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Ms. Luly Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect March 7, 2017, tariff material consisting of:

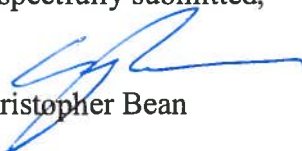
PUC RI No. 15

Part/Section	Revision of Pages	Original of Pages
TOC	8	N/A
A/1	22	N/A
A/5	3	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to update language in the Billing and Collection section consistent with the Commission’s Report Accompanying Repeal issued in Docket No. 4675 on February 1, 2017.

Enclosed are an original and nine copies of the tariff pages. Please return a copy of this letter with your stamp of receipt.

Respectfully submitted,



Christopher Bean

Attachment

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1. Tariff Information and General Regulations
1.5 Responsibility of the Customer

1.5.3 Liability

- A.** In case of damage, loss, theft or destruction of equipment and facilities furnished by the Telephone Company, the customer may be required to pay the expense incurred by the Telephone Company to replace or restore the equipment and facilities to its original condition.
- B.** In addition to any other remedy that may be available to it, the Company may, upon notice to the customer, discontinue service and/or terminate the customer's account for violation of any of the terms of this tariff or rules of the Commission. If the Company discontinues service for any reason but subsequently restores it, a restoral charge will apply. If the Company terminates the customer's account following discontinuance and the customer subsequently orders and the Company provides new service, nonrecurring charges for the establishment of service will apply.

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 (N)

1.5.4 Notification for Termination of Service

- A.** The right is reserved to require notice of not less than ten days of the customer's desire to terminate the service.

1.5.5 Payment of Bills

- A.** The customer is responsible for payment of all charges for service in accordance with the following provisions.
 - 1. Bills are due when rendered and are payable at an office of the Telephone Company.
 - a.** Delayed payment of bills may result in the interruption or discontinuance of the customer's service.
 - 2. The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange, end user access and private line services; MTS messages, including charges for messenger service; and for all services billed by the Telephone Company for other carriers.
 - a.** The customer is held responsible for all charges for telephone service rendered at the customer's telephone, both exchange and MTS, including charges for MTS messages on which the charges have been made collect.
- B. Late Payment**
 - 1. The Telephone Company will render bills on a monthly basis. The Company will send bills by first class mail but may deliver bills by email or other electronic means where the customer has a data service or an Internet access service from the Company or has affirmatively assented to electronic delivery of bills or notices.
 - 2. Residence customer bills for service are due on the due date specified on the bill. A customer shall be given 25 days from the date the bill is sent by electronic means or 28 days from the date the bill is sent by first class mail for payment in full. If payment is not received by the customer's next billing date, a late payment charge of 1% will be applied to all previously unpaid charges with the exceptions specified in Section 1.5.5.B.3.
 - 3. The late payment charge does not apply to the following items.
 - a.** Any disputed amount; however it is applicable to all undisputed portions of a bill on which a dispute is pending.
 - b.** Final accounts; however any late payment charges included in the balance on a final statement are still due.
 - c.** Residential accounts in an approved deferred payment arrangement.
 - d.** Lifeline accounts
- C. Returned Check**— Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a returned check charge applies, per check or draft written.

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Verizon New England Inc.

5. Exchange Service
5.1 Basic Exchange Service

5.1.4 Discontinuance of Basic Exchange Service	
A.	This section 5.1.4 applies only to discontinuance of basic exchange service that is not purchased as part of a Service Package pursuant to Section 15 of Part A of this tariff or other bundle or package of services.
B.	Except as provided in section 1.3.1, the Company will not discontinue such service without sending the customer a notice of discontinuance at least 10 calendar days prior to the proposed date of discontinuance. <ol style="list-style-type: none"> 1. The Company will send the notice by first class mail but may send it by email or other electronic means where the customer has a data service or an Internet access service from the Company or has affirmatively assented to electronic delivery of bills or notices. 2. The Company will not issue a notice of discontinuance for nonpayment unless the account is delinquent or the customer fails to pay a deposit. An account is delinquent if any undisputed billed charges remain unpaid 25 calendar days after the bill is sent by electronic means or 28 days after the bill is sent by first class mail. The Company will not discontinue such service for nonpayment unless undisputed charges remain unpaid on the date that service is to be discontinued. In calculating the amount of unpaid charges, the Company will exclude any amounts which the customer has disputed and where the Company has not yet determined the dispute. The Company will also exclude any amounts that are the subject of a dispute pending before the Division of Public Utilities and Carriers.
C.	The Company will not discontinue such service on a day, or a day immediately preceding a day, when the services of the Company are not available for the purpose of restoring discontinued service. The Company will restore such service during business hours of the day on which payment is received or arrangements made, or not later than the first working day thereafter, if payment is made before termination.
D.	If a customer who has received a notice of discontinuance for nonpayment cannot pay the amount owed in full, the Company will offer the customer a deferred payment plan on reasonable terms. The Company will not discontinue such service as long as the customer abides by the terms of an agreed-upon plan. If the customer fails to make a payment as required by the plan, the Company will make a reasonable effort by telephone call, electronic communication or by mail of hard-copy to remind the customer of the payment obligation. The Company may discontinue service three calendar days after placing such a phone call or sending electronic notice or six days after mailing a hard-copy if payment in full is not received in that time.

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5.1.5 Reserved for Future Use

5.1.6 Localities and Exchanges of Connection	
A.	When an area which otherwise would constitute one exchange is divided by a state boundary, the additional exchange so formed is referred to as a Locality. The exchange that serves the locality is called the exchange of connection.