

January 19, 2021

**BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities  
During the COVID-19 Emergency  
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List  
Jon Hagopian, Esq.  
John Bell, Division  
Linda George, Division

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - Arrears 30 Days - 60 Days
  - Arrears 60 Days – 90 Days
  - Arrears 90 Days >
  
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - Residential
  - Residential Low-Income
  - Small Commercial and Industrial (“C&I”)
  - Medium C&I
  - Large C&I
  
- Historic Comparisons -12 Months’ Historic Data
  - Variance in dollars
  - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.





Category	2019												2020												Year Over Year Variance (Percent Change)												Year Over Year Variance (Amount Change)											
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb		
<b>Customers</b>	625,131	625,274	624,952	624,192	624,974	624,589	625,333	626,175	626,906	631,451	631,296	632,566	633,812	635,406	634,411	634,468	633,225	635,200	635,257	638,200	639,849	640,866	641,339	1.4%	1.6%	1.6%	1.6%	1.5%	1.5%	1.7%	1.9%	1.9%	1.7%	1.5%	8,681	10,133	9,829	10,272	13,146	10,520	9,924	12,123	10,800	9,415				
<b>Residential</b>	54,078	54,058	53,965	53,861	53,974	54,079	54,183	54,287	54,391	54,495	54,599	54,703	54,807	54,911	55,015	55,119	55,223	55,327	55,431	55,535	55,639	55,743	55,847	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1,189	1,178	1,168	1,157	1,146	1,135	1,124	1,113	1,102	1,091				
<b>Low Income Residential</b>	10,322	10,311	10,300	10,289	10,278	10,267	10,256	10,245	10,234	10,223	10,212	10,201	10,190	10,179	10,168	10,157	10,146	10,135	10,124	10,113	10,102	10,091	10,080	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	27	27	27	27	27	27	27	27	27	27				
<b>Small C&amp;I</b>	6,922	6,911	6,900	6,889	6,878	6,867	6,856	6,845	6,834	6,823	6,812	6,801	6,790	6,779	6,768	6,757	6,746	6,735	6,724	6,713	6,702	6,691	6,680	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1,955	1,944	1,933	1,922	1,911	1,900	1,889	1,878	1,867	1,856				
<b>Medium C&amp;I</b>	1,812	1,801	1,790	1,779	1,768	1,757	1,746	1,735	1,724	1,713	1,702	1,691	1,680	1,669	1,658	1,647	1,636	1,625	1,614	1,603	1,592	1,581	1,570	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	45	45	45	45	45	45	45	45	45	45				
<b>Large C&amp;I</b>	1,812	1,801	1,790	1,779	1,768	1,757	1,746	1,735	1,724	1,713	1,702	1,691	1,680	1,669	1,658	1,647	1,636	1,625	1,614	1,603	1,592	1,581	1,570	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	45	45	45	45	45	45	45	45	45	45				
<b>Total</b>	763,822	763,956	763,181	762,406	763,151	763,446	764,300	765,211	766,117	771,151	771,126	772,762	777,211	777,713	776,781	776,694	776,476	778,701	777,077	786,400	789,695	792,735	793,178	1.5%	1.7%	1.8%	1.8%	1.8%	1.7%	1.6%	1.5%	1.4%	1.3%	1.2%	11,889	13,978	13,863	13,754	13,645	13,536	13,427	13,318	13,209	13,100				

(1) Summed on billing month rather than calendar month.

(2) Dollars allocated to reinstate and pay debit have been excluded from these amounts.