

Dear Mr. Vaitali and Ms. Massaro –

Please find below our response to the Division's Data Request.

To meet the requirements of the first category of disability under the ADA, the individual must have an impairment which substantially limits a major life activity. The definition of "substantially limits" has been interpreted by the courts as meaning "significantly restricts."

- o A physical impairment is any medical disorder, condition, disfigurement or loss affecting one of the body systems, such as neurological, musculoskeletal, special sense organs, respiratory (including speech organs), cardiovascular, reproductive, digestive, genitourinary, immune, circulatory, hemic, lymphatic, skin, and endocrine.

- o A mental impairment is any mental or psychological disorder, such as intellectual disability (formerly termed mental retardation), organic brain syndrome, emotional or mental illness, and specific learning disabilities.

SeaStreak, LLC's proposed practice for selling the tickets is as follows:

- o The customer must ask in person for the disabled passenger rate, or if unable to do so, shall be present at the ticket counter when the request is made. SeaStreak will not make assumptions or volunteer the rate to people. If someone is obviously disabled (wheelchair, scooter, obvious physical disability) there is certainly no concern about selling the ticket at the discounted rate. If someone requests a disability ticket and they have no apparent disability, SeaStreak will err on the side of simply selling the ticket at the discounted rate without asking questions as all disabilities are not visible to the human eye. Should someone voluntarily produce evidence of disability, that identification may include Medicare Card with Disability Code, SSI/SSDI Award Letter, or Department of Veteran Affairs Letter (with disability rating at or above 40%) would also be recognized.

Should you have any additional questions please feel free to let us know.

Thanks!  
Julie