

September 29, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List
Jon Hagopian, Esq.
John Bell, Division
Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - Arrears 30 Days - 60 Days
 - Arrears 60 Days – 90 Days
 - Arrears 90 Days >

- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - Residential
 - Residential Low-Income
 - Small Commercial and Industrial (“C&I”)
 - Medium C&I
 - Large C&I

- Historic Comparisons -12 Months’ Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Table with columns for months (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various metrics including # of Customers, # of Customers w/ Arrears, Total Revenue, and Difference Between Billed and Received Revenue. Includes variance and amount change data.

Company: Narragansett Electric Company (Electric Business)

Tab: COMBINED

Date: 9/26/2020

Table with columns for months (Mar to Sep) and years (2019, 2020, 2019/2020 Variance (Percent Change), 2019/2020 Variance (Amount Change)). Rows include categories like # of Customers, # of Customers w/ Arrears, # Arrears 30-60, # Arrears 60-90, # Arrears 90+, Total Arrears, Billable Sales kWh or terms, Total Revenue, Supplier Receivables Purchased, Revenue (Payments) Received, and Customers on Arrearage Mgmt/Forfeiture Plans (AMP).

COMBINED

Table with multiple columns and rows including categories like Medium C&I, Large C&I, Customers Disconnected for Non-Payment, Residential, Low Income Residential, Small C&I, Medium C&I, Large C&I, Customers on Payment Plans, Current A/R, Residential, Low Income Residential, Small C&I, Medium C&I, Large C&I, Collection Effectiveness, Residential, Low Income Residential, Small C&I, Medium C&I, Large C&I, Total.

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.