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April 10, 2020

Ms. Luly Massaro, Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Re: *The Narragansett Bay Commission - Docket 5024*
Credit Card Waiver Request

Dear Ms. Massaro:

Enclosed herewith please find an original of the Narragansett Bay Commission's Response to the Rhode Island Public Utilities Commission's First set of Data Requests in the above captioned docket.

Thank you for your attention to this matter.

Sincerely,



Joseph A. Keough, Jr.

Enclosures
cc: Service List via electronic mail

STATE OF RHODE ISLAND
PUBLIC UTILITIES COMMISSION
DOCKET NO. 5024
Response Of The
Narragansett Bay Commission
To The Rhode Island
Public Utilities Commission's
Data Requests
Set 1

PUC 1-1: Please explain how NBC arrived at the amount of \$12,000-\$18,000 of increased expense that will result if this request is approved. Include the calculation if you believe it would be helpful.

Response: The credit card transaction fee information below is from the historical transaction information from the payment processing system.

	Credit Card Fee	\$ 2.95
Month	Trans Count	Total Invoiced
Oct-19	5,460	\$ 16,107.00
Nov-19	5,427	16,009.65
Dec-19	5,063	14,935.85
Jan-20	5,419	15,986.05
Feb-20	5,427	16,009.65
Mar-20	4,150	12,242.50
Average	5,158	\$ 15,215.12

Prepared by: Mike Cook

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PUC 1-2: For each of the last 6 months, how many customers have paid their bill via credit card?

Response: Please see table provided in response to PUC 1-1 for the number of transactions per month.

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PUC 1-3: How many customers does NBC expect will pay their bill via credit per month if the company's request is granted?

Response: Given the current shut down due to COVID-19, NBC hopes that waiver of the convenience fee will result in the same volume or a higher number of customers paying their bills by credit card.

Prepared by: Karen Giebink

CERTIFICATION

I hereby certify that on April 10, 2020, I sent a copy of the within to all parties set forth on the attached Service List by electronic mail and copies to Luly Massaro, Commission Clerk, by electronic mail and hand delivery.

Parties/Address	E-mail Distribution	Phone
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