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April 19, 2021

Luly E. Massaro, Clerk
Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02889

Re: Block Island Utility District – Docket No. 5013

Dear Luly:

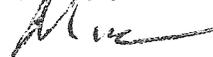
As you know, this office represents Block Island Utility District d/b/a Block Island Power Company (BIPCo).

Enclosed are an original and five copies of BIPCo's Responses to the Division's data requests 1-4 through 1-20 and 1-22 through 1-28.

Also enclosed for filing under seal are an original and five confidential copies of BIPCo's Responses to Division data requests 1-1, 1-2, 1-3, and 1-21, for which BIPCo requests confidential treatment for the reasons set forth in BIPCo's enclosed Request for Protective Treatment of Confidential Information.

If you have any questions, please feel free to call.

Very truly yours,



Michael R. McElroy

MRMc:tmg
cc: Service List Docket No. 5013

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION

IN RE: BLOCK ISLAND UTILITY DISTRICT d/b/a : DOCKET No. 5013
BLOCK ISLAND POWER COMPANY :

**BLOCK ISLAND POWER COMPANY'S REQUEST FOR
PROTECTIVE TREATMENT OF CONFIDENTIAL INFORMATION**

Block Island Power Company ("BIPCo") hereby requests that the Rhode Island Public Utilities Commission ("Commission") provide confidential treatment and grant protection from public disclosure of confidential, sensitive, and proprietary information contained in BIPCo's Responses to Division data requests 1-1, 1-2, 1-3, and 1-21, as permitted by Commission Rule 1.3(H) and R.I.G.L. § 38-2-2(4)(B).

BIPCo also hereby requests that, pending entry of the finding, the Commission preliminarily grant BIPCo's request for confidential treatment pursuant to Rule 1.3(H).

I. LEGAL STANDARD

The Commission's Rule 1.3 provides that access to public records shall be granted in accordance with the Access to Public Records Act ("APRA"), R.I.G.L. § 38-2-1 *et seq.* Under the APRA, all documents and materials submitted in connection with the transaction of official business by an agency are deemed to be "public records," unless the information contained in such documents and materials falls within one or more of the exceptions specifically identified in R.I.G.L. § 38-2-2(4). Therefore, to the extent that information falls within one or more of the designated exceptions to the public records law, the Commission has the authority under its Rules and the terms of the APRA to deem such information to be confidential and to protect that information from public disclosure.

In that regard, R.I.G.L. § 38-2-2(4)(B) provides that the following types of records shall not be deemed public:

(B) Trade secrets and commercial or financial information obtained from a person, firm, or corporation which is of a privileged or confidential nature.

II. BASIS FOR CONFIDENTIALITY

The Rhode Island Supreme Court has held that where disclosure of information would be likely to cause substantial harm to the competitive position of the person from whom the information was obtained, the information is protected confidential information. *Providence Journal Company v. Convention Center Authority*, 774 A.2d 40 (RI 2001).

The first prong of the confidential information test is satisfied when information is voluntarily provided to a government agency and that information is of a kind that would customarily not be released to the public by the person from whom it was obtained. *Providence Journal*, 774 A.2d at 47.

In addition, the Court has held that agencies making determinations as to the disclosure of information under the APRA may apply the balancing test established in *Providence Journal v. Kane*, 577 A.2d 661 (RI 1990). Under that balancing test, the Commission may protect information from public disclosure if the benefit of such protection outweighs the public interest inherent in disclosure of information pending before regulatory agencies.

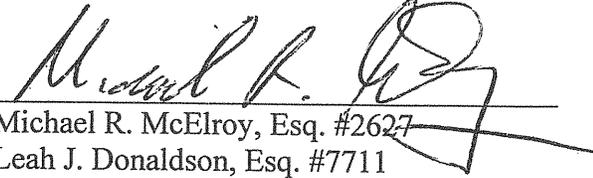
Public disclosure of vendor costs itemized in DIV 1-1, 1-2, 1-3, and 1-21 is not necessary to an evaluation of the issues in this docket. Disclosure could have an adverse affect on our ability to obtain the best price for the various services set forth therein.

CONCLUSION

Accordingly, BIPCo respectfully requests that the Commission grant its Motion for Protective Treatment as stated herein.

Respectfully submitted,
BLOCK ISLAND POWER COMPANY
By its attorney

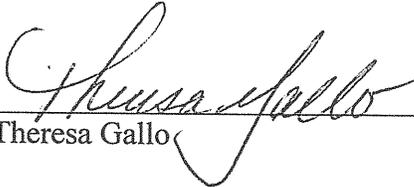
Dated: April 19, 2021



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CERTIFICATE OF SERVICE

I hereby certify that on the 19th day of April, 2021, I sent a copy of the foregoing to the service list in Docket No. 5013.



Theresa Gallo

BIUD/5013 Procurement Plan/Request for Protective Treatment

Docket No. 4975 – Block Island Utility District – Rate Change Application
Docket No. 5013 – BIUD’s DSM Proposal Service List as of 3/23/2020

Name/Address	Email	Phone
Block Island Utility District (BIUD) Michael McElroy, Esq. Leah J. Donaldson, Esq. McElroy & Donaldson PO Box 6721 Providence RI 02940-6721	Michael@McElroyLawOffice.com ;	401-351-4100
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File an original & nine (9) copies w/ Luly E. Massaro, Commission Clerk Cynthia Wilson Frias, Counsel Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	Luly.massaro@puc.ri.gov ;	401-780-2107
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**STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION**

**IN RE: BLOCK ISLAND UTILITY DISTRICT
2021 DEMAND SIDE MANAGEMENT PLAN**

DOCKET NO. 5013

DIVISION'S FIRST SET OF DATA REQUESTS
ISSUED APRIL 8, 2021
(PLEASE RESPOND BY April 19, 2021)

Div. 1-1

Please provide a detailed breakdown of all the Budget categories set forth on Table 2.1.

Div. 1-2

For Tables 3.1, 3.2, 3.3, 3.5, and 3.6, please add a column with the estimated per unit price of each item. – confidential treatment

Div. 1-3

Please provide a copy of the contract for the “Efficiency Consultant Services

Response: See request to treat the responses to Questions 1-1-1-3 as “*Highly Confidential.*”

Prepared by Jeffery M. Wright and Katherine Johnson

Div. 1-4

Will the Efficiency Consultant be working on-island or off?

Response: The Efficiency Consultant is conducting work off-island through virtual meetings. However, the consultant will conduct Quality Control/Quality Assurance activities on the island, once permitted after COVID-19 restrictions, as appropriate.

Prepared by: Katherine Johnson

Div. 1-5

If already designed, please provide a copy of any proposed advertisements or outreach materials, as identified in Table 2.1.

Response: We have published advertisements in the Block Island Times, on the community bulletin board and bill stuffers. See ATTACHMENTS DIV 1-5 (JMW 1, 1-1, 2, and 3).

Prepared by: Jeffery M. Wright

Div. 1-6

What is the identity of the vendor that will be providing energy assessments?

Response: After developing an RFP for efficiency services and conducting a competitive bid the Block Island Utility District entered into an agreement with Energy New England (ENE) to serve as the vendor for energy assessments. This contract is included in our response to DIV 1-3 as ATTACHMENT DIV 1-3 (JMW2).

Prepared by: Jeffery M. Wright

Div. 1-7

Will these be conducted virtually, or in person?

Response: Since public program launch in November of 2020, customers have had the option to receive either an in-person or a virtual energy assessment. To date, most customers have chosen in-person assessments, though ENE has conducted one virtual assessment.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-8

If virtually, are there any plans to follow up in person once COVID 19 restrictions are lifted?

Response: Follow up on virtual audits can be conducted as part of the QA/QC work that BIUD is undertaking as part of its program inspection and evaluation. The one virtual audit conducted in program year 2020 will be part of the QA/QC work to check-in with the customer and verify the installation of direct install measures.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-9

Are the inspection and verification vendors the same as the ones conducting the energy assessments?

Response: As part of the RFPs developed for efficiency services and consulting services, vendors were able to describe their capability for providing inspection and verification services. The selected efficiency vendor, ENE, and the selected efficiency consulting vendor, Johnson Consulting, will be splitting the inspection and verification work for this DSM program.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-10

Please identify the inspection and verification vendors and explain how they were, or will be, chosen for the work.

Response: The inspection and verification work will be conducted jointly by ENE, the lead efficiency vendor, and by Johnson Consulting, the efficiency consulting vendor. They were chosen to provide these services based on their responses to the RFP solicitations that BIUD put out in the summer of 2020, subsequent interviews, and cost proposals for performing those services. Based on an evaluation of all the respondents these firms were best positioned to provide the required QA/QC and inspection services. In dividing the work between the two firms, care was taken to ensure a firm would not be responsible for verifying or inspecting its own work.

ENE will provide inspection and verification services for any weatherization or HVAC work rebated through the DSM program.

Johnson Consulting, through its subcontractor Michaels Energy, will provide QA/QC inspections for a sample of the direct install measures for residential customers as well as inspections and verification of direct install and any lighting work performed in businesses. They are also, if necessary, able to provide inspection services for weatherization and HVAC systems should there be a conflict and ENE is unable to provide those services.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-11

What does the District mean when it references “engaging more local service providers” on page 4 of its submission? Does the District mean providers located on Block Island, or from greater Rhode Island?

Response: The District is referring to service providers located on Block Island, to the extent there are any available, for the required services.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-12

On page 4, the District states its “efficiency consultant assists the District in administering the DSM programs, managing the tracking and reporting of data, and making suggestions for future program development. The consultant also assists the District in developing a cost-effectiveness framework and evaluating program performance, consistent with Docket #4600 principles and directives.”

Please provide a copy of the Docket #4600 cost effectiveness framework prepared for this filing.

Response: Because the program has less than six months of activity, BIUD has not yet finalized the cost effectiveness framework or calculated the cost effectiveness of the program. BIUD plans to calculate the cost-effectiveness of the program by sector using the RI Test as defined by PUC Docket 4600. Many inputs to the cost-effectiveness analysis will come from program tracking data, such as measure counts and energy and demand savings, while others will come from BIUD, such as utility administration costs and discount rates. Other values, such as the effective useful life and incremental cost of measures, will be drawn from the Rhode Island Technical Reference Manual, assumptions from National Grid, or other sources. Table 1 summarizes costs and benefits used in the RI Test. BIUD will use these inputs whenever they are available or measurable given the program’s resources.

Table 1: Summary of Costs and Benefits for BIUD’s Cost-Effectiveness Analysis

Perspective	Costs	Benefits
Utility System	<ul style="list-style-type: none"> • Utility Administration Costs • Utility Measure Cost 	<ul style="list-style-type: none"> • Reduced Energy Costs • Reduced Generation Capacity Costs • Reduced Transmission Costs • Reduced Distribution Costs • Wholesale Market Price Suppression Effect • Reduced REC Cost • Reduced GHG Compliance Cost • Reduced Environmental Compliance Cost • Reduced Risk (Net) • Utility Non-Energy Benefits • Innovation and Market Transformation
Customer	<ul style="list-style-type: none"> • Participant Measure Cost 	<ul style="list-style-type: none"> • Participant Water and Other Fuels Impact (Net) • Participant Non-Energy Impacts (Net) • Low Income Participant Benefits
Societal	<ul style="list-style-type: none"> • Societal Costs (Included in Net Social Benefits) 	<ul style="list-style-type: none"> • Reduced GHG Emissions (Net) • Reduced Environmental Impacts (Net) • Energy Security Benefits (Net)

Prepared by: Katherine Johnson

Div. 1-13

On page 7 of the District’s submission, it explains possible uses for the “rollover” funds, including: increasing the incentive level to complete weatherization projects; increasing rebate or incentive

levels to encourage program participation, or provide contractor bonuses to encourage them to install the rebated measures for BIUD customers.

- a. To what level is the BIUD considering increasing incentive levels for weatherization?
- b. To what level is the BIUD considering increasing rebate or incentive levels to encourage program participation?
- c. What amount is the BIUD considering for contractor bonuses? What evidence is there that contractors need a bonus to perform this work?
- d. Has the BIUD considered reaching out to contractors in greater Rhode Island as an alternative to contractor bonuses?

Response: The District is not considering any of these activities at this point in the program. It is simply too early in the first program year to consider additional strategies. Continued engagement with the market will determine which, if any, of the above strategies are appropriate to pursue. Any potential strategies will be based on identifying the biggest need and the most effective ways to leverage program dollars to increase measure installations.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-14

When the energy assessor provides the home energy action plan, are there any time limits set forth for the customer's participation?

Response: There are no set time limits given for customer participation once provided with the home energy action plan.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-15

Does anyone follow-up with each customer who has had an energy assessment? If so, by what method and how many times before BIUD determines that it should no longer attempt engagement with the customer?

Response: ENE sends a follow up survey to each customer after the initial assessment. BIUD will also be following up with customers, either by phone or in person, who have yet to act on opportunities presented in the home energy action plan to stay engaged with them and provide support to drive action. There is not a set timeline for follow up, but it is expected to be at least once per year.

Prepared by: Katherine Johnson

Div. 1-16

Is there an overall dollar limit for customer participation incentives?

Response: There are incentive caps for certain programs in the DSM plan, but there is no overall dollar limit for customer participation incentives outside of those caps.

For example, in the approved 2020 plan residential customers are limited to a maximum rebate of \$750 in the HVAC program but they are not limited from, and in fact are encouraged to, take advantage of weatherization rebates in addition.

Prepared by: Katherine Johnson

Div. 1-17

Will BIUD be offering heat pump rebates for those customers that heat with delivered fuels?

Response: Yes, BIUD is offering heat pump rebates to all customers, regardless of fuel type.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-18

For the programmable thermostat \$25.00 rebate: Will BIUD be purchasing these in bulk and then re-selling to BIUD customers?

Response: No. Customers interested in taking advantage of the up to \$25.00 rebate on programmable thermostats can simply purchase their own device and provide proof of purchase alongside the appropriate rebate form to the District to access these rebate dollars.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div.1-19

Will the energy assessor's work be scheduled as assessment requests come in or will assessments need to fit within a pre-scribed work schedule? For instance- will the energy assessments be available, on demand, 7 days per week, or will they be more limited?

Response: The energy assessor's work is not on-demand and scheduling (for in-person service) has been structured on balancing demand and responsive service with minimizing travel costs to the island for the assessor. The assessor can travel to the island, complete 3 energy assessments, and return to the mainland in a single day and service availability has been based on ensuring full trips to the island. As demand increases, additional service days have, and will continue to be, added to satisfy customer demand in a timely fashion. Assessment service has had a 2-4 week turnaround for scheduling to date. Virtual audits provide more flexibility given that physical presence is not required, and the assessor works directly with the customer to schedule a

convenient time for each party to conduct a virtual audit, which may be accommodated sooner than an in-person audit.

Prepared by: Katherine Johnson

Div. 1-20

On page 12, BIUD estimates that six business assessments will be conducted in the initial program year. Upon what information is this estimate based?

Response: This estimate was based on participation levels from the *Block Island Saves* pilot run by OER as well as from expectations around interest in the program provided by BIUD's president.

Prepared by: Jeffery M. Wright and Katherine Johnson

Div. 1-21

Do the residential and business assessments differ in cost for the BIUD? What are those costs per customer incurred by the DSM program?

Response: The District requests to keep this information highly confidential.

Prepared by: Katherine Johnson

Div. 1-22

When the energy assessor provides the business energy action plan, are there any time limits set forth for the customer's participation? What follow-up is planned?

Response: There are no set time limits given for customer participation once provided with the business energy action plan. BIUD will be following up, either by phone or in person, with customers who have yet to act on opportunities presented in the energy action plan to stay engaged with them and provide support, if needed, to drive action. There is not a set timeline for follow up, but it is expected to be at least once per year.

Prepared by: Katherine Johnson

Div. 1-23

What types of educational outreach is planned for the Block Island School, if any? What type of educational outreach has been developed for customers, both residential and commercial? Please provide copies of any documents.

Response: BIUD has not coordinated any educational outreach for the Block Island School yet.

Prepared by; Jeffery M. Wright

Div. 1-24

What type, if any, of promotional materials, such as signs, stickers, or promotional articles have been created for those customers who have participated in the BIUD's DSM programs?

Response: BIUD is not conducting any of these activities for this program yet.

Prepared by; Jeffery M. Wright

Div. 1-25

In the Block Island Saves Final Report, dated April 2018, OER reported that the RISE assessment included blower-door tests. Are these tests to be included in the proposed energy assessments under this program?

Response: Blower door tests are not a standard part of the efficiency program as currently offered. In reviewing responses to the vendor proposals, the selected vendor offered thermal imaging as a part of their standard efficiency assessment service at a more competitive price than including blower door testing, and the District decided to utilize that option instead. The efficiency vendor can provide blower door testing, if necessary and at the District's request, for an additional fee.

Prepared by; Katherine Johnson

Div. 1-26

In the Block Island Saves Final Report, dated April 2018, OER reported that after installation of energy conservation measures, inspectors reached out to participants, requesting participation in a survey of their overall experience of the program. Does BIUD plan to conduct any satisfaction survey? If so, has this been developed? If so, please provide a copy of the proposed survey.

Response: Customers participating in the DSM program receive a short online survey about their experience from the efficiency vendor, ENE. See ATTACHMENT DIV 1-26.

Prepared by; Katherine Johnson

Div. 1-27

In the Block Island Saves Final Report, dated April 2018, OER reported on page 9 that the home energy assessment included heat system safety testing. Is this included in BIUD's current proposal? If not, why not?

Response: Heat system safety testing is a part of the energy assessment.

Prepared by; Katherine Johnson

Div. 1-28

In the Block Island Saves Final Report, dated April 2018, OER reported on page 9 that the weatherization program included improved insulation around hot water pipes. Is this included in BIUD's current proposal? If not, why not?

Response: Insulating around pipes is a part of the current efficiency program. If the efficiency assessment identifies opportunities for pipe insulation, that will be included in the energy action plan as part of the overall weatherization opportunity presented to the customer.

Prepared by; Katherine Johnson

ATTACHMENT DIV 1-5 (JMW1)

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Busy season for Block Island harbors

Continued from page 1

Overall, 2020 town mooring rentals and wharfage revenues, at \$574,389, were only down 4.9 percent over the 2019 season. However, they were up by 4.6 percent over the 2018 season. While there are always variations in the weather — there was no hurricane season just before Labor Day, and boats generally are becoming larger, there was one other factor that may have played a part. The influx of sand into Old Harbor coupled with no dredging in the past two years meant that the east dock and 75 feet of the town dock could not be utilized for transient vessels. In her report, McConville writes that: "The Old Harbor Dockmaster estimated the loss of revenue close to \$2000 a weekend..."

The sand has also caused a "hazard to navigation" in the channel. Dredging is now occurring. In May, The U.S. Army Corps of Engineers notified the Harbors Department that they would be dredging the anchorage area and inner basin in Old Harbor beginning in October. At the meeting on Thursday, McConville notified the committee that the Corps is currently working to get dredging of the east dock and town dock included in the project, which would save about \$23,000 over it being performed separately.

Unlike other revenues, sales of shell-fishing licenses were up six percent, moving from \$50,055 in 2019 to \$52,972 in 2020.

McConville deemed her first summit as Harbormaster as successful, and wrote: "I would like to recognize my 2020 staff for their dedicated spirit of comradery to work and interacting with hundreds of people on a daily basis. The public health crisis did not hinder boating or shell fishing on Block Island in the slightest."

Looking forward towards the 2021 season, McConville tasked the committee with updating sections of the Old Harbor Town Dock Policy, which is a part of the overall Harbor Management Plan. The Old Harbor Dock Policy has not been updated since



2004, and contains contradictory language pertaining to the transfer of berths between parties. As these requests present themselves, McConville asked that the policy be clarified so that any interpretation by the harbormaster would not be construed, in any way as unethical or discriminatory. She called for it to be clear whether or not it is permitted for a berth to be transferred to a family member.

In particular, paragraph five of section A states that: "Berthing permits shall not be transferred with the sale of any vessel. The berthing permit will remain with the permit holder provided that a new vessel is purchased within one year and all fees remain paid in full. The sale of more than 50 percent of ownership of a vessel, stock or otherwise, shall be deemed to be the sale of the vessel with the same prohibition on the transfer of berthing rights as described above."

Paragraph 12 however states: "Any

berthing permit is specific to a vessel and may not be transferred without written approval of the Harbormaster."

The issue, which will be reviewed and discussed further at future meetings, led to a discussion as to whether the berths were being used in a proper manner. The west dock, with nine slips, is reserved for commercial fishermen, and the south dock has five slips for charter boats. Commercial fishing boats are supposed to be engaged in fishing for at least 30 days per year, and charter boats used for at least 30 days.

Due to Covid-19, rules for this year have been suspended, but some committee members felt that the commercial fishing berths were being used by boats not engaged in commercial fishing, and McConville wondered whether language should be added to allow boats to engage in "supplemental work" such as transporting people to the Block Island Wind Farm.

Committee member Pat Evans took issue

with this. "You're opening a door," he said. "If those slips open up to non-commercial fishing, then none of the boats will ever leave."

Later, McConville said, as Evans prepared to leave the Zoom meeting, "I appreciate what you said. I did not think about that."

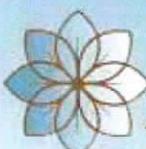
Committee Chair Denay Heine noted that on the west dock, only two boats were doing commercial fishing. Just earlier, he had asked if there was a waiting list for the berths, and was told that there were two lists, one for the charter berths, and one for the commercial fishing berths. Each has seven people.

The committee decided they would tighten up enforcement on commercial fishing vessels, starting next year. Renewals take place in April, and after the 2021 renewal, but before the 2022 renewal, "we will be looking at their logs," said McConville.

NOW OPEN

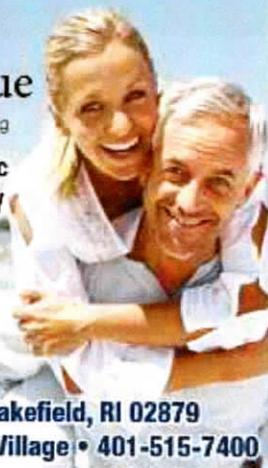
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Home Energy Assessments now available for BIPCo customers

The following was submitted by Block Island Utility District President Jeffrey Wright.

Energy New England (ENE) has announced that it is offering home energy assessments to both residential and small business customers of Block Island Utility District (BIUD). The Rhode Island Office of Energy Resources (OER) has committed \$180,000 from Renewable Greenhouse Gas Initiative proceeds to support the initial development and growth of the efficiency program, according to ENE.

The program is scheduled to launch on Sunday, Nov. 1. In addition to residential and commercial energy audits, BIUD will also be offering rebates and incentives to both residential and commercial customers. Information about incentives and rebates are available on the BIUD website, <https://blockislandpowercompany.com>.

"The Block Island Utility District is extremely pleased to finally offer an efficiency plan to its customer members," stated Utility District President Jeffrey Wright. "We have worked hard with help from the RI Office of Energy Resources to develop and fund this program with no impact to overall rates and we encourage everyone to participate so that they can take better control of their overall energy bills."

Energy efficiency is foundational to our clean energy future and economy; these

cost-effective investments help local homes and businesses manage their energy use and lower utility bills, reduce greenhouse gas emissions, and support growth in the green economy," said State Energy Commissioner Nicholas Ucci. "Today's announcement builds on a multi-year collaboration between OER and BIUD to expand energy efficiency programs and incentives across New Shoreham. We look forward to supporting BIUD and the Town in providing clear, affordable, and reliable energy solutions to this important community."

Customers will have the option of an in-home assessment or a remote assessment done virtually using video technology. For in-home assessments, the amount of time the auditor spends inside the home will be shortened. ENE will follow up with customers directly over the phone to review the report and recommendations and prioritize a short- and long-term savings plan.

Customers who complete assessments will receive energy saving items such as LED bulbs, smart power strips, and water saving devices that are installed at the time of the assessment. For those customers who choose to have a remote video assessment, energy saving kits will be delivered at a later time.

Customers can schedule an appointment by calling (888) 772-4342 or going the ENE energy efficiency website, www.ene.org.

Home Energy Assessments now available for BIPCo customers

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Energy New England (ENE) has announced that it is offering home energy assessments to both residential and small business customers of Block Island Utility District (BIUD). The Rhode Island Office of Energy Resources (OER) has committed \$180,000 from Renewable Greenhouse Gas Initiative proceeds to support the initial development and growth of the efficiency program, according to ENE.

The program is scheduled to launch on Sunday, Nov. 1. In addition to residential and commercial energy audits, BIUD will also be offering rebates and incentives to both residential and commercial customers. Information about incentives and rebates are available on the BIUD website, <https://blockislandpower-company.com/>.

"The Block Island Utility District is extremely pleased to finally offer an efficiency plan to its customer/members," stated Utility District President Jeffery Wight. "We have worked hard with help from the RI Office of Energy Resources to develop and fund this program with no impact to overall rates and we encourage everyone to participate so that they can take better control of their overall energy bills."

"Energy efficiency is foundational to our clean energy future and economy; these

cost-effective investments help local homes and businesses manage their energy use and lower utility bills, reduce greenhouse gas emissions, and support growth in the green economy," said State Energy Commissioner Nicholas Ucci. "Today's announcement builds on a multi-year collaboration between OER and BIUD to expand energy efficiency programs and incentives across New Shoreham. We look forward to supporting BIUD and the Town in providing clean, affordable, and reliable energy solutions to this important community."

Customers will have the option of an in-home assessment or a remote assessment done virtually using video technology. For in-home assessments, the amount of time the auditor spends inside the home will be shortened. ENE will follow up with customers directly over the phone to review the report and recommendations and prioritize a short- and long-term savings plan.

Customers who complete assessments will receive energy saving items such as LED bulbs, smart power strips, and water saving devices that are installed at the time of the assessment. For those customers who choose to have a remote video assessment, energy saving kits will be delivered at a later time.

Customers can schedule an appointment by calling (888) 772-4242 or going the ENE energy efficiency website, www.ee.ene.org.



Jeffery Wright <jefferywright66@gmail.com>

B.I. Bulletin Board] BIPCO - Energy Audits

1 message

Jeffery Wright <jefferywright66@gmail.com>

Wed, Jan 6, 2021 at 12:36 PM

Reply-To: jefferywright66@gmail.com

To: BI Bulletin Board <bibulletin@googlegroups.com>

Did you know that the Block Island Utility District is offering energy audit services for homes and businesses? There is no fee for this service. The program is funded by the power company budget with the help of a matching grant from the RI Office of Energy.

In an effort to bolster our advertising efforts for our new program, I am including a link to the site where you can sign up for an energy audit for your home, business or seasonal cottage. We have contracted with Energy New England (ENE) to conduct these audits and inspections and we have gotten very good feedback from those who have taken advantage of it already.

We encourage everyone to take advantage of this service.

<https://ee.ene.org/energy-assessment/>

You can also call ENE at 1-888-772-4242.

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HOME ENERGY ASSESSEMENT

Identify the sources of energy waste and save on your heating and electric bills by having a free, energy assessment of your home.

**CALL 888-772-4242 TO SCHEDULE
YOUR APPOINTMENT TODAY**

For more information about how ENE can help you, please call **888-772-4242** or visit our website at **www.ene.org**.

This service is provided by the Block Island Utility District





Home Energy Assessment Satisfaction Survey

1. Did the Home Energy Advisor spend adequate time with you?

- Yes
- No

2. Did the Home Energy Advisor address all of your concerns?

- Yes
- No

3. Were you able to navigate using the video feature on your phone successfully?

- Yes
- No

4. Overall, how usefull was the Home Energy Scorecard in improving your understanding of your homes energy use?

- Extremely useful
- Very useful
- Somewhat useful
- Not Applicable
- Not so useful
- Not at all useful

[Empty text box]

5. Do you plan on moving forward with any of the recommendations in the report?

- Yes
- No

6. Is there anything you would like us to know?

[Empty text box]

7. Overall, how would you rate this service?

[Star rating scale with 5 stars]