,795
R	Y	200804	17,021	4,476	2,756	2,209	1,616	1,067	1,045	953	953	649	493	400	2,706	36,344
R	Y	200805	15,549	4,368	3,100	2,217	1,615	1,368	969	872	791	815	593	379	2,658	35,294
R	Y	200806	16,860	3,900	3,052	2,102	1,708	1,367	1,108	830	709	693	665	509	2,602	36,105
R	Y	200807	16,202	5,170	2,555	1,966	1,481	1,330	1,164	877	670	641	535	541	2,711	35,843

NARRAGANSETT ELECTRIC -- COUNT OF ACCOUNTS IN OLDEST 30 DAY BUCKET

Res Comm	Protected	Month	0 - 30	31 - 60	61 - 90	91 - 120	121 - 150	151 - 180	181 - 210	211 - 240	241 - 270	271 - 300	301 - 330	331 - 360	Over 360	Total
R	Y	200808	18,289	4,792	2,952	1,572	1,375	1,109	1,157	969	728	547	528	457	2,826	37,301
R	Y	200809	17,938	6,837	2,620	1,769	1,142	982	1,033	956	741	642	462	441	2,807	38,370
R	Y	200810	15,819	6,154	4,161	1,978	1,177	916	933	843	815	717	532	343	2,890	37,278
R	Y	200811	17,476	4,445	3,980	2,944	1,350	1,060	797	795	736	710	591	458	2,928	38,270
R	Y	200812	15,452	5,404	3,441	2,829	2,380	1,471	989	642	741	695	592	552	3,135	38,323
R	Y	200901	16,861	4,885	3,303	2,397	2,148	1,948	1,282	869	548	635	626	535	3,217	39,254
R	Y	200902	16,346	5,599	2,944	2,317	1,807	1,647	1,620	1,064	747	513	554	534	3,371	39,063
R	Y	200903	15,335	5,067	3,853	2,395	1,599	1,451	1,557	1,346	951	679	489	488	3,458	38,668
R	Y	200904	16,399	4,412	3,298	2,874	1,860	1,299	1,268	1,410	1,193	868	612	445	3,540	39,478
R	Y	200905	17,645	4,812	2,844	2,253	2,145	1,399	1,092	1,155	1,182	1,110	750	576	3,495	40,458
R	Y	200906	19,782	7,299	3,837	2,354	1,916	1,814	1,481	902	1,025	1,132	930	616	3,638	46,726
R	Y	200907	22,874	5,968	4,038	2,515	1,937	1,563	1,589	1,239	712	847	1,017	802	3,616	48,717
R	Y	200908	23,358	7,279	3,264	2,437	1,877	1,529	1,404	1,359	904	621	766	833	3,759	49,510
R	Y	200909	22,498	8,857	3,946	2,041	1,725	1,608	1,390	1,113	1,041	802	498	638	4,165	50,322
R	Y	200910	22,796	8,637	4,687	2,520	1,367	1,540	1,293	1,060	912	835	647	389	4,247	50,930
R	Y	200911	23,820	6,900	5,116	3,160	1,848	1,284	1,306	1,049	855	832	771	487	4,360	51,798
R	Y	200912	21,832	7,068	4,835	3,944	2,366	1,719	1,266	1,052	919	858	737	655	4,620	51,871
R	Y	201001	23,143	6,629	3,873	3,218	3,046	1,917	1,441	1,056	937	804	754	661	4,882	52,361
R	Y	201002	23,487	7,603	3,511	2,423	2,388	2,207	1,604	1,186	889	779	702	652	5,062	52,493
R	Y	201003	21,834	7,328	4,471	2,602	1,622	1,710	1,693	1,361	993	795	706	564	5,140	50,819
R	Y	201004	22,522	6,648	4,232	3,000	1,946	1,291	1,418	1,378	1,169	859	728	648	5,187	51,026
R	Y	201005	24,594	7,392	3,948	2,818	2,169	1,294	1,052	1,264	1,132	934	753	648	5,070	53,068
R	Y	201006	21,983	7,938	4,036	2,635	1,956	1,695	1,229	871	991	990	899	662	5,216	51,101
R	Y	201007	24,772	7,990	4,031	2,532	1,987	1,568	1,404	1,004	729	858	861	768	5,365	53,869
R	Y	201008	21,904	9,925	4,366	2,352	1,789	1,625	1,406	1,064	772	577	743	713	5,466	52,702
R	Y	201009	23,462	9,295	5,590	2,444	1,866	1,554	1,365	1,064	820	647	480	653	5,562	54,802
R	Y	201010	22,337	8,691	5,320	3,238	1,746	1,684	1,170	1,036	809	650	515	384	5,500	53,080
R	Y	201011	19,857	8,319	5,751	3,644	2,455	1,651	1,489	966	850	723	580	392	5,543	52,220
R	Y	201012	21,579	7,011	5,218	4,181	2,791	2,078	1,454	1,268	832	766	664	504	5,579	53,925
R	Y	201101	21,750	7,550	3,975	3,584	3,302	2,213	1,743	1,249	1,153	732	647	617	5,706	54,221
R	Y	201102	21,859	7,725	4,239	2,709	2,696	2,382	1,721	1,517	966	1,053	640	549	5,879	53,935
R	Y	201103	18,256	6,899	4,301	2,901	1,739	1,828	1,921	1,361	1,082	907	950	495	5,760	48,400
R	Y	201104	18,535	6,726	4,280	3,119	2,218	1,377	1,529	1,601	1,160	917	839	844	5,784	48,929
R	Y	201105	20,388	6,060	3,969	2,989	2,363	1,684	1,289	1,300	1,220	947	911	673	6,141	49,934
R	Y	201106	18,887	7,072	3,612	2,629	2,287	1,948	1,521	988	1,024	1,087	970	663	6,305	48,993
R	Y	201107	21,194	6,383	3,737	2,470	2,202	1,949	1,605	1,253	849	869	946	813	6,495	50,765
R	Y	201108	20,103	7,647	3,648	2,261	1,819	2,010	1,751	1,261	1,092	756	728	785	6,748	50,609
R	Y	201109	20,933	8,208	4,196	2,137	1,845	1,638	1,783	1,340	1,057	962	555	589	6,791	52,034
R	Y	201110	20,144	7,502	4,337	2,670	1,717	1,628	1,445	1,464	1,070	842	764	425	6,771	50,779
R	Y	201111	19,186	6,702	4,848	3,093	1,979	1,665	1,346	1,295	1,146	975	812	576	6,853	50,476
R	Y	201112	20,312	5,883	4,398	3,352	2,584	1,717	1,524	1,252	1,020	1,037	828	713	7,060	51,680

NARRAGANSETT ELECTRIC -- COUNT OF ACCOUNTS IN OLDEST 30 DAY BUCKET

Res Comm	Protected	Month	0 - 30	31 - 60	61 - 90	91 - 120	121 - 150	151 - 180	181 - 210	211 - 240	241 - 270	271 - 300	301 - 330	331 - 360	Over 360	Total
C	N	200801	31,698	8,265	2,042	1,002	449	286	176	143	89	69	56	50	218	44,543
C	N	200802	34,489	7,858	2,768	1,058	615	337	205	139	117	79	59	50	241	48,015
C	N	200803	30,536	8,414	4,027	1,373	667	393	264	165	118	101	62	49	259	46,428
C	N	200804	30,947	6,073	4,535	1,429	733	324	251	190	121	90	94	51	265	45,103
C	N	200805	30,105	8,871	2,400	1,450	696	471	246	190	157	114	84	82	301	45,167
C	N	200806	31,903	7,757	2,632	987	682	419	297	200	147	146	103	77	353	45,703
C	N	200807	27,690	8,325	2,876	1,000	529	385	286	220	160	109	123	86	390	42,179
C	N	200808	31,232	6,444	2,868	775	477	296	225	193	159	114	88	101	404	43,376
C	N	200809	33,293	7,665	1,826	822	415	297	205	162	145	120	94	68	430	45,542
C	N	200810	29,624	9,168	2,246	699	441	262	205	124	136	112	96	64	459	43,636
C	N	200811	32,817	7,438	2,209	774	346	279	178	131	99	100	89	77	446	44,983
C	N	200812	30,470	7,770	2,709	941	518	312	199	131	109	86	77	83	479	43,884
C	N	200901	32,479	7,622	2,354	922	507	332	234	159	104	95	74	65	484	45,431
C	N	200902	32,738	7,673	2,000	839	441	286	237	154	107	93	72	52	459	45,151
C	N	200903	28,811	8,937	2,233	884	412	306	228	156	118	89	65	61	462	42,762
C	N	200904	31,162	6,585	2,830	835	438	267	229	160	124	83	64	56	465	43,298
C	N	200905	33,649	7,196	1,873	963	423	263	209	172	103	106	61	49	475	45,542
C	N	200906	29,556	8,732	1,849	761	445	281	218	126	137	85	61	41	467	42,759
C	N	200907	32,257	6,391	2,412	798	408	276	194	152	96	114	60	58	445	43,661
C	N	200908	32,633	7,473	1,742	733	449	233	207	122	116	84	83	43	460	44,378
C	N	200909	33,127	6,750	1,921	708	379	292	170	132	90	96	65	67	444	44,241
C	N	200910	32,178	8,340	1,731	710	329	245	194	109	99	61	73	56	453	44,578
C	N	200911	33,154	7,085	2,184	733	388	209	173	144	74	86	50	60	464	44,804
C	N	200912	32,612	5,751	2,110	1,099	404	288	176	137	121	73	72	44	497	43,384
C	N	201001	35,226	6,729	1,871	892	571	246	204	111	105	92	50	62	481	46,640
C	N	201002	32,025	8,353	2,619	718	463	313	182	150	91	85	73	40	492	45,604
C	N	201003	29,390	9,421	2,349	956	385	288	238	139	110	80	67	55	490	43,968
C	N	201004	30,315	8,680	2,533	934	469	254	188	176	99	93	70	54	487	44,352
C	N	201005	32,965	5,735	5,278	1,223	424	275	190	133	114	70	69	53	482	47,011
C	N	201006	29,311	6,720	3,650	1,233	432	279	199	126	97	89	64	64	498	42,762
C	N	201007	31,792	8,172	2,638	883	456	265	176	130	101	77	67	50	516	45,323
C	N	201008	28,768	9,191	2,427	776	407	275	198	116	89	82	73	46	517	42,965
C	N	201009	34,040	8,346	3,897	1,030	451	242	200	129	88	69	70	52	520	49,134
C	N	201010	33,729	8,310	2,229	999	399	269	157	157	95	72	65	61	534	47,076
C	N	201011	27,084	11,431	3,137	998	540	323	195	113	109	87	58	48	561	44,684
C	N	201012	33,815	6,462	4,347	1,139	483	339	176	129	99	95	73	46	559	47,762
C	N	201101	32,630	10,144	2,059	1,106	599	297	205	127	97	70	74	61	555	48,024
C	N	201102	34,977	9,923	2,262	783	560	338	229	152	85	81	60	57	568	50,075
C	N	201103	31,868	6,871	2,355	911	354	327	223	155	106	70	76	42	576	43,934
C	N	201104	32,486	5,906	2,490	919	452	213	229	169	121	84	60	67	565	43,761
C	N	201105	32,959	8,910	2,140	947	424	223	159	147	115	78	74	54	575	46,805
C	N	201106	30,374	8,749	2,302	908	407	267	169	95	115	98	71	53	566	44,174
C	N	201107	33,489	5,633	4,453	1,077	455	242	184	122	77	90	73	52	551	46,498
C	N	201108	32,658	9,146	2,632	857	467	289	164	139	91	64	71	54	566	47,198
C	N	201109	33,506	10,506	2,327	1,040	538	295	199	116	111	76	59	54	578	49,405
C	N	201110	33,756	7,913	2,363	824	546	316	195	138	97	88	63	49	577	46,925
C	N	201111	32,100	7,862	2,428	1,024	427	346	200	140	102	82	72	53	585	45,421
C	N	201112	32,816	7,560	3,160	975	523	282	214	119	106	91	72	63	578	46,559

NARRAGANSETT ELECTRIC -- COUNT OF ACCOUNTS IN OLDEST 30 DAY BUCKET

Res Comm	Protected	Month	0 - 30	31 - 60	61 - 90	91 - 120	121 - 150	151 - 180	181 - 210	211 - 240	241 - 270	271 - 300	301 - 330	331 - 360	Over 360	Total
Total # of Accounts		200801	215,431	48,370	18,220	12,350	8,348	7,871	5,008	3,127	2,191	1,854	1,676	1,180	5,161	330,787
		200802	239,356	45,000	23,524	11,306	8,210	6,416	5,788	3,729	2,314	1,801	1,480	1,352	5,539	355,815
		200803	235,854	47,957	23,320	13,457	7,874	5,565	4,861	4,050	2,784	1,842	1,336	1,124	5,825	355,849
		200804	237,833	43,937	24,425	14,351	8,952	4,823	4,147	3,708	3,272	2,009	1,518	1,123	5,997	356,095
		200805	219,629	48,456	23,587	14,523	8,450	6,446	3,744	3,075	2,654	2,431	1,706	1,103	5,990	341,794
		200806	238,255	43,134	22,538	12,550	9,067	5,991	4,254	2,760	2,257	2,035	1,846	1,350	5,923	351,960
		200807	219,248	54,298	19,498	11,117	7,497	6,037	4,144	2,954	2,030	1,758	1,486	1,452	6,229	337,748
		200808	244,440	43,970	21,112	8,884	6,408	4,719	4,189	2,867	2,119	1,463	1,328	1,155	6,071	348,725
		200809	253,460	58,749	16,549	9,601	5,165	4,013	3,525	2,895	1,989	1,606	1,087	1,040	5,618	365,297
		200810	221,604	59,492	24,534	9,500	5,583	3,693	3,231	2,372	2,183	1,696	1,206	738	5,622	341,454
		200811	245,699	47,478	24,701	13,251	5,405	4,347	2,845	2,369	1,917	1,742	1,243	960	5,366	357,323
		200812	220,961	54,173	23,203	13,402	9,342	5,541	3,628	2,144	2,074	1,653	1,382	1,167	5,700	344,370
		200901	245,338	47,179	20,136	11,353	8,605	6,568	4,186	2,844	1,695	1,616	1,367	1,134	5,835	357,856
		200902	237,859	52,993	17,142	10,169	6,947	5,589	4,925	3,133	2,118	1,414	1,267	1,094	5,767	350,417
		200903	215,366	53,187	21,580	9,393	5,789	4,725	4,587	3,461	2,557	1,780	1,225	1,034	5,841	330,525
		200904	232,777	43,723	21,106	11,441	6,025	4,010	3,594	3,628	2,742	2,068	1,478	1,059	5,939	339,590
		200905	248,246	47,115	17,975	10,095	7,034	3,745	2,972	2,867	2,732	2,358	1,616	1,299	5,975	354,029
		200906	216,692	54,972	18,883	9,219	5,932	4,676	3,319	2,008	2,209	2,282	1,808	1,279	6,365	329,644
		200907	244,692	42,568	20,464	9,498	5,726	3,910	3,400	2,462	1,477	1,771	1,875	1,504	6,447	345,794
		200908	246,644	50,711	16,176	9,047	5,626	3,697	3,042	2,537	1,666	1,158	1,437	1,418	6,554	349,713
		200909	241,232	57,080	18,819	7,872	5,103	3,947	2,949	2,113	1,725	1,356	886	1,076	6,700	350,858
		200910	243,997	56,851	20,813	8,725	4,206	3,634	2,683	1,931	1,526	1,235	999	621	6,550	353,771
		200911	251,882	46,212	22,423	10,743	5,188	3,231	2,769	2,057	1,448	1,336	1,093	747	6,610	355,739
		200912	233,986	47,153	22,291	13,265	6,808	4,351	2,915	2,111	1,751	1,402	1,117	893	6,903	344,946
		201001	255,249	46,117	17,235	11,190	8,378	4,832	3,271	2,228	1,734	1,416	1,161	955	7,044	360,810
		201002	254,754	51,674	16,061	7,951	6,854	5,364	3,693	2,464	1,733	1,386	1,189	963	7,199	361,285
		201003	231,876	53,708	19,525	8,482	4,598	4,494	3,966	2,914	1,982	1,504	1,231	930	7,350	342,560
		201004	237,784	48,451	20,266	10,080	5,297	3,165	3,347	2,997	2,353	1,655	1,308	1,075	7,481	345,259
		201005	260,022	47,503	21,869	9,972	5,788	3,125	2,367	2,708	2,209	1,783	1,375	1,084	7,416	367,221
		201006	227,448	52,545	20,188	9,468	5,258	3,889	2,610	1,754	1,964	1,823	1,608	1,147	7,628	337,330
		201007	255,035	51,509	19,055	8,573	5,401	3,609	2,772	1,861	1,346	1,583	1,473	1,309	7,790	361,316
		201008	225,987	61,366	19,416	7,636	4,816	3,689	2,766	1,907	1,330	982	1,246	1,133	7,815	340,089
		201009	253,108	59,378	24,648	7,931	4,840	3,452	2,639	1,836	1,367	1,013	758	1,000	7,765	369,735
		201010	255,233	57,349	22,664	10,025	4,629	3,649	2,328	1,929	1,328	1,036	794	603	7,818	369,385
		201011	221,011	62,633	25,932	11,613	6,419	3,886	2,902	1,742	1,444	1,148	884	595	7,792	348,001
		201012	251,708	48,409	24,933	13,557	7,366	4,852	3,095	2,237	1,426	1,224	1,004	731	7,773	368,315
		201101	252,385	53,962	17,028	11,511	8,772	5,396	3,683	2,444	1,889	1,202	1,008	868	7,848	367,996
		201102	259,137	56,673	18,039	8,635	7,319	5,876	4,026	3,030	1,755	1,654	1,043	823	8,068	376,078
		201103	225,516	50,428	19,392	9,124	4,614	4,797	4,608	3,130	2,137	1,652	1,517	825	8,251	335,991
		201104	229,947	48,256	19,640	10,171	5,831	3,237	3,558	3,509	2,460	1,692	1,435	1,319	8,307	339,362
		201105	251,035	48,365	19,436	9,689	5,978	3,770	2,633	2,690	2,495	1,856	1,584	1,120	8,803	359,454
		201106	225,526	55,354	18,971	9,458	6,038	4,274	3,023	1,862	1,974	2,160	1,817	1,158	9,095	340,710
		201107	255,459	45,188	22,299	9,728	6,029	4,278	3,145	2,268	1,517	1,585	1,749	1,452	9,301	363,998
		201108	241,015	56,626	19,528	8,961	5,529	4,635	3,393	2,225	1,725	1,244	1,220	1,262	9,439	356,802
		201109	259,540	60,523	21,551	8,518	5,970	4,107	3,515	2,364	1,749	1,442	896	955	9,440	380,570
		201110	245,976	53,644	21,301	9,929	5,080	4,192	2,980	2,553	1,765	1,313	1,128	668	9,308	359,837
		201111	232,133	51,308	23,552	11,677	5,912	4,286	3,152	2,431	1,907	1,526	1,219	832	9,351	349,286
		201112	249,110	45,072	22,417	11,705	7,586	4,487	3,437	2,697	1,862	1,666	1,245	1,041	9,521	361,846