

February 5, 2018

BY HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

RE: Docket 4774 - Proposed 2018 Renewable Energy Growth Program Tariff and Rule Changes
Responses to PUC Data Request 2-7

Dear Ms. Massaro:

I have enclosed ten copies of National Grid's¹ response data request PUC 2-7 in the above-referenced docket.

This transmittal completes the Company's responses to the PUC's second set of data requests in the above mater.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Very truly yours,



Raquel J. Webster

Enclosures

cc: Docket 4774 Service List
Leo Wold, Esq.
Jon Hagopian, Esq.

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or Company).

PUC 2-7

Request:

For program years 2015-2017, please apply the proposed performance metrics and indicate whether the National Grid met the metrics.

Response:

Please see the table below for the requested information. Please note that the table reflects activity within a program year, not the program year in which the facility in question enrolled in the RE Growth Program. The proposed metrics were only met by the 90% of Simple Meters Set measure in column B, and were met in all three years.

This also amends the statement in the testimony of Ian Springsteel, on page 13, line 5 that indicated that the “90% of Simple System Accounts Billed within 45 days of Meter Set/ATI” metric for 2015-2017 was 97%. When preparing his testimony, Mr. Springsteel referred to incorrect data. The 97% refers to the percent of all bills that issued in 45 days, not first bills. The average of first bills issued with 45 days of meter set is 87%, and is broken down by year in response to this data request below. The Company, therefore, sees this measure as a key performance metric that should be improved to serve customers well. Similarly, the measures for first bills of Complex System Accounts did not meet the measure, which indicates a continued need to improve processes and service for customers with such facilities. The Company stands by these proposed metrics as meaningful for measuring and driving better customer service for interconnecting and billing RE Growth accounts, and believes that these are appropriate Performance Metrics that are also within the Company’s reasonable control. Finally, these are the types of measures envisioned by the RE Growth statute.

A	B	C	D
Program Year (April 1 – March 31)	90% of Simple Meters Set within 10 Business Days of Package Submittal	90% of Simple System Accounts Billed within 45 days of Meter Set/ATI*	90% of Complex System Accounts Billed within 60 days of Meter Set/ATI*
2015	92.0%	81.4%	N/A
2016	92.0%	89.7%	83.3%
2017 (To date)	100%	85.4%	40.0%

*ATI is Authority to Interconnect, and allows a generation system to operate in parallel with the Electric Power System and export energy to the system through the Company’s revenue meter.

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

February 5, 2018
Date

**Docket No. 4774 – Renewable Energy Growth Program for Year 2018
RI Distributed Generation Board and National Grid**

Service List updated 1/17/17

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