

Massaro, Luly (PUC)

From: Harle Young <hyoung@pud-ri.org>
Sent: Thursday, May 21, 2020 1:34 PM
To: Massaro, Luly (PUC)
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Subject: [EXTERNAL] : Docket 5022 Question Due by May 22, 2020
Attachments: Docket No. 5022 due May 22, 2020.docx

Dear Luly,

On behalf of Pascoag Utility I would like to submit my answers to the questions due by May 22,2020 in Docket 5022.

Thank you,

Harle J Young

Manager of Finance & Customer Service

Pascoag Utility District

401-567-1260

TTY Via RI Relay: 711

hyoung@pud-ri.org

May 21, 2020

Via Email

Rhode Island Division of Public Utilities Carriers
89 Jefferson BLVD
Warwick, RI 02888

Ref: Docket No. 5022

Dear Luly,

In compliance with the request for utilities to provide the following information by May 22, 2020.

- 1. Have collections dropped off for residential and non-residential customers over the past eight weeks compared to prior months and prior year?**

The accounts receivable balance went from \$474,033 in March to \$433,902 in April a decrease of \$22,873 in the past eight weeks which is a 5.27% decrease. As for collections the total dollars owed by customers increased from \$160,156 in March to \$167,732 in April. When we compare the delinquent dollars for April 2020 of \$167,732 to last year at the same time of \$205,485, the collection have decreased by 18.4%. Some of the reasons for this decrease is tied to the rate decrease of 7.9% this year and the fact that we continue to have decreases in kWh sales tied to many of our customers both residential and non-residential taking advance of DSM rebate to implement energy efficient measures to reducing their consumption.

- 2. If so, please quantify the extent of the reduction.**

We saw a reduction of 4.8 % in collections compared to the prior month.

- 3. What effect has any such reduction had on the utility's cash flow?**

The Pascoag Utility District has been able to meet all of our obligations to date. Money is tight so we are very careful with our spending.

- 4. Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of services as a collection option?**

The District will be able to meet its financial obligations over the next two weeks.

- 5. Provide any information on plans for termination of service of nonpayment absent an extension of this order.**

The District would like to resume normal collections and would provide reasonable payment plans for those that are still struggling due to the Covid-9 situation.