

June 16, 2020

**BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities  
During the COVID-19 Emergency  
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List  
Jon Hagopian, Esq.  
John Bell, Division  
Linda George, Division

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - Arrears 30 Days - 60 Days
  - Arrears 60 Days – 90 Days
  - Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - Residential
  - Residential Low-Income
  - Small Commercial and Industrial (“C&I”)
  - Medium C&I
  - Large C&I
- Historic Comparisons -12 Months’ Historic Data
  - Variance in dollars
  - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel version of Attachment PUC 1-1.

ELECTRIC

Company: Narragansett Electric Company (Electric Business)

Contact information

Date: 6/13/2020

Table with columns for months (Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb) and rows for various financial metrics including # of Customers, # of Customers w/ Arrears, \$ Arrears 30-60, \$ Arrears 60-90, \$ Arrears 90+, Total Arrears, and Customer Revenue. Includes variance percentages and amounts for 2019 and 2020.

**ELECTRIC**

	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	
Medium C&I																													
Large C&I																													
<b>Total</b>	<b>1,625</b>	<b>1,745</b>	<b>2,077</b>	<b>2,235</b>	<b>2,294</b>	<b>2,396</b>	<b>2,405</b>	<b>2,371</b>	<b>2,252</b>	<b>2,083</b>	<b>1,969</b>	<b>1,864</b>	<b>1,848</b>	<b>1,858</b>	<b>1,755</b>	<b>1,726</b>													
<b>Customers Disconnected for Non-Payment</b>																													
Residential		184	838	1,119	714	1,174	1,230	666	1	1		6	6																
Low Income Residential		25	274	349	205	344	244	196				1	1																
Small C&I	20	47	25	36	23	29	29	14	48	28	18	15	4																
Medium C&I	1	5	3	4	4	4	4	5	2	2	1	2	3																
Large C&I																													
<b>Total</b>	<b>21</b>	<b>261</b>	<b>1,140</b>	<b>1,508</b>	<b>946</b>	<b>1,551</b>	<b>1,505</b>	<b>881</b>	<b>51</b>	<b>31</b>	<b>19</b>	<b>25</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>													
<b>Customers on Payment Plans</b>																													
Residential	8,238	8,796	9,709	10,119	9,713	9,547	9,925	10,231	9,675	9,309	8,841	9,042	8,200	5,622	4,731	4,845													
Low Income Residential	2,648	2,746	3,427	3,747	3,538	3,555	3,614	3,693	3,385	3,100	2,663	2,386	2,134	1,657	1,601	1,647													
Small C&I	136	162	182	176	171	172	145	158	188	187	201	179	148	106	169	191													
Medium C&I	27	30	35	41	37	34	24	24	26	29	33	28	18	17	41	34													
Large C&I	3	3	3	3	1	1	1	1	1	1	1	1	1	1	1	0													
<b>Total</b>	<b>11,052</b>	<b>11,737</b>	<b>13,356</b>	<b>14,086</b>	<b>13,460</b>	<b>13,309</b>	<b>13,707</b>	<b>14,107</b>	<b>13,274</b>	<b>12,625</b>	<b>11,738</b>	<b>11,635</b>	<b>10,500</b>	<b>7,403</b>	<b>6,543</b>	<b>6,717</b>													
<b>Current A/R</b>																													
Residential	\$30,955,905	\$25,608,882	\$24,214,210	\$28,050,501	\$35,332,063	\$43,437,885	\$36,535,957	\$28,964,608	\$28,844,286	\$35,487,362	\$40,109,691	\$35,265,311	\$31,722,305	\$30,721,872	\$30,670,306	\$27,637,604													
Low Income Residential	\$2,576,328	\$2,146,608	\$1,973,847	\$2,095,656	\$2,344,416	\$3,020,792	\$2,659,930	\$2,248,411	\$2,269,251	\$2,737,027	\$3,088,911	\$2,479,572	\$2,232,924	\$2,227,272	\$2,105,180	\$1,765,444													
Small C&I	\$7,431,596	\$6,556,675	\$5,872,706	\$6,449,981	\$7,156,249	\$7,897,689	\$7,528,843	\$6,451,059	\$6,342,639	\$7,671,336	\$8,364,728	\$7,831,699	\$7,211,184	\$6,907,526	\$5,864,376	\$5,793,392													
Medium C&I	\$12,767,530	\$11,641,174	\$10,810,664	\$11,347,866	\$12,030,758	\$12,527,810	\$12,330,254	\$11,208,640	\$10,567,197	\$12,431,401	\$13,672,164	\$12,927,091	\$11,710,033	\$12,099,491	\$10,666,033	\$10,974,924													
Large C&I	\$15,252,895	\$14,598,453	\$12,964,331	\$14,148,291	\$13,826,719	\$14,646,131	\$15,663,749	\$14,326,614	\$13,951,053	\$14,233,765	\$14,617,621	\$15,238,560	\$12,527,458	\$15,138,288	\$13,497,589	\$14,450,056													
<b>Total</b>	<b>68,984,255</b>	<b>\$60,551,791</b>	<b>\$55,435,758</b>	<b>\$62,092,294</b>	<b>\$70,620,204</b>	<b>\$81,530,307</b>	<b>\$74,712,737</b>	<b>\$63,199,332</b>	<b>\$61,974,425</b>	<b>\$72,560,892</b>	<b>\$79,853,115</b>	<b>\$73,742,253</b>	<b>\$65,403,904</b>	<b>\$67,094,449</b>	<b>\$62,803,484</b>	<b>\$60,621,420</b>													
<b>Collection Effectiveness</b>																													
Residential		63.1%	64.5%	62.2%	68.4%	68.6%	67.5%	66.3%	56.1%	60.4%	63.8%	57.4%	57.1%	52.1%	50.9%	32.3%													
Low Income Residential		21.1%	24.5%	21.0%	24.2%	22.5%	21.9%	22.3%	16.9%	19.2%	18.9%	20.9%	17.8%	15.9%	16.9%	9.1%													
Small C&I		75.6%	76.3%	77.0%	77.0%	79.1%	76.1%	78.0%	71.4%	74.3%	77.3%	74.6%	70.1%	58.7%	62.3%	38.3%													
Medium C&I		85.6%	88.2%	88.6%	88.7%	89.0%	86.8%	88.7%	82.7%	84.7%	88.1%	86.4%	82.9%	70.0%	77.2%	52.6%													
Large C&I		89.5%	92.3%	91.2%	90.8%	94.0%	88.2%	95.0%	90.3%	88.1%	89.3%	91.4%	86.9%	85.5%	88.2%	67.1%													
<b>Total</b>		<b>68.2%</b>	<b>70.1%</b>	<b>67.9%</b>	<b>72.1%</b>	<b>72.4%</b>	<b>69.8%</b>	<b>71.3%</b>	<b>61.8%</b>	<b>64.8%</b>	<b>68.0%</b>	<b>63.8%</b>	<b>62.0%</b>	<b>55.6%</b>	<b>57.4%</b>	<b>35.7%</b>													

Footnotes (if necessary)  
 (1) Summed on billing month rather than calendar month.  
 (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

GAS

Company: Narragansett Electric Company (Gas Business)

Contact information

Date: 6/13/2020

Table with columns for months (Mar to Sep) for years 2019 and 2020, and 2019/2020 Variance (Percent Change) and Amount Change. Rows include categories like # of Customers, # of Customers w/ Arrears, \$ Arrears 30-60, \$ Arrears 60-90, \$ Arrears 90+, \$ Total Arrears, \$ Supplier Receivables Purchased, Total Revenue Billed, \$ Revenue (Payments) Received, and Customers on Arrearage Mgmt/Forfeiture Plans.

