

Massaro, Luly (PUC)

From: Webster, Raquel <Raquel.Webster@nationalgrid.com>
Sent: Thursday, March 26, 2020 2:46 PM
To: WilsonFrias, Cynthia (PUC); Massaro, Luly (PUC); Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; OBrien, Celia; Scanlon, Joanne M.; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jwood@centerforjustice.org; jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; Michael McElroy; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; mviggiani@woonsocketri.org
Cc: jgerhard@narragansettri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA)
Subject: [EXTERNAL] : RE: EXT || RE: Emergency Open Meeting Notice - public utilities terminations - [National Grid Comments](#)

Good afternoon, Luly:

I am writing to submit National Grid's responses to the PUC's request for comments in Docket 5022 regarding the suspension of service terminations and certain collections activities during the COVID-19 emergency. National Grid responds to the PUC's questions as follows:

Question #1: Have collections dropped off for nonresidential customers over the past two weeks compared to prior months and prior years?

Response: Yes. Collections have dropped off for nonresidential customers over the past two weeks compared to prior months and prior years.

Question #2: If so, please quantify the extent of the reduction.

Response: The reduction is \$3.1 million to \$2.8 million, which is a 10% reduction. The daily payment average is \$300,000 less per day. Please note that this decrease in payment is not solely attributable to the cessation of field terminations. There are other factors that may contribute to the decrease in cash receipts such as delays with the U.S. Postal service and the lock box service that is used to receive hard copy checks.

Question #3: What effect has any such reduction had on the utility's cash flow?

Response: So far, the reduction in payments has not had any significant effect on the utility's cash flow.

Question #4: Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option.

Response: The Company has been able to meet its obligations and expects to be able to meet all its obligations in the next two weeks if it cannot commence termination of service as a collections option.

Question #5: What activities is the Company planning for NON-residential customer collections activities (particularly service terminations) for the period March 31 through April 15?

Response: The company is planning to discontinue terminations on nonresidential accounts through April 15. The Company will evaluate the circumstances after April 15 and consider its options at that time.

Thanks,
Raquel

Raquel J. Webster | Senior Counsel
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raquel.webster@nationalgrid.com

From: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>
Sent: Monday, March 16, 2020 5:09 PM
To: Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick (DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; Webster, Raquel <Raquel.Webster@nationalgrid.com>; OBrien, Celia <CELIA.OBRIEN@nationalgrid.com>; Scanlon, Joanne M. <Joanne.Scanlon@nationalgrid.com>; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jwood@centerforjustice.org; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mviggiani@woonsocketri.org
Cc: jgerhard@narragansett.ri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>
Subject: EXT || RE: Emergency Open Meeting Notice - public utilities terminations

Good Afternoon,

First, I would like to thank all of the utility representatives and Center for Justice for responding to me with updates and comments over the weekend.

Second, the following is what was ordered today. I am hoping to get an official order out tomorrow.

Effective on March 16, 2020, all electric, natural gas, water, and sewer utilities shall immediately cease certain collections activities, as set forth below, including termination of service for nonpayment. This order shall be in effect

Massaro, Luly (PUC)

To: Luly Massaro
Subject: Pascoag Utility District - PUC Order on Suspension of Service Terminations - Docket No. 5022

From: Harle Young <hyoung@pud-ri.org>

Sent: Wednesday, March 25, 2020 11:45 AM

To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood <mkirkwood@pud-ri.org>; Tori Rudis <trudis@pud-ri.org>; Linda LaPorte <llaporte@pud-ri.org>; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mviggiani@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>

Subject: RE: [EXTERNAL] : RE: PUC Order on Suspension of Service Terminations - Docket No. 5022

Hi Cindy

I would like to make a correction to my previous email which including all classes not just the non-residential customers. Our overall collections was down 15 percent from a year ago and 12% from last month. Pascoag's customer base is 88% Residential, 11% Commercial and small commercial, and 1% industrial. For the non-residential the payment history has remained the same.

Given current conditions:

1. Does Pascoag believe it will have adequate cash flow to meet its financial obligations over the next:
 - a. 30 days? [Yes, the District has adequate cash flow to meet all of its obligations.](#)
 - b. 45 days? [Yes, the District has adequate cash flow to meet all of its obligation](#)
 - c. 60 days? [It is too early to speculate, It will depend on the cash flow coming in. We continue to bill customers and are hopeful that they will continue to pay.](#)
 - d. In responding, please comment on ability to meet payroll, other operating expense, debt obligations and purchased power obligations.
[The District will be able to meet all obligations for at least 45 days, beyond that we feel it is too early to speculate.](#)

2. What is the current balance in the Purchase Power Restricted Fund?
The current balance in the Purchase Power Restricted Fund is \$561,911.
3. Does Pascoag believe it will need to withdraw from the PPRF in the next 30 or 60 days?
It is too early to speculate, It will depend on the cash flow coming in.
4. What percentage of payments due from nonresidential customers between March 16 and March 23, 2020 were made (these are likely from bills that were sent in February)?
Ninety-seven percent of the payments for nonresidential customers were made.
5. Is there any other information relative to Pascoag's cash flow that it wishes to share with the Commission?
The District has a line of credit with our banking institution in the amount of \$250,000 should the need arise.

From: WilsonFrias, Cynthia (PUC) [<mailto:Cynthia.WilsonFrias@puc.ri.gov>]

Sent: Wednesday, March 25, 2020 9:55 AM

To: Harle Young <hyoung@pud-ri.org>; Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood <mirkwood@pud-ri.org>; Tori Rudis <trudis@pud-ri.org>; Linda LaPorte <llaporte@pud-ri.org>; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mviggianni@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>

Subject: RE: [EXTERNAL] : RE: PUC Order on Suspension of Service Terminations - Docket No. 5022

Hi Harle,

Thank you for the information. It would be helpful to the Commission if you could also respond to the following questions. In making the decision about the emergency order related to nonresidential customers, particularly with the non-investor-owned utilities, it will be important to understand the financial stability of the utilities as well as looking at the financial constraints of customers. Please respond to the following questions.

Given current conditions:

1. Does Pascoag believe it will have adequate cash flow to meet its financial obligations over the next:
 - a. 30 days?
 - b. 45 days?
 - c. 60 days?

In responding, please comment on ability to meet payroll, other operating expense, debt obligations and purchased power obligations.

2. What is the current balance in the Purchase Power Restricted Fund?
3. Does Pascoag believe it will need to withdraw from the PPRF in the next 30 or 60 days?
4. What percentage of payments due from nonresidential customers between March 16 and March 23, 2020 were made (these are likely from bills that were sent in February)?
5. Is there any other information relative to Pascoag's cash flow that it wishes to share with the Commission?

Thank you,
Cindy

From: Harle Young <hyoung@pud-ri.org>

Sent: Wednesday, March 25, 2020 9:07 AM

To: Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood <mirkwood@pud-ri.org>; Tori Rudis <trudis@pud-ri.org>; Linda LaPorte <llaporte@pud-ri.org>; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mvgiggiani@woonsocketri.org; jgerhard@narragansett.ri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>

Subject: [EXTERNAL] : RE: PUC Order on Suspension of Service Terminations - Docket No. 5022

Good Morning Luly,

Please accept this email as Pascoag Utility District's Report under Order No. 23786 Suspending terminations and collections activities. The District would like to report that when we compare our payment history for the month of March as of 25th day and adjusting for the rate decrease our collections are down approximately 15% from a year ago. When we compare the payments from one month ago we are down approximately 12%. I would also like to report that the last payment update we have had from our Lockbox was on March 19, 2020. The Bank we do business with had 2 members of their day time team test positive for the Covid-19 virus. They are working to bring the process back on line and hope to have it up and running in a couple of days.

Harle J Young

Manager of Finance & Customer Service
Pascoag Utility District
401-567-1260
TTY Via RI Relay: 711
hyoung@pud-ri.org

From: Massaro, Luly (PUC) [<mailto:Luly.Massaro@puc.ri.gov>]
Sent: Tuesday, March 17, 2020 10:22 AM
To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood <mkkirkwood@pud-ri.org>; Harle Young <hyoung@pud-ri.org>; Tori Rudis <trudis@pud-ri.org>; Linda LaPorte <llaporte@pud-ri.org>; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mviggianni@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>
Subject: PUC Order on Suspension of Service Terminations - Docket No. 5022

Good morning,

Attached is PUC Order No. 23786 suspending service terminations and collection activities of all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency.

Stay safe,
Luly

Luly Massaro
Commission Clerk
RI Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island
401-780-2107
Luly.massaro@puc.ri.gov

Massaro, Luly (PUC)

To: Massaro, Luly (PUC)
Subject: Block Island Utility's Comments - PUC Order on Suspension of Service Terminations - Docket No. 5022

From: Jeffery Wright <jwright@blockislandutilitydistrict.com>

Sent: Wednesday, March 25, 2020 12:19 PM

To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Harle Young <hyoung@pud-ri.org>; Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood <mkirkwood@pud-ri.org>; Tori Rudis <trudis@pud-ri.org>; Linda LaPorte <llaporte@pud-ri.org>; Michael@McElroyLawOffice.com; BIPCO Admin <admin@bipco.net>; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mviggiani@woonsocketri.org; jgerhard@narragansettri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>; mviggiani@woonsocketri.org

Subject: RE: [EXTERNAL] : RE: PUC Order on Suspension of Service Terminations - Docket No. 5022

At this point we will not plan to terminate any account for non-payment before April 15th.

Jeffery M. Wright | President

Block Island Utility District

DBA Block Island Power Company

100 Ocean Avenue, P.O. Box 518, Block Island, RI 02807

Office: 401-466-5851 | Cell: 802-730-4233 | Fax: 401-466-5851

Please be advised that my e-mail address has changed effective 11/20/19. My old e-mail will continue to work for a short period of time while we transition but please change my information in your contacts.

Thank you.

From: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>

Sent: Wednesday, March 25, 2020 10:30 AM

To: Harle Young <hyoung@pud-ri.org>; Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS)

Massaro, Luly (PUC)

From: Michael McElroy <Michael@mcelroylawoffice.com>
Sent: Tuesday, March 24, 2020 3:47 PM
To: Massaro, Luly (PUC)
Cc: WilsonFrias, Cynthia (PUC); Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; mviggiani@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA)
Subject: [EXTERNAL] : Re: PUC Order on Suspension of Service Terminations - Docket No. 5022

Luly:

As you know, this office represents the Block Island Utility District (BIUD). Please accept this email as BIUD's Report under [Order No. 23786](#) suspending service terminations and collection activities by all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency.

As directed by the Commission, BIUD has examined customer bill payment activity through today, March 24, 2020.

Our examination shows that, so far, collections have not dropped off over the past two weeks compared to prior months and prior years and the Order is not causing BIUD any financial difficulties.

Thank you.

Michael R. McElroy | Managing Partner | **McElroy & Donaldson**
21 Dryden Lane, P.O. Box 6721, Providence, Rhode Island 02940-6721
o: [401.351.4100](tel:401.351.4100) | c: [401.749.2612](tel:401.749.2612) | f: [401.421.5696](tel:401.421.5696)
www.McElroyLawOffice.com [mcelroylawoffice.com]

On Tue, Mar 17, 2020 at 10:22 AM Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov> wrote:

Good morning,

Attached is PUC Order No. 23786 suspending service terminations and collection activities of all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency.

Stay safe,
Luly

Massaro, Luly (PUC)

From: Michael McElroy <Michael@mcelroylawoffice.com>
Sent: Wednesday, March 25, 2020 1:45 PM
To: Massaro, Luly (PUC)
Cc: WilsonFrias, Cynthia (PUC); Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; mviggiani@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA); Gregg Giasson; Peter Pallozzi
Subject: Providence Water Supply Board - Re: PUC Order on Suspension of Service Terminations - Docket No. 5022

Luly:

As you know, this office represents the Providence Water Supply Board (PWSB). Please accept this email as PWSB's Report under [Order No. 23786](#) suspending service terminations and collection activities by all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency.

As directed by the Commission, PWSB has examined customer bill payment activity.

Our responses to the questions posed are as follows:

(1) Have collections dropped off for nonresidential customers over the past two weeks compared to prior months and prior years?

A. Yes.

(2) If so, please quantify the extent of the reduction.

A. We analyzed January - March for 2018 through 2020. The calendar year 2020 is down about 8-10%

(3) What effect has any such reduction had on the utility's cash flow?

A. As of now, it is not causing a problem with PWSB's cash flow.

(4) Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option?

A. No. We have met our obligations and do not foresee an immediate issue. Unless otherwise directed, we do not plan to commence terminations until April 15.

Thank you.

Michael R. McElroy | Managing Partner | **McElroy & Donaldson**
21 Dryden Lane, P.O. Box 6721, Providence, Rhode Island 02940-6721
o: [401.351.4100](tel:401.351.4100) | c: [401.749.2612](tel:401.749.2612) | f: [401.421.5696](tel:401.421.5696)
www.McElroyLawOffice.com [mcelroylawoffice.com]

On Tue, Mar 17, 2020 at 10:22 AM Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov> wrote:

Good morning,

Attached is PUC Order No. 23786 suspending service terminations and collection activities of all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency.

Stay safe,
Luly

Luly Massaro

Commission Clerk

RI Public Utilities Commission

89 Jefferson Boulevard

Warwick, Rhode Island

401-780-2107

Luly.massaro@puc.ri.gov

From: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>

Sent: Saturday, March 14, 2020 1:51 PM

To: Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jwood@centerforjustice.org; jmickman@centerforjustice.org; WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy

Massaro, Luly (PUC)

From: David Simmons <dsimmons@kentcountywater.org>
Sent: Wednesday, March 25, 2020 10:01 AM
To: Massaro, Luly (PUC)
Cc: WilsonFrias, Cynthia (PUC)
Subject: [EXTERNAL] : KCWA Responses to

Follow Up Flag: Follow up
Flag Status: Flagged

Hello Luly,

It was asked that utilities should provide the following information on or before March 26, 2020:

1. Whether collections have dropped off for nonresidential customers over the past two weeks compared to prior months and prior years?

[Collections have not dropped off the past 2 weeks as compared to previous months/years.](#)

2. If so, please quantify the extent of the reduction. [N/A](#)

3. What effect has any such reduction had on the utility's cash flow?

[There has been no negative impact on our cash flow.](#)

4. Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option.

[KCWA has been able to meet all of its obligations and does not anticipate any issues going forward over the next two weeks.](#)

Please accept this email as KCWA Report under RIPUC Order No. 23786.

Best Regards,
Dave



David L Simmons P.E.

Executive Director/Chief Engineer

Kent County Water Authority

1072 Main Street

West Warwick, RI 02893-0192

ph: (401) 821-9300 fax: (401) 823-4810

www.kentcountywater.org [kentcountywater.org]

Massaro, Luly (PUC)

From: Prettyman, Gary <gary.prettyman@suez.com>
Sent: Wednesday, March 25, 2020 1:33 PM
To: WilsonFrias, Cynthia (PUC); Harle Young; Massaro, Luly (PUC); Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood; Tori Rudis; Linda LaPorte; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; Michael McElroy; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Giebink, Karen; mviggiani@woonsocketri.org; jgerhard@narragansettri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA); mviggiani@woonsocketri.org
Cc: Graziano, Christopher; Jacobs, Christopher; Cagle, James
Subject: **Suez Water's Comments** RE: PUC Order on Suspension of Service Terminations - Docket No. 5022

Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the Covid -19 Emergency

On March 16, 2020, the Commission issued the above referenced order and solicitation of comments, specifically the following questions.

- i. Whether collections have dropped off for non-residential customers over the past two weeks compared to prior months and prior years?
- ii. If so, please quantify the extent of the reduction.
- iii. What effect has any such reduction had on the utility's cash flow?
- iv. Has the utility been unable to meet any obligations in the next two weeks if it cannot commence termination of service as a collection option.

In response to collections of customer's bills, SUEZ Rhode Island has not seen a drop off of payments at this time. For example the average collection over the last 10 days (3/11/20 to 3/24/20) was \$14,593/day, From 2/25/20 to 3/9/20 was \$14,957 and from 2/11/20 to 2/24/20 was \$14,780. This represents all customers as the Company does not track information by customer class.

SUEZ Rhode Island is part of the SUEZ family of companies and as such is part of a money pooling agreement with all of the regulated companies. As a result the Company does not foresee any issues with cash flow or paying its bills at this time.

Lastly, prior to the Commission's Order, the Company had discontinued shut-off procedures and will continue that until further notice.

Please contact me if you need any further information.

Gary

Gary S. Prettyman
Senior Director Regulatory Business

SUEZ

461 From Rd, Suite 400

Paramus, NJ 07652

Tel: 201-784-7083

Cell: 201-286-2821

<image001.jpg>

Please think twice before printing this email.

Massaro, Luly (PUC)

From: WilsonFrias, Cynthia (PUC)
Sent: Thursday, March 26, 2020 2:18 PM
To: Massaro, Luly (PUC)
Subject: FW: [EXTERNAL] : Newport WaterDivision - Comments RE: Emergency Open Meeting Notice - public utilities terminations

From: Forgue, Julia <jforgue@CityofNewport.com>
Sent: Wednesday, March 25, 2020 4:51 PM
To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>
Subject: [EXTERNAL] : RE: Emergency Open Meeting Notice - public utilities terminations

Cindy,

Newport Water provides the following responses as requested:

Have collections dropped off for nonresidential customers over the past two weeks compared to prior months and prior years?

We have a slight increase in past due amount for our non-resident accounts for March. The beginning of the month we were at 13% past due and as of today we are at 16%. This pattern is typical to prior years.

If so, please quantify the extent of the reduction.

Approx. \$100,000 for March

What effect has any such reduction had on the utility's cash flow?

At this point in time we do not have a cash flow issue. Many of our customers make payments at very end of the month when they are due. Better data will

be available in the coming weeks. Our concern will be on water sales in future months specifically the impact on the summer season. Spending is limited

to essential purchases only in anticipation of reduced future water sales and receipts.

Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option.

We are up to date with our accounts payable obligations. Going forward we will be monitoring water sales, receipts, and spending extensively over the next few months. We do not intend to terminate water service for non-residential or residential customers at this time through April 30th and possibly longer. We are working with past due customers to provide a reasonable payment plan. We are encouraging our customers to contact us to work out a plan.

Julia A. Forgue, PE
Director of Utilities
City of Newport
70 Halsey Street
Newport, RI 02840
401-845-5600

Massaro, Luly (PUC)

From: WilsonFrias, Cynthia (PUC)
Sent: Thursday, March 26, 2020 2:18 PM
To: Massaro, Luly (PUC)
Subject: Pawtucket Water Supply Comments : [EXTERNAL] : PWSB Collections

From: Jim DeCelles <DeCelles@pwsb.org>
Sent: Wednesday, March 25, 2020 4:26 PM
To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>
Cc: Robert Benson <RBenson@pwsb.org>; Russ Houde <rhoude@pwsb.org>
Subject: Re: [EXTERNAL] : PWSB Collections

We are not shutting anyone for non payment during that timeframe.

From: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>
Sent: Wednesday, March 25, 2020 4:04:26 PM
To: Jim DeCelles <DeCelles@pwsb.org>
Cc: Robert Benson <RBenson@pwsb.org>; Russ Houde <rhoude@pwsb.org>
Subject: RE: [EXTERNAL] : PWSB Collections

Sorry, can you also let us know what your current plans are for nonresidential customer terminations for the period April 1-April 15? Thanks.

From: Jim DeCelles <DeCelles@pwsb.org>
Sent: Wednesday, March 25, 2020 3:52 PM
To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>
Cc: Robert Benson <RBenson@pwsb.org>; Russ Houde <rhoude@pwsb.org>
Subject: [EXTERNAL] : PWSB Collections

Hi Cindy,

Attached is the PWSB response to the PUC Order requests.

Let me know if you need anything else.

Thanks
Jim

James DeCelles, P.E.
Chief Engineer & General Manager
Pawtucket Water Supply Board
85 Branch Street
Pawtucket, RI 02860
(401)729-5001



85 Branch Street
Pawtucket, RI 02860
401-729-5000
www . PWSB . org

INTEROFFICE MEMORANDUM

Date: **March 25, 2020**

To: **James Decelles, Chief Engineer**

From: **Robert Benson, CFO**

Re: **Public Utilities Commission COVID-19 Order**

Here are the requested responses to each of the four cash questions:

1. Have collections dropped off for nonresidential customers over the past two weeks compared to prior month's and prior years?

Response: First it is only possible to report total collections for all customers with our utility billing software. Our collections appear to comparable to the prior year.

2. Please quantify the reduction:

For the two-week period ended 3/20/20 and the comparable prior year two week period.

<u>Current Dates</u>	<u>Current Year</u>	<u>Prior Yr Dates</u>	<u>Prior Year</u>	Increase <u>(Decrease)</u>
3/9 - 3/20/2020	\$533,632	3/11 - 3/22/2019	\$518,121	\$ 15,511
3/23 - 3/24/2020	\$112,415	3/25 - 3/26/2019	\$167,741	(\$55,326)

Note: Our bank, Century Bank, had two employees from their day lockbox processing team test positive for COVID-19 reducing the timeliness of their payment processing. Therefore, our current year receipts for the period of 3/23 - 3/24/2020 are incomplete as the bank had not processed and deposited our mail receipts for these two dates.

3. What effect has any such reduction had on the utility's cash flow?

Response: The effect to date has been minimal. However, Pawtucket Water Supply Board just mailed its utility bills on March 16th which were delivered approximately March 18th. We anticipate we will start to see the reduction in cash receipts within the next few weeks.

4. Does Pawtucket Water expect to be unable to meet any financial obligations within the next two weeks?

Response: At this time Pawtucket Water Supply Board does anticipate to be able to meet its financial obligations within the next two weeks.

Massaro, Luly (PUC)

From: Shoer, Alan <AShoer@apslaw.com>
Sent: Thursday, March 26, 2020 4:27 PM
To: Massaro, Luly (PUC); WilsonFrias, Cynthia (PUC); Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; Michael McElroy; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; mviggiani@woonsocketri.org; jgerhard@narragansettri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA)
Cc: G. Bebyn David (dbebyn@beconsulting.biz); Shoer, Alan
Subject: [EXTERNAL] : Woonsocket Water Division's Responses -RE: PUC Order on Suspension of Service Terminations - Docket No. 5022

On behalf of the City of Woonsocket's Water Division these responses below are in response to the questions in the Commission's Notice :

Question #1: Have collections dropped off for nonresidential customers over the past two weeks compared to prior months and prior years?

Response: Yes. Collections for our combined nonresidential and commercial accounts have dropped off over the past two weeks as compared to prior months and prior years.

Question #2: If so, please quantify the extent of the reduction.

Response: Based upon data that currently reflects a combination of residential and commercial accounts; combined our collections are 61% less than the same period in FY '19, and 54% less than the same period in FY '18.

Question #3: What effect has any such reduction had on the utility's cash flow?

Response: Any issues from any such reduction has little impact on the utilities cash flow. Fortunately Woonsocket has several cash restricted accounts with sufficient balances to meet a short term reduction in cash flows.

Question #4: Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option.

Response: No, the City has sufficient cash reserves to meet a short term reduction in cash flows. Woonsocket will be able to meet its financial obligations in the next two weeks.

ALAN M. SHOER

[\[apslaw.com\]](#)V-CARD [\[apslaw.com\]](#) | [BIO \[apslaw.com\]](#) | [WEBSITE \[apslaw.com\]](#) | ASHOER@APSLAW.COM

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From: Massaro, Luly (PUC) [<mailto:Luly.Massaro@puc.ri.gov>]

Sent: Tuesday, March 17, 2020 10:22 AM

To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Shoer, Alan <AShoer@apslaw.com>; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mviggiani@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>
Subject: PUC Order on Suspension of Service Terminations - Docket No. 5022

Good morning,

Attached is PUC Order No. 23786 suspending service terminations and collection activities of all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency.

Stay safe,

Luly

Luly Massaro