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March 1, 2018

Ms. Luly Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect April 1, 2018 tariff material consisting of:

PUC RI No. 15

<b>Part/Section</b>	<b>Revision of Pages</b>	<b>Original of Pages</b>
A/7	29	N/A

PUC RI No. 18

<b>Part/Section</b>	<b>Revision of Pages</b>	<b>Original of Pages</b>
A/1	4, 15, 22	N/A
B/6	7, 8, 9 & 10	N/A
B/12	2	N/A

PUC RI No. 20

<b>Section</b>	<b>Revision of Pages</b>	<b>Original of Pages</b>
6	30	N/A

PUC RI No. 22

<b>Section</b>	<b>Revision of Pages</b>	<b>Original of Pages</b>
TOC	8	N/A
5	4	N/A
8	5	N/A

With this filing, Verizon Rhode Island (“Verizon RI”) proposes to withdraw Enhanced Universal Emergency Number Service, Public Emergency Call Receiving Service, Group Alerting System and Private Switch/Automatic Location Identification (PS/ALI) trunks in all Tariffs.

Verizon RI has no customers subscribing to these services. No customers will be impacted by this product withdrawal.

If you have any questions regarding this filing, please contact me at 857-415-5161.

Respectfully submitted,



Christopher Bean

Attachment

Verizon New England Inc.

**7. Auxiliary Exchange Services**  
**7.17 PHONESMART® Service**

7.17.1	Description
A.	<p>PHONESMART® Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.</p> <p>Effective June 16, 2012, the following PHONESMART® services are no longer available to residential customers. Existing residential customers as of June 16, 2012, may retain these services at existing locations.</p> <ul style="list-style-type: none"> <li>• Busy Redial (monthly subscription option only)</li> <li>• Caller-ID Number Only</li> <li>• * 69 (monthly subscription option only)</li> <li>• Call Intercept</li> </ul> <p>As of May 17, 2014, the Call Waiting ID Deluxe feature for residential customers is withdrawn from this tariff, and Verizon will no longer provide this service as of that date.</p> <ol style="list-style-type: none"> <li>1. <b>Busy Redial</b> automatically monitors and redials the telephone number of the most recent outgoing call. Dependent upon the customer's serving central office, an audible announcement that alerts the customer to the availability and instructions to activate this service may be provided. If the redialed telephone number is idle, the call completes immediately. If the redialed telephone number is busy, the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed. The following types of calls cannot be automatically redialed.             <ol style="list-style-type: none"> <li>a. Calls to 800 service numbers</li> <li>b. Calls to 900 service numbers</li> <li>c. Calls to 224 service number</li> <li>d. Calls preceded by an interexchange carrier access code</li> <li>e. Calls made on an international direct distance dialed basis</li> <li>f. Calls to directory assistance service</li> <li>g. Calls to emergency number service (911)</li> </ol> </li> <li>2. <b>Caller ID – Number Only</b> provides the originating telephone number of a non-blocked incoming call (subject to technical and other limitations, including availability of the number for forwarding) typically by the second telephone ring. This information is displayed on customer-provided equipment.</li> <li>3. <b>Caller ID</b> provides the telephone number and name associated with the line from which an incoming call originates, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone numbers or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information. This information is displayed on customer-provided equipment, typically by the second ring.</li> </ol>

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**1. Tariff Information and General Regulations**  
**1.2 Referencing**

<b>1.2.4</b>	<b>Reference to Competitive Local Exchange Carriers (CLEC) and Telecommunications Carriers (TC) as Customers</b>
<b>A.</b>	(Continued)
<b>d.</b>	Provides access to 911 and statewide relay services
<b>e.</b>	Complies with industry standards on all matters such as technical interconnection standards and billing standards
<b>f.</b>	Participates in intercarrier compensation arrangements and provides data for such arrangements required according to industry standards and practices.
<b>2.</b>	<b>Telecommunications Carrier (TC)</b> — Synonymous with the term CLEC.

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**1. Tariff Information and General Regulations**  
**1.6 Responsibility of the Telephone Company**

<b>1.6.2 Liability</b>	
<b>F.</b>	The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Telephone Company occurring in the course of furnishing service or other facilities and not caused by the negligence of the CLEC, or by the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the CLEC for a period of service during which such mistake, omission, interruption, delay, error or defect in transmission or failure or defect in facilities occur.
<b>G.</b>	The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the CLEC from any and all claims by any person relating to the CLEC's use of services so provided.
<b>H.</b>	No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the CLEC against claims of patent infringement arising solely from the use by the CLEC of services offered under this tariff and will indemnify such CLEC for any damages awarded based solely on such claims.
<b>I.</b>	The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God, Y2K anomalies, and other circumstances beyond the Telephone Company's reasonable control, subject to the credit allowance for a service interruption as set forth in Part A, Section 4.3.
<b>J.</b>	The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
<b>K.</b>	The Telephone Company shall not be held responsible for any claims arising from the CLEC 's failure to provide accurate information required to accurately populate 911 databases, or the CLEC's failure to provide timely 911 information updates.
<b>L.</b>	For 911 optional services, the Telephone Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused directly or indirectly by the user of 911.
<b>M.</b>	In the absence of gross negligence or willful misconduct, no liability for damages to the purchasing CLEC shall attach to the Telephone Company for its action or conduct of its employees in providing recording service.

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## 1. Tariff Information and General Regulations

### 1.7 Responsibility of the CLEC

#### 1.7.2 Liability

E. For 911 optional services, the CLEC agrees except where the events, incidents, or eventualities set forth herein are the result of the Telephone Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Telephone Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the CLEC or by any CLEC customer, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the CLEC or others. The CLEC also agrees to release, indemnify, defend and hold harmless the Telephone Company from any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition occasion, or use of access to 911 service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful acts of the CLEC, its customers, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Telephone Company, its employees or agents. (C)

#### 1.7.3 Collocation Liability and Indemnification

A. The CLEC shall indemnify, defend and save harmless the Telephone Company from and against any and all losses, claims, demands, causes of action and costs, including attorneys' fees, whether suffered, made, instituted or asserted by the CLEC or by any other party or person for damages to property and injury or death to persons, including payments made under any worker's compensation law or under any plan for employees' disability and death benefits, which may arise out of or be caused by the installation, maintenance, repair, replacement, presence, use or removal of the CLEC's equipment or facilities or by their proximity to the equipment or facilities of all parties occupying space within or on the exterior of the Telephone Company's central office(s), or by any act or omission of the Telephone Company, its employees, agents former or striking employees, or contractors, in connection therewith, unless caused by gross negligence or willful misconduct on the part of the Telephone Company.

B. The CLEC shall indemnify, defend and save harmless the Telephone Company from and against any and all losses, claims, demands, causes of action, damages and costs, including but not limited to attorneys' fees and damages costs, and expense of relocating conduit systems resulting from loss of right-of-way or property owner consents, which may arise out of or be caused by the presence in, or the occupancy of, the central office by the CLEC, and/or acts by the CLEC, its employees, agents or contractors.

**6. Local Switching**  
**6.1 Line Ports**

<b>6.1.2 Line Port Features</b>	
<b>P.</b>	<b>Busy Redial</b> — Automatically redials the telephone number of the most recent outgoing call. This option is activated by dialing a special dialing code. If the re-dialed telephone number is busy, the call will be attempted for a maximum of thirty minutes. Should the line become idle during this process and the busy redial line is available to complete the call, then a distinctive ringing signal will alert the busy redial line that the call can be completed. The following types of calls cannot be automatically redialed.  <ol style="list-style-type: none"> <li>1. Calls to 800 or 800 service numbers</li> <li>2. Calls preceded by an IC access code</li> <li>3. Calls to directory assistance</li> <li>4. Calls to 911</li> <li>5. International direct distance dialed calls</li> </ol>
<b>Q.</b>	<b>Speed Dialing</b> — Permits frequently dialed numbers to be dialed by means of an abbreviated code.
<b>R.</b>	<b>Three-way Calling</b> — Permits an existing call to be held and second telephone call to be established and added to the connection.
<b>S.</b>	<b>Dial Tone First</b> — Enables end users to dial certain calls without requiring coin deposits, (e.g. Universal Emergency Number service).
<b>T.</b>	<b>Originating Number Screening-Operator Screening</b> — Alerts the operator that operator handled calls and operator handled directory assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect or charge to a third number basis.
<b>U.</b>	<b>Selective Blocking</b> — Blocks calls to 550, 554, 900, 920, 940 and 976.
<b>V.</b>	<b>Terminating Number Screening</b> — Alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.  <ol style="list-style-type: none"> <li>1. <b>Caller ID – Number Only, Caller ID, Call Waiting ID, Call Waiting ID with Name, Call Waiting ID Deluxe – Number Only, Call Waiting ID Deluxe</b>— If a call originates in an area where Caller ID – Number Only is not deployed, and in certain other cases (i.e., operator assisted and calling card calls), the called party's display unit will show an indicator instead of the calling name and/or number. If the calling party has chosen to prevent the transmission of the calling name and number through the use of per call blocking or all call blocking, the called party's display unit will indicate the use of the number blocking feature, generally displayed with the word "private" or the letter "P".</li> <li>2. <b>Per Call Blocking</b>— Provides for the delivery of billing number information through the use of ANI, including but not limited to the use of ANI in connection with 911 service, and in connection with switched access FGD.</li> </ol>

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**6. Local Switching**  
**6.1 Line Ports**

<b>6.1.2 Line Port Features</b>	
<b>W.</b>	(Continued)
<b>3.</b>	<b>All Call Blocking</b> — Prevents display of the calling number to a line equipped with Caller ID – Number Only, Call Waiting, or Call Waiting ID Deluxe – Number Only, and of the calling name and number to a line equipped with Caller ID, Call Waiting ID with Name, or Call Waiting ID Deluxe on all calls made from a particular line. This feature can be disabled as to its effect on the name and number display for a single call by dialing the unblock code on the line before dialing the number being called.
<b>4.</b>	<b>Anonymous Call Rejection</b> — Not compatible with telephone numbers that are included in hunt groups.
<b>5.</b>	<b>*69</b> — If a calling party chooses to prevent the transmission of the calling number through the user of per call blocking or all call blocking, the called party will not be able to identify or return the call by activating the *69 option.
<b>6.</b>	<b>Call Waiting ID, Call Waiting ID Deluxe – Number Only, Call Waiting ID Deluxe</b> — Limitations for call waiting also apply to these options.
<b>7.</b>	<b>Caller ID and Call Waiting ID Deluxe</b> — If a line is equipped with either Caller ID or Call Waiting ID Deluxe, dials a party, receives a busy signal, and then subsequently completes the call using busy redial, then the called party's name may be displayed on the customer's display unless the called party subscribes to all call blocking.

<b>6.1.3 Responsibility of the Telephone Company</b>	
<b>A.</b>	The Telephone Company shall not be held responsible when the TC fails to provide sufficient, accurate, and timely information or updates in order that the Telephone Company populate the 911 databases.

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<b>6.1.4 Responsibility of the TC</b>	
<b>A.</b>	The TC must specify the features required on a line at the time the line port is ordered. Changes which may be requested by the TC after the time the line port is ordered are subject to feature charges.
<b>B.</b>	The TC is responsible to ensure feature compatibility in the switch.
<b>C.</b>	The TC is responsible for providing sufficient and accurate information at the time the line port is ordered in order to enable the Telephone Company to accurately populate the 911 databases.
<b>1.</b>	The TC is also responsible for providing information updates should the 911 address associated with the line port change..

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**6. Local Switching**  
**6.1 Line Ports**

<b>6.1.5 Regulations</b>	
<b>A.</b>	For the multi-channel ports of BRI, PRI, DS1 DID/DOD/PBX and TR-08 the customer can request that some or all of the channels be activated at installation. Channels that are activated after the initial installation will incur NRCs.
<b>B.</b>	Prior to the ordering of any unbundled line ports, the customer must submit a network design request (NDR). From the NDR and working with the TC, the Telephone Company will identify the routings of the TC's traffic from the unbundled line ports. Any requirements for customized routings will be identified. The NDR process concludes with the installation of any customized routings and TC specific line class code per end office. This line class code must be provided on all orders requesting unbundled line ports.
<b>C.</b>	The Telephone Company will provide one basic white page, one basic yellow page (for business) equivalent directory, and one directory assistance listing per primary telephone number.
<b>D.</b>	<b>Coin Telephone Ports and PAL Ports</b> are subject to the following provisions. <ol style="list-style-type: none"> <li>1. The TC is responsible for all rates and charges originating from or accepted at this service.</li> <li>2. Telephone equipment used with the coin port must be registered in compliance with Part 68 of the FCC's registration program.</li> <li>3. The TC must conform to any applicable rules and regulations established by the PUC.</li> </ol>
<b>E.</b>	Timing and rating of calls by the end users of coin ports will be based on the common timing and rating table.

<b>6.1.6 Application of Rates and Charges</b>	
<b>A.</b>	A monthly charge applies for each line port type and for certain features. In addition, a monthly 911 infrastructure rate applies per telephone number
<b>B.</b>	The following NRCs apply (refer to Part A, Section 3.). <ol style="list-style-type: none"> <li>1. Service Order</li> <li>2. Service Connection-Central Office Wiring</li> <li>3. Manual Intervention Surcharges</li> <li>4. Service Connection-Other</li> <li>5. Customer Misdirect-In (on a standard basis or an expedited basis, as appropriate)</li> <li>6. Customer Not Ready-In</li> <li>7. Dispatch Out of Hours</li> </ol>

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**6. Local Switching**  
**6.1 Line Ports**

<b>6.1.6 Application of Rates and Charges</b>	
<b>C.</b>	When the TC requests the suspension or restoral of a line port, a feature charge applies.
<b>D.</b>	When the TC requests activation of one or more features on an established line, a port feature charge applies.
<b>E.</b>	Nonrecurring feature charges apply per port, per feature for call forwarding busy, call forwarding don't answer, call waiting, centrex intercom dialing, customer ringing, speed calling and three way calling.
<b>F.</b>	Service access and interconnection access charge elements contained in Part E (collocation) also apply.
<b>G.</b>	When the TC requests activation of an additional channel or telephone number subsequent to the initial activation of the associated line port, the channel activation subsequent to port installation charge and port feature charge apply.
<b>H.</b>	The NDR will be billed according to the amount of time used to develop the NDR plan and install the necessary routings and line class codes. The amount of time billed will only include time spent by Telephone Company personnel directly involved in the defining, building and installing line class codes and dedicated trunk groups. Work activities that must be performed during the NDR process include the following.
	<ol style="list-style-type: none"> <li>1. Defining network plan for the TC's virtual network                             <ol style="list-style-type: none"> <li>a. Number of entities</li> <li>b. Types of services to be supported</li> <li>c. Blocking requirements</li> <li>d. 911 planning</li> <li>e. Operator/DA support</li> </ol> </li> <li>2. Defining line class codes for each entity to support the TC's traffic</li> <li>3. Building line class codes per switching entity</li> <li>4. Downloading line class codes to each entity</li> <li>5. Engineering any dedicated trunk groups</li> </ol>
<b>I.</b>	<b>Line Port Traffic Study</b> — NRCs apply per set up and per week.

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**12. Line Sharing**  
**12.1 General**

<b>12.1.2 Ordering Service</b>	
<b>C. (Continued)</b>	
2.	The Telephone Company must be providing simultaneous circuit-switched analog voice grade service to the customer served by the loop in question.
3.	The Telephone Company's end user customer's dial tone must originate from a Telephone Company end office switch in the wire center where the line sharing arrangement is being requested.
4.	The xDSL technology to be deployed by the TC on that loop must not significantly degrade, as defined in the FCC's CFR Part 47, Section 51.233, the performance of other services provided on that loop or interfere with the operation of other services in the same or adjacent binder groups.
a.	Binder groups are copper pairs bundled together, generally in groups of 25, 50 or 100.
D.	Splitter arrangements must be installed prior to submitting an order for line sharing (refer to Part E, Section 2.5 or 3.4).

<b>12.1.3 Regulations</b>	
A.	The Telephone Company and the TC will follow agreed upon standards and employ methods of operation that will not interfere with or impair the service or any facilities of the other or any third parties connected with or involved directly in the network of the other.
1.	Where suitable facilities exist, the Telephone Company will perform a pair swap of a loop from fiber to copper on the TC's behalf, provided that such swaps do not impair the service of any third parties involved. The Telephone Company will not be held responsible for any interruption in, or impairments of, service to any party as a result of this activity.
B.	The TC will work cooperatively with the Telephone Company in connection with the Telephone Company's effort to provide highly reliable voice grade local exchange service to its end user customer. Such cooperation will extend to a variety of possible matters, including but not limited to the following examples.
1.	Handling trouble reports
2.	Maintaining voice access to 911
3.	Alarm conditions
4.	Maintaining database accuracy
5.	Dispatch to coordinate access and testing
6.	7 x 24 availability for emergency situations
7.	Notification of service failures

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**6. Switched Access Service**  
**6.3 Description of Switched Access Services**

<b>6.3.2 Feature Group D (FGD)</b>	
<b>C.</b>	<p><b>Uniform Access</b>— The access code for FGD switching is a uniform access code of the form 10XXX. A single access code will be the assigned number of all FGD access provided to the customer by the Telephone Company. No access code is required for calls which originate from a WAL service.</p> <ol style="list-style-type: none"> <li>1. Where no access code is required or available, the number dialed by the end user shall be a seven to eleven digit number for calls in the North American Numbering Plan (NANP). The form of the numbers dialed by the end user is NXX-XXXX, 0 or 1+NXX-XXXX, NPA+NXX-XXXX or 0 or 1+NPA+NXX-XXXX.</li> <li>2. When the 10XXX access code is used, FGD switching also provides for dialing the digit "0" for access to the customer's operator, 911 for access to, or the end of dialing digit (#) for cut-through access to the customer's premises</li> <li>3. Calls originating over a WAL service by the end user's dialing 800+NXX-XXXX, 900+NXX-XXXX, 1+800+NXX-XXXX or 1+900+NXX-XXXX will be routed to the Switched Access service of the 800 or 900 service provider. Calls originating over a WAL service by the end user's dialing unassigned NXXs, local operator assistance (0-), service codes (911), directory assistance and 10XXX access codes will not be completed. All other calls originating over a WAL service will be routed over the particular customer's FGD service used to provision the WAL service.</li> <li>4. These dialing provisions apply for WAL service not equipped with the option of, routing of intraLATA calls to the Telephone Company for use with WAL service.</li> </ol>
<b>D.</b>	<p><b>Terminating Access</b>— FGD switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time or weather announcement services of the Telephone Company, community information services of an IP, and other customers' services (by dialing the appropriate codes) when the services can be reached using valid NXX codes.</p> <ol style="list-style-type: none"> <li>1. When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed.</li> <li>2. The customer will also be billed additional non access charges for calls to certain community information services, for which rates are applicable under PUC RI No. 15 exchange service tariff, (e.g. 976 DIAL-IT network services).</li> <li>3. Non access charges will also be billed for calls from a FGD trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.</li> <li>4. Calls in the terminating direction will not be completed to 950-0XXX or 950-1XXX access codes, local operator assistance (0- and 0+), service codes (911 where available) and 10XXX access codes. Calls will not be completed to directory assistance (555-1212). FGD may not be switched in the terminating direction, to switched access service FGB or FGD.</li> </ol>

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**5. Resale and Sharing**  
**5.3 Application of Rates and Charges**

5.3.1 Underlying Services	
A.	<b>Discount</b> — The rates and charges that apply for the underlying services that are sold to a reseller in accordance with the terms and conditions described in this tariff, are specified in PUC RI No. 15. The Telephone Company will discount the PUC RI No. 15 rates and charges by applying the resale discounts specified in Section 10 to the applicable PUC RI No. 15 rates and charges for resold services offered under this tariff in accordance with Section 5.1.2.
1.	<b>Surcharges</b> — Neither the 911 nor the TDD surcharges are subject to a resale discount.

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5.3.2 Service Establishment and Maintenance	
A.	Service establishment charges apply as follows.
1.	<b>Recurring Charge</b> — A monthly charge per reseller will be assessed during the five year recovery period. This charge is associated with the provision of access to the Telephone Company's operational support systems. The recurring charge is applicable to any reseller not already subject to a greater or equal charge in the following Telephone Company jurisdictions.
a.	Connecticut
b.	Maine
c.	Massachusetts
d.	New Hampshire
e.	New York
f.	Vermont
2.	<b>Nonrecurring Charge (NRC)</b> — An NRC per operational support system transaction will be assessed during the seven year recovery period for developmental costs (includes development and ongoing costs). After the seven year recovery period, the NRC per operational support system transaction charge will include ongoing costs only.

5.3.3 Other Charges	
A.	<b>Service Center</b> —A monthly charge per resold line applies to recover the cost of maintaining the service center for resellers.
B.	<b>Complex Order Charge</b> —An NRC per Centrex line ordered applies to recover the manual processing required for Centrex lines.

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**8. Other Services**

**8.4 Emergency Number Service 911**

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8.4.1 Description	
A.	Deployment of 911 for people requiring emergency assistance, and equal access to the telephone network for people with disabilities via resold services, is provided as follows.
B.	The Telephone Company will include the reseller's telephone exchange service customers in the relevant 911 database.
C.	The Telephone Company will bill the reseller the 911 surcharge. The 911 surcharge is not subject to the resale discount specified in Section 10.

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