

Good afternoon, Luly:

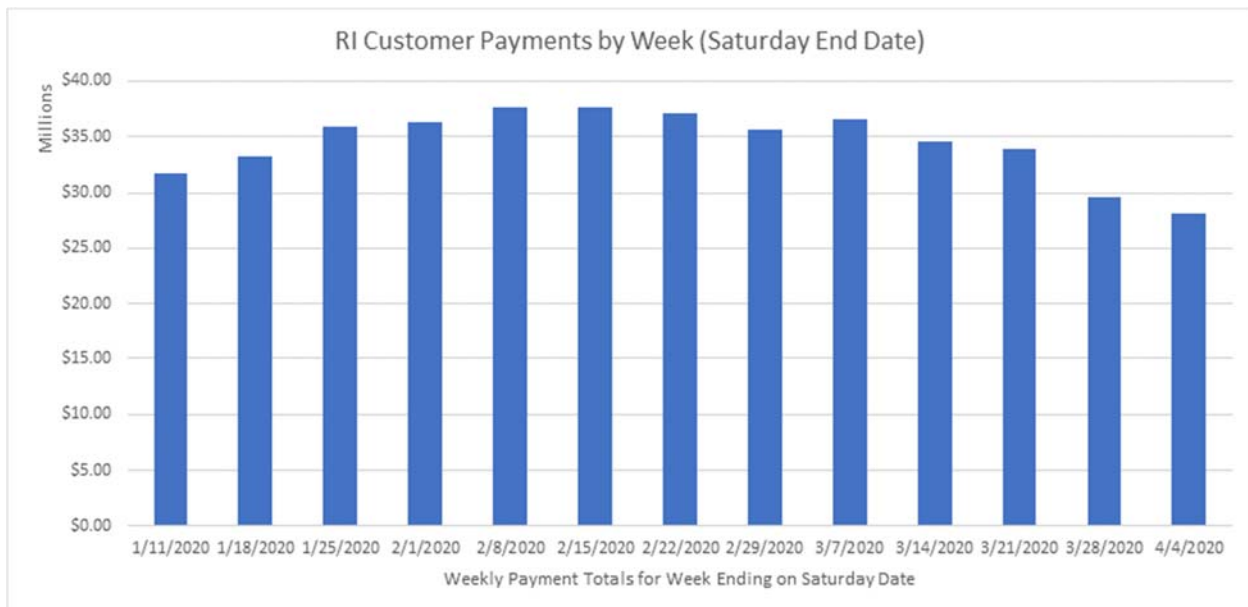
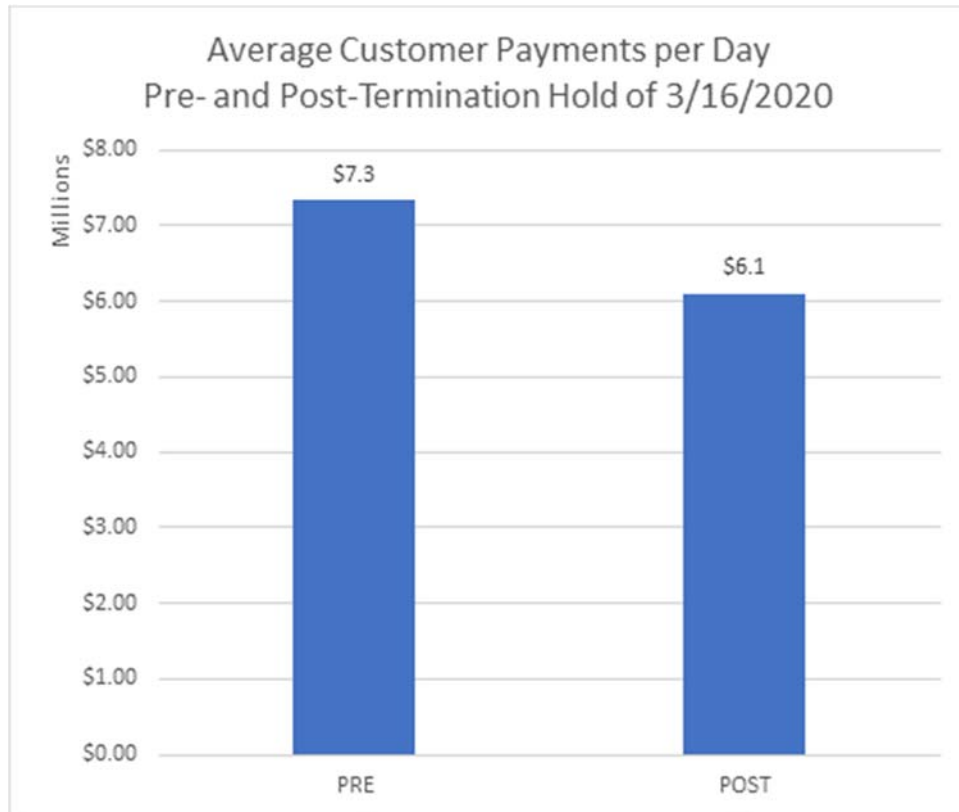
I am writing to submit The Narragansett Electric Company d/b/a National Grid's (National Grid or the Company) responses to the PUC's request for comments in Docket 5022 regarding the suspension of service terminations and certain collections activities during the COVID-19 emergency. National Grid responds to the PUC's questions as follows:

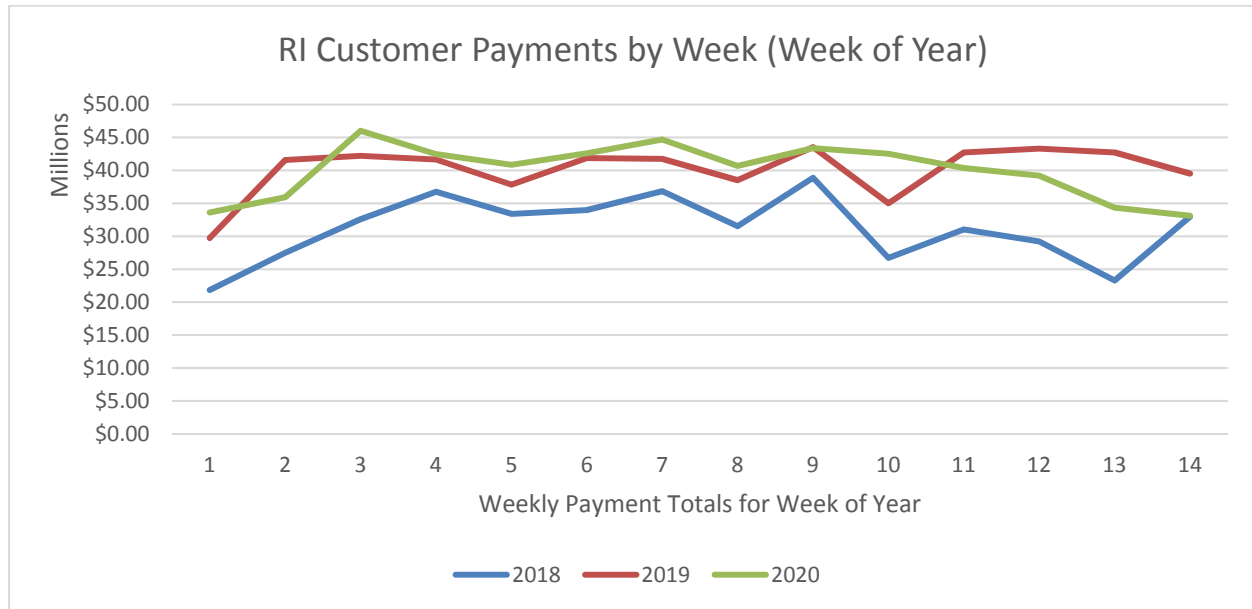
Question #1: Have collections dropped off for residential and nonresidential customers over the past two weeks compared to prior months and prior years?

Response: Yes. Collections have dropped off for residential and nonresidential customers over the past two weeks compared to prior months and prior years.

Question #2: If so, please quantify the extent of the reduction

Response: The average daily customer payment total between January 1, 2020 and March 16, 2020 was \$7.34 M. The average daily customer payment total since March 16 is \$6.11 M, resulting in a daily short-fall of \$1.23 M for Rhode Island customers. This response includes a year-over-year analysis, although year-over-year payments trends will differ due to changes in weather and commodity pricing. However, the 2020 data demonstrates a downward trend since the start of the COVID-19 emergency.





Question #3: What effect has any such reduction had on the utility's cash flow?

Response: The cash flow of the Rhode Island businesses will be reduced by at least \$1.23M per day, in addition to any cash flow changes from other influences. Notably, because of COVID-19, the Company is also incurring incremental costs such as cleaning costs to ensure the safety of its employees.

Question #4: Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option.

Response: The Company has been able to meet its obligations and expects to be able to meet all its obligations in the next two weeks if it cannot commence termination of service as a collections option.

Question #5: Provide any information on plans for termination of service for nonpayment through April 30, 2020.

Response: National Grid is committed to taking whatever measures it can to support the safety and wellness of our customers during this unprecedented time. As such, the Company is planning to maintain the current policies in place for customers who are having trouble paying their bill through April 30, 2020.

The Company is becoming increasingly concerned about the potential for increased bad debt. Therefore, the Company will continue to monitor the financial impacts that may result from these policies, namely, impacts to cash working capital. Cash working capital is driven mainly by the increased period between when the Company sends bills to customers and when the Company receives payments. Consistent with its commitments prior to the onset of COVID-19, the Company will continue to work with customers throughout the COVID-19 state of emergency and well after to offer tools and options to help customers avoid unmanageable debt.

Massaro, Luly (PUC)

From: Jeffery Wright <jwright@blockislandutilitydistrict.com>
Sent: Thursday, April 9, 2020 9:49 AM
To: Massaro, Luly (PUC)
Cc: Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; BIPCO Admin; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; WilsonFrias, Cynthia (PUC); mviggiani@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA); Gregg Giasson; Peter Pallozzi; David Bebyn; Tracy Fredericks; Michael McElroy
Subject: [EXTERNAL] : BLOCK ISLAND UTILITY RE: PUC Order on Suspension of Service Terminations - Docket No. 5022 (Block Island Utility District)

Luly:

Please accept this email as Block Island Utility District's Report under Order No. 23807 (suspending service terminations and collection activities by all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency).

As directed by the Commission, we have examined customer bill payment activity.

Our responses to the questions posed are as follows:

(1) Have collections dropped off for residential and nonresidential customers over the past two weeks compared to prior months and prior years?

Response: Not enough to be concerned about at this time.

(2) If so, please quantify the extent of the reduction.

Response: Our April 1-8, 2020 collections compared to the same period last month are actually slightly higher. Our collections April 1-8, 2020 compared to the same period last year are down approximately 20% which is mostly a function of reduced loads/sales.

(3) What effect has any such reduction had on the utility's cash flow?

Response: None.

(4) Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option?

Response: Yes.

(5) Provide any information on plans for termination of service for nonpayment through April 30, 2020.

Response: We have suspended all terminations until at least May 15.

Jeffery M. Wright | President

Block Island Utility District

DBA Block Island Power Company

100 Ocean Avenue, P.O. Box 518, Block Island, RI 02807

Office: 401-466-5851 | Cell: 802-730-4233 | Fax: 401-466-5851

Please be advised that my e-mail address has changed effective 11/20/19. My old e-mail will continue to work for a short period of time while we transition but please change my information in your contacts. Thank you.

Massaro, Luly (PUC)

From: Harle Young <hyoung@pud-ri.org>
Sent: Thursday, April 9, 2020 1:50 PM
To: WilsonFrias, Cynthia (PUC); Massaro, Luly (PUC); Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood; Tori Rudis; Linda LaPorte; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; Michael McElroy; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; mvigiani@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA)
Subject: RE: [EXTERNAL] : PASCOAG UTILITY DISTRICT -PUC Order on Suspension of Service Terminations - Docket No. 5022

Hi Cindy,
I have included the information you request.

Harle

Subject: RE: [EXTERNAL] : PUC Order on Suspension of Service Terminations - Docket No. 5022

Hi Harle,

Thank you for the information. Could you please provide an additional response to number 4 for residential accounts for the period March 16, 2020 through current?

Also, what are Pascoag's plans for termination of service through April 30, 2020 absent a PUC order prohibiting terminations?

Thanks,
Cindy

From: Harle Young <hyoung@pud-ri.org>
Sent: Thursday, April 9, 2020 11:04 AM
To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood <mirkwood@pud-ri.org>; Tori Rudis <trudis@pud-ri.org>; Linda LaPorte <llaporte@pud-ri.org>; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov;

dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mviggianni@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>

Subject: [EXTERNAL] : PUC Order on Suspension of Service Terminations - Docket No. 5022

Given current conditions as of April 9, 2020

1. Does Pascoag believe it will have adequate cash flow to meet its financial obligations over the next:

- a. 30 days? Yes, the District has adequate cash flow to meet all of its obligations.
- b. 45 days? Yes, the District has adequate cash flow to meet all of its obligations.
- c. 60 days? It is too early to speculate, It will depend on the cash flow coming in. We continue to bill customers and are hopeful that they will continue to pay. The District has applied for the Paycheck Protection Program and if we qualify that will be very helpful.

In responding, please comment on ability to meet payroll, other operating expense, debt obligations and purchased power obligations.

2. What is the current balance in the Purchase Power Restricted Fund?

The current balance in the PPRF is \$578,403.01.

3. Does Pascoag believe it will need to withdraw from the PPRF in the next 30 or 60 days?

I do not think we will need to in the next 30 days, beyond that it is too early to speculate.

4. What percentage of payments due from nonresidential customers between March 23 and April 9, 2020 were made (these are likely from bills that were sent in March)?

The Total due past due from the C & I customers is as follows:

C & I arrears as of April 9, 2020

30 Days \$54,668 of this \$28,310 are due from the town and will be paid within a couple of weeks.

60 Days \$2,747.16

90 Days \$4,028.31

Total C & I : \$61,443.47

Residential Arrears as of April 9, 2020

30 Days \$69,972.42

60 Days \$21,951.47

90 Days \$32,713.12

Total Arrears: \$124,637.01

5. Is there any other information relative to Pascoag's cash flow that it wishes to share with the Commission?

Here is a look at the total past due amounts including all classes.

Date	Arrearage 30 Days	Arrearage 60 days	Arrearage 90	Total Arrearage
February 29,2020	\$62,094	\$15,708	\$37,939	\$115,741
March 31, 2020	\$70,032	\$20,933	\$40,865	\$131,830
April 9, 2020	\$127,718	\$25,409	\$37,017	\$190,144

It is still early in the month so we are hopeful that the 30 day arrearage will come down.

6. Kwh sales for Commercial and Industrial

Month	KWh Sales	KW Demand
Feb 2020	1,787,939	5210.92
March 2020	1,513,532	5212.30
April 2020	1,488,905	5199.09

7. What are Pascoag's plans for termination of service through April 30, 2020 absent a PUC order prohibiting terminations.

The District is sending out termination notices with a date of May 6th. We will wait for direction from the RIPUC before we physically disconnect any accounts.

Harle J Young

Manager of Finance & Customer Service

Pascoag Utility District

401-567-1260

TTY Via RI Relay: 711

hyoung@pud-ri.org

From: Harle Young

Sent: Wednesday, March 25, 2020 11:45 AM

To: 'WilsonFrias, Cynthia (PUC)' <Cynthia.WilsonFrias@puc.ri.gov>; Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood <mirkwood@pud-ri.org>; Tori Rudis <trudis@pud-ri.org>; Linda LaPorte <llaporte@pud-ri.org>;

Mary B. Shekarchi
Attorney at Law

33 College Hill Road, Suite 15-E
Warwick, Rhode Island 02886

Phone: (401) 828-5030
Fax: (401) 823-1400
E-Mail: marybali@aol.com

April 9, 2020

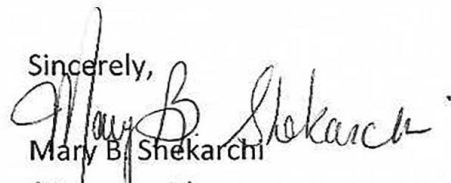
Ms. Luly Massaro, Clerk
RI Public Utilities Commission
89 Jefferson Blvd.
Warwick, RI 02888

RE: RI Public Utilities Commission ("RIPUC") Order # 5022

Dear Ms. Massaro:

Please find enclosed herewith **Kent County Water Authority's** Response to the RIPUC's request for information in Order No. 5022 dated March 30, 2020. Should you have any questions, please contact me. Thank you.

Sincerely,


Mary B. Shekarchi
Attorney at Law

MBS/mdc
Enclosure



April 8, 2020

KCWA Response to Questions

RIPUC Order 5022

(PUC-1) Have collections dropped off for residential and nonresidential customers over the past two weeks compared to prior months and prior years?

(PUC-2) If so, please quantify the extent of the reduction.

KCWA RESPONSE TO PUC 1 & 2:

KCWA Collections Trending and Mitigation

- The delinquent accounts have increased from 1949 in March 2019 to 2205 for March 2020. This represents a 13% increase over the same month last year.
- The shutoff accounts have increased from 1344 in March 2019 to 1696 for March 2020. This represents a 26% increase over the same month last year.
- As of 4-8-20, KCWA has outstanding \$316,142 in delinquent status and \$154,142 in shutoff status.
- Delinquent accounts are defined as those that have not paid after 30 days. Delinquent notices are sent after 45 days. Shutoff accounts are 60 days past due and are typically scheduled to be terminated for non-payment. KCWA has stopped all shutoff notifications and terminations for nonpayment until April 30, 2020. KCWA is sending revised delinquent notification in their place.
- KCWA adjusted the language on our delinquent notices to encourage payment and provide the customers with options including online bill payment, online ACH, drop off at the main office in a drop slot, and telephone payments. KCWA's revised delinquent notice is attached herein. KCWA is also providing payment plans to anyone who may have difficulty paying their bills.
- Instead of shutoff notifications KCWA is resending the delinquent notice in their place.

(PUC- 3) What effect has any such reduction had on the utility's cash flow?

KCWA RESPONSE TO PUC- 3 :

KCWA Meter Revenue Trending

- The metered billing amounts have decreased by \$ 83 K (-5%) comparing March of 2020 vs March of 2019.
- There was a decrease \$28 K non-residential vs \$55K on residential in expected revenues which may or may not be the result of the pandemic.
- The billed consumptive volume is the lowest level in 20 years (down 29% relative to the average).
- \$83 K only represents 1/3 of the customers (9000 customers) because KCWA reads 9000 meters monthly and bill quarterly.

- KCWA will have to wait until the end of April and then the end of May to get a full handle on the downturn in revenues from the COVID-19 pandemic due to businesses closing and/or reducing their usage. We might see a shift to more residential usage because of the stay at home order. If this trend favors residential consumption, the tariff is higher for that customer class because it is based on meters sized 2-inches and less. However, there are about 1500 non-residential customers that also have meters sized 2-inches and less with the same tariff which would most likely offset this effect. Also, most condominiums and apartment complexes within our service area are on large meters sized 3-inches and above.

KCWA Financial Coverage Plan

- Plan for anticipated reduction in timed revenues from non-payment and/or reduced usage.
- There is \$3 M in the Operating Revenue Account.
- April Expenditures: \$1 M in monthly restricted acct funding and approx. \$ 750 K in operating expenditures for a total of \$1.75 M for April. The anticipated operating expenditures for May are approximately \$1.9 M and \$2.0 M for June, respectively.
- We are anticipating \$2.1 M in total revenue collections for April. If our collections decrease by 50% by April 30th, or \$1.05 M, then KCWA would petition the RIPUC for permission for emergency use of our Operating Reserve Account to handle the short-term shortfall if needed. There is currently \$1.4 M in the Operating Reserve Account.
- If the Operating Reserve Account gets fully utilized, we would then petition the RIPUC to use the restricted Infrastructure account. There is \$4 M in the Infrastructure account as of today 4-8-2020.
- The plan would be to refund all restricted accounts once the pandemic has passed.

KCWA Production Trending

- Production trending can potentially signal a decrease in anticipated sales.
- Production has decreased in March 2020 by 3%, or 5 million gallons, compared to March 2019.
- Production has decreased in April 2020 by 3% to date compared to 2019.

(PUC-4) Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option?

KCWA RESPONSE TO PUC- 4 :

KCWA does not anticipate any issue meeting its obligations if it cannot commence termination activities through the end of April.

(PUC-5) Provide any information on plans for termination of service for nonpayment through April 30, 2020.

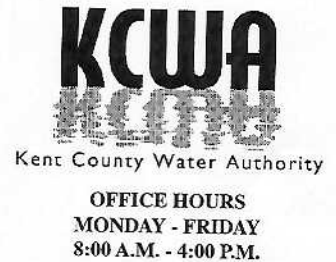
KCWA RESPONSE TO PUC- 5 :

KCWA stopped sending shutoff notices and terminations for non-payment on Monday March 16th, 2020. This is being done for all customers, residential and non-residential, until April 30th, 2020. KCWA will reevaluate this moratorium at the end of April unless ordered to extend further by RIPUC.

KENT COUNTY WATER AUTHORITY
1072 MAIN STREET
P O BOX 192
WEST WARWICK, RI 02893-0192

DELINQUENT NOTICE

PHONE NUMBER: (401) 821-9300
E-MAIL: customerservice@kentcountywater.org



Effective Date:

Account Number:

Service Location:

Delinquent Amount:

OUR RECORDS INDICATE THAT YOU MAY HAVE OVERLOOKED PAYING YOUR WATER BILL. AS A REMINDER THIS BILL WAS DUE 30 DAYS FROM THE BILLING DATE. IF PAYMENT IS NOT RECEIVED, INTEREST OF 1 1/2% PER MONTH WILL BE APPLIED TO THE UNPAID BALANCE.

PLEASE DISREGARD THIS NOTICE IF PAYMENT HAS BEEN MADE, AND THANK YOU FOR YOUR PAYMENT.

CUSTOMERS ARE ENCOURAGED TO CONTINUE TO PAY THEIR BILLS TO THE EXTENT THEY HAVE THE FINANCIAL ABILITY. IF YOU ARE EXPERIENCING HARDSHIP DURING THIS TIME, PLEASE CONTACT OUR OFFICE FOR A PAYMENT PLAN. FAILURE TO MAKE A PAYMENT WILL RESULT IN A HIGHER BALANCE DUE ONCE THE MORATORIUM IS OVER AND MAY BE MORE DIFFICULT TO MANAGE FULL PAYMENT.

FOR CUSTOMERS ABLE TO PAY THEIR BILL, THE FOLLOWING OPTIONS ARE ALWAYS AVAILABLE FOR PAYMENT:

☉ PAY BY TELEPHONE: (401) 821-9300 (secure payments M-F 7:30AM - 4:00PM)

⊕ TO PAY BY ACH OR CC: <https://www.ri.gov/app/kentcounty/water>

☒ MAIL A CHECK OR MONEY ORDER:

KENT COUNTY WATER AUTHORITY
PO BOX 9901
PROVIDENCE, RI 02940-4001
KENT COUNTY WATER AUTHORITY
1072 MAIN STREET
WEST WARWICK, RI 02893-0192

☒ DROP OFF A CHECK OR MONEY ORDER:

PLEASE MAKE CHECKS PAYABLE TO: KENT COUNTY WATER AUTHORITY
INCLUDE ACCOUNT NUMBER ON CHECK OR MONEY ORDER

PLEASE NOTE: IF YOUR OBLIGATION TO PAY ANY DEBT LISTED IN THIS STATEMENT IS THE SUBJECT OF A BANKRUPTCY COURT PROCEEDING, BANKRUPTCY COURT-APPROVED PLAN OR BANKRUPTCY COURT ORDER, WE ARE NOT THROUGH THIS COMMUNICATION, ATTEMPTING TO COLLECT ANY AMOUNTS FROM YOU AS A PERSONAL LIABILITY, AND WILL ONLY PURSUE ANY RIGHTS WE MAY HAVE IN THE BANKRUPTCY COURTS TO THE EXTENT ALLOWED BY LAW.

Detach and Return Stub with Payment

DELINQUENT NOTICE

Service Location:

Account Number:

Delinquent Amount Due:

New Remittance Address:

Amount Enclosed: \$ _____

Kent County Water Authority
P O Box 9901
Providence, RI 02940-4001



OVER →

INTEROFFICE MEMORANDUM

Date: **April 9, 2020**

To: **James Decelles, Chief Engineer**

From: **Robert Benson, CFO**

Re: **Pawtucket Water Supply Board - Public Utilities Commission
Noninvestor Utility Financial Discussion**

Here are the requested responses to each of the five questions:

1. Have collections dropped off over the past two weeks as compared to the same time last year?

Response: Yes, collections for the past two weeks have dropped off compared to the same time last year. Also, it is not possible to separately identify residential and nonresidential collections within our utility billing software.

2. Please quantify the reduction:

<u>Current Dates</u>	<u>Current Year</u>	<u>Prior Yr Dates</u>	<u>Prior Year</u>	<u>(Decrease)</u>
3/23 – 3/27/2020	\$174,806	3/25 - 3/29/2019	\$393,907	(\$214,101)
3/30 – 4/03/2020	\$242,573	4/01 – 4/05/2019	\$501,597	(\$259,025)

Note: Our bank, Century Bank, had two employees from their day lockbox processing team test positive for COVID-19 reducing the timeliness of their payment processing. Therefore, our current year receipts for the period of 3/23 – 4/03/2020 are incomplete as the bank has approximately 1,000 of our mail payments unprocessed as of 4/6/2020. Century's lockbox team has returned to full staffing as of 4/6/2020 and anticipate completely processing the backlog by the end of this week.

3. What effect has any such reduction had on the utility's cash flow?

Response: Once Century Bank completely processes our mail payment backlog PWSB will have a better assessment of the current reduction in collections. Fortunately, we have had sufficient cash on hand to meet our current cost of operations including the funding of our restricted accounts.

4. Has PWSB been unable to meet any financial obligations, or does it expect to be unable to meet any financial obligations within the next two weeks?

Response: Based upon our current cash balances, PWSB anticipates being able to meet its financial obligations within the next two weeks. If PWSB has any concerns over the next month it will be based upon the processing of the mail payment backlog by Century Bank and sales consumption billing for the month of March which will not be known until we process our current monthly billing on April 10th.

5. What are PWSB's plans for termination of service through April 30, 2020 absent an order by the PUC.

Response: At this time PWSB does not have any plans for termination of service through April 30, 2020 for any of its customers.

Massaro, Luly (PUC)

Subject: FW: [EXTERNAL] : NEWPORT WATER DIVISION RE: Noninvestor Utility Financial Discussion

From: Forgue, Julia <jforgue@CityofNewport.com>

Sent: Wednesday, April 8, 2020 2:34 PM

To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>

Subject: [EXTERNAL] : NEWPORT WATER DIVISION RE:

Noninvestor Utility Financial Discussion

Hi Cindy, Hope you are hanging in there ! Newport Water responses are below in red....

Julia

Julia A. Forgue, PE
Director of Utilities
City of Newport
70 Halsey Street
Newport, RI 02840
401-845-5600

From: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>

Sent: Monday, April 6, 2020 2:21 PM

Subject: RE: Noninvestor Utility Financial Discussion

Hi Everyone,

Thank you for your attendance at our first Zoom meeting with a lot of people, some on video and some on the phone. Thank you for your patience as we worked through our learning curve. I will likely schedule another check-in at the end of the month, but it should be shorter.

Please provide un-availability for April 20 (between 10 and noon) and April 21 (between 10 and 2).

To follow up on today's call, the financial data requested in the two emergency orders is due on **Thursday, April 9, 2020**.

To recap:

- (1) Have collections dropped off over the past two weeks (you may also include the past month) as compared to the same time last year? If you can easily separate between residential and nonresidential, please do so). **With the April bill (meter readings Feb and Mar) issued last Friday, NWD has experienced some increase in the amount for Past Dues for "30-60 days past due" as compared to averages from previous years and months for both residential and non-residential accounts**
- (2) If collections have dropped off, please quantify the reduction. **Approx. \$200,000**
- (3) What has been the effect of any reduction in collections on cash flow? (example: funding of restricted accounts, etc.) **At this time cash flow is tightening but should be sufficient to cover current payment obligations including the funding of the restricted accounts.**
- (4) Has the utility been unable to meet any financial obligations or does it expect to be unable to meet any financial obligations over the next two weeks? (if you have concerns over the next month, please advise) **NWD has been able to meet our financial obligations partly due to a freeze on all non-essential spending. We will have a better**

idea of cash flow impacts by the end of April based on receipts from the April bill and number of payment plans established.

- (5) Please provide any information on your plans for termination of service through April 30, 2020 absent an order by the PUC. NWD is not intending to terminate service due to non-payment for any of our customers through April 30, possibly longer. We are encouraging customers to contact us in order to enter into payment plans based on the extent of their financial ability.

Dave Bebyn and Harold Smith are going to work together to develop a template to report to the PUC on the information they believed the PUC should have to assess the financial health of the water utilities on an apples-to-apples basis.

Harold will work with NBC to develop a template for their reporting.

Dave Bebyn will work with PUD and BIUD to develop a template for them.

The water report would include, but not be limited to, information on:

Plant production – include comparison to same period for the prior year(s)

Attempt to provide data on customer class usage (identify any timing difference)

Aging of accounts receivables (changing trend)

Other items Dave and Harold believe would be helpful.

Let me know if you have any questions.

Thanks, Cindy

Massaro, Luly (PUC)

From: Michael McElroy <Michael@mcelroylawoffice.com>
Sent: Wednesday, April 8, 2020 7:01 PM
To: Massaro, Luly (PUC)
Cc: WilsonFrias, Cynthia (PUC); Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; mviggiani@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA); Gregg Giasson; Peter Pallozzi
Subject: [EXTERNAL] : PROVIDENCE WATER SUPPLY BOARD Re: PUC Order on Suspension of Service Terminations - Docket No. 5022

Luly:

As you know, this office represents the Providence Water Supply Board (PWSB). Please accept this email as PWSB's Report under Order No. 23807 suspending service terminations and collection activities by all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency.

As directed by the Commission, PWSB has examined customer bill payment activity.

Our responses to the questions posed are as follows:

(1) Have collections dropped off for residential and nonresidential customers over the past two weeks compared to prior months and prior years?

Yes.

(2) If so, please quantify the extent of the reduction.

Collections have dropped about 15% over the last 2 weeks as compared to prior months and years.

(3) What effect has any such reduction had on the utility's cash flow?

As of today, it is not causing an issue with our cash flow.

(4) Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option?

We have met all of our obligations and do not foresee an immediate issue at this time.

(5) Provide any information on plans for termination of service for nonpayment through April 30, 2020.

Providence Water does not have any plans to commence terminations at this time because it would lead to a health hazard. The pandemic has caused a financial strain on the community so we expect to see a continued drop off on our collection activity. However, it has not yet caused a major issue on our cash flow. In addition, the termination of water service to a residential account would lead to serious health concerns as the residents would not have the ability to wash their hands or practice good hygiene. If a drop off in collection activity leads to a cash flow issue, we would petition the PUC and seek approval to tap into our restricted accounts. Therefore, Providence Water will not be shutting any customers due to non-payment through April 30, 2020.

Thanks.

Michael R. McElroy | Managing Partner | **McElroy & Donaldson**
21 Dryden Lane, P.O. Box 6721, Providence, Rhode Island 02940-6721
o: [401.351.4100](tel:401.351.4100) | c: [401.749.2612](tel:401.749.2612) | f: [401.421.5696](tel:401.421.5696)
www.McElroyLawOffice.com [mcelroylawoffice.com]

On Wed, Mar 25, 2020 at 1:45 PM Michael McElroy <Michael@mcelroylawoffice.com> wrote:
Luly:

As you know, this office represents the Providence Water Supply Board (PWSB). Please accept this email as PWSB's Report under [Order No. 23786](#) suspending service terminations and collection activities by all regulated electric, natural gas, water and sewer utilities during the COVID-19 Emergency.

As directed by the Commission, PWSB has examined customer bill payment activity.

Our responses to the questions posed are as follows:

(1) Have collections dropped off for nonresidential customers over the past two weeks compared to prior months and prior years?

A. Yes.

(2) If so, please quantify the extent of the reduction.

A. We analyzed January - March for 2018 through 2020. The calendar year 2020 is down about 8-10%

(3) What effect has any such reduction had on the utility's cash flow?

A. As of now, it is not causing a problem with PWSB's cash flow.

(4) Has the utility been unable to meet any obligations, or does it expect to be unable to meet any financial obligations in the next two weeks if it cannot commence termination of service as a collections option?

A. No. We have met our obligations and do not foresee an immediate issue. Unless otherwise directed, we do not plan to commence terminations until April 15.

Thank you.

Michael R. McElroy | Managing Partner | **McElroy & Donaldson**
21 Dryden Lane, P.O. Box 6721, Providence, Rhode Island 02940-6721

Massaro, Luly (PUC)

From: Prettyman, Gary <gary.prettyman@suez.com>
Sent: Thursday, April 9, 2020 11:29 AM
To: WilsonFrias, Cynthia (PUC); Harle Young; Massaro, Luly (PUC); Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood; Tori Rudis; Linda LaPorte; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; Michael McElroy; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Giebink, Karen; mviggiani@woonsocketri.org; jgerhard@narragansettri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA); mviggiani@woonsocketri.org
Cc: Graziano, Christopher; Jacobs, Christopher; Cagle, James
Subject: RE: [EXTERNAL] : ZUEZ WATER RE: PUC Order on Suspension of Terminations - Docket No. 5022

To update the Commission since SUEZ's response below, the Company still does not see any reduction in its 10 day average daily collections through April 8, 2020.

The remainder of the questions responses are unchanged from the responses below.

Gary

From: Prettyman, Gary
Sent: Wednesday, March 25, 2020 1:33 PM
To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Harle Young <hyoung@pud-ri.org>; Massaro, Luly (PUC) <Luly.Massaro@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; Michael Kirkwood <mkirkwood@pud-ri.org>; Tori Rudis <trudis@pud-ri.org>; Linda LaPorte <llaporte@pud-ri.org>; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Giebink, Karen <KGiebink@narrabay.com>; mviggiani@woonsocketri.org; jgerhard@narragansettri.gov; Verdi, Nicole (GOV)

<Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>; mviggiani@woonsocketri.org
Cc: Graziano, Christopher <chris.graziano@suez.com>; Jacobs, Christopher <christopher.jacobs@suez.com>; Cagle, James <jim.cagle@suez.com>
Subject: RE: [EXTERNAL] : RE: PUC Order on Suspension of Service Terminations - Docket No. 5022

Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the Covid -19 Emergency

On March 16, 2020, the Commission issued the above referenced order and solicitation of comments, specifically the following questions.

- i. Whether collections have dropped off for non-residential customers over the past two weeks compared to prior months and prior years?
- ii. If so, please quantify the extent of the reduction.
- iii. What effect has any such reduction had on the utility's cash flow?
- iv. Has the utility been unable to meet any obligations in the next two weeks if it cannot commence termination of service as a collection option.

In response to collections of customer's bills, SUEZ Rhode Island has not seen a drop off of payments at this time. For example the average collection over the last 10 days (3/11/20 to 3/24/20) was \$14,593/day, From 2/25/20 to 3/9/20 was \$14,957 and from 2/11/20 to 2/24/20 was \$14,780. This represents all customers as the Company does not track information by customer class.

SUEZ Rhode Island is part of the SUEZ family of companies and as such is part of a money pooling agreement with all of the regulated companies. As a result the Company does not foresee any issues with cash flow or paying its bills at this time.

Lastly, prior to the Commission's Order, the Company had discontinued shut-off procedures and will continue that until further notice.

Please contact me if you need any further information.

Gary

Gary S. Prettyman
Senior Director Regulatory Business

SUEZ

461 From Rd, Suite 400

Paramus, NJ 07652

Tel: 201-784-7083

Cell: 201-286-2821

<image001.jpg>

Please think twice before printing this email.

Massaro, Luly (PUC)

From: Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>
Sent: Thursday, April 9, 2020 11:14 AM
To: Massaro, Luly (PUC)
Cc: Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; BIPCO Admin; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Ashoer@apslaw.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; WilsonFrias, Cynthia (PUC); mviggiani@woonsocketri.org; jgerhard@narragansettri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA); Gregg Giasson; Peter Pallozzi; David Bebyn; Tracy Fredericks; Michael McElroy
Subject: [EXTERNAL] : PUC Order on Suspension of Service Terminations - Docket No. 5022 (NBC Response)
Attachments: NBC Response to PUC Inquiry 4-9-20 (00267047xBDDFF).docx

Attached please find the **Narragansett Bay Commissions** response to the PUC's inquiries in the above captioned Docket.

Joseph A. Keough Jr., Esquire
Keough + Sweeney, Ltd.
41 Mendon Avenue
Pawtucket, Rhode Island 02861
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STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION
Docket 5022
Response of Narragansett Bay Commission
to the Rhode Island Public Utilities Commission's
Noninvestor Utility Financial Questions
April 9, 2020

Comm. 1-1: Have collections dropped off over the past two weeks (you may also include the past month) as compared to the same time last year? If you can easily separate between residential and nonresidential, please do so).

Response: The NBC cannot compare current collection results to last year due to the implementation of the new Customer Service system. At this time last year NBC suspended water shut off activities and customer account balances continued to increase until NBC reinstituted water shut off activities in April 2019. A better comparison for NBC would be February 2020 to March 2020. When comparing February to March, NBC's analysis of collection activity shows some degradation of collections.

Prepared by: Karen Giebink

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION
Docket 5022
Response of Narragansett Bay Commission
to the Rhode Island Public Utilities Commission's
Noninvestor Utility Financial Questions
April 9, 2020

Comm. 1-2: If collections have dropped off, please quantify the reduction.

Response: The NBC uses a calculation called days sales outstanding (DSO) or days user fees outstanding (DUFO). This calculates the average number of days that receivables remain outstanding before they are collected. It is used to determine the effectiveness of a company's credit and collection efforts. When comparing March to February the calculation shows an increase of almost one day (0.9) or a \$226 Thousand reduction in collections. Please see calculation below.

Days User Fees Outstanding (DUFO)			
As of 2/29/2020		As of 3/31/2020	
Invoicing and collections for February 2020		Invoicing and collections for March 2020	
Total User Fees	\$ 7,638,611	Total User Fees	\$ 7,715,194
Total AR (11403)	\$13,267,130	Total AR (11403)	\$12,761,643
Days in month	29	Days in month	31
Per day	\$ 263,400	Per day	\$ 248,877
February DUFO	50.4	March DUFO	51.3
		February's DUFO	50.4
		DUFO Variance	0.9
		Value/Impact	\$ 226,025

Prepared by: Mike Cook

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION
Docket 5022
Response of Narragansett Bay Commission
to the Rhode Island Public Utilities Commission's
Noninvestor Utility Financial Questions
April 9, 2020

Comm. 1-3: What has been the effect of any reduction in collections on cash flow? (example: funding of restricted accounts, etc.)

Response: The NBC has not seen any detrimental effects from reduced collections at this time.

Prepared by: Karen Giebink

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION
Docket 5022
Response of Narragansett Bay Commission
to the Rhode Island Public Utilities Commission's
Noninvestor Utility Financial Questions
April 9, 2020

Comm. 1-4: Has the utility been unable to meet any financial obligations or does it expect to be unable to meet any financial obligations over the next two weeks? (if you have concerns over the next month, please advise)

Response: The NBC has been able to meet its financial obligations and doesn't expect to be unable to meet its obligations over the next month.

Prepared by: Karen Giebink

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION
Docket 5022
Response of Narragansett Bay Commission
to the Rhode Island Public Utilities Commission's
Noninvestor Utility Financial Questions
April 9, 2020

Comm. 1-5: Please provide any information on your plans for termination of service through April 30, 2020 absent an order by the PUC.

Response: Absent of any additional orders by the PUC, the NBC plans to initiate water termination activities when the PUC order expires.

Prepared by: Karen Giebink

Massaro, Luly (PUC)

From: Shoer, Alan <AShoer@apslaw.com>
Sent: Thursday, April 9, 2020 2:30 PM
To: Massaro, Luly (PUC); WilsonFrias, Cynthia (PUC); Jennifer Wood; Nault, Alan (PUC); Bianco, Todd (PUC); Hogan, Margaret (PUC); Kearns, Christopher (DOA); Sneesby, Frederick(DHS); Weedon, Deirdre (DHS); georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC); Schrag, Jonathan (DPUC); Kogut, Thomas (DPUC); Spirito, John (DPUC); Bell, John (DPUC); Moniz, Diana (DPUC); jmickman@centerforjustice.org; Ucci, Nicholas (DOA); marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq; James DeCelles; RickyC@provwater.com; Michael McElroy; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Jacobs, Christopher; bfitzgerald@cullenanddykman.com; Prettyman, Gary; Giebink, Karen; mviggiani@woonsocketri.org; jgerhard@narragansettri.gov; Verdi, Nicole (GOV); Richards, Claire (GOV); Crawley, Kathleen (DOA); Masse, Kristen (DPUC)
Cc: Toro, Tracey; DiBiase, Christine; G. Bebyn David (dbebyn@beconsulting.biz)
Subject: [EXTERNAL] : RE: PUC Order on Suspension of Service Terminations - Docket No. 5022 (Woonsocket's Responses to Questions)

Dear Luly, on behalf of the **City of Woonsocket, Water Division**, here are the responses to the questions for this latest period of time :

(1) Have collections dropped off over the past two weeks (you may also include the past month) as compared to the same time last year? If you can easily separate between residential and nonresidential, please do so):

Yes. Collections for our combined nonresidential and commercial accounts have dropped off over the past two weeks, and month, as compared to same time last year. Unfortunately, WWD is not able to easily separate the collections between residential and nonresidential.

(2) If collections have dropped off, please quantify the reduction.

Due to the quarterly nature of WWD's billing cycle, we reviewed the collections for the first quarter through March 31. There appears to be a 6% reduction in collections when compared to last year. Looking over the aged receivables, however, it shows that this year's over 91 days receivable is less than last year balance at this time.

(3) What has been the effect of any reduction in collections on cash flow? (example: funding of restricted accounts, etc.)

Presently no effect.

(4) Has the utility been unable to meet any financial obligations or does it expect to be unable to meet any financial obligations over the next two weeks? (if you have concerns over the next month, please advise)

No.

(5) Please provide any information on your plans for termination of service through April 30, 2020 absent an order by the PUC.

Resume termination of service May 1, 2020

ALAN M. SHOER

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From: Massaro, Luly (PUC) [<mailto:Luly.Massaro@puc.ri.gov>]

Sent: Monday, March 30, 2020 3:35 PM

To: WilsonFrias, Cynthia (PUC) <Cynthia.WilsonFrias@puc.ri.gov>; Jennifer Wood <jwood@centerforjustice.org>; Nault, Alan (PUC) <Alan.Nault@puc.ri.gov>; Bianco, Todd (PUC) <Todd.Bianco@puc.ri.gov>; Hogan, Margaret (PUC) <Margaret.Hogan@puc.ri.gov>; Kearns, Christopher (DOA) <Christopher.Kearns@energy.ri.gov>; Sneesby, Frederick(DHS) <Frederick.Sneesby@dhs.ri.gov>; Weedon, Deirdre (DHS) <Deirdre.Weedon@dhs.ri.gov>; georgewileycenterri@gmail.com; camiloviveiros@gmail.com; raquel.webster@nationalgrid.com; celia.obrien@nationalgrid.com; Joanne.scanlon@nationalgrid.com; mkirkwood@pud-ri.org; hround@pud-ri.org; trivet@pud-ri.org; llaporte@pud-ri.org; Michael@McElroyLawOffice.com; jwright@bipco.net; admin@bipco.net; Chetherington@riag.ri.gov; dmacrae@riag.ri.gov; MFolcarelli@riag.ri.gov; George, Linda (DPUC) <Linda.George@dpuc.ri.gov>; Schrag, Jonathan (DPUC) <Jonathan.Schrag@dpuc.ri.gov>; Kogut, Thomas (DPUC) <Thomas.Kogut@dpuc.ri.gov>; Spirito, John (DPUC) <John.Spirito@dpuc.ri.gov>; Bell, John (DPUC) <John.Bell@dpuc.ri.gov>; Moniz, Diana (DPUC) <Diana.Moniz@dpuc.ri.gov>; jmickman@centerforjustice.org; Ucci, Nicholas (DOA) <Nicholas.Ucci@energy.ri.gov>; marybali@aol.com; dsimmons@kentcountywater.org; Joseph A. Keough Jr, Esq <jkeoughjr@keoughsweeney.com>; James DeCelles <decelles@pwsb.org>; RickyC@provwater.com; Michael McElroy <mcelroymik@gmail.com>; leah@mcelroylawoffice.com; jforgue@cityofnewport.com; Shoer, Alan <AShoer@apslaw.com>; Jacobs, Christopher <christopher.jacobs@suez.com>; bfitzgerald@cullenanddykman.com; Prettyman, Gary <gary.prettyman@suez.com>; Giebink, Karen <KGiebink@narrabay.com>; mviggiani@woonsocketri.org; jgerhard@narragansetttri.gov; Verdi, Nicole (GOV) <Nicole.Verdi@governor.ri.gov>; Richards, Claire (GOV) <Claire.Richards@governor.ri.gov>; Crawley, Kathleen (DOA) <Kathleen.Crawley@doa.ri.gov>; Masse, Kristen (DPUC) <Kristen.Masse@dpuc.ri.gov>

Subject: PUC Order on Suspension of Service Terminations - Docket No. 5022

Good afternoon,