

December 1, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List
Jon Hagopian, Esq.
John Bell, Division
Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - Arrears 30 Days - 60 Days
 - Arrears 60 Days – 90 Days
 - Arrears 90 Days >

- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - Residential
 - Residential Low-Income
 - Small Commercial and Industrial (“C&I”)
 - Medium C&I
 - Large C&I

- Historic Comparisons -12 Months’ Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

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	2019												2020												2019 / 2020 Variance (Percent Change)												2019 / 2020 Variance (Amount Change)											
	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	11/28/2020	Dec	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec						
# of Customers	402,433	402,660	402,309	402,277	402,402	402,377	402,999	403,444	404,678	406,006	405,968	406,641	407,455	408,445	408,444	408,307	408,072	408,305	408,538	411,519	412,775	1.2%	1.4%	1.2%	1.0%	1.0%	1.4%	1.7%	1.6%	2.0%	2.0%	5,011	5,787	6,139	6,240	5,670	6,768	6,839	6,071	6,339	6,071							
Residential	337,971	337,323	337,124	336,941	337,077	337,200	337,731	338,598	339,948	341,499	341,461	342,081	342,811	343,898	343,898	343,741	343,505	343,738	343,971	346,952	348,208	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	264	279	293	297	266	307	316	261	272	261							
Low Income Residential	10,701	10,679	10,657	10,635	10,613	10,591	10,569	10,547	10,525	10,503	10,481	10,459	10,437	10,415	10,393	10,371	10,349	10,327	10,305	10,283	10,261	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0							
Small C&I	1,071	1,078	1,085	1,092	1,099	1,106	1,113	1,120	1,127	1,134	1,141	1,148	1,155	1,162	1,169	1,176	1,183	1,190	1,197	1,204	1,211	0.7%	0.7%	0.7%	0.7%	0.7%	0.7%	0.7%	0.7%	0.7%	0.7%	7	7	7	7	7	7	7	7	7	7							
Medium C&I	1,042	1,043	1,044	1,045	1,046	1,047	1,048	1,049	1,050	1,051	1,052	1,053	1,054	1,055	1,056	1,057	1,058	1,059	1,060	1,061	1,062	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0							
Large C&I	496,255	496,521	496,230	496,167	496,335	496,764	497,373	497,995	499,724	501,239	501,271	502,189	503,153	504,339	504,296	504,473	504,505	504,762	504,873	504,873	504,873	1.2%	1.2%	1.2%	1.0%	1.0%	1.2%	1.4%	1.4%	1.4%	1.4%	6,898	7,811	8,066	8,306	7,970	7,998	7,880	6,919	7,380	6,919							
Revenue	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	61,214	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0							
Low Income Residential	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	1,608	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0							
Small C&I	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	7,532	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0							
Medium C&I	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	1,045	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0							
Large C&I	496,255	496,521	496,230	496,167	496,335	496,764	497,373	497,995	499,724	501,239	501,271	502,189	503,153	504,339	504,296	504,473	504,505	504,762	504,873	504,873	504,873	1.2%	1.2%	1.2%	1.0%	1.0%	1.2%	1.4%	1.4%	1.4%	1.4%	6,898	7,811	8,066	8,306	7,970	7,998	7,880	6,919	7,380	6,919							

Main financial table with columns for months (Mar-Dec) and rows for various categories including Customers, Customers w/ Arrears, Arrears 30-60, Arrears 60-90, Sales W/ or thru, Billed Total Revenue, Supplier Receivables, and Customers on Arrears.

	2019												2020												2019 / 2020 Variance (Percent Change)												2019 / 2020 Variance (Amount Change)											
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec						
of Customers	625,131	625,171	624,982	624,195	624,379	624,280	625,313	626,138	628,946	631,491	631,998	632,965	633,817	635,406	634,411	634,468	635,525	635,109	635,257	638,290	639,849			1.4%	1.6%	1.7%	1.6%	1.5%	1.7%	1.7%	1.6%	1.7%	1.7%			8,681	10,131	9,529	10,273	9,146	10,579	9,941	12,137					
Residential	450,076	450,205	450,285	450,369	450,453	450,537	450,621	450,705	450,789	450,873	450,957	451,041	451,125	451,209	451,293	451,377	451,461	451,545	451,629	451,713	451,797			1.4%	1.6%	1.7%	1.6%	1.5%	1.7%	1.7%	1.6%	1.7%	1.7%			8,681	10,131	9,529	10,273	9,146	10,579	9,941	12,137					
Commercial	175,055	174,966	174,697	173,826	173,926	173,743	174,644	178,163	178,157	180,698	180,941	181,924	182,692	184,197	183,118	183,091	184,054	183,514	183,978	186,577	188,072			-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%			0	0	0	0	0	0	0	0					
Industrial	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Other	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
of Customers w/ Arrears	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774	100,774			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Residential	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000	70,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Commercial	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000	30,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Industrial	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Revenue	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781	135,781			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Residential	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000	95,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Commercial	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Industrial	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Expenses	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Residential	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000	80,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Commercial	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000	40,000			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Industrial	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					
Net Income	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781	15,781			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			0	0	0	0	0	0	0	0					

(1) Summed on billing month rather than calendar month.

(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.